



## Pacific Power Community Benefits & Impacts Advisory Group (CBIAG) Public Notes

Reboot on Community Benefit Indicators  
Thursday, January 19, 2023, 1-4 p.m. Pacific Time

*E Source, PacifiCorp’s meeting facilitation partner, synthesized and summarized these notes.*

### Executive Summary

CBIAG’s public meeting was conducted virtually on Zoom from 1:00 – 4:00 p.m. PST. Ten CBIAG members representing nine organizations participated. Topics addressed at the January meeting included rebooting the discussion on Community Benefit Indicators, which began at the December CBIAG meeting, as well as further collaboration and development on the CBIAG charter. PacifiCorp’s Stakeholder Policy & Engagement Manager, Christina Medina, and Load Forecasting Manager, Lee Elder, worked together to lead the CBI discussion aimed at exploring Energy Equity and Resiliency. Christina and E Source Facilitator, Lisa Markus, continued the charter discussion initiated at the last meeting.

### Meeting Objectives

1. CBI reboot
2. Validate areas of charter

### Agenda

TIMING	TOPIC
1 pm	Land Acknowledgement Check in Debrief & Objectives
1:30 pm	Proposed Interim CBI: <ul style="list-style-type: none"> <li>• Energy Equity</li> <li>• Resiliency</li> </ul>
3:00 pm	Break
3:10 pm	Charter Validation

3:45 pm	Public Comment
3:50 pm	Summary and Next Steps

## Attendees

CBIAG Attendees	
Jennifer Gustafson	AllCare Health
Erica Ledesma	Coalición Fortaleza
Alma Pinto	Community Energy Project
Sherrie Villmark	Community Energy Project
Britt Conroy	Ecumenical Ministries of Oregon
Michelle Ehara	Mid-Willamette Valley Community Action
Silvia Tanner	Multnomah County
Jennifer Groth	Rural Development Initiative
Xitlali Torres	Klamath and Lake Community Action Services
Patrice Hanlon	Josephine County Food Bank
PacifiCorp Presenters	
Kim Alejandro	Equity Advisory Analyst
Lee Elder	Load Forecasting Manager
Ian Hoogendam	Manager of Distribution Systems Planning
Christina Medina	Stakeholder Policy & Engagement Manager
Lisa Markus	E Source Managing Director & Facilitator

## Meeting Notes

### Introduction

Interpretation in Spanish and American Sign Language (ASL) was provided for the event. Christina Medina welcomed the attendees and invited participants to share their perspectives during or after the meeting.

E Source's Lisa Markus renewed and reaffirmed the importance of native populations as the original stewards of the land. To this point, resources were shared for those wanting to learn more about these groups ([Native-land.ca](http://Native-land.ca)).

She also encouraged CBIAG members to remain on camera as much as possible and reminded the group that questions can be asked at any time, but remote attendees should remain muted until they need to speak.

### Check In

E Source's Lisa Markus asked CBIAG members: *What is important to you and your community in 2023?*

Responses included:

- Rural Development Initiative noted that the legislative session just started in Oregon and efforts are underway to track bills that are related to rural vitality. Some programs that are starting include:
  - Programs serving entrepreneurs in rural areas that are native Spanish speakers and immigrants.
  - Programs around food businesses and childcare businesses.
  - Efforts to launch a civic engagement training that's focused specifically on rural women leaders.
- Klamath and Lake Community Action Services (Klamath) shared excitement around efforts to start getting more participation and ideas on specific ways to help facilitate collaboration between community organizations represented on CBIAG. These were regarding energy and being prepared for the investment ends that are coming in. Further details were given on the resources being evaluated as far as their resource handbook for the communities in Klamath/Lee Counties. General excitement about energy efficiency and clean energy this year was emphasized.
- Coalición Fortaleza touched on the different efforts expected this year. One effort mentioned was wrapping up the housing needs assessment. In 2021, right after the Alameda fire, the group interviewed 150 fire survivors, all of whom were homeowners before the fire. This provided insight into what homeownership looked like before and after the fire, as well as what the goals of the families are. This project is wrapping up and, upon completion, will provide the housing needs assessment report. The impact of the report and data collected will inform recovery efforts in these communities, including restoring homeownership to fire survivors. Additionally, the group has trained around 13 community members to facilitate disaster preparedness within their community. Continued community engagement is underway to inform design decisions around housing projects.
- Community Energy Project indicated they are at varying stages with different funding sources, some of which are halfway through the fiscal year. The organization acts as the low-income facilitators for Oregon Community Solar. Progress was shared on the first follow up survey, which asked about how bill discounts impact their lives and why low-income populations specifically signed up for solar. It was also noted that the organization is now in a place to start an equity analysis, which will help identify who is being served well and where improvements can be made. This data will be used to develop an adaptive outreach plan that will consider demographics and inform programmatic decisions around how to improve. This is occurring as they are gearing up for the end of winter, which means people are going to shift towards thinking about the heat of summer. A large focus of the organization is aimed at ensuring people can stay cool in their homes in the summer even if they don't have air conditioning capabilities.
- Community Energy Project also stated that from an advocacy perspective they are excited to see data on all of the interim bill discount programs. This information is key to help inform long-term program planning. Further, as utility bills and the cost of living continue to rise at alarming rates, it's crucial that effective programs to address energy burden are available. Simultaneously, involvement in the Building Resiliency legislative campaign is underway to ensure more expressive representation in our community at the state legislature.
- AllCare Health has increased emphasis on preparing for some statewide changes with the governor. There have been a lot of shifts at OHA with leadership, changes there are anticipated.

The new Director of OHA has a background in a coordinated care organization, which will benefit the local and statewide efforts. AllCare Health is also preparing for the end of the snap benefits, which take place 2023, meaning extra efforts to make sure that local food banks have the support that they need. This is significant because it will happen immediately and it will not titrate the benefit downward, but instead the benefit will be cut altogether. Further, membership changes are anticipated in the latter half of the year. There are also multiple counties here in southern Oregon- 24 to be exact- who are part of the balance of state for housing. Errors in some reporting were identified, yielding no or reduced funding for some communities and their housing programs. So, some local work being done with that to ease concerns on rolling out programs. AllCare is hopeful that they'll see and recognize that that is an error and make the necessary changes. AllCare and other CCO's are also preparing for the community health improvement plan, which will have various meetings to assess and identify areas of importance for the next five years. Upcoming meetings are scheduled and happening in Curry, Southern Douglas, Josephine, and Jackson County. We also have a great deal of deliverables for the CCO's due which are keeping us busy.

- The Josephine County Food Bank's goal is feeding people. They are crunching all the numbers for the year. Increases in the number of people served are evident. Funding was secured to get a new truck, which will be allocated to a new pop-up pantry dedicated to serving rural communities that are not currently served. We will be hiring a new staff person for this. Additionally, a \$60K grant to revitalize school gardens and food programs in schools was secured. Staffing increases to hire another part-time staff position will allow for all these programs. A grant from the Oregon Community Foundation to start a youth internship project was also secured for this year this early educational program targets youth by providing a skill learning atmosphere that will result in opportunities to move out of poverty. The youth intern project is going to provide a wide base of learning about the green industry to a group of 6-10 adolescents (ages 16-22) – e.g., working produce, working in a warehouse, working on a farm. Expansions to staff also occurred to oversee all the pantries, including holding pantry meetings aimed at discovering more about what their needs are. Donations were also up this year, so we feel good about the community. We are trying to push nutrient dense foods and are meeting our goals for 2023 so far!
- Mid-Willamette Valley Community Action has been incredibly busy. The group largely focuses on energy assistance but has also launched our water program in March 2022. This effort was a big undertaking to bring that program fully from the ground up and to get our vendors onboarded. It has taken a lot of time getting the information out to our clients to let them know we have it available. The program has proven successful so far, serving a lot of new clients in addition to repeat clients. Currently, the organization has about twelve-hundred applications to process. That is an immense amount for us- our intake team is currently five staff. There is a huge need out there and this is probably going to be one of the first years the program will run out of our federal funding before the program year ends. Planning efforts are underway to figure out how funding can be stretched to help as many people in our community as possible. Work aimed at getting on some of our smaller private water vendors is a priority item. There is going to be a lot of outreach, meetings, and similar efforts to communities, with the hope the pilot program will be renewed when the program year ends with new funds. Working with the weatherization team to make sure that clients are being referred to over there is an important aspect of this.

There is also the potential to provide AC units to clients with medical issues in the summer to provide cooling.

Chat Responses to *“What is important to you and your community in 2023?”*

- Community Energy Project “I think from the advocacy perspective we’re really excited to see data on all the interim bill discount programs. Then using that to help inform planning for the long-term programs. As utility bills and the cost-of-living rise at alarming rates, it’s crucial that we’re able to have programs that are effective in addressing energy burden. We’re also involved in the Building Resiliency legislative campaign, so we’re looking forward to getting more experience in representing our community at the state legislature.”

## CBI Reboot

PacifiCorp’s Christina Medina expressed appreciation for the feedback received by CBIAG members and reaffirmed PacifiCorp’s commitment to delivering content in a way that can be better understood.

She acknowledged that last month’s discussion on Community Benefit Indicators was confusing and that this meeting will focus on revisiting the topic to create better shared understanding of what CBIs are and provide a better grounding for CBIAG input on them. Our meeting in December offered the team an opportunity to reflect, revisit and adapt through shared understanding among us.

This time around, only two CBI’s will be addressed, and greater attempts will be made to simplify language and underlying concepts to improve greater content accessibility.

E-Source’s Lisa Markus highlighted what CBIAG members shared during the last meeting: the highlights on how they currently measuring equity:

- Start with who has historically been left behind
- Remember that equity looks different in each community
- Look where traditionally we have not (beyond the Census)
- Invite people to the table who have traditionally been left out
- Incorporate "lived experience" of the community in decision making
- Identify and define what access looks like
- Consult experts and conduct an assessment
- Set goals

PacifiCorp’s Christina Medina highlighted what PacifiCorp believes the CBIAG story is, providing an update on the CBIAG and assuring members that this is not a completed plan. This is our opportunity to share with the CBIAG how we are going to be sharing their story whether it be in presentations when we are providing updates to the utility commission in February or looking at our March filing regarding the Clean Energy Plan.

PacifiCorp will also be providing updates on past efforts, where the group is headed with the CBI discussion through the CBIAG, as well as future planning for surveys which will go out to the community. In the past those were known as DSP surveys but moving forward we will be asking for input from CBIAG members and co-developing aspects of that survey (slide #8).

PacifiCorp's Christina Medina lead the CBI reboot kick off by reiterating that PacifiCorp would like to distill these large concepts into ways we can all better understand and start to reach more points of shared understanding. As the group begins to explore these topics, we will be exploring a lot of the measurements of equity. While focusing on some of these key topics today, we want everyone to keep in mind that this is a work in progress, and it is ongoing. CBIAG is seeking real community benefits/impacts and effective measurement along the way.

CBIAG wants to hear what has worked for the organizations, noting that throughout the presentation PacifiCorp will be asking for your input based on your own experience in the spaces that you represent.

PacifiCorp's Lee Elder informed CBIAG members that their input will help balance and shape the evolution of Community Benefit Indicators (CBI). PacifiCorp received guidance from the Oregon Commission on the topics for interim CBI's and what should be covered. There are five topics laid out on slide #11 of the meeting slide deck.

These were covered in the last meeting, but the workgroup is in reboot mode. Facilitators would like to dig in deeper, making sure that the CBIAG is getting to a shared level of understanding of these concepts. To make this more palatable for people to understand and talk through, the team decided to focus on two of the five categories for this discussion. The two concepts discussed in this meeting are **energy equity** and **resiliency**.

**Energy equity** means that all members of society should be able to afford and have access to energy.

**Resiliency** is how quickly the system can recover from energy outage.

How can we determine a benefit from clean energy actions?

Understanding attributes for a CBI will ultimately help measure the goals that we set out to achieve. A CBI should be measurable, contain an element of equity, and be able to be influenced by the Utility.

As the group began to discuss energy equity, PacifiCorp's Christina Medina shared that they identify and consider energy equity through a lens of energy burden. PacifiCorp defines high energy burden as customers spending 6% or more of their income on home energy costs. This is a baseline where we have started to form our understanding of what it means and when we look at the 6% indicator. We really started doing some data tracking in Washington and leaned into that metric when continuing to expand into Oregon. This conversation finds the intersectionality of where we can get a better sense of direction, as well as the known and unknown factors. In addition, through several studies, PacifiCorp found that energy burden is higher for vulnerable populations.

For the CBI topic of energy equity, PacifiCorp's Lee Elder conveyed that the proposed interim CBI would decrease the number of households experiencing high energy burden. To measure this progress of achieving that outcome PacifiCorp will rely on the residential survey conducted every two years, as well as the company billing data to estimate energy burden for each Census Tract. This is considered a good metric and a good interim CBI because once energy burden by Census Tract is identified, PacifiCorp can begin to look at demographic information for these individual Census Tracts then look to see what else from the Census bureau that can lend itself to another lens into that census tract.

Energy burden is the amount customers spend on energy over their income- data on Oregon energy burden information is not currently available - which is why PacifiCorp feels it is important to receive this information. Currently, the group has one piece of the ledger and that is a general understanding of income relative to the state overall.

Given the importance of income in determining energy burden PacifiCorp thought it would be beneficial to provide a high-level overview of what we have observed in the service area relative to the state-wide numbers. The income brackets lower than \$35k per household in the service territory has a higher proportion of households that are lower than that. This indicates a higher proportion of lower-income households in the service area relative to the state. Additionally, looking at the poverty level, PacifiCorp has a higher number of households in poverty within the service area (10% versus 8.5%) at the state level. This information connects back to energy burden CBI because the math to produce energy burden is energy expenditures/household income, so this is an introductory part of the equation in terms of the service territory level not the household level.

### **Questions/Discussion**

E-Source's Lisa Markus opened the discussion prompting CBIAG members to respond to several questions: *Are you measuring energy burden in your communities? Can you provide examples that work for you? How have you seen energy equity or inequity show up in the communities you support?*

Q: You mentioned a residential survey, I'm curious about how that would be done? I feel like often the utilities end up doing these surveys electronically for obvious costs and ease reasons. But, recognizing that we do have additional divide meaning that lot of the people who wouldn't have email or access to email they have very different answers and maybe some of your highest energy burden customers. I am curious about what PacifiCorp's methodology would be for residential surveys. I am also curious if you're looking at things like housing type, heating source, if people are heating with gas versus baseboard heaters and things like that that probably won't show up on the Census type of data.

- A: Yes, it is electronic, and it is based on emails. We recognize that there is a biased in that we found lower-income households tend to not reply at the levels we expect them to reply. The reason we know that is because we look at the portion of respondents that are low-income in whatever service territory we are looking at. We look at what the low-income population should be, at what proportion that is, and you look at the response rate by low-income type and it's not as high as you would expect it to be. We try to correct this bias by weighting the responses by income type.
- *Inside of low-income groups you still have some missing segments. Having a physical survey that could be sent back might also be an option. This is so participants do not have to do this one thing every two years. When you are looking at energy burden and looking at the people who simply don't have access to email it is a different low-income experience when compared to not having internet at all. Further, when you do and how you use energy might be different as well. It might be something that would feed into your calculations later if it was too expensive or too burdensome to do phone surveys if physical surveys as well.*
- PacifiCorp Response: What you described is something that is certainly on our radar. You also asked about types of electric heating devices. That was initially what was driving us to develop these surveys. That sort of input is critical for the residential survey/forecast. The saturation of heating and cooling is what really got us interested in Residential surveys.

Q: I think I'm not clear, are these metrics things that already exist that we are providing some input to tweak or are these metrics things that are being created that don't currently exist?

- A: We have not developed them yet. Fundamentally we think that these are a great place to start in terms of metrics. They are not set in stone, but Lee Elder from PacifiCorp thinks that they will lend themselves nicely to getting into other questions. Thinking about if there are other considerations for different Census Tracts. To answer the question, this is what we think is a good start in terms of CBI's and metrics. We have not finalized the energy burden metrics in Oregon yet, but we are working to do that right now.
- *It might be worth it to share Washington's metrics with this group. Just so the group understands those metrics put in place by Washington. It might be helpful*
- PacifiCorp Response: Washington metrics can be found in the appendix portion of this slideshow.

Q: Do you know what percentage of your customers are in Portland? Given rural poverty, I'm surprised the difference is not more. If most of your customers are still in Portland because of density, I'm just curious.

- A: PacifiCorp's Lee Elder stated he does not know off the top of his head. But those are numbers he can get and follow up with. Lee later provided a response via IM that ~14% of Oregon customers are in Portland.
- *I'm happy to share, at AllCare, we have a health risk assessment that we must do on all our members. It must be completed annually or if there is a significant event they are reassessed. So that is on almost 60K members. The survey is mailed to every member, they complete it, and send it back to us. We then manually scan it into the system and then they are entered into their electronic health record. Within that assessment they are asked if there is energy burden that they are experiencing so then that along with other SVOH and equity questions So then that way we can get them connected to resources. Because we are a part of the Connect Oregon Platform, we also pool the numbers on how many individuals were referred to various entropies that are specific to energy burden, utility, sometimes heat resources. We also dispensed AC units and air purifiers for certain individuals, and we did track that as well. At AllCare we look at that and pay attention to it because we want to make sure that our members are taken care of. That is done by not only looking at the energy burden but also the type of structure that they are living in. We try to take a very whole picture of what the situation is.*
- Community Energy Project Responded: CEP does do home energy scores which is the closest to tracking the amount of tracking's. It is self-reported in terms of how much actions APC impacted your energy bill. They are then told the amount of the impact.

Q: What do Home Energy scores look at?

- A: They look at two things, they rank your home's efficiency on a scale of 1-10. Telling you what your current score is and what the maximum score is that can come from retrofitting essentially meaning weatherizing an older home and what are the steps you must do to take it. There are prices attached to how much does it cost to heat your home, on average, what is the carbon footprint and what would the difference be if you followed certain practices.



E-Source’s Lisa Markus asked Community Energy Project how energy equity or inequity show up for them?

Comment: Sometimes it comes through the health world, but it can also come from our community partners. When we have our health-related service community benefit funds then we put out mass media or emails or funding for your agency apply for. So, we may have community partners telling us that they are looking for money to support certain programs. So, it could come from that direction as well.

PacifiCorp Responded: I would imagine that is the actual lack of weatherization and the housing efficiency score, does that impact health as well?

Comment: Yeah, one of the areas that we look at has a lot of climates resilience and extreme temperatures. So, we have heard from people that heat waves, and cold or freezing temperatures come with power disruptions as well. When we are seeing health outcomes there is a lot of conversation about air quality and asthma that comes from poorly ventilated or old homes. But there is less talk about health outcomes caused by constant stress and anxiety surrounding energy burden. We see a lot of articles about what stress does to our bodies and I don’t think it’s really talked about that much, but it makes a big difference. In the follow-up surveys we did on community solar people were saving 10%-12% and they said that COVID had made things more difficult for them, so every little bit of saving helped.

Comment: A lot of the conversation focuses on asthma and other health impacts. But there is a lot between heating and cooling your house. We know that people who have these energy burdens often avoid using the energy they need, or other necessities, which could lead to poorer health.

PacifiCorp Responded: Thank you for sharing, has Josephine County Food Bank seen anything like this?

Comment: The people here are certainly choosing food over other kinds of utility bills. Most of our clients that come through there are seniors, but yes, my guess is that most people are choosing certain utilities over others. In rural communities we get teachers calling us to feed kids because they can't get to the parents.

Comment: One organization said that they don’t have a measure necessarily for energy burden. They could probably speak to a certain percentage of our customers and people that need it consistently; which might touch on your question slightly. But they don’t have a specific measure in place besides getting our characteristics and things of that nature. I do know that there are a lot of people experiencing disconnection right now. What we have been running into with clients is that a lot of people with medical issues need to have the money put elsewhere. Sometimes letting the utility bill go to get the things they have to have. We have noticed that people from rural areas are calling in more often. We have so many applications at this point, however, that no matter what everyone is going to have to wait.

PacifiCorp Response: Thanks for that insight, we really appreciate it.

Comment: Middle aged women were the largest percentage of people calling in for assistance.

Chat Responses to *“What is important to you and your community in 2023?”*

Q: “Can there be more personable ways of gathering input? Such as a focus group, or face to face surveying?”

A: Lisa Markus noted this feedback and said it would be taken into consideration

Q: How many PacifiCorp customers are in Portland? “Home Energy Scores, that's probably the closest we have to actual tracked/number tracking” and that they also do self-reporting ([Home Energy Score Link](#) provided). 14% of your customers have a minimum wage 15% higher than other more rural customers?

A: PAC responded that ~14% of OR customers are in Portland

Comment: one organization said they use their Community Advisory Council meetings and that “Stress is the #1 indicated issue identified by our members over all other issues”

The link to [Dr. Destenie Nock's LinkedIn](#) was provided.

Comment: I met a woman who made a mistake and now must pay a restitution of 1000 dollars a month, causing her to take on a second job, and hire a caregiver for her special needs kid. She hadn't even thought to get energy assistance yet, because there were so many other expenses that she had on her mind first. I'm not sure how to convert that to the measurement talk but, as everyone has alluded to, there are more nuances than just income.

## Resiliency & Reliability

PacifiCorp's Christina Medina presented on defining Resiliency and Reliability to create a shared meaning and understanding of the issues and their nuances.

- Resiliency – The capacity to withstand or to recover quickly from difficulties; toughness.
  - Resiliency in energy: preparedness of the system and its ability to cope with various hazards that can disrupt electricity.
- Reliability – The quality of being trustworthy or of performing consistently well.
  - Reliability in energy: availability of the electric system when it is needed.

PacifiCorp's Lee Elder explained the proposed metric of tracking frequency and duration of outages as it pertains to resiliency by Census Tracts. It was noted that producing these metrics helps better understand the demographics of where outages occur, and that data is important to understanding where improvements can and should be made. Another benefit that was mentioned was creating a baseline to measure progress against (refer to slide #19 of the slide deck).

PacifiCorp's Christina Medina chimed in on acronyms and the acronym list that was created. Stating that at a high level we want to identify who is being turned off and for how long. Also mentioned was collecting data on air quality and other indicators that will allow equitable solutions to be implemented.

### **Questions/Discussion –**

Q: Question about how the reporting is happening. Was the data pulled from the equipment?

- PacifiCorp’s Ian Hoogendam answered that outage system generates the report. The system tracks and filters by area, equipment, etc.

Q: Question to clarify questions on how this will be used to target?

- Ian Hoogendam explained that the map is used to understand what areas have been affected the most by outages.
- PacifiCorp’s Lee Elder followed up that this will be used to make the policies and programs that should be implemented

Q: Question to clarify the process on how the data will be used now and, in the future, and if this will be included in the plan via narrative. Additionally questioned was the reasoning customer centric metrics weren’t included.

- PacifiCorp’s Lee Elder answered that first filing will be CPIs around resiliency, then actions will come further down the line. Also mentioned that the team is always looking for recommendations on metrics
- PacifiCorp’s Ian Hoogendam explained the CEMI metric, explaining that it is a percentage of customers in an area that have experienced more than a specific number of outages

Q: Comment (in the chat) that Customer-centric metrics can be used in conjunction with traditional metrics to deliver a more complete picture of system performance. [Link to T&D World article was provided](#). Some examples in use today include:

CEMI: Customers Experiencing Multiple Interruptions

CEMM: Customers Experiencing Multiple Momentaries

CELID: Customers Experiencing Long Interruption Duration

- Another underused metric that should get more focus is Customers Experiencing Multiple Sustained and Momentary Interruptions (CEMSMI). This metric covers the number of customers experiencing more than a certain number of interruptions a year, including both momentary and sustained outages.

Q: Question about the excluding major events and which events will be considered and how it will be measured, as major events are generally the focus of resiliency

- PacifiCorp’s Ian Hoogendam talked about difficulties in measuring improvements when major events are included in the data but is open to including in the plan.
- Ian chatted his email address in case anyone had any questions after the meeting [ian.hoogendam@pacificorp.com](mailto:ian.hoogendam@pacificorp.com)

## Charter Validation

PacifiCorp’s Christina Medina explained the timeline and evolution of the process and why a step was added for Validation. Validation encourages feedback.

E Source's Lisa Markus facilitated discussion and gives an overview of the feedback that was given by means of surveys, phone calls, as well as discussing the importance of feedback in developing the charter.

Feedback included that calling out certain populations may be offensive and not inclusive of other groups. Lisa proposed removing "Latine, rural, elderly, income challenged".

### ***Discussion -***

Members proposed the use of "frontline communities" because of its use in climate focused terms.

- E Source's Lisa Markus explained why BIPOC wasn't used because it can minimize the importance of these population groups
- (Chat Comment) Mention that "environmental justice communities" which is defined in HB2021 as "communities of color, communities experiencing lower incomes, tribal communities, rural communities, coastal communities, communities with limited infrastructure and other communities traditionally underrepresented in public processes and adversely harmed by environmental and health hazards, including seniors, youth and persons with disabilities"
- Mention of work with the disabled and importance of advocating for different communities in defining this in the charter.
- Spoke to the value in not having an exhaustive list as terms and needs can change
- E Source's Lisa Markus asked the group about opinions on changing the verbiage of "serves" to "advocating for". *Members opposed the change.*
- (Chat Comment) Distinguished that BIPOC does not always cover "Latine". Leading to a preference of "Environmental Justice Communities" or "Frontline Communities"
- Explanation of the nuance of addressing terms, noting historic treatment and being left behind versus being future looking.
- E Source's Lisa Markus discussed the importance of forward looking/thinking and polls the group on changing to "frontline" and defines her understanding of the term.
  - A member noted unfamiliarity with the term used in this way, which is her only concern.
- PacifiCorp's Christina Medina proposed disproportionately impacted.

E Source's Lisa Markus directed the conversation to the language of "givers" and "receivers" and how it may denote a power differential and be less passive.

- Members liked the proposed change. Also mentioned that she would like to focus on not giving the impression that these populations are helpless.
- Separate member provided recommendation of cutting language off at "...trust"

E Source's Lisa Markus then brought up the language of "meeting people where they are" and how to approach values

- A member noted that they loved the suggestion. “At the core, there is simply the need for trust between all involved parties”. Suggests not distinguishing and leaving it as “meeting people where they are”

E Source’s Lisa Markus explained that the proposed change to remove “navigation” language was in response to previous feedback. It was noted that this will all be circulated for further feedback from the group.

From chat:

Xitlali Torres- Sidenote that popped in my head. Have others heard of the term "citizen science"? It gets to the point that everyday people, although they might not have the accolades, they know best what is going on in their communities and environments because they live it every day.

### **Feedback Round Robin**

- Appreciated being in the room with folks and the experience to learn from others who work parallel to her efforts
- Reflected on the feedback and how collaborative this group is. Also is appreciative of learning from others.
- Thought that this group is targeting an important area
- Is looking forward to the decision-making portion but values the steps to get there
- Appreciation for the group, and Lisa Markus for the work to understand and incorporate everybody’s opinions to reach consensus in the group. Also applauds Lee for his portions of the discussion.
  - E Source’s Lisa Markus – Discussed the importance of a “living” document and appreciation for open feedback from the group.
  - PacifiCorp’s Lee Elder – echoed Lisa’s comment
- Mentioned the importance of quantitative view of these issues, as usually it is spoken about with a qualitative lens
- Enjoyed the conversation. EMO is part of advancing legislation that reduces disconnection and would value conversations with the members of this group on ideas around that.
- Appreciation of conversations around equity and the broad stakeholder group in CBIAG

### **Public Comments**

There were no public comments.

### **Next Steps**

Upcoming Workshop – PacifiCorp’s Ian Hoogendam explained background on distribution system planning and identifying distribution needs, soliciting feedback, and considering nontraditional solutions. This will be the first statewide workshop to eventually identify solutions in this area (slide #31).

PacifiCorp's Christina Medina gave an overview of the upcoming timeline that is being proposed, including importance and application of a "regional lens" and how a third party will be reviewing the survey responses (over 3,000 responses were submitted). A survey workshop and clean energy plan drafts will be upcoming between now and April. It is also mentioned that the agenda will shift based on the needs of the group.

- February's CBIAG hybrid meeting will be in Roseburg, Oregon and the travel reimbursement opportunities that are available were discussed

PacifiCorp's Christina Medina then offered that it is a complex conversation, and that PacifiCorp is always looking for ways to improve and be more inclusive