



Things may be difficult right now, but you are not alone. At Pacific Power, we have flexible options and resources to help power a brighter tomorrow.

GET HELP WITH BILLS

- Request an extension for your due date.
- Sign up for a flexible payment plan.
- Enroll in Equal Pay to pay the same amount each month.
- Connect with local assistance agencies.

TRIM ENERGY COSTS

- Get insights to help reduce your energy use with online tools.
- Find rebates and discounts on home energy upgrades at **BeWattsmart.com**.



We have highly knowledgeable, trained people who want to help. Look to us for assistance in finding the answers you need.

Call us anytime toll-free at **1-888-221-7070** or visit **pacificpower.net/assistance**. Also follow us on social media for energy-saving advice, account resources and more.



INSIGHTS TO *save*

More time at home means you're likely using more energy. We have tools to help you manage your energy costs.

HELPFUL SAVINGS TOOLS

- Track your energy use online or on our app to discover ways to save.
- Use our simple calculator to help understand your home energy usage.
- Download our handy *Power to Save* guide for saving energy in your home.

CUSTOMIZED ENERGY INSIGHTS

Visit our website at pacificpower.net/billhelp to connect with resources in your area and gain insights into your energy consumption. Answer a few questions and receive personalized recommendations to save energy and money.

- Oregon customers: Connect with our partner, Energy Trust of Oregon.
- Washington customers: Log in and view your personalized Home Energy Report.
- California customers: Answer questions to receive your customized Home Energy Guide.

FREE ENERGY-SAVING PRODUCTS

- In Oregon, order your Energy Saver Kit from Energy Trust of Oregon at energytrust.org/esaverkits.
- In Washington and California, order your Wattsmart Starter Kit at pacificpower.net/get-started.



KIT CONTENTS MAY VARY.

