Pacific Power Community Benefits & Impacts Advisory Group (CBIAG) Public Notes

Demand Response, 2026 Roadmap, & The 2026 Biennial Report

Thursday, December 18, 2025, 1:00 – 4:00 p.m., Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power's meeting facilitation partner.

Executive Summary

December's CBIAG public meeting was conducted via Zoom. The meeting was held on December 17, 2025, from 1:00-4:00 p.m. PDT. Five CBIAG members attended, representing five CBIAG member organizations, and eleven members of the public. The meeting provided an opportunity to review customer protections, demand response updates, and begin thinking about the upcoming Biennial Report.

Meeting Objectives

1. Review Customer Protections and solicit feedback on potential modifications to the Discount Program
2. Share Demand Response updates and hear about what to expect in the 2026 program year
3. Set the stage for the Biennial Report and 2026 engagement

2025 CBIAG Members	Organization
Jennifer Gustafson	AllCare Health
Tim Lynch	Multnomah County of Sustainability
Kendra Schaffer	Rural Development Initiative
Christina Zamora	Klamath and Lake Community Action Services
Sara Wallach	Community Energy Project

Presenters	
Sierra Gentry	Program Manager, Demand Response

Cassandra Hales	Coordinator, Community Affairs
Jason Hoffman	Project Manager, Regulatory Affairs
Laura James	Senior Program Manager, Demand Response
Christoper Kanoff	Program Manager, Customer Solutions
Christina Kruger	Manager, Stakeholder Policy & Engagement
Robert Meredith	Director, Regulation
Ann Thompson	Program Manager, Demand Response
Jeffrey Daigle	E Source, Facilitation Team
Zanya Morgan	E Source, Facilitation Team
Morgan Westberry	E Source, Facilitation Team

Public Attendees	
Kate Ayres	Oregon Public Utility Commission
Kiran Ayub	Oregon Public Utility Commission
Karen Chase	Oregon Public Utility Commission
Marshall Johson	Energy Trust of Oregon
Betsy Kauffman	Energy Trust of Oregon
Peter Kernan	Oregon Public Utility Commission
Jenn Latu	Portland General Electric
Charles Lockwood	Oregon Public Utility Commission
Alex Novie	Energy Trust of Oregon
Benedikt Springer	Oregon Public Utility Commission
Samantha Thompson	Portland General Electric

PacifiCorp Affiliated Attendees	
Stephanie Dobberfuhl	Program Supervisor, Low-Income
Lee Elder	Manager, Load Forecasting
Zachary Hymes	Senior Specialist, Customer Regulations
Amira Thompson	State Manager, Regulatory Affairs
Tag Gavin-Darnieder	E Source, Facilitation Team

Meeting Notes

Welcome & Introductions

PacifiCorp's Christina Kruger opened the thirty-second CBIAG meeting by welcoming the attendees, introducing the guest speakers, and thanking the members for their continued participation in the group. Member and public perspectives are essential to achieving meaningful impacts on communities.

E Source's Morgan Westberry provided meeting experience items, an overview of the agenda and objectives, introduced the presenters, and encouraged participation by members during the meeting and after the meeting via the post-meeting survey.

CBIAG Member Check In

Morgan Westberry "checked-in" with meeting attendees asking: *Do you have a favorite holiday tradition?*

- Winter solstice gathering with friends
- Baking cookies and cinnamon rolls
- Visiting the national forest
- Christmas caroling
- Family dinner
- Cutting down Christmas tree
- Enjoying cultural dishes

Reflecting on the October Meeting

Cassandra Hales, Community Affairs Coordinator, shared a reflection of the October CBIAG Meeting including goals and a list of attendees and summarized the themes resulting therefrom.

Meeting Goals:

1. Hear insights on policy impacts on energy planning and regulation
2. Refresh knowledge on Distribution System Planning
3. Engage in 2026 planning

Main Themes:

- 2026 Planning Items
    - Could Do: Updates to meeting 2030 goals, solutions to increase capacity and reliability of grids in remote/rural areas, disconnection protections around the new permanent rule making, role of local partnerships in service areas, microgrids, and updates on infrastructure rebuild
    - Must Do: Continuation of wildfire mitigation plans, electric vehicles, continual equity work being done by PacifiCorp

The CBIAG Special Session on developing the Environmental Justice Community Framework originally scheduled for November, has been rescheduled to January 27, 2026, from 1:00 – 4:00pm PT. Please register here: https://esource.zoom.us/meeting/register/zK8JvRIsS6C90Tv3mgck2Q.

Customer Protections & Discount Program Modifications

Jason Hoffman, Regulatory Affairs Project Manager, highlighted recent Oregon Commission proceedings around customer protections. The Oregon Public Utility Commission (OPUC) has opened two proceedings

that specifically address the implementation of HB 2475 (UM 2211) and provides amendments to Oregon Administrative Rules (OARs) to bolster customer protections (AR 671).

UM2211 – Implementation of HB 2475

- Differential Rates
- Intervenor Funding
- Programs to Address Energy Burden

AR 671 - Customer Protections

- Changes to administrative rules and definitions
- Anticipated approval in December 2025 and implementation January 1 (at earliest possibility)

In addition to the recent filings, there are several existing customer protections already in place, such as the Low-Income Discount (LID) Program and weather considerations. The LID program allows customers to self-attest household income at or below 60% of the state median income to receive a bill discount. Pacific Power will not disconnect when the low temperature is forecast to be at or below 32 degrees, when a winter storm is occurring, during a heat advisory, or when the air quality is at or above 100. Customers may request reconnection of service within 72 hours of a poor weather or air quality event. There will be no disconnections when a level 2 or 3 evacuation notice for wildfire is in effect, and one day following the evacuation being lifted. In the event of non-payment, Pacific Power will perform disconnections before 2pm to help facilitate responsive, same-day reconnections. Payment plan options are available for customers, including at least one renegotiation of an existing payment plan. Customers with someone in the household can submit medical certificates to stop disconnections and receive additional payment plans. Pacific Power continues to provide outreach to customers via written mailed notices, emails, and outbound calls to encourage customers to contact the company to discuss their account.

Additionally, income qualified customers receive the following additional benefits:

- No late fees
- No deposits
- Existing deposits returned
- First two reconnections waived in calendar year
- First field visit fee waived in calendar year

The proposed rules anticipated coming out of AR 671 include updated definitions for income qualified residential customers that replaces the term ‘low-income’ and added definitions for weather related events including severe air quality, heat, and cold (both on and off season). In lieu of a social security number or Oregon ID, customers can provide a valid passport or consular identification card to establish

service. AR 671 also proposes waived remove reconnection fees, waived reconnection fees for income qualified customers and medical certificate customers, and reconnections due to forecast weather events without a reconnection fee or prior past due balance paid in advance. During severe weather events, there are protections for on-season and off-season cold weather, additional moratorium days prior to or following weather events, including wildfire evacuations, specific moratoriums for income qualified and medical certificate customers, and updated reconnection protections prior to weather events. Customers with medical certificates are allotted increased time to submit medical certificates after verbally notifying the company. Chronic medical certificates are valid for 24 months instead of 12, without recertification. AR 671 also requires utilities to establish an arrearage management plan or bill relief program.

Customer protections will be provided to customers and community action agencies annually, with the company website updated to reflect new customer protections. Additionally, all company customer service representatives will be trained on all existing protections.

In addition to proposed permanent customer protections, there are several temporary protections in place. In response to the government shutdown affecting benefits for vulnerable customers, specifically the delay in SNAP and LIHEAP funds, Pacific Power put a temporary pause on disconnection for non-payment through the end of 2025 for income qualified and medical certificate customers. Pacific Power will not disconnect service the day before, of, or within 48 hours of a cold weather event. Pacific Power voluntarily stopped disconnections during the last two weeks of December for all residential customers during the holidays. Pacific Power continues to provide outreach to customers via written mailed notices, emails, and outbound calls to encourage customers to contact the company to discuss their account.

AR 671 also requires utilities to establish an arrearage management plan (AMP) or bill relief program. Pacific Power does not currently have an established AMP, to develop an arrearage management plan the company will meet with stakeholders in January 2026 to discuss a proposal for changes to the company's low-income discount tiers and incorporate an arrearage relief program component. Pacific Power will be considering the following when developing the new tiers and forgiveness program: Pacific Power's Washington Grant Program, energy burden assessment, other utility programs, and existing customer data including LID participation, arrears, discounts, administrative costs, reporting, and so forth.

Meeting Discussion

- Christina Zamora, Klamath and Lake Community Action Services, asked if outreach contacts are provided in languages other than English.
    - Mr. Hoffman explained that there are *some* communications in languages other than English, for example, disconnection notices are available in 5 other languages currently. For additional notices and outreach, the company has contracted an interpretation company with access to over 300 languages as part of the Language Access Plan.

        - Klamath and Lake Community Action Services asked how existing deposits are returned to customers.
            - Mr. Hoffman shared that if a customer has any past due balance, the deposit will be applied to the balance. If there is a credit remaining, customers are mailed a check for the different.
- Tim Lynch, Multnomah County Office of Sustainability, raised the threat of immigration action as a potential barrier to seeking out resources and federal funds. How is Pacific Power thinking about that barrier in community partnership and messaging?
    - Mr. Hoffman understands the hesitation due to potential repercussions from immigration. Pacific Power safeguards customer information and will not share private personal information such as education, household size, income, social security number, date of birth, and/or phone number. The company is continuing to think about barriers to access with the adapting political climate.
    - Christina Kruger acknowledged the input and feedback and will make sure these conversations are documented. There will likely be follow-up emails for more information to ensure these conversations are shared with the appropriate parties.
    - Klamath and Lake Community Action Services shared recent utility related scams such as ICE dressing up like utility workers.
        - Mr. Hoffman strongly expressed the priority of customer safety. Pacific Power representatives will always have a uniform and/or badge. If a customer does not feel comfortable, they can contact the company to validate the representative or not open the door.
        - Ms. Westberry shared a link to the Pacific Power webpage detailing scams and how to avoid falling victim: Scams
- Klamath and Lake Community Action Services suggested increasing access to information on protections that is written in plain language as a recommendation to continue the improvement process.
- Multnomah County Office of Sustainability suggested creating space, given the experiences communities are facing related to the threat of immigration, for an alternative allowance for a moratorium. PacifiCorp must open pathways to help meet the needs of communities outside of the typical program structure.
    - Mr. Hoffman cited the voluntary pause on disconnections in November and December as a response to current events, which the company is constantly monitoring. There is always a chance to discuss ensuring balance between the most vulnerable customers and all ratepayers. Pacific Power is having discussions with advocates, the Commission, and other utilities.
    - Ms. Kruger suggested an opportunity to close the loop to acknowledge the feedback, solicit additional input, and spotlight upcoming opportunities and forums that already exist.
- Klamath and Lake Community Action Services noted it would be helpful to have information on the costs for the LID program and other utility programs for the discussion in January.
    - Mr. Hoffman has this noted as an agenda item to analyze work already done, where the gaps are, and what is needed to reach more energy burden customers.

Fair Act

Robert Meredith, Director of Regulation, reviewed the Oregon FAIR Act Implementation, which was signed into law on August 25, 2025, with House Bill 3179. This act aims to create more stability with rates

and to provide more information behind cost impacts and rate increases. The FAIR Act mandates no residential rate increases between November 1 and March 31. Typically, rate increases are effective January 1 with the new year. With this change, the increases will be pushed out to April 1. Another change is the requirement of multi-year rate plans – 3 to 7 frequency. Due to recent price pressures, rate cases have been more frequent than usual. A multi-year plan will forecast future costs over time to provide more certainty. There will also be new filing requirements for rate cases and new annual reporting requirements, including a breakdown of what is in a residential customer's bill such as distribution costs, transmission costs, wildfire mitigation costs, and insurance. The Oregon Public Utilities Commission has initiated 3 proceedings to codify the law into rules.

Meeting Discussion

- Klamath and Lake Community Action Services asked when the start date is for the new annual reporting requirements.
    - Mr. Meredith spoke with Commission staff and Pacific Power lawyers, and the consensus was to develop a draft to file before the year ends.
- Christina Kruger requested Mr. Meredith return to the CBIAG to detail the actual changes and compare the new process to the previous.
    - Mr. Meredith and team are still figuring out what the new process looks like and how the rules will work in practice. Once there is more clarity and understanding, Mr. Meredith is happy to share more information with the group.

Break

Demand Response Programs: Forecasts & Updates

Chris Kanoff, Program Manager, detailed Wattsmart Business Demand Response in 2025 including event statistics, what went well, and what could be improved.

The table below summarizes Wattsmart Business 2025 statistics:

Product	Events	Avg Curtailment (kW)	Avg Performance %	Avg No. of Sites	Avg Curtailment per Site (kW)
Peak Management	10	5,000	44%	47	106
7 Min	9	138	75%	2	69
Real Time	12	265	83%	1	265

This year, usage and enrolled capacity increased, and participant performance improved with experience. However, the rate of enrollment was slower than expected, especially the 7-minute and real-time products. The improve program experience, the following changes were proposed for 2026: eliminating

the 20-minute product, which does not fit with grid needs, changing the 60-minute product to peak management with a minimum 4 hour notice, 4 hour max duration between hours 2-9pm, and removing caps on dispatch for 7 minute and real time products. Program objectives for 2026 are to align products with grid need management needs, improve usability for power operators, and increase volume by identifying and removing bottlenecks for enrollment.

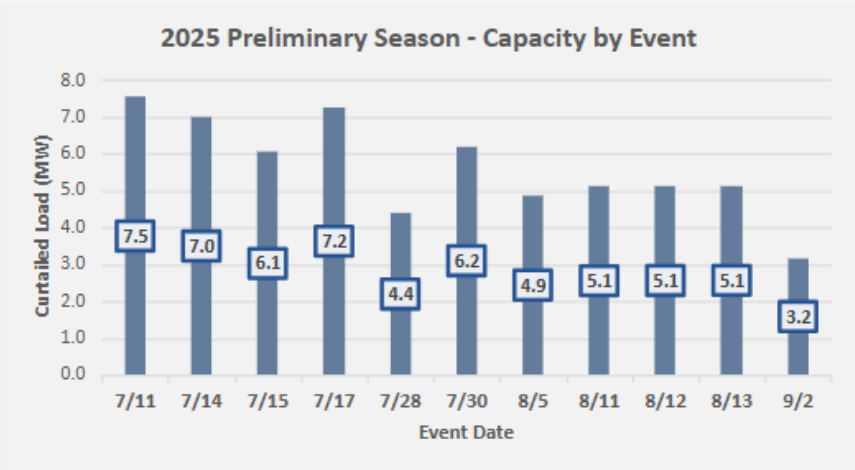
Meeting Discussion

- Christina Zamora, Klamath and Lake Community Action Services, asked what the enrollment goals are for the 7 minute and real time products?
    - Mr. Kanoff noted that because the program is currently not at target, the goal would be to increase overall load.
    - Ms. James is taking questions and comments into consideration and will follow up where necessary.
- Christina Kruger requested additional clarification on the different products.
    - Mr. Kanoff explained that the 7-minute, 20-minute, and real-time products refer to how long it takes to go offline.

Ann Thompson, Program Manager, summarized the Irrigation Load Control data for 2025. Program strengths in 2025 include steady utilization from Energy Systems Management, an increase in the average capacity per device improves cost effectiveness, and a reduction in opt-out rate indicates that streamlining the notification structure improved clarity for customers. Program challenges were a reduction in devices enrolled and available capacity due to change in notification structure and participation challenges and cost effectiveness continuing to improve.

Program data highlighting events, device enrolled, capacity by event, and more statistics are available in the tables below.

2025 Preliminary Season Summary Data	2023	2024	2025
Devices Enrolled	254	558	431
Average Capacity Available (MW)	2.6	7.8	6.8
Events	5	11	11
Average Duration (Hours)	3.1	3.4	3.5
Average Capacity Controlled (MW)	2.2	7.0	5.6
Average Capacity per Device (kW)	8.5	12.5	13.0
Opt-Out Rate (% MW)	10%	10%	7%



Irrigation Load Control program objectives for 2026 are to continue growth under the updated program structure - targeting 75 new devices in 2026 and 1.3 MW increase in yield in 2026, continue prioritizing cost effectiveness, evaluate the impact of wildfires on our program structure, and conduct first third-party evaluation.

Meeting Discussion

- Karen Chase, Energy Trust of Oregon, asked if the program data is analyzed by water basin? If not, is there additional granularity available to help contextualize the data?
    - Sierra Gentry, former Irrigation Load Control manager, shared that typically the program only reports at the overall portfolio level because it is a peak load reduction program, which aims to reduce overall load on the entire system not just in specific areas. While the data is not currently tracked this granularly, it could be potentially depending upon the reasoning behind the request.
        - Energy Trust of Oregon is particularly interested in district participation.
            - Ms. Gentry explained that it can be more difficult for customers in a water district to participate in the Irrigation Load Control program due to its process. District participation is something the team will continue to explore to better understand how to best integrate customers in those specific circumstances.
- Klamath and Lake Community Action Services asked how cost effectiveness is measured.
    - Ms. Thompson explained that cost effectiveness is mostly looking at the avoided cost of purchasing capacity. The planning team can create an estimate for avoided costs which can be paid to ILC customers to reduce their load or purchased from the power grid to always allow backup power. Cost effectiveness balances what the avoided cost would be versus what is the actual cost of running the program.
- Betsy Kauffman, Energy Trust of Oregon, inquired why cost effectiveness would be listed as a program challenge.
    - Ms. Thompson explained that cost effectiveness is currently a program challenge because there are inherent startup costs associated with launching the program such as vendor outreach, device installation, and monitoring the device. Additionally, there is a kilowatt

level requirement, which means if there are more small pumps enrolled than larger devices, the program will be less cost effective.

In addition to Wattsmart Battery and Irrigation Load Control, the Cool Keeper program is also undergoing changes in 2026. Cool Keeper is an air conditioner load control program initially launched in April 2025. By August, the program expanded to Medford and Grants Pass. By September, expansion spread to Corvallis and Albany. By October, expansion spread to Central Oregon, Roseburg, and the Klamath Falls area. Q1 of 2026 will expand to Pendleton and Q2 will expand to Portland and Hood River. 2026 operational objectives are to expand to all areas of Oregon with significant concentration of AC, attract more institutional partners and multifamily, and conduct first third-party evaluation; set baseline for customer satisfaction scores.

Cool Keeper preliminary results for 2025 performance against target are outlined below:

	2025	
	Target	Actual*
Units Enrolled (Dec 31)	3,000	2,300
MW Available (Max)	6.0	4.6
MW Achieved	N/A	0.4
No. Events	N/A	98
*Preliminary results		

2026 targets are outlined below:

	2026
	Target
Units Enrolled (Cumulative, Dec. 31)	11,000
MW Available (Max)	16.0
MW Achieved (Max)	N/A
No. Events	N/A

Meeting Discussion

- Marshall Johnson, Energy Trust of Oregon, asked what the Cool Keeper unenrollment rate is like and what the split is between central systems and heat pumps.
    - Ms. James shared that the unenrollment rate is typical, at or under 10%. The Cool Keeper device works with 95%+ percent of central air conditioning and central heat pump models. Technicians are trained to evaluate every system before installing the device, and the company works with the manufacturers to ensure devices are compatible and installed correctly. The exact split between central units and heat pumps will be available as the program progresses.
        - Mr. Johson asked if the device works with inverter heat pumps units.

- Ms. James explained that the device works with any heating system with digital controls. If the system requires a separate wire to run the thermostat, it is not compatible.
    - Mr. Johnson suggested connecting further with the team to better inform their network of HVAC contractors.
        - Ms. James is hoping to collaborate more with the ETO in 2026 to improve outreach and ensure the team is maximizing opportunities.

Another demand response program update is the Wattsmart Battery Program, which was approved to begin operating in the state of Oregon in February 2025, with the first participant officially enrolled in May 2025. Also in May, FranklinWH became eligible for the program and Tesla Powerwall 3 in September. As of December 12, 2025, customer funding is now stackable. Collaboration with the Energy Trust of Oregon is ongoing. ETO rebates are now stackable atop the Wattsmart enrollment incentive. Additional opportunities for improvement are currently being considered.

Wattsmart Battery Program preliminary results for 2025 performance against target are outlined below:

	2025	
	Target	Actual*
Participant Count	500	50
MW per Event	N/A	400
Number of Events	N/A	336
*Preliminary results		

2026 targets are outlined below:

	2026
	Target
Incremental Units Enrolled	500
MW per Event	4000
Number of Events	-

2026 Operational Objectives for Wattsmart Battery are to:

- Continue outreach to installer companies (coordinate with manufacturers)
- Seek out additional collaborative opportunities with ETO
- Expand list of battery systems eligible for Program
- Present on Wattsmart Battery Program at annual OSSIA conference
- Advertise program to existing battery storage owners

The Community-Based Renewable Energy – Resilience Hub Pilot was also introduced in 2025. 2026 operational objectives are to: dovetail efforts with the Wattsmart Battery Program (incl. installer

outreach), continue to collaborate with ETO, revisit completed Blue Sky projects for potential resilience enhancements, and share Pilot offerings at annual OSSIA conference.

2025 progress and 2026 incremental targets are highlighted in the tables below:

	2025
	Progress
Feasibility Studies Provided	4
Communities/Projects Contacted	41
In-Flight Projects Currently Supported	18

	2026
	Incremental Targets
Feasibility Studies Provided	6
Communities Contacted	20
In-Flight Projects Tracked/Supported	10

In May 2025, the Wattsmart Drive program was approved under Schedule 120 with an anticipated launch and customer recruitment in early 2026. Due to the focus on program quality, the launch was delayed to conduct User Acceptance Testing and to work on resolving all bugs and user indicated issues before launching to the public. After the launch, customer recruitment and engagement will follow a quarterly cadence to reach the goal of 700+ customers enrolled by the end of 2026 and 2 MW+ of dispatchable load. Marketing efforts will target past program participants and predicted EV drivers based on meter data.

Meeting Discussion

- Marshall Johson, Energy Trust of Oregon, questioned if there are specific geographies where the program is most focused.
    - Ms. Gentry explained that there are not currently targeted regions for outreach since the program is in the initial marketing stage. However, that is something the team can explore in cooperation with the grid management team and vendor.
        - Mr. Johnson asked if there is a connection between the vendor that delivers home energy reports and the Wattsmart Drive program.
            - Ms. Gentry noted that the vendor that supports home energy reports will also support the technical aspect of the dispatching as the software vendors for Wattsmart Drive.

Ms. James introduced the NEEA End Use Load Flex Project (EULF) which is a 2-year project scope (2024 – 2025) aimed at supporting increased availability and value of flexible grid resources through accelerated

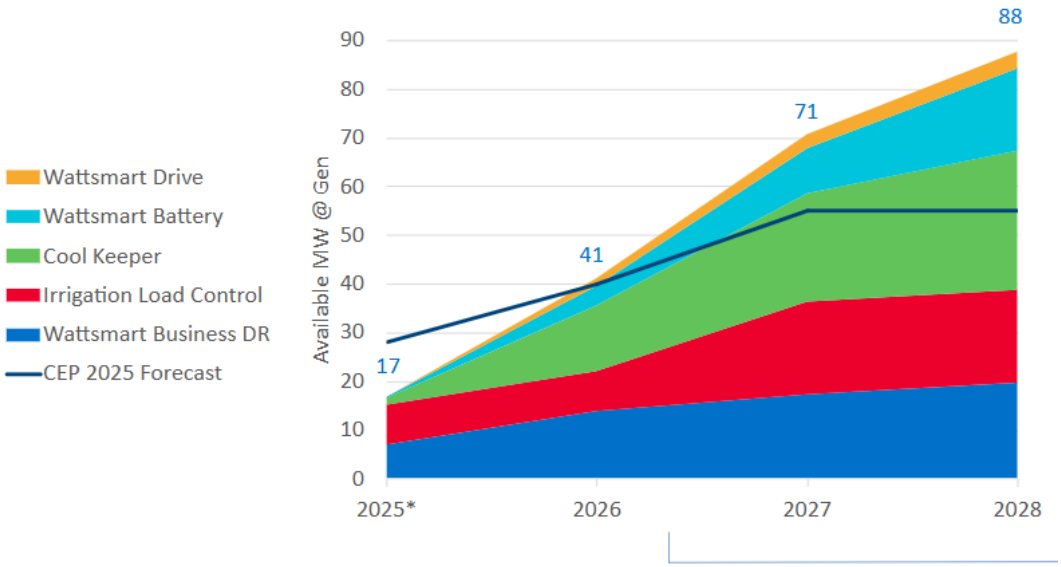
market development. EULF will be implemented by NEEA and confounded by PacifiCorp and nine other area utilities.

The table below highlights regional collaboration, program research, lab and field studies, and future work of EULF.

Regional Collaboration	• Established structure and common vision for collaboration • Set goal of 1 GW of regional flex load capacity by 2046 • Analysis of utility grid flex priorities and needs based on interviews with utility SMEs in planning, power operations and T&D
Program Research	• Inventory of national utility DR programs; analysis of drivers of success, necessary elements for scale and performance
Lab and Field Studies	• Pilot programs to test design elements for water heaters, baseboard thermostats • Tested flex potential for variable speed heat pumps, water heaters, baseboard thermostats • Review of cybersecurity risk
Future Work	• Developed follow-on 4-year scope and budget (currently under consideration by funders)

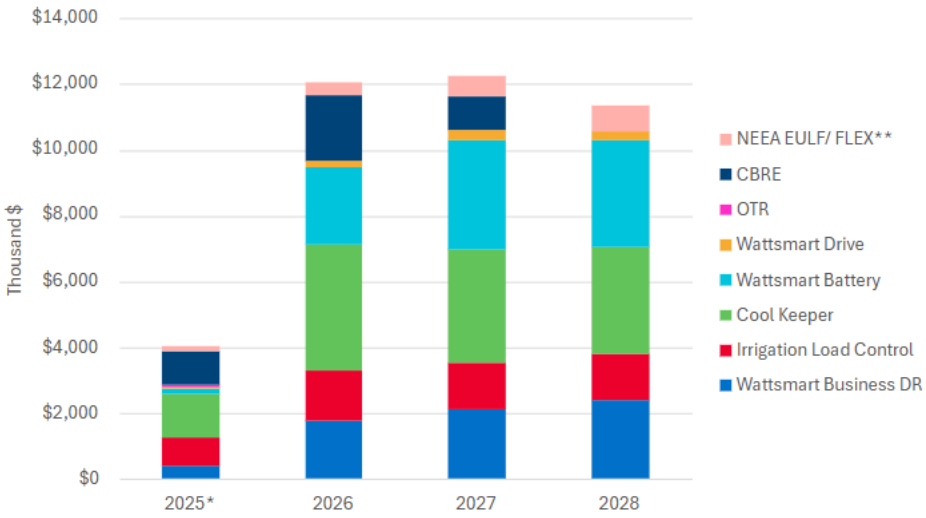
To recap, the 2025 demand response portfolio experienced an overall capacity reduction from 26 MW in 2024 to 17 MW in 2025, due to strategic portfolio changes such as the elimination of programs that were not cost effective nor were they meeting the need. Additionally, costs for the irrigation load control declined much more than capacity due to reduced new enrollment costs. However, three new programs were added and are expected to begin growing rapidly.

Demand Response megawatt forecast is shown below, highlighting 5x growth by 2028, relative to 2025 with residential cooling will be the primary driver of load growth long term. The available capacity should exceed the CEP forecast in 2026.



**2025 results are preliminary*

Costs over the next three years are largely driven by program growth in 2026 in Wattsmart Business, Irrigation Load Control, and Cool Keeper. Once program targets are reached, costs may taper off even as MW grow due to increased program cost effectiveness without the responsibility for the start up costs.



As previously mentioned, the Demand Response team will hire a 3rd party evaluator as indicated in Schedule 106 program filings. The scope will include an assessment of program design for all programs and 2026 performance for all programs available to customers for at least one year. The RFP draft will be circulated to OPUC staff, CBIAG, and TNCBIAG for preview prior to launch.

The preliminary timeline is as follows:

- January 2026: RFP Draft circulated for comments

- Q1 2026: RFP issued
- Q2 2026: Contract executed
- 2027: 2026 evaluation published

Upcoming requests for review and opportunities to engage are highlighted below:

Title	Document Type	Target Distribution Date	Stakeholder Action*
Wattsmart Business DR Program Changes – Finalization	Sch. 106 Program Change	January 2026	Informational. Comment if desired.
Evaluation RFP	Program document	January 2026	**Draft – please review and comment**
2025 Annual Report	Report (Filing)	March 31, 2026	Informational. Comment if desired.
Irrigation Load Control Program Changes	Sch. 106 Program Change	Q1 2026	**Draft – please review and comment**

*Stakeholder comments are welcome at any time. PacifiCorp is best able react to comments provided while documents are in draft.

Meeting Discussion

- Benedikt Springer, OPUC, questioned the discrepancy between the information shared today versus what was highlighted in the IRP. The 2024 targets were originally 100 MW growing to 140 MW by 2026. It is important for Staff to understand the relationship between long-term planning versus program development.
    - Ms. James noted that those numbers are not the correct targets for the Demand Response portfolio. The IRP selection is not identical to the program forecast. Ms. James will send an email to follow up on the information Mr. Springer is referring to and better understand the disconnect.

Biennial Report & 2026 Planning Informational Segment

Christina Kruger, Stakeholder and Community Engagement Manager, reviewed the history of the biennial report beginning with HB 2021 and the inaugural Clean Energy Plan.

- First milestone: HB 2021
    - Defines greenhouse gas reduction goals for electric providers
    - Directs utilities to consider how to maximize additional benefits to communities
    - Retail electricity providers must reduce greenhouse gas emissions associated with electricity sold to Oregon consumers by 100 percent by 2040
- Second milestone: 2023 Clean Energy Plan
    - PacifiCorp submitted its first Clean Energy Plan based on the 2023 Integrated Resource Plan
- Third milestone: 2024 Inaugural BiRep

    - The 2024 Biennial Report outlined the process that interested parties, advisory group members, and community representatives helped to co-develop, as well as shared lessons learned that led to better practices for utility engagement with community members and the Oregon CBIAGs
- Fourth milestone: 2025 Clean Energy Plan
    - PacifiCorp submitted its second Clean Energy Plan building upon the modeling and results presented in the 2025 IRP and presenting an action plan towards compliance with HB 2021 emissions standards, while maintaining a reliable and resilient electric system
- Fifth milestone: 2026 Birep
    - PacifiCorp will submit its second Biennial Report in Q4 of 2026

The Biennial Report was born out of Section 6 of HB 2021 (2)(a) which asks for the the utility, with consultation from the CBIAG, to file a biennial report that assesses the Community Benefits and Impacts of the electric company.

The biennial report must include a description of the following:

a) Energy burden and disconnections for residential customer and disconnections for small commercial customers.
b) Opportunities to increase contracting with businesses owned by women, veterans or Black, Indigenous, or People of Color
c) Actions within environmental justice communities within the electric company's service territory intended to improve resilience during adverse conditions or facilitate investments in the distribution system including investments in facilities that generate non emitting electricity;
d) Distribution of infrastructure or grid investments and upgrades in environmental justice communities in the electric company's service territory, including infrastructure or grid investments that facilitate the electric company's compliance with the clean energy targets set forth in section 3 of this 2021 Act.
e) Social, economic, or environmental justice co-benefits that result from the electric company's investments, contracts, or internal practices;
f) Customer experience, including a review of annual customer satisfaction surveys;
g) Actions to encourage customer engagement
h) Other items as determined by the electric company and the electric company's Community Benefits and Impacts Advisory Groups

The Biennial Report will explore levels of public participation in action from inform to consult, involve, collaborate, and empower to better understand where stakeholders can be brought into the decision-making process.

Levels of Public Participation*				
Inform	**Consult**	**Involve**	**Collaborate**	**Empower**
Our role is to keep you informed, listen carefully, and be transparent about how your perspectives shape the work.	Your role is to challenge our thinking, not to carry the burden of the decision.	We will work with you to ensure that your concerns and aspirations influence decisions.	We will report back on how your input influenced the outcome.	Your insight helps refine the direction, even when the decision is not final today.
We want to share where things stand and how your input will be used.	What considerations should we be factoring in that we might be missing?	We will look to you for advice and innovation. How does this approach land with you?	This is where the work currently sits, and here is what is still open for influence.	These elements reflect themes we heard from the advisory group.

**Adapted from the IAP2 Spectrum of Public Participation*

More details on the updated process and next steps for the 2026 Biennial Report will be shared during the January 2026 CBIAG meeting.

Public Comment

Morgan Westberry opened the floor for public comments and concluding thoughts asking *what was your biggest takeaway from today's conversation?*

There were no public comments.

Next Steps

PacifiCorp's Christina Kruger closed the meeting by providing context on next steps, thanking members for feedback and the team for support and putting together a great meeting. PacifiCorp will continue to evolve and is looking forward to continued work with the CBIAG members and welcomes members to invite colleagues from their organizations to join the calls.

The next CBIAG meeting will be held online via Zoom on January 15, 2026 from 1-4PM.

The CBIAG Special Session will be held online via Zoom January 27, 2026, from 1:00 – 4:00pm PT. Register here: https://esource.zoom.us/meeting/register/zK8JvRIsS6C90Tv3mgck2Q.