

**Rule 4
GENERAL RULES AND REGULATIONS – APPLICATION FOR ELECTRIC
SERVICE**

Each applicant for electric service may be required to sign an application or a contract before service will be supplied. No contract or any modification thereof shall be binding upon Company until executed by its duly authorized representative.

A. APPLICATIONS:

The application is merely a request for service, and shall not be accepted until the applicant 1) satisfies credit screening criteria; or 2) pays a deposit or deposit installment to Company. During the period from November 15 until March 15 of the following year, no deposit will be required of applicants, certified by a public assistance agency to be qualified for inclusion in the winter low-income plan. For those winter low-income plan customers, deposits will not be requested until after the March 15 date, if, at that time a deposit is still appropriate.

The application does not in itself bind the Company to serve except under reasonable conditions, nor does it bind the customer to take service for a longer period than the minimum requirements of the applicable schedule.

In any case where two or more parties join in one application for electric service such parties shall be jointly and severally liable thereunder. One bill bearing both names, shall be rendered for electric service supplied in accordance therewith.

In the absence of a signed application for service, the supplying of electric service by Company to the customer's premises and the acceptance thereof by the customer shall be deemed to constitute a contract between Company and the customer, continuing until service to the customer is permanently discontinued, for delivery and acceptance of electric service under the applicable rates, rules and regulations contained in this tariff.

For applicants requesting service connection during normal business hours, no charge will be imposed. For service connections requested after hours a Connection Charge may be collected by Company as described in Schedule 300 before service is connected.

B. WRITTEN CONTRACTS:

Written contracts will not be required as a condition of service except:

1. In the case of extensions, temporary service, or service involving special conditions.
2. Where the property or equipment supplied is rented, and Company requires that the owner be responsible for payments for service.
3. Where required by Company under provisions set forth in the rate schedules or General Rules and Regulations of this tariff.

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C. CHANGE OF CUSTOMER'S SERVICE OR EQUIPMENT:

In the event that the Customer shall make any material change either in the amount or character of the electric appliances, apparatus or equipment installed upon his premises to be supplied with electric energy by Company, the Customer shall give Company prior written notice of this fact. This rule is intended to be consistent with WAC 480-100-148, "Service Responsibility," of the "Washington Administrative Code."

D. IMPAIRMENT OF SERVICE TO OTHER CUSTOMERS:

Company reserves the right to refuse service to loads of a character that may seriously impair service to any other Customers. In the case of hoist or elevator motors, welders, furnaces, compressors and other installations of like character, where the use of electricity is intermittent or subject to violent fluctuations, Company may require the Customer to provide at his own expense suitable equipment to reasonably limit such fluctuations.

E. CHANGE OF OCCUPANCY:

When a change of occupancy occurs, notice of such change must be given to Company prior to the date of such change, or the outgoing Customer will be held responsible for all service supplied at that location until such notice has been received by Company.

F. AVAILABILITY OF FACILITIES:

Company shall not be required to maintain facilities in place or to continue the availability of facilities installed for the customer's service when:


1. Facilities are not being utilized to provide service in accordance with an application for service; or
2. Such service is not furnished in accordance with contract provisions set forth in this tariff.
3. Customer requests Permanent Disconnection of Company's Facilities. Refer to Rule 6 for requirements of Permanent Disconnection of Company Facilities.
4. Customer has refused to provide authorized representatives of the Company access to the Customer's property during reasonable hours to perform necessary functions such as meter reading, maintenance, repairs, testing, installation or removal of the Company's property. The Company must provide photo identification to Company representatives who are authorized to enter Customers' premises. Customers have the right to see the Company-provided identification before allowing entry to the Customer's property.

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Title: Vice President, Regulation

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G. REFUSAL OF SERVICE:

1. The Company may refuse requests to provide service to a master meter in a building with permanent occupants when all of the following conditions exist:
 - a. The building or property has more than one dwelling unit;
 - b. The occupants control a significant part of the electricity used in the individual units; and
 - c. It is cost-effective for the occupants to have the utility purchase and install individual meters considering the long-run benefits of measuring and billing each occupant's electric use separately.

2. The Company may refuse to provide new or additional service if:
 - a. Providing service does not comply with government regulations or the electric industry accepted standards concerning the provision of service;
 - b. In the Company's reasonable judgment, the Applicant's or Customer's installation of wiring or electrical equipment is considered hazardous;
 - c. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices as deemed necessary by the Company;
 - d. The Applicant or Customer does not comply with the Company's request that the Applicant or Customer provide and install protective devices, when the Company, in its reasonable judgment deems such protective devices are necessary to protect the Company's or other Customers' properties from theft or damage;
 - e. After reasonable efforts by the responsible party, all necessary rights of way, easements, approvals, and permits have not been secured; or
 - f. The Customer is known by the Company to have tampered with or stolen the Company's property, used service through an illegal connection, or fraudulently obtained service and the Company has complied with WAC 480-100-128(2), disconnection of service.

3. The Company may not refuse to provide new or additional service to a residential Applicant or residential Customer who has a prior obligation. A prior obligation is the dollar amount, excluding deposit amounts owed, the Company has billed to the Customer and for which the Company has not received payment at the time the service has been disconnected for nonpayment. The Company must provide service once the Customer or Applicant has paid all appropriate deposit and reconnection fees. This subsection does not apply to Customers that have been disconnected for failure to honor the terms of a winter low-income payment program.

4. The Company may not refuse to provide service to an Applicant or Customer because there are outstanding amounts due from a prior Customer at the same premises, unless the Company can determine, based on objective evidence, that a fraudulent act is being committed, such that the Applicant or Customer is acting in cooperation with the prior Customer with the intent to avoid payment.