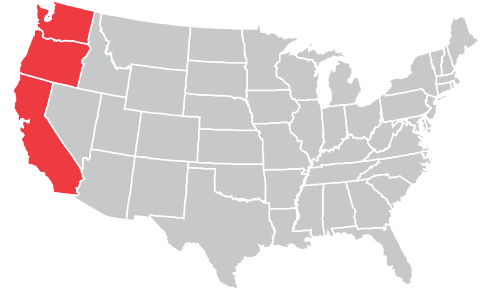


JUST THE **FACTS**

PACIFIC POWER

TOTAL RETAIL CUSTOMERS	805,000
OREGON	623,000
WASHINGTON	136,000
CALIFORNIA	46,000



CINDY A. CRANE
CEO
PacifiCorp

Pacific Power, a division of PacifiCorp, serves 805,000 customers in communities across Oregon, Washington and California. Founded in 1910, Pacific Power is headquartered in Portland, Oregon. The company supplies customers with electricity from a diverse portfolio of generating plants, including hydroelectric, natural gas, coal, geothermal, and increasingly from wind and solar resources.



WILDFIRE MITIGATION AND EXTREME WEATHER RESILIENCE

- Pacific Power has installed a network of 269 weather stations, growing to 366 by 2026, that provide continuous real-time information to a team of internal meteorologists. These experts employ a custom 30-year weather research and forecast model to provide weather and risk forecasts so we can detect and respond quickly to weather events.
- Pacific Power has installed advanced relay and recloser devices that support enhanced safety settings for rapid fault detection and isolation.

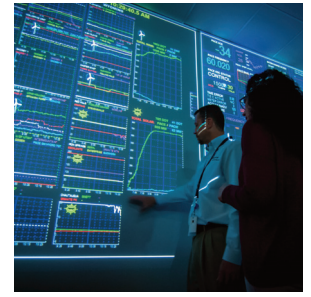


> CONTINUED ON BACK

- To improve safety and service, Pacific Power has enhanced vegetation management in transmission and distribution rights-of-way, including annual inspections in high fire risk areas and hazard tree removal.

CUSTOMER INNOVATION

- Customers have a variety of digital tools for energy usage information and access to bill-threshold alerts to help them better control energy costs.
- To encourage electric vehicle adoption and economic development, Pacific Power has installed 20 fast chargers in underserved areas and has provided more than \$6.5 million in grant funding to businesses and communities to improve access to electric transportation.



COMMUNITY PARTNERSHIP

- A total of \$13 million has been given to local communities since 2019 through a combination of corporate giving, employee contributions and grants by the Pacific Power Foundation.
- Company employees once again teamed up with the Washington Department of Fish and Wildlife in July 2023 to help give hundreds of kids with disabilities a day of fun and fishing at the Merwin Fish Hatchery in Woodland, Washington.
- To help nurture the next generation, the company is supporting new mobile education units to offer pathways to electrical careers for high school students. The learning units are providing hands-on electrical training opportunities for rural students with support from Pacific Power, Pacific Power Foundation and IBEW Local 659.

