

**Rule 12  
GENERAL RULES AND REGULATIONS – CUSTOMER’S LOAD AND  
OPERATIONS**

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The customer shall provide devices adequate to protect his equipment from high and low voltage and from overload, and shall make no substantial addition to or change in his electrical facilities without Company's agreement that the additional or changed load is of such a size and has such characteristics that service can be furnished without detriment to other customers or damage to Company's facilities. The customer shall provide the necessary control equipment which will eliminate excessive starting current or undesirable voltage fluctuations on Company's circuits.

Any emergency generator, standby generator, or other customer electric power source must be so equipped and operated as to prevent connection with Company's electrical system except by express written agreement with Company permitting parallel operation.

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