

# Clean Energy Planning Engagement Series for Oregon Tribal Nations

May 19, 2023

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May 19, 2023, 9-11 a.m. PT

## For a Better Meeting Experience



- Use Gallery View (icon at top right) when in group discussion



- For technical support, chat "Morgan Westberry / E Source" as recipient, and send your message



- Questions are welcome at any time
- Please mute until speaking
- Speak by clicking the "Raise Hand" in the tool bar

	AGENDA
	Check In & Closing the Loop
	Solutions & Support
	Energy Efficiency Roadshow
	Community Benefit Indicators (CBIs)
	Topic Exploration
	Next Steps

# Today's Presenters



**Charity Spires**  
Manager, Customer  
Assistance Programs



**Christina Medina**  
Manager, Stakeholder  
Policy & Engagement



**Kari Greer**  
Senior Community  
Relations Manager



**Lisa Markus**  
E Source Managing  
Director & Facilitator



**Lee Elder**  
Load Forecasting Manager

What are your priorities?





## Closing the Loop from Last Meeting

Focus on action:

- Benefits and resources to save money, build transportation infrastructure and transition to energy sovereignty
- Staffing: project managers, technicians, grant writers, to fund the transition
- Dialogue and meeting for shorter durations but more frequently (accountability partner)

# Support Programs

## Benefit

- **20% monthly bill discount** if their income is between **21% and 60%** of state median income
- **40% monthly bill discount** if their income is between **0% and 20%** of state median income

## Low-Income Discount Program\*

Provide energy bill relief to qualifying customers

### Eligibility is based on:

- Household size
- Annual gross income at or below the income limits (all household members 18 years and older combined)

### 2023 Oregon Income Guidelines

60% of median income by household size

1	\$31,266
2	\$40,886
3	\$50,506
4	\$60,126

Discount will be based on income adjusted to household size.

\*Updated in 2022

Source: [Oregon Low-Income Discount Program \(pacificpower.net\)](https://www.pacificpower.net/low-income-discount-program)



# Ways to Enroll

Auto-Enrollment – LIHEAP / OEAP recipients	Self Enroll	Third-Party Enrollment
<ul style="list-style-type: none"><li>• LIHEAP / OEAP recipients as of October 1, 2021, are auto-enrolled at 20% discount, but may submit an application to determine if income qualify for a higher discount</li><li>• Ongoing, company–identify LIHEAP and/or OEAP recipients not enrolled and auto enroll</li></ul>	<ul style="list-style-type: none"><li>• Web application – enroll at <a href="https://PacificPower.net/LID">PacificPower.net/LID</a></li><li>• Contact customer service at 1-888-221-7070</li><li>• Paper application – available online or contact customer service to request a copy</li><li>• Self-attestation</li></ul>	<ul style="list-style-type: none"><li>• Check “Pacific Power Employee/Third Party” radio button on the online application</li><li>• Share program terms with customer and check the “Agree to Program Terms” box</li><li>• Individuals completing the form on behalf of customer provide name in the Pacific Power Employee/Third Party field</li><li>• Include organization name (i.e. name of community action agency)</li></ul>



# Energy Assistance Overview

Pandemic, state and federal support to pay utility bills and prevent disconnections



## Low-Income Home Energy Assistance Program (LIHEAP)

Meeting broader needs

Federally-funded program

Eligible households may qualify for Energy assistance grant applied to utility bill



## Oregon Energy Assistance Program (OEAP)

Assistance program for low-income households with priority directed to customers in danger of having their electricity service disconnected



## Oregon Energy Fund (OEF)

Connecting individuals to community action organizations for assistance with donated funds

## COVID Energy Assistance Program (CEAP)

Energy assistance agencies may have additional funding to support those impacted by COVID-19

# Low-Income Home Energy Assistance Program (LIHEAP)



Federally-funded program that helps income customers with a host of needs, including:

- Money toward paying energy bills
- Weatherization assistance

The following Tribes receive LIHEAP funds directly from HHS:

Confederated Tribes  
of Coos, Lower  
Umpqua, and  
Siuslaw Indians

Confederated  
Tribes of  
Siletz Indians

Cow Creek Band of  
Umpqua Tribe of  
Indians

Confederated  
Tribes  
of Grand Ronde

Confederated  
Tribes  
of Warm Springs

The Klamath Tribe

# Low-Income Home Energy Assistance Program (LIHEAP)

Helps eligible families and individuals pay their energy bills

Income  
guideline at or  
below  
60% of state  
median income

Referred to tribal LIHEAP program if:

- Tribal members that live on reservation or
- Live on tribal trust land from (listed on slide 10)

Tribal members unable to access their tribal LIHEAP program can be served through local community action agency (CAA)

- CAA may contact local tribe office to coordinate LIHEAP benefit
- If tribal member has received tribal LIHEAP, they may only be eligible for LIHEAP crisis support if they meet CAA's crisis criteria

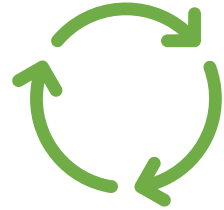
Households affiliated with Oregon tribes not from the list apply similar to other LIHEAP applicants through CAAs

# Low-Income Home Energy Assistance Program (LIHEAP)



## Weatherization

Protecting a home's interior from outside elements like moisture, cold air in winter, hot, humid air in summer, and even sun, snow, and ice damage.



## Energy Efficiency

Making updates to the home and what's in the home (appliances, smart thermostat, etc) to:

- Save money
- Lower your energy bill
- Reduce use of non-renewable energy

## Weatherization & Energy Efficiency Benefits

- Provides weatherization and energy efficiency services at no cost to income qualify households
- Income guideline at or below 200% of federal poverty level.
- Funding for weatherization may be provided through LIHEAP, DOE, Bonneville Power Administration, and Energy Conservation Helping Oregonians (ECHO) funds.

# Oregon Energy Assistance Program

Priority assistance given to customers in danger of disconnection

Year-round assistance program designed to assist low-income households with energy bills, with priority assistance to those in danger of having their electricity service disconnected

Apply by contacting local providers at:

- [Energy Assistance Provider](#)
- Toll Free: 1-800-453-5111 option 2
- Email: [energyassistance@oregon.gov](mailto:energyassistance@oregon.gov)

Tribal LIHEAP funding should not affect eligibility for Oregon Energy Assistance Program.

**Eligibility is based on:**

## 2023 Oregon Income Guidelines

60% of median income by household size

1	\$31,266
2	\$40,886
3	\$50,506
4	\$60,126



# COVID Energy Assistance Program

Temporary program requiring:

- COVID impact
- Income guideline at or below 80% of area median income

Apply by contacting local providers at:

- [Energy Assistance Provider](#)
- Toll Free: 1-800-453-5111 option 2
- Email: [energyassistance@oregon.gov](mailto:energyassistance@oregon.gov)

Tribal LIHEAP funding should not affect eligibility for Oregon Energy Assistance Program.

Energy assistance agencies may have additional funding to support those impacted by COVID-19.

Funds delivered through Oregon Energy Fund are coordinated with community action agencies

## Donate to energy assistance

Everyone needs a helping hand from time to time.

That's why we support our neighbors and communities through energy assistance programs that help people facing financial hardships with their energy bills.

We contribute **\$2 for every \$1** donated by our customers to energy assistance programs, up to the annual cap by agency. These nonprofit programs include Oregon Energy Fund and Project HELP in California and Washington.



# Fuel Fund Program

PacifiCorp matches every dollar donated to Oregon Energy Fund with \$2 more, up to \$144,000 annually.

# Discussion

How familiar are you  
with this program?

Does your community  
use this program?

Do you  
have suggestions  
to increase  
awareness and  
participation  
in this program?

# Energy Efficiency Roadshow

# 2023 Energy Efficiency Workshops for Tribal Nations

Pacific Power and Energy Trust of Oregon are holding “Be Wattsmart” workshops in Oregon communities this year.

- Presentations by experts from Pacific Power and Energy Trust of Oregon
- Free program, includes lunch/dinner, hosted at local, community venues

Topics covered:

- 1) How to evaluate your household energy use for monthly savings
- 2) Ways to improve comfort and use less energy at home through:
  - insulation and weatherization
  - heating and cooling
  - water heating
  - appliances
  - lighting
- 1) Cash incentives available for: new appliances, lighting and other energy-efficient products from Energy Trust of Oregon



WATT**SMART**





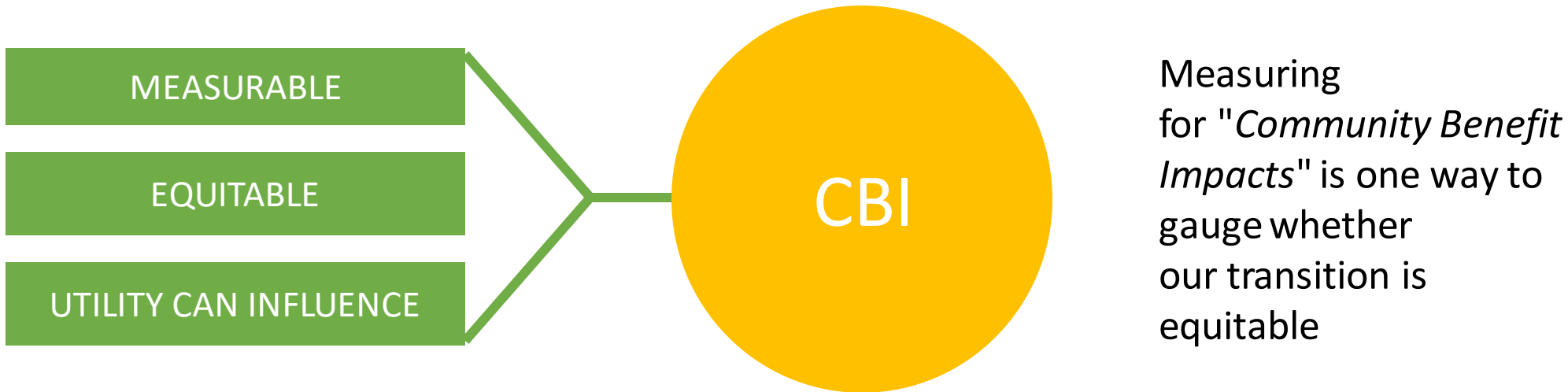


## 2023 Energy Efficiency Workshops Dates & Locations

- May 23-25: Bend, Redmond, Prineville, Madras
- June 13-15: Stayton, Lebanon, Cottage Grove
- June 20-22: Albany, Corvallis, Dallas
- July 18-20: Medford, Grants Pass, Roseburg, Coos Bay
- Aug 1-2: Pendleton, Enterprise
- Sep 12-13: Klamath Falls, Lakeview
- Oct 10-11: Astoria, Seaside, Lincoln City

# Community Benefit Indicators (CBIs)

# Community Benefit Indicator Overview



- A community benefit indicator (CBI) is the desired outcome from which a utility action could influence
  - Examples include;
    - Reduce energy burden for customers through a utility initiative
    - Increase renewable energy resources through resource acquisition, and
    - Reduce the number/duration of outages through utility grid investments
- Each of these examples define a positive outcome for which a utility can influence



# Finding our way



## Topic Exploration

Together we can explore our measurements of equity

## Community Benefit Indicators (CBI)

- A work in progress
- On-going process which will happen over time
- We are seeking REAL community benefits and impacts and effective measurement along the way

In considering Interim CBIs, it's helpful to consider what we know about vulnerable populations:

## ENERGY BURDEN

PacifiCorp defines high energy burden as customers spending 6% or more of their income on home energy costs. This coincides with the American Council for an Energy-Efficient Economy (ACEEE)'s definition of high energy burden.

### Energy burden is higher for vulnerable populations:

- Less income
- Energy bills are higher
  - Less energy efficient housing
  - More energy is needed to keep housing hotter or cooler (energy escaping, use of space heaters, etc.)

SOURCES: [Low-Income Community Energy Solutions | Department of Energy](#); Low Income Billing Assistance Program participants, from CBIAG / WA EAG experience & E Source research



# Considering Energy Burden

CBI Category	PROPOSED INTERIM CBI	PROPOSED INTERIM CBI Metrics	Purpose
Rulemaking Language	Outcomes	How we Measure Outcomes	Why
Energy Equity	Decrease proportion of households experiencing high energy burden	<ul style="list-style-type: none"><li>• Average energy burden within each census tract</li><li>• Energy burden for low-income customers, bill assistance participants and Tribal members</li></ul>	Energy equity is concept that all member of society should be able to afford and have access to a necessary and basic amount of energy. Energy burdened households spend a disproportionate amount of their income on home energy costs. Tracking energy burden provides an indicator of energy equity for communities in PacifiCorp's Oregon service area.

# Your Thoughts...

What would you consider to be a  
Community Benefit in clean energy transition?

What would you like to  
discuss in our next session?

# Next Steps

# Proposed Upcoming Clean Energy Series Topics and Meetings

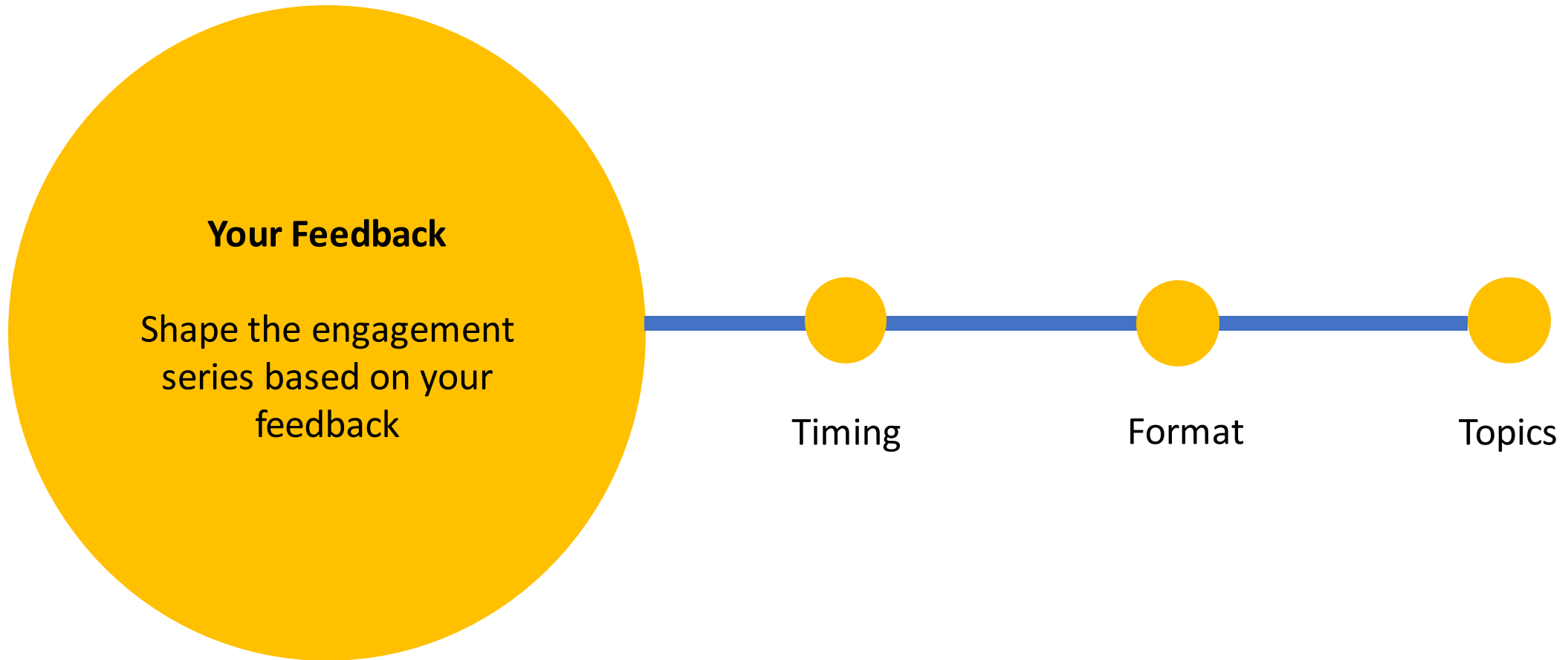
MAY	JULY (July 21, 2023)	AUG	OCT
<ul style="list-style-type: none"><li>• Engagement + HB2021</li><li>• Community Benefit Indicators: Intro of Energy Equity + Energy Burden</li><li>• Overview of Low-Income Discount Program</li><li>• Energy Efficiency Roadshow Concept exploration</li></ul>	<ul style="list-style-type: none"><li>• Clean Energy Plan Updates</li><li>• Clean Energy Benefits Survey Development Discussion</li><li>• Community Benefit Indicators: Environmental impacts</li><li>• Distribution System Planning</li></ul>	<ul style="list-style-type: none"><li>• Transportation Electrification Updates</li><li>• Energy Trust of Oregon: Energy Efficiency Programs Discussion</li><li>• Community Benefit Indicator: Health and Well-being</li></ul>	<ul style="list-style-type: none"><li>• Engagement series updates.</li><li>• Community Benefit Indicators: Economic Impact + Resilience</li><li>• Clean Energy Benefits Survey Updates</li></ul>




## PacifiCorp Stakeholder Engagement

<b>Oregon Tribal Nations Engagement Series Meeting</b>	<b>5/19/2023</b>	<b>9-11am PST</b>	<a href="#"><u>Oregon Tribal Nations Clean Energy Engagement Zoom</u></a>
<b>Clean Energy Plan Engagement Series</b>	<b>6/23/2023</b>	<b>1-4 pm PST</b>	<a href="#"><u>Clean Energy Plan Engagement Series Zoom</u></a>
<b>Oregon Community Benefits + Impacts Advisory Group</b>	<b>5/18/2023</b>	<b>1-4 am PST</b>	<a href="#"><u>Oregon Community Benefits Impacts Advisory Group Zoom</u></a>

# Next Steps



Email comments to:   
[TribalRelations@PacifiCorp.com](mailto:TribalRelations@PacifiCorp.com)

For more information:  
[Oregon Clean Energy Plan Updated  
Engagement Strategy](#)

**Clean Energy Plan Engagement Series for  
Oregon Tribal Nations - 2023 Meeting**

[Join Zoom Meeting](#)



Thank you