Pacific Power Community Benefits & Impacts Advisory Group (CBIAG) Public Notes

Filing Updates, Demand Response Activities, Pathways to the 2026 BiRep

Thursday, July 17, 2025, 1:00 – 4:00 p.m., Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power's meeting facilitation partner.

Executive Summary

July's CBIAG public meeting was conducted via Zoom. The meeting was held on July 17, 2025, from 1:00-4:00 pm PT. Five CBIAG members attended, representing five CBIAG member organizations, and three members of the public. The meeting provided a chance to review recent filings, demand response activities, and begin preparation for the 2026 biennial report.

Meeting Objectives

1. Review the 2025 Transportation Electrification Plan
2. Highlight key sections of the 2025 Oregon Clean Energy Plan
3. Communicate recent Demand Response activities and updates

2025 CBIAG Members	Organization
Jennifer Gustafson	AllCare Health
Erica Ledesma	Coalicion Fortaleza
Tim Lynch	Multnomah County Office of Sustainability
Yahaira Torres	Rural Development Initiative
Sara Wallach	Community Energy Project

Presenters	
Kimberly Alejandro	Regulatory Manager, Clean Energy Planning
Emil Elise	Assistant Manager, Electric Vehicle Services and Policy
Cara Glennon-Olsen	Community Benefit Indicator Advisor
Sierra Gentry	Associate Customer Solutions Program Manager

Shawn Grant	Director, Customer Solutions
Christina Medina	Stakeholder Policy & Engagement Manager
Jeffrey Daigle	E Source, Facilitation Team
Zanya Morgan	E Source, Facilitation Team
Morgan Westberry	E Source, Facilitation Team

Public Attendees	
Kate Ayres	Oregon Public Utilities Commission
Karen Chase	Energy Trust of Oregon
Lauren Kolojejchick-Kotch	CAPO
Charles Lockwood	Oregon Public Utilities Commission

PacifiCorp Affiliated Attendees	
Lisa Corbly	Emergency Management, Access and Functional Needs Program Manager
Cassandra Hales	Engagement Coordinator
Zac Hymes	Senior Customer Regulatory Specialist
Alex Osteen	Senior Manager, Demand Response
Tag Galvin-Darnider	E Source, Facilitation Team

Meeting Notes

Welcome & Introductions

Pacific Power's Christina Medina opened the twenty-ninth CBIAG meeting by welcoming the attendees, introducing the guest speakers, and thanking the members for their continued participation in the group. Member and public perspectives are essential to achieving meaningful impacts on communities.

E Source's Morgan Westberry provided meeting experience items, an overview of the agenda and objectives, introduced the presenters, and encouraged participation by members during the meeting activities and after the meeting via the post-meeting survey.

CBIAG Member Check In

Morgan Westberry "checked-in" with meeting attendees by sharing two images asking: *What do these images evoke?*

- Juxtaposition
- Purpose
- Reminder of local river and dam workers
- Feelings of vacation and relaxation
- Serenity and calmness
- Industrialization of nature

Christina Medina shared a reflection of the June CBIAG meeting including goals and a list of attendees and summarized the themes resulting therefrom.

Meeting Goals:

1. Understanding the Pacific Power wildfire mitigation approach and system
2. Reviewing permanent, temporary, and seasonal customer protections
3. Soliciting feedback on the Environmental Justice Community Framework

Main Themes:

- Understanding how to effectively communicate important updates
- Setting the stage for the upcoming discussion on the EJ community framework
- Preparing for wildfire season and understanding customer risks and rights

Community Benefit Indicators

Cara Glennon-Olsen, CBI Advisor, revisited the Environmental Justice Framework, setting the stage for the listening session. The environmental justice framework was built to geographically identify vulnerable communities within the Pacific Power service territory to ensure that the benefits of the transition to clean energy are equally distributed. The intent is to address potential inequities, promote fair access to the benefits of the transition to clean energy, strengthen community trust and engagement, deliver customer support programs that are more targeted, efficient, and impactful, meet regulatory requirements, and support long term community resilience.

Section One of HB 2021 defines Environmental Justice Communities as: "communities of color, communities experiencing lower incomes, tribal communities, rural communities, coastal communities, communities with limited infrastructure and other communities traditionally underrepresented in public processes and adversely harmed by environmental and health hazards, including seniors, youth and persons with disabilities." However, Pacific Power would like to refine the definition to outline clear objectives to easier understand what success looks like and to truly understand what will help to maximize community investments through improved collaboration with stakeholders.

Dimensions of an EJ framework include:

- Community resilience
- Incentive program participation
- Exposure to environmental hazards
- Residential disconnections and arrearages
- LID program participation
- Socio-economic status
- Health
- Housing and infrastructure
- Demographics
- Weather and climate

The goal of the listening session is to facilitate a discussion in which the CBI advisor, Mrs. Glennon-Olsen, can hear from stakeholders directly about their definition of vulnerability in community based on lived experiences and what is seen most often. The objectives of the listening session are to begin

brainstorming how to improve the current program design to reach underserved demographics, identify vulnerabilities that are not visible in quantitative data, and develop community specific engagement and outreach approaches.

Meeting Discussion:

The World Health Organization defines vulnerability as the conditions determined by physical, social, economic, and environmental factors or processes which increase the susceptibility of an individual, a community, assets, or systems to the impacts of hazards. Based on this definition members were asked to take 5 minutes to think about the questions below then share their answers with the group:

1. Who do you see as vulnerable in your community, and what makes them vulnerable?
2. In your experience, which groups or individuals in your community are most vulnerable?
3. Where do you see vulnerability in your community most often, and what does it look like?

- Multnomah County Office of Sustainability views vulnerabilities as a combination of several factors, including income, climate, location, etc. The individuals that are the most vulnerable are experiencing a multitude of misfortunes. Pacific Power should use Oregon's State Health Assessment (SHA) Social Determinants of Health as a resource to identify vulnerabilities. This data highlights compounding vulnerabilities that can be the result of a domino effect. For example, people experiencing poverty are more likely to also experience declining health and chronic disease and older adults are more susceptible to heat related deaths.
    - Ms. Medina emphasized the importance of climate adaptation.
        - Multnomah County Office of Sustainability provided links to the previously referenced SHE report and their 2021 Health Impacts from Excessive Heat Events in Multnomah County report. View the full reports here: MultCo Full Report Health Impacts and Oregon's State Health Assessment 2018.
- Community Energy Project identifies vulnerable population as cultural communities, low-income earners, senior, and those with disabilities. These communities are more vulnerable because they often lack access to internet, transportation, and resources and can face language barriers when trying to access resources within their communities.
- AllCare Health identified individuals at risk of displacement and environmental exposure as highly vulnerable.
    - Lisa Corbly, Access and Functional Needs Program Manager shared the Social Vulnerability Index, created by the University of South Carolina, which measures and maps vulnerability to environmental hazards by county. The SoVI tool combines 29 socioeconomic variables – such as wealth, ethnicity, special needs, and age – that, according to research, are linked to decreased capacity to prepare for, respond to, and recover from hazards.
        - Multnomah County Office of Sustainability added a link to the county's Heat Vulnerability Index, which combines individual and community sensitivity, physical exposure, and adaptive capacity: HVI 2024
            - Lauren Kolojejchick-Kotch of CAPO cited the Cooling Needs Study as a reference which assesses cooling needs related to public housing. Mrs. Kotch also expressed appreciation for Pacific Power's efforts to connect to communities to better understand local vulnerability because rural

data is inherently challenging. How have Community Action Agencies been engaged by Pacific Power around this topic to date? CAA's encounter community vulnerability every day.

The next steps include presenting the findings from the CBIAG and Tribal Nations CBIAG in the Oregon Clean Energy Plan in Q1 of 2026 and soliciting feedback on the plan. Moving into Q2 of 2026, the advisory groups will work collaboratively with Mrs. Glennon-Olsen to build an environmental justice community framework. By Q2 of 2027, the framework should be finalized and presented in the 2027 Oregon CEP filing. Please note that this timeline is flexible and subject to change.

Clean Energy Plan

Kimberly Alejandro, Pacific Power Regulatory Manager of Clean Energy Planning, updated the group on the 2025 Clean Energy Plan. On June 30, 2025, Pacific Power filed its 2025 Clean Energy Plan with the Public Utility Commission of Oregon in Docket LC-85. Pacific Power's 2025 Clean Energy Plan includes a near-term set of action items, a plan to reach near-term greenhouse gas emission reductions targets, and a discussion of key considerations regarding the longer-term compliance trajectory. There are potentially significant operational and financial impacts and risks associated with compliance over the next two decades.

Key sections of the 2025 Clean Energy Plan are:

- Introduction
  - Includes a clean energy plan background, key findings, and key challenges
- Continual Progress
  - Explains how the utility ensures adequate steps to achieve HB 2021's emissions reductions required by law
- Clean Energy Planning Engagement
  - Describes Pacific Power's clean energy planning engagement efforts, including an initial summary of the company's advisory group spaces, goals, and ongoing commitments to improvement
- Community Benefit Indicators
  - Demonstrates the impact of Pacific Power's proposed programs, actions, and investments. Each CBI identifies a desired outcome, while the companion metrics allow Pacific Power to monitor
- Resiliency
  - Includes a risk-based examination of resiliency opportunities that includes costs, consequences, and outcomes
- Community-Based Renewable Energy
  - Examines the utility's clean energy plan costs and opportunities for CBRE projects when determining what mix of resources are most appropriate to offset energy generated from fossil fuels
- Resource Planning
  - Focuses on resource selections optimized to meet Oregon customers' needs and state policy objectives
- Resources, Costs, and Emission Reductions
  - Summarizes the near and long-term resources that are necessary to meet Oregon's state-specific planning requirements and emissions reductions, while continuing to serve customers reliably and with minimum-required cost impacts

- Action Plan
    - Identifies steps that the utility will take over the next two-to-four years for Oregon customers

The table below outlines the 2025 Clean Energy Plan Engagement Series meeting schedule.

Date / Time / Meeting Format	Proposed Agenda Topics*
January 2025	No meeting
Date: February 19, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clean Energy Plan Engagement Series Meeting #1 • Integrated Resource Plan Updates Oregon Sensitivities • Proposed (New!) Customer Benefit Indicator: SO2 and NOx • Transportation Electrification Presentation • Small-Scale Renewables (SSRs) • Community-Based Renewable Energy (CBREs)
March 2025	No meeting
April 2025	No meeting
Date: May 28, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clean Energy Plan Engagement Series Meeting #2 • Integrated Resource Plan Updates Clean Energy Plan Updates • Community Benefits and Impacts Community Benefit Indicators Community Benefits and Impacts Advisory Group • Procurement Updates
June 2025	No meeting
July 2025	No meeting
Date: August 20, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clea-n Energy Plan Engagement Series Meeting #3 • Overview of PacifiCorp's filed 2025 Clean Energy Plan • Integrated Resource Plan Updates • "Listening Session"
September 2025	No meeting
October 2025	No meeting
Date: November 19, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online)	Clean Energy Plan Engagement Series Meeting #4 • Clean Energy Plan Updates • Integrated Resource Plan Updates
December 2025	No meeting

For questions, feedback, or to be added to Pacific Power's Oregon Clean Energy Plan distribution list, please email the team at OreonCEP@PacifiCorp.com.

2025 Transportation Electrification Plan

Elise Emil, Assistant Manager of Electric Vehicle Services, and Sierra Gentry, Associate Customer Solutions Program Manager, reviewed the recently filed 2025 Transportation Electrification Plan. The goal of the transportation electrification plan is to reduce transportation-related greenhouse gas emissions and increase electric vehicle adoption with a special focus on enhancing electric vehicle infrastructure in the Pacific Power service territory and support for underserved communities. The objectives are to: 1) increase satisfaction for program participants 2) enable access through service area 3) manage and reduce TE-related grid impacts. The TE plan also aims to support the state's goals for reducing GHG emissions and increasing EV adoption. Within the plan, there is a comprehensive strategy to enhance EV infrastructure in the service territory based on lessons learned from the 2023 – 2025 TE plan.

The Transportation Electrification Plan was filed on May 1, 2025, and looks ahead from 2026 – 2028. The Public Utilities Commission has provided initial comments on the plan which Pacific Power will response to in July 2025. The TE plan covers the company's portfolio, market barriers, company owned EV charging stations, forecasting, and EV adoption amongst several other key topics.

To view the transportation electrification plan, please visit: https://edocs.puc.state.or.us/efdocs/HAH/um2056hah336524034.pdf.

Ms. Emil recapped community engagement efforts in preparation for the 2026 – 2026 TE plan. Through several forums, the company discussed current progress in the portfolio and future concepts with interested parties and stakeholders. The objectives in the stakeholder engagement process were to: 1) harness existing forums and workshops to reduce burden on stakeholders 2) outline a process for feedback on the proposed plan that targets specific stakeholder groups 3) integrate feedback to build better program concepts and enhancements.

Pacific Power engaged the following groups:

- Regional business manager discussions, January 30, 2025,
- Joint advocate engagement, February 21, 2025,
- Clean Energy Plan (CEP) engagement series, February 19, 2025,
- Community Benefits and Impacts Advisory Group (CBIAG) March 20, 2025,
- Tribal Nations CBIAG, March 28, 2025,
- State of Oregon's Zero Emission Vehicle Interagency Working Group (ZEVIWG), March 21, 2025,

Additionally, the TE team specifically engaged Tribal groups to develop and review the Tribal Needs Assessment. Key themes resulting from the Tribal stakeholder meetings were the lack of capacity and formal TE goals, the desire to increase EV efforts as economic interest can drive EV adoption, adding strategic locations along rural transportation corridors, and hesitancy around EV adoption due to high up-front costs, lack of maintenance vendors within a reasonable distance, and limited EV range.

The Tribal stakeholders proposed the following recommendations for future program design:

- Program designs must be built to respect Tribal sovereignty and the unique governance structure, history, and resources of each Tribe
- Offerings should be flexible and require minimal reporting
- Grants should be less burdensome to apply for and administer
- Resources for TE should be paired with other energy-related needs to further develop staffing

Grant ideas:

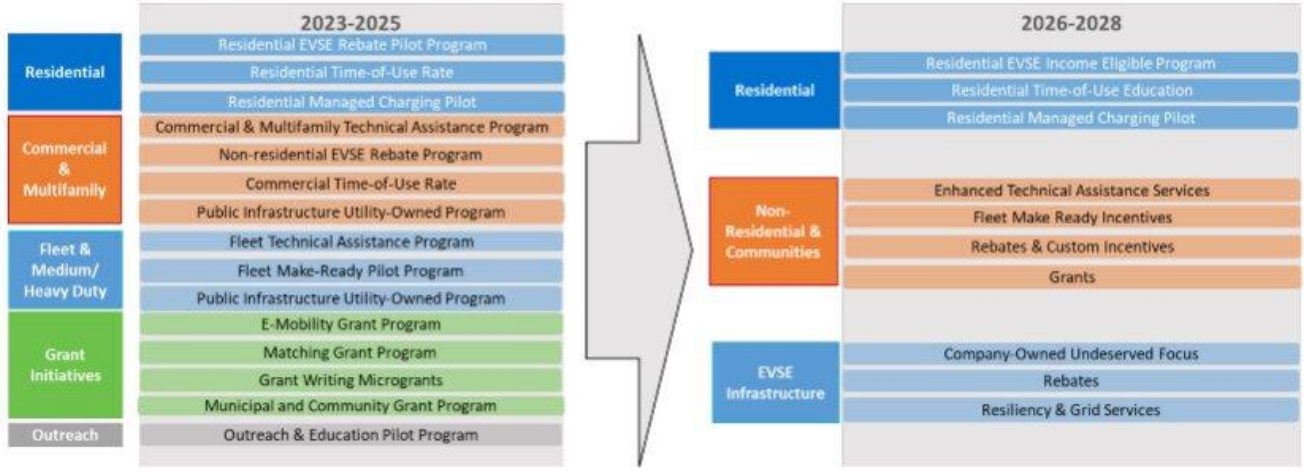
- Capacity grant opportunity to Tribal governments for annual cost of one full-time employee.
- Contracted Planning Support by Pacific Power: For development, grant seeking, & project mgt from 3rd-party consultant to Tribes
- Pacific Power could designate EV incentives for each Tribal government in the Company's service area

Pacific Power is open to continued conversation with Tribal groups and representations to listen, engage, and work together to develop transportation electrification solutions that work for all.

Meeting Discussion:

- Ms. Westberry recalled an earlier point about the importance of cultural communities and anchoring principles with respect to the sovereignty of the Tribal Nations.

Ms. Gentry detailed the evolution of residential, commercial and multifamily, fleet, grant initiatives, and outreach programs from the 2023 – 2025 TE planning cycle to current as illustrated in the graphic below.



Key residential program changes include an update to the residential EVSE income eligible program to provide higher incentives to income qualified applicants and investigate ways to better grow the program. Additionally, the company is dedicated to continuing time of use education for all customers even beyond EV charging. Within the service territory currently, over 70% of charging is occurring off peak. While this number is high, there is room for improvement to ensure more charging is happening

off peak. Lastly, the residential managed charging program will launch in August 2025 to allow charging to be paused for up to 5 minutes during times of grid strain.

Key non-residential program changes include enhanced incentive offerings for multifamily unit dwellings and small businesses, grants will remain as custom projects with more money available to each project, and the process from site investigation to site electrification will be streamlined to remove barriers where possible and provide support throughout the project.

Lastly, the TE team is focusing efforts on company owned chargers specifically in underserved areas for new installations, including corridor locations and charging deserts, and upgrading older sites with slower chargers to fast chargers. Other infrastructure updates include DCFC-specific rebates and resiliency and grid services including energy storage studies and installation.

Upcoming customer engagement opportunities include the EV Ride and Drive Events:

- July Jubilee at Pony Village Mall Lot, North Bend, OR., Sat., 7/19, 8 a.m. – 9 p.m.
- Wheelin' Walla Walla in WA, 9/6
- MLK Dream Run, Portland OR, 9/20
- EVSE Operations & Maintenance Workforce Development Training:
    - 1 week in October
    - Certifications & trainings in Electrical Codes & Safety Standards, EVSE Commissioning, EVs and batteries
- E-Mobility Grant cycle open for municipal and community grants in OR and WA through July 18

Meeting Discussion:

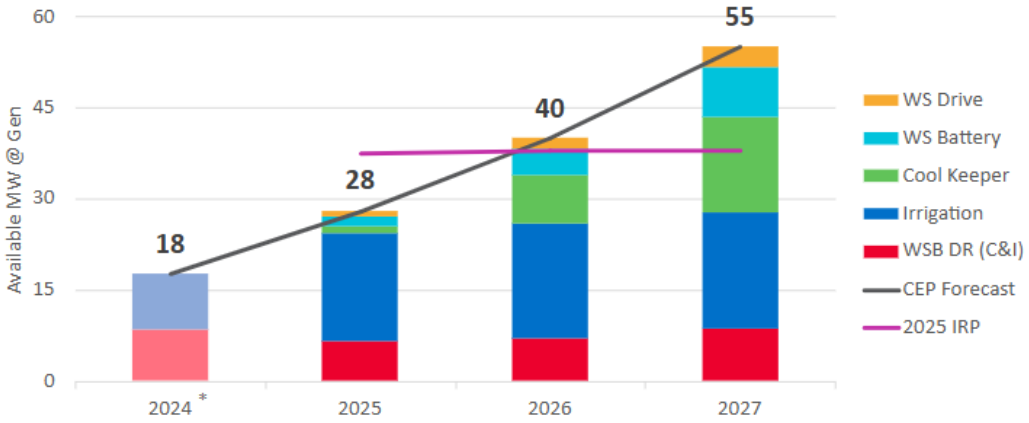
- Multnomah County Office of Sustainability suggested moving towards a compensation model for the managed charging program to allow for longer pausing events. How did the team land on 5 minutes increments?
    - Ms. Gentry explained that the TE team worked closely with the energy supply management team who oversees the grid and can detect strain. Based on need, the energy supply management team suggested a frequency demand response program. However, every utility and region will have different needs. Although a 5-minute EV charging pause may seem short, customers in Utah have complained about the impact it may have on their lifestyles. 5-minute events should have very little impact on a customer's overall schedule in comparison to longer events.
        - Multnomah County Office of Sustainability is pleased to know that the planning needs are based on the grid operation. However, it is shocking that customers would complain about 5-minute pauses when level 2 chargers typically take about an hour on average. Nonetheless, it is important that Pacific Power received and acknowledged that feedback for planning and implementation in Oregon.
            - Ms. Gentry noted that the feedback is not all negative. The team has heard feedback from customers that they enjoy being engaged and often do not notice when events occur, which is the goal, minimal disruption.

- Multnomah County Office of Sustainability asked if grants and support for small businesses include local governments as partners eligible to participate?
    - Ms. Gentry noted that local governments will be included in grant support programs. The company understands the level of support required in smaller communities and local governments and the access to land and land rights that local governments possess. If local governments are in support of EV adoption, the relationship can and will be mutually beneficial.

Demand Response Updates

Shawn Grant, Director of Customer Solutions, reviewed demand response updates including new programs launching and the demand response forecast. House Bill 2021 CEP requirement states: (4)(b) Include **annual goals** set by the electric company for actions that make progress towards meeting the clean energy targets set forth in Section 3 of HB 2021, including acquisition and use of demand response resources.

Pacific Power's 3-year demand response forecast is outlined below. Wattsmart Drive, Wattsmart Battery, and Cool Keeper are all new programs approved in 2025. The irrigation and commercial and industrial programs were all revised to better support the customers served. The company does expect the programs to perfume well and will make real time modifications to promote success. While the programs are new to Oregon, they are not new to Pacific Power, having past experiences in other states has created a firm foundation of implementation.



*Capacity achieved in 2024, minus the capacity contributions of two programs that were cancelled at the end of 2024 – Optimal Time Rewards and the 20-Minute Product within WSB DR.

The new Cool Keeper program will be rolled out gradually to better manage the pace of installations with the expectation of growing over time, covering the entire service area. Initial outreach efforts are targeting housing authorities to build on lessons learned from the water heater program. The roll out to Rogue Valley will begin in July 2025, Bend and Richmond in August, and Corvallis and Albany in fall 2025. Marketing in Spanish will begin in September 2025.

The Wattsmart Battery program was approved earlier in the year and is actively being marketed. Some Oregon customers have already had their batteries installed and have received an incentive of $600/kw upfront for enrollment with ongoing annual incentives upcoming. Currently, the program partners with five manufacturers with more in the queue. The team is continuing to work with the Energy Trust of

Oregon to encourage rebates from ETO programs to be stackable with Pacific Power incentives. To enroll in the Wattsmart Battery program, please visit: https://www.pacificpower.net/savings-energy-choices/wattsmart-battery-program.html.

The Wattsmart Drive program will charge EV pausing for up to 5 minutes for participating vehicles in Pacific Power's service territory. Eligible makes include Hyundai, Jaguar, Mini, Toyota, Kia, Nissan, Volkswagen, Tesla, Land Rover, and Lexus. For the first year, there is an incentive of up to $100, for each additional year of participation the customer will receive a $50 incentive. Customers are awarded two penalty free optouts after which a $10 incentive reduction will be implemented. The program is in the final stages of configuration and enrollment will begin on August 20, 2025.

Meeting Discussion:

- Ms. Westberry questioned if the existing relationship with the housing authorities shaped the starting point of the Cool Keeper rollout.
    - Mr. Grant explained that based on the data from research studies helped determine which areas in the Oregon service territory have the highest concentration of central air conditioners, which is the most logical starting point. The goal is to have a sustainable growth pattern which means the rollout must occur in phases to accommodate available resources.
- Ms. Westberry asked when data around program participation may be available and shared with the group?
    - Mr. Grant noted that it may take some time for program participation to increase, but data should be available at the end of the year. The demand response team is happy to return and present data as available.

Public Comment

Morgan Westberry opened the floor for public comments and concluding thoughts asking *what was your biggest takeaway from today's conversation?*

There were no public comments or concluding thoughts.

Next Steps

There will not be a CBIAG meeting in August due to the Clean Energy Plan Engagement meeting. The group will reconvene on September 18, 2025, 1:00 – 4:00pm PST.

Other Pacific Power engagement opportunities are:
Clean Energy Planning Engagement Series Meeting
August 20, 2025, 9:00am -12:00pm (PST)

Pacific Power will continue to evolve and is looking forward to continued work with the CBIAG members and welcomes members to invite colleagues from their organizations to join the calls.

Email comments to ORCBIAG@pacificorp.com.