



Paying your electric bill can be energy efficient.

Streamlining your bill paying process saves time and money, allowing your staff to focus on other priorities. At Pacific Power, we offer a number of secure and efficient ways to pay your bills electronically. This handout will help you decide what's best for your company and how to get started.

Electronic Funds Transfer (EFT or ACH)

Electronic Funds Transfer is the most popular electronic payment option for our business customers.

How it works

You initiate a payment after you have approved the bill, and the designated electronic account will be credited for the payment.

Benefits to your company

- Reduction in time and money to generate and mail check payments
- Posting of payments are faster and more efficient
- Greater cash flow control
- Secure method of electronic payment

How to get started

Contact our Business Solutions team toll free at 1-866-870-3419 and advise them that you are interested in EFT payments. They will get you the appropriate enrollment forms and schedule a meeting with our EFT specialists to assist in establishing this service. Set up time will vary, though it typically only takes one week to establish this service.

Online Payment

This option offers customers a quick, easy and secure way to pay your bill online. You have access to your bill and payment details 24/7.

How it works

After establishing an online profile, authorized users can log in to our secure website to initiate a payment. You can make an immediate payment or schedule a payment for a later date in any amount. Payments will be received and posted to your account within one business day. You receive a payment confirmation email for your records.

Benefits to your company

- No stamps or mail delay means time and money saved on payment processing
- Option to securely save bank information
- Shorter approval process because multiple users can access each account
- Payments get posted faster to your electric account
- Greater cash flow control
- Website accessible 24 hours a day, 7 days a week
- Bank account information is only visible to designated accounts payable representative
- Payments can be scheduled up to 30 days in advance

How to get started

Visit pacificpower.net, create a user ID and follow the on-screen directions. Once your account is linked to your online profile, click Make Online Payment on the main menu. It only takes a few minutes to establish an online profile and pay your bills.

Please contact our Web Solutions team toll free at 1-800-538-4228 for assistance.

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Automatic Payments

Your electric bill is paid automatically from your designated bank account on the due date, giving you one less thing to do each month.

How it works

Once you set up automatic payments, a request is sent to your bank to withdraw the money on the due date. You receive a payment confirmation email for your records.

Benefits to your company

- Save time and money on payment processing
- Bank information stored securely
- Bank account information is only visible to designated accounts payable representative
- Payments get posted faster to your electric account
- No more worrying about initiating payments
- Ability to cancel individual payments, if needed, on our website before they are drafted from your bank account

How to get started

Visit pacificpower.net, create a user ID and follow the on-screen directions. Once your account is linked to your online profile, click Automatic Payments on the main menu. It only takes a few minutes to establish an online profile and set up automatic payments.

Please contact our Web Solutions team toll free at 1-800-538-4228 for assistance.



Let's turn the answers on.