

# Clean Energy Transformation Act

Washington Equity Advisory Group  
2022 EAG Meeting 1

January 19, 2022



# PacifiCorp Equity Advisory Group (EAG) Meeting #1 January 19, 2022, 1pm-4pm Pacific Time

- RMI facilitators will change PacifiCorp, RMI, and Equity Advisory Group (EAG) participant names to First Name, Last Initial, PacifiCorp/RMI/EAG.
- We recommend using “Gallery View” (icon in top right) when in group discussions.
- If you called in with your phone, merge your audio and video.
- For technical support, click on “Chat” (icon in tool bar at bottom), toggle to “Erifili D, RMI” as the recipient, send your message.

## **EAG Members:**

- If you are able, please keep your camera on for as much of the meeting as possible (icon in bottom left) but stay muted unless speaking.
- Please use the chat at any time to engage in the conversation or ask questions.
- To raise your virtual hand to speak, click on "Reactions" in your tool bar, select “Raise Hand.”

## **Public Observers:**

- Thank you for joining us and observing this meeting.
- You can “Rename” yourself by clicking the “...” on your participant square.
- Please stay on mute with your camera off until the public comment period.
- Please use the chat for technical support by messaging “Erifili D, RMI,” but please do not ask questions or respond to prompts in the chat until the public participation period.

# Meeting #1 Objectives

- Share updates on the CEIP
- Reflect on the 2021 EAG
- Consider ideas for the 2022 EAG

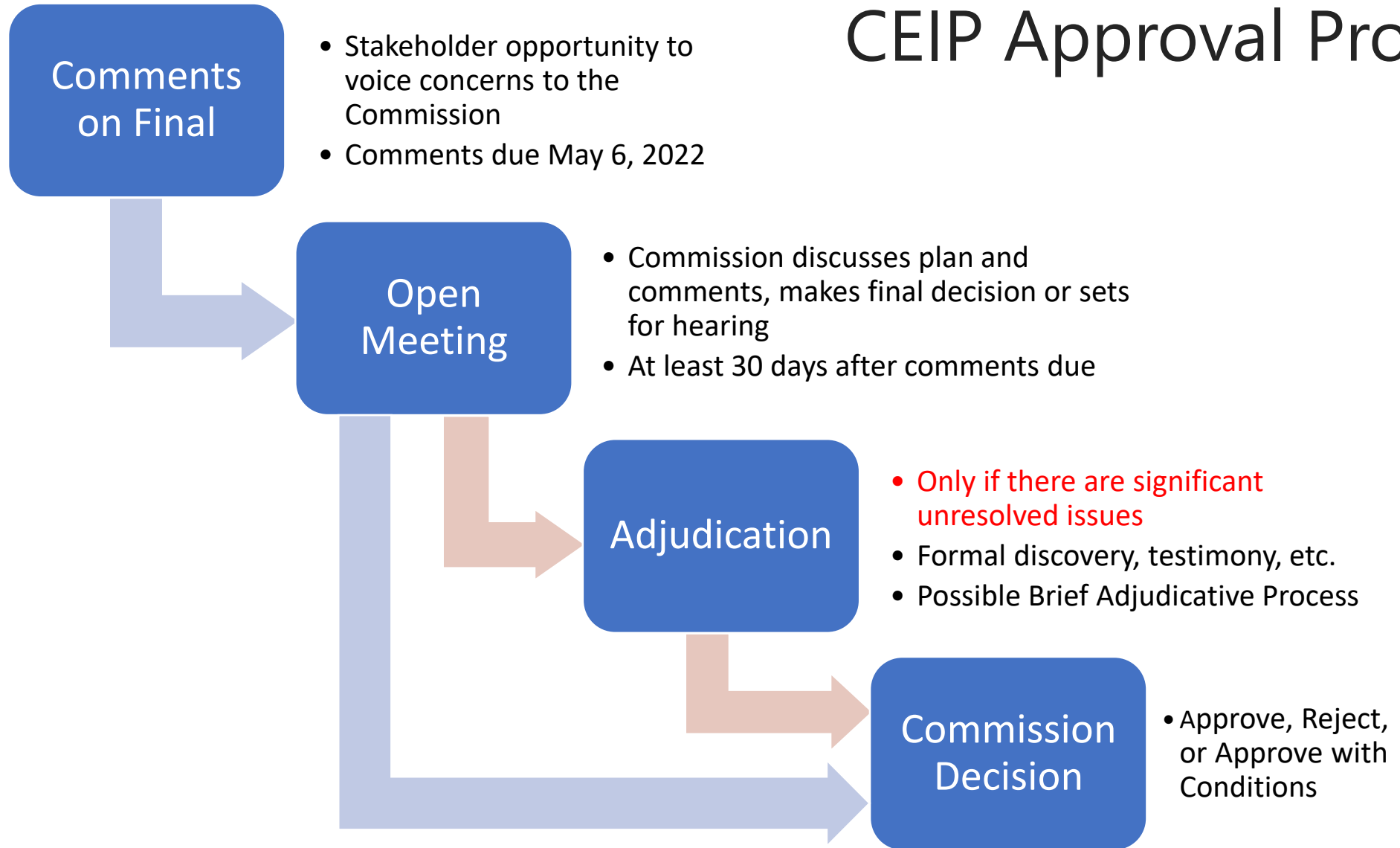
# Meeting #1 Agenda

<b>Time (PT)</b>	<b>Description</b>
1:00 PM	Meeting Overview, Check-in, and Updates
1:25 PM	EAG 2021 Reflections
1:45 PM	PacifiCorp Ideas for 2022
2:00 PM	Break
2:10 PM	EAG Ideas for 2022
2:45 PM	Public Comment
2:55 PM	Check-out, Next Steps, and Closing

## Since 2021 EAG Meeting #7, what have PacifiCorp and RMI done?

- Filed the CEIP to Washington UTC
  - Now in a 5-month comment period
  - Annual report will be published in July 2023
- Filed its 2022 all source requests for proposals (RFP) with Washington UTC
- Planned for 2022 transitions
  - EAG members
  - Project team

# CEIP Approval Process



# PacifiCorp Ideas for 2022



# Proposed EAG Schedule 2022

Date	Topics for Discussion (subject to change)
January 19, 2022	<ul style="list-style-type: none"> <li>• Reflections on EAG process in 2021, and next steps for EAG 2022</li> <li>• Updates/Review of final CEIP, feedback received</li> </ul>
January and February 2022	EAG New Member 2022 Recruitment
February 16, 2022	<ul style="list-style-type: none"> <li>• Review of scope and schedule for meeting topics as discussed at January meeting</li> <li>• Onboarding new EAG members and invitation to other advisory group members that want to learn more</li> <li>• Introduce EV Plan and explore design of EV Grant Program</li> </ul>
March 16, 2022	Potential topics include: <ul style="list-style-type: none"> <li>• EAG Member Presentations (5-7) on organizational priorities</li> <li>• Explore design of EV Grant Program (continued)</li> </ul>
April 13, 2022	Potential topics include: <ul style="list-style-type: none"> <li>• EAG Member Presentations (5-7) on organizational priorities</li> <li>• Plans and actions for community outreach and engagement, with lens on partnerships with local organizations</li> </ul>
June 15, 2022	To be determined
July 13, 2022	To be determined
September 21, 2022	To be determined
October 19, 2022	To be determined
December 7, 2022	Reflections on EAG process in 2022, and next steps for EAG 2023



# Initial Topics for 2022

- Updates on tracking Customer Benefit Indicators
- Input on Outreach, Education, and Public Participation
  - Language Considerations
  - Eliminating Barriers
  - Accessible Data
- Input/Updates on Program Development and Expanding Awareness
  - 2022 All Source Request for Proposal
  - Energy Efficiency
  - Electric Vehicle Grant Program
  - Time of Use Pilot
  - Demand Response Programs
  - Residential Disconnection Reduction Plan
  - Updates from Advisory Groups

# Assistance Plus Washington

**Funded:** \$3.1 million

**Eligibility:** Residential Customer with income at less than 200% of Federal Poverty

**Administration:** Internal and External

## Grants

- Maximum amount \$2,500 per account.
- Can reapply for additional grants.
- Automatic grants for customers designated as low-income.
- Automatic grants \$1,433,682.
- Community Action Agencies income qualify customers.
- Arrearage Forgiveness Grants \$1,532,491.
- Approximately \$65,000 dollars remaining.

## Consumer Protections:

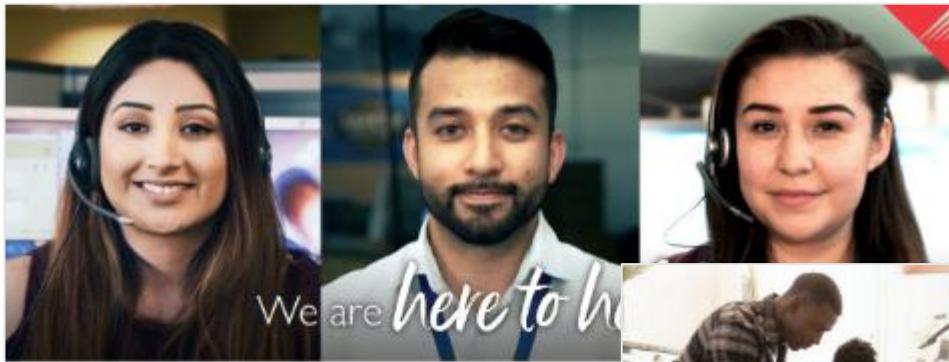
- Up to 18-month payment plans
- Deposits, late fees, and reconnect fees, and field visit fees waived
- Self-Certification for Medical Certificates
- Expires April 2022

## Post Moratorium Protections:

- Prior to disconnecting any residential customer, prior approval must be granted the commission consumer staff
- Developed a process for Pacific Power to refer customers to Community Action Agency

	Grant Participants	Participants with Zero Balance After Grant
Arrearage Forgiveness Grant	2,063	1,932
Automatic Grant	3,869	3,778
<b>Total</b>	<b>5,932</b>	<b>5,710</b>

# Assistance Plus Program



We've created our **Assistance Plus Program** to help Washington customers who have been impacted by COVID-19. When combined with flexible arrangements and other account resources to help pay past-due balances, we can work together to get your account back on track.

## GET HELP WITH BILLS

New! **Assistance Plus Program** funds are available through local agencies to help pay customers' past-due balances. Funding is limited and is available on a first-come, first-served basis.

The **Low Income Bill Assistance (LIBA)** program and the federally funded **Low Income Home Energy Assistance Program (LIHEAP)** can help income-qualifying customers with energy costs.

## SEE IF YOU'RE ELIGIBLE

Connect with the agency in your area today:

- In **north Yakima County**, contact Opportunities Industrialization Center of Washington at [www.oaic.org](http://www.oaic.org) or call **509-452-7145**.
- In **south Yakima County**, contact Northwest Community Action Center at [nactopp.org](http://nactopp.org) or call **509-865-7630**.
- In **Columbia, Garfield and Walla Walla counties**, contact Blue Mountain Action Council at [www.bmacw.org](http://www.bmacw.org) or call **509-529-4980**.

Contact your local agency today or call Pacific Power anytime at **1-888-221-7070** or visit [pacificpower.net/service](http://pacificpower.net/service).



To help you manage your energy costs, you can access your free **Home Energy Report** through our website.

## EXPLORE ENERGY INSIGHTS

- Log in to our website at [pacificpower.net/insights](http://pacificpower.net/insights).
- Explore your individualized report based on your monthly bills.
- Compare energy use from month to month.

## CUSTOMIZE YOUR REPORT

- Provide specifics about your home to further customize your report.
- See an approximate breakdown of energy usage from the whole-house level down to specific functions, such as cooling, refrigeration, lighting and heating.
- Manage progress and keep track of results from energy-saving efforts.

Find rebates and discounts on home energy upgrades at [BeWattSmart.com](http://BeWattSmart.com).



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Hemos creado nuestro programa **Assistance Plus** para ayudar a los clientes de Washington que se han visto afectados por el COVID-19. Cuando esto se combina con acuerdos flexibles y otros recursos para pagar saldos vencidos, podemos trabajar juntos para que su cuenta vuelva a estar en orden.

## OBTENGA AYUDA CON LAS FACTURAS

Los nuevos fondos del **Programa Assistance Plus** están disponibles a través de las agencias locales para ayudar a pagar los saldos vencidos de los clientes. La financiación es limitada y se otorga según el orden de llegada.

El programa **Low Income Bill Assistance (LIBA)** y el Programa **Low Income Home Energy Assistance (LIHEAP)**, el cual es financiado con recursos federales, pueden ayudar con los costos eléctricos a los clientes que sean elegibles según sus ingresos.

## AVERIGÜE SI ES ELEGIBLE

- Llame hoy mismo a la agencia en su área:
- En el **condado de Yakima norteño**, póngase en contacto con el Opportunities Industrialization Center de Washington en [www.oaic.org](http://www.oaic.org) o llame al **509-452-7145**.
- En el **condado de Yakima sureño**, póngase en contacto con el Northwest Community Action Center en [nactopp.org](http://nactopp.org) o llame al **509-865-7630**.
- En los **condados de Columbia, Garfield y Walla Walla**, póngase en contacto con Blue Mountain Action Council en [www.bmacw.org](http://www.bmacw.org) o llame al **509-529-4980**.

Comuníquese con su agencia local hoy o llame a Pacific Power al **1-888-221-7070** o visite [pacificpower.net/service](http://pacificpower.net/service).



## MÁS SOLUCIONES

- Pídale un acuerdo de pago flexible (hasta por 180 meses). También podemos reajustar su plan de pago existente para un periodo más largo, darle tiempo antes de que inicie el plan y seleccionar opciones diferentes de pago.
- Entienda su fecha de vencimiento o elija una fecha que le resulte más conveniente.
- Pregunte en su agencia local sobre los recursos federales para ayudar a los inquilinos con el pago de los servicios públicos, el seguro y la vivienda.
- Para localizar recursos de asistencia social y laboral, llame al 2-1-1 o busque en línea en [www.211.org](http://www.211.org).



# Next Steps



## Next Steps

- 1. Materials.** Notes from this meeting will be shared and posted to the website next week. We will share and post EAG Meeting #2 materials in advance of the **next meeting on February 16, 1-4 pm PT.**
- 2. Looking Ahead.** Refinement of EAG 2022 recruitment, meeting topics, and schedule.