
Service Election

Consumers wishing to change their Service Election from Cost-Based Service to Direct Access or Standard Offer Service must do so by submitting a written Change of Service Election Declaration (CSED) during an annual declaration window.

A CSED shall be in a form provided by the Company and shall be submitted either by FAX or e-mail.

If the Company receives multiple CSEDs during the annual declaration window as defined in OAR 860-038-270, the last CSED received will be implemented. Consumers may rescind a CSED during an annual declaration window.

The dates of the annual declaration window will be provided on the Company's web site and communicated to eligible customers through other means.

Company will post applicable Transition Adjustments on its web site at the commencement of the annual declaration window.

Company will post indicative transition adjustments 1 week and 2 months prior to the commencement of the annual declaration window. Indicative transition adjustments are estimates and are not used for the calculation of customer bills. Indicative transition adjustments are subject to change.

Consumers seeking service to New Large Load through the New Large Load Direct Access Program described in Schedule 293 must do so by submitting to the Company an official binding written notification of its intent to elect this program at the earlier of a binding written agreement with the Company for eligible new load or one year prior to the expected starting date of the incremental load. The notification requirement is waived for the eligible New Large Load Consumer that has entered into a written agreement with the Company prior to September 30, 2018 indicating its intent to receive distribution service from the Company and for which the Company has not planned to provide generation supply service.