

**PACIFIC POWER & LIGHT COMPANY  
GENERAL RULES AND REGULATIONS  
CONSUMER'S RESPONSIBILITIES**

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**Consumer's Responsibilities:**

- A. Meter Installations:** All meters and facilities furnished by Company, at its expense, and installed within the Consumer's premises shall be, and remain, the property of Company, and may be removed by Company upon discontinuance of service. The Consumer shall provide space for, and exercise proper care to protect, Company's property on his premises, and shall not break the Company's seal or seals. In the event of loss or damage to Company's property, arising from neglect, carelessness or misuse by the Consumer, the cost of necessary repairs or replacements shall be paid by the Consumer.
  
- B. Consumer Facilities:** The Consumer shall install and maintain all wiring and equipment beyond the point of delivery except for metering equipment, and except under conditions specified by Company in writing or conditions set forth in Rule 5 hereof.

The Consumer's wiring and meter base and entrance facilities must be installed and maintained by the Consumer in conformity with applicable municipal or state requirements and to accepted modern standards required by the National Electrical Safety Code and the National Electrical Code; and if an affidavit or certificate of inspection is required by law, the same must be furnished before service is connected. Company may disconnect service or refuse to connect service when the Consumer's wiring or facilities are in Company's judgment unsafe or hazardous to the Consumer or others.

- C. Consumer Responsibility For Equipment:** The Consumer shall, at its own sole risk and expense, furnish, install, inspect and keep in good and safe condition all electrical wires, lines, and assume protection for machinery and apparatus of any kind or character which may be required for: (1) receiving electric energy from the lines of Company regardless of the location of the transformers, meters or other equipment of Company, and (2) applying and utilizing such energy, including all necessary protective appliances and suitable housing therefor. The Consumer shall hold Company harmless from and indemnify it for any and all liabilities, actions or claims for injury, loss or damage to persons or property arising from or related to the transmission or delivery of electric energy over or through wires, lines or equipment owned or leased by the Consumer, regardless of the place where each electric energy may be transformed or metered.
  
- D. Consumer's Responsibility for Safety:** The Consumer shall comply with all Federal, State and local laws and regulations, as well as all applicable laws of negligence concerning all activities in the vicinity of Company's electrical wires, lines and equipment whether on the Consumer's premises or used to deliver electricity from the generating facilities to his premises. The Consumer shall comply with such laws and regulations to protect self, family, employees, Company and all third parties from injury, loss or damage. The Consumer shall hold Company harmless from and indemnify it for that portion of any and all actions, claims or liabilities for injury, loss or damage to persons or property, including costs and attorneys' fees, both at trial and on appeal, which arises from, is caused by or is contributed to by the Consumer's violation of such laws or regulations, excepting only such injury, loss or damage as may be caused solely by the fault or negligence of Company.

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**Consumer's Responsibilities** *(continued)*

**D. Consumer's Responsibility for Safety** *(continued)*

If Company serves the Consumer by means of primary voltage or transmission voltage circuits on the Consumer's premises or if the Consumer resells power and energy furnished by Company, Company may require the Consumer to obtain and retain insurance coverage which Company deems adequate to satisfy the duty of indemnification described in this Tariff.

**E. Company Access to Consumer Premises:** The Consumer shall allow Company safe, unobstructed access at reasonable times to the Consumer's premises for all work, including tree trimming, deemed necessary by Company to maintain clearances and promote the continuity of service. Consumers shall also provide Company with regular safe and unobstructed access to the meter for the purpose of meter reading.

**F. Direct Access Responsibilities:** Consumers are responsible for Service Election and their choice of ESS. Consumers not receiving consolidated billing from an ESS are responsible for paying to the Company amounts owed for services rendered under this Tariff. Failure of the Consumer's ESS to perform may not relieve the Consumer of its obligation to pay amounts owed to the Company under consolidated utility or split billing.

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