

## Pacific Power - Oregon CEP External Feedback, 2025 Planning Cycle

State	Engagement	Date	Category	Feedback	Response
OR	CBIAG - Community Benefit & Impacts Advisory Group	November 2022	Energy Assistance	How are individuals finding PacifiCorp's new Low Income Discount Program (LID)? Evaluating language and demographic data in PacifiCorp's database could be used to support this work.	PacifiCorp will consider these data collection categories to support the work of the Oregon Low Income Discount Program.
OR	CBIAG - Community Benefit & Impacts Advisory Group	December 2022	Engagement	Incumbent on PacifiCorp to hear the group's goals and navigate this and PacifiCorp should make sure it is hearing members and making sure that the Integrated Resource Plan outcomes reflect our values.	PacifiCorp noted the feedback for internal reflection.
OR	CBIAG - Community Benefit & Impacts Advisory Group	December 2022	Engagement	We want this advisory group to be successful. Participant shared they live in a county where many people are not bought into clean energy processes. How will PacifiCorp incorporate these viewpoints in a way that pulls them in but doesn't stall the great work?	PacifiCorp shared that it will seek to understand and foster a safe, accessible, and inclusive space to reach shared understanding. The company's outreach and engagement efforts are in a state of evolution. Participant feedback is a key element which adds insight and promotes growth/change. PacifiCorp is committed to providing continued transparency.
OR	CBIAG - Community Benefit & Impacts Advisory Group	December 2022	Charter	Charter Language - Not sure what to do with the part about "increasing participation from communities that have not traditionally participated in utility planning processes".	It was recommended that the language change to: "inviting people to participate in the utility planning process." Make it less passive and more action oriented.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - Members proposed the use of "frontline communities" because of its use in climate focused items.	PacifiCorp noted the feedback and will work on incorporating the proposed language in a meaningful way.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - Mention the work with the disabled and importance of advocating for different communities in defining this in the charter.	PacifiCorp noted the feedback and will work on incorporating the proposed language in a meaningful way.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - Distinguish that BIPOC does not always cover "Latine". There was an expressed preference for "Environmental Justice Communities" or "Frontline Communities".	PacifiCorp noted the feedback and will work on incorporating the proposed language in a meaningful way.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - Members liked the proposed change around "givers" and "receivers". Also mentioned that they would like to focus on not giving the impression that these populations are helpless.	PacifiCorp noted the feedback.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - member provided recommendation of cutting CBIAG Charter language off at "...trust".	PacifiCorp noted the feedback.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Charter	Charter language - At the core, there is simply the need for trust between all involved parties. It was suggested to not distinguish and leave it as "meeting people where they are".	PacifiCorp noted the feedback.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Resiliency & Reliability	Customer-centric metrics can be used in conjunction with traditional metrics to deliver a more complete picture of system performance.	PacifiCorp noted the feedback for internal reflection.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Resiliency & Reliability	Another underused metric that should get more focus is Customers Experiencing Multiple Sustained and Momentary Interruptions (CEMSMI). This metric covers the number of customers experiencing more than a certain number of interruptions a year, including both momentary and sustained outages.	PacifiCorp noted the feedback for internal reflection.

OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Survey	Recognizing that we do have additional divide meaning that lot of the people who wouldn't have email or access to email they have very different answers and maybe some of your highest energy burden customers. I am curious about what PacifiCorp's methodology would be for residential surveys. I am also curious if you're looking at things like housing type, heating source, if people are heating with gas versus baseboard heaters and things like that that probably won't show up on the Census type of data.	PacifiCorp's answered yes, it is electronic, and it is based on emails. We recognize that there is a biased in that we found lower-income households tend to not reply at the levels we expect them to reply. The reason we know that is because we look at the portion of respondents that are low-income in whatever service territory we are looking at. We look at what the low-income population should be, at what proportion that is, and you look at the response rate by low-income type and it's not as high as you would expect it to be. We try to correct this bias by waiting the responses by income type. What you described is something that is certainly on our radar. You also asked about types of electric heating devices. That was initially what was driving us to develop these surveys. That sort of input is critical for the residential survey/forecast. The saturation of heating and cooling is what really got us interested in Residential surveys.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Survey	It might be worth it to share Washington's Customer Benefit Indicator (CBI) metrics with the CBIAG. Just so the group understands those metrics put in place by Washington. It might be helpful.	Washington metrics can be found in the appendix portion of this slideshow.
OR	CBIAG - Community Benefit & Impacts Advisory Group	January 2023	Survey	Encourages PacifiCorp to find more personable ways of gathering input. Such as focus groups, or face to face surveying.	Feedback noted for internal reflection.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	AllCare Health thought an item to note is the number of Pacific Powers customers that are rural and found it interesting that these communities did not resonate with "climate change", but noted the importance of factors that are related to it, such as environment, clean air, land, and water which were identified as a top priority. Noted that taking away the 'culture war' or 'buzz words' that cause people to have reactions showed that these communities are environmentalists as well.	MDC Research- Noted that this is more of a qualitative insight, talking to a lot of people throughout Oregon there is a resistance to the term "climate change" because it's too political. However, the effects of climate change are real. That's something that virtually every community has agreed with. Taking politics out of the discussion is most beneficial.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	Multnomah County voiced concerned about the finding on "clean energy is reliable", and that bridging that divide is important. It was also noted that renewables would actually result in a more reliable grid and took this point as a call to action.	The comment resonated with the broader group. PacifiCorp noted the feedback for internal reflection.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Transportation Electrification (TE)	It would be very useful to understand electric utility responsibility to encourage, install facilities, etc. to promote and facilitate transportation electrification and similar modernizations that will help improve community health and reduce air pollution. If electric utilities make it easier to switch to EVs by installing ubiquitous EV chargers and low kWh pricing, that will be a huge community benefit.	PacifiCorp has identified these key activities throughout the Oregon Transportation Electrification Plan. Within this plan, approved by the OPUC Commission in July of 2023, PacifiCorp proposes to install an additional 180 ports owned by the utility to support charging and has identified way to investigate affordable rate for low-income customers.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	In the next phase of outreach, what should be considered to ensure an equity perspective? Is there anything that comes to mind in terms of DSP as an instrument?	United Community Action Network (UCAN) mentioned having to ultimately think about the return on investment as an organization and that by working with other agencies to identify what groups should be targeted would help in reaching the intended market.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	In the next phase of outreach, what should be considered to ensure an equity perspective? Is there anything that comes to mind in terms of DSP as an instrument?	AmeriCorps touched on the Census data and suggested that overlapping GIS layers would help in showing areas to be targeted. E.g., broadband access, air quality, etc.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	In the next phase of outreach, what should be considered to ensure an equity perspective? Is there anything that comes to mind in terms of DSP as an instrument?	Community Energy Project suggested sending the survey by mail to reach areas with less access to internet, the digital divide is something that is widely seen - especially when doing community solar. It may be more thoughtful in terms of equity to offer more phone calls for customers, noting that MDC may not have done enough through this effort.

OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	What was your big takeaway from today's conversation?	Josephine County Food Bank (JCFB) echoed previous comments, especially seeing the data given in the session. JCFB is looking forward to seeing things move forward in the next survey, furthering that organizations need to get into the community more as individuals to get more results rather than just using the phones and internet. Suggested that face-to-face might be helpful in their community.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	What was your big takeaway from today's conversation?	United Community Action Network (UCAN) mentioned that in the delivery of the survey, sometimes what's important is having a trusted entity between the delivery and the respondent. Noting that CBIAG members have created that trust and should be used.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Survey	What was your big takeaway from today's conversation?	OCCA - Echoed other member's points, mentioning that it is not just the framing of the message, but also who it's coming from that is important to consider. Utilities have a really hard time with that, people either trust you or see you as a big corporation.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Community Benefit Indicators (CBIs)	What would be the community health and well-being benefit to reducing disconnections among vulnerable populations?	AllCare Health mentioned the health risks associated with disconnections, especially vulnerable individuals who have health issues. There are applications or waivers to allow electricity to remain on for those individuals, however, not everybody is aware of the resources available, which is a risk.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Community Benefit Indicators (CBIs)	What would be the community health and well-being benefit to reducing disconnections among vulnerable populations?	Rural Development Initiatives stated that in rural communities a lot of people require broadband to access emergency services- i.e., text messaging or utilizing their phones. If these customers are far out, you may be disconnected from regular service if you can't get online and so when your power is off you no longer have access to the internet you would then no longer have access to your phone services and emergency services contact.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Community Benefit Indicators (CBIs)	What would be the community health and well-being benefit to reducing disconnections among vulnerable populations?	Community Energy Project mentioned that there have been several studies that link disconnections to death rates. PacifiCorp covered a lot of the items seen in these studies in a thorough manner - Disconnections are hard and dangerous for people.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Community Benefit Indicators (CBIs)	Community Energy Project stated that the low-income discount program is not doing demographic analysis intake, they do it as an electronic follow up survey that's done after intake. So, PacifiCorp is creating their own gaps in their own programs when it comes to those blind spots.	PacifiCorp acknowledged the feedback provided and clarified that applications currently ask for race and ethnicity at the time of applications so that is information that is collected as well as the primary language spoken in the household. Agents are also trained to ask the demographic questions of customers when filling out the application with them over the phone.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Community Benefit Indicators (CBIs)	Community Benefit Indicators (CBIs) are measuring compliance with the law, and there are concerns about the usefulness of the current CBIs and how it is helping the utility prioritize. Wonders if the CBI can be revised to address the community benefits part of the conversation, rather than just complying with the law. Noted that this has been voiced by several stakeholders.	PacifiCorp responded that the utility is trying to determine a baseline at this stage, performing analysis, and begin to strategize how these outcomes can be achieved through implementing programs. PacifiCorp will be working to formalize these interim CBIs this year.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Community Based Renewable Energy (CBRE)	Will the definition of Community Based Renewable Energy (CBRE) include electric vehicle (EV) battery to grid for peak energy demand?	PacifiCorp responded that its Community Based Renewable Energy (CBRE) program will only consider "renewable energy", but that will be considered in the overall planning process for the PacifiCorp's Integrated Resource Plan and Clean Energy Plan.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Community Based Renewable Energy (CBRE)	Does it fit into planning for peak times in general, or is CBRE something else altogether? Suggested including anything that allows demand response without distribution.	PacifiCorp responded that beyond the definitions shared, the intent is specific to encouraging community engagement for renewable resource planning. PacifiCorp's Randy Baker furthered that it is a matter of scale, but in the long-term Integrated Resource Plan planning storage is being evaluated and is included.

OR	CEP - Clean Energy Plan Engagement Series	February 2023	Community Benefit Indicators (CBIs)	Chat Question: How are you thinking about demonstrating the "environmental or health benefits" associated with the "reduction of GHG emissions that is expected through the plan?" If a reduction of portfolio emissions is going to reflect those environmental or health benefits.	PacifiCorp responded that similar comments were received and PacifiCorp considering how to address them. Interim Community Benefit Indicators were leveraged from efforts implemented in WA and stakeholder input, however these CBIs are not fully formalized. This feedback will be considered and assessed.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Community Benefit Indicators (CBIs)	It seems that where the reductions take place is important to consider. Suggests that there should be a prioritization to "where", emissions are not being distributed across the state uniformly.	PacifiCorp responded that the utility is evaluating the system wide analysis and the CO2 emissions for the preferred portfolio. Randy Baker furthered that, by nature, it is a long-term plan. PacifiCorp does not and cannot know where the opportunities will materialize. Proxy resources are implemented based on the model outputs, however, once it goes to bid it will give the granular information of location and benefits. This is an evolving and continuous process.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Engagement	What was your big takeaway from today's conversation?	Community Energy Project mentioned the data and connecting with communities. E.g., do you mention climate change because it is factual and real, or do you avoid it to engage the communities and remove emotional/political knee jerk reactions to it. Frame as an opportunity. The next steps is top of mind.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Engagement	What was your big takeaway from today's conversation?	Multnomah County stated that better understanding the role of CBIAG would be helpful, noting the importance of engaging as a group. Enjoyed seeing that the group was able to comment on Distribution System Planning items and the increased engagement opportunities. Tracking to ensure they are being measured. Touched on the importance of using group connections to increase interest and efforts. It is crucial to not only understand what our perspective is across the organization but also to track outcomes and how these conversations as dialogues are actually shaping the policies and proposals from the utility.
OR	CBIAG - Community Benefit & Impacts Advisory Group	February 2023	Engagement	What was your big takeaway from today's conversation?	The Community Energy Project responded that the conversation today was great, and they liked the framing of this being a technological revolution. Focusing on more open-ended aspirational questions and values primarily is necessary.
OR	CEP - Clean Energy Plan Engagement Series	February 2023	Integrated Resource Plan (IRP)	Chat comment: Perhaps an alternative would be a commitment to a certain portion of Greenhouse Gas (GHG) reductions coming specifically from community benefitting investments.	PacifiCorp noted that the Greenhouse Gas (GHG) emissions that are assessed in any resource plan, derived from modeling, are representative of the cost impacts. They can be viewed as a proxy for different benefits and impacts, not as an isolated process where the Integrated Resource Plan is the final answer. Downstream from the IRP further investigation occurs to evaluate community impacts. The Clean Energy Plan can be seen as more specific, IRP is more general in nature.
OR	Tribal Engagement	March 2023	Engagement	Confederated Tribes of the Umatilla Indian Reservation mentioned a case study, where the tribe was not receiving credits and discovered because of tracking.	PacifiCorp noted the feedback and stated it would follow up with the Energy Trust of Oregon to elevate the issue.
OR	Tribal Engagement	March 2023	Engagement	Chat comment: Nixyaawii - The 2023 Northwest Native Economic Summit will be held at the Wildhorse Resort and Casino on October 3rd- 6th with a specific Energy breakout session. [PacifiCorp was invited to present there].	PacifiCorp appreciates the opportunity to present in these spaces.
OR	Tribal Engagement	March 2023	Engagement	Chat comment: Warm Springs Power and Water Enterprises prefers meetings that are not as lengthy, thank you!	PacifiCorp noted the feedback and will incorporate it into its Tribal Nations engagement approach.
OR	CBIAG - Community Benefit & Impacts Advisory Group	March 2023	Engagement	Chat comment: The Community Energy Project (CEP) asked why Microsoft Teams was used over Zoom? The Community Energy Project has found Microsoft Teams to not be user-friendly to those who are not working in big companies.	PacifiCorp responded that Microsoft Teams is what the company uses internally, but it would consider Zoom as an option if the majority requests it.

OR	Tribal Engagement	March 2023	Engagement	How do you envision a clean energy future?	Oregon Native American Chamber shared that current work includes working with contractors to retrofit homes to consume less energy. By 2050, 80% of the homes that are inhabited will have been built prior to 2024. This provides a tremendous opportunity to shift to a sustainable source (beyond petroleum).
OR	Tribal Engagement	March 2023	Engagement	How do you envision a clean energy future?	A participant shared that what is considered “clean energy” is still harmful to the environment (for example hydro). Tribes are trying to find ways to be more independent with food security, clean energy, and other services that were impacted with COVID-19. The goal is to make sure to help community members and homeowners.
OR	Tribal Engagement	March 2023	Engagement	How do you envision a clean energy future?	Confederated Tribes of the Umatilla Indian Reservation echoed the previous comments. Clean energy for the environment on the reservation is hugely important. Leaving nature as it is and protecting water. Other goals would be to lower energy bills and do more in that space.
OR	Tribal Engagement	March 2023	Engagement	How do you envision a clean energy future?	Warm Springs Power and Water Enterprises mentioned bringing clean energy opportunities to homeowners/end users equitably – especially tribal. The goal is to be the first zero carbon footprint reservation, so is working to advance those goals.
OR	Tribal Engagement	March 2023	Engagement	How do you envision a clean energy future?	Confederated Tribes of the Umatilla Indian Reservation noted that the clean energy future needs to be appropriately sited to ensure the community is receiving benefits and the tradeoffs are in alignment with community values.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	It was shared by a Klamath Tribe representative that on Indigenous land, one thing to evaluate is how Federal Energy Regulation Commission (FERC) licenses a project that is outside of an urban (swan lake hydro project). PacifiCorp doesn’t have control, but they do have some weight to throw around. A Tribe should be presented information before anybody else, it is critical. The Klamath Tribe has been opposed to several projects; they don’t care who the developer is, but they do know who they are paying their power to – PacifiCorp will get the black eye. It is the tribal leadership that needs to work to mend that.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	Confederated Tribes of the Umatilla Indian Reservation appreciates all the work and excited to see where this goes.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	Confederated Tribes of the Umatilla Indian Reservation thanked PacifiCorp. Shared that they are happy to see several Tribes represented and appreciate the tribal specific setting and efforts that have gone into this.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	Warm Springs Power and Water Enterprises commented that it was a very informative session. Excited to see what can be done to better serve tribal communities across Oregon.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	Nixyaawii appreciated the conversations. Some of the work in the national scene (DOE \$20B). Native CFI industry there is a lot of potential, but it is unknown where to go next.
OR	Tribal Engagement	March 2023	Engagement	Final Thoughts Segment	Indigenous Resilience commented that the process to understand how communities find value and form meaningful promises is important. There are a lot of broken promises (not in the room, but generally), but the need exists to build the trust back. Bandwidth is a precious thing.

OR	CBIAG - Community Benefit & Impacts Advisory Group	March 2023	Charter	Charter language - Community Energy Project (CEP) shared that they are less concerned with spotlighting who the organizations are and would prefer to focus on what the CBIAG are getting done to change policy and change how things are for customers. Community Energy Project also expressed excitement about next steps to make things happen on the ground and having a better understanding of where CEP can contribute, noting that is why CEP was quiet in this meeting.	PacifiCorp followed up asking would it be helpful in future sessions to post the key topics in advance to provoke thought, provide opportunity for others to join, and foster more inclusion? Will be discussed further to ensure thoughtful discussions.
OR	CBIAG - Community Benefit & Impacts Advisory Group	March 2023	Community Benefit Indicators (CBIs)	Multnomah County asked if it is possible to include a stretch goal within the Community Based Indicator (CBI) where a percentage of non-emitting renewables come from Community Based Renewable Energy (CBRE) or other smaller resources?	PacifiCorp confirmed that PacifiCorp is including community-based projects, and this will be discussed later in today's discussion. PacifiCorp recognizes the importance of measuring the value of community and resiliency in these smaller scale projects. Because community-based projects are a smaller percentage of the overall system, it does not have as great an impact on the overall emissions and renewable goals. Therefore, it is important to create a unique metric to provide more valuable and meaningful information outside of the percent renewal footprint.
OR	CBIAG - Community Benefit & Impacts Advisory Group	March 2023	Community Benefit Indicators (CBIs)	Community Energy Project asked whether PacifiCorp is thinking that renewable energy is better for everybody. Frontline communities are more likely to be hurt. When thinking about equity, how do Integrated Resource Plans relate to Community Benefit Indicators?	PacifiCorp responded that the basis of the Integrated Resource Plan (IRP) feeds into the Clean Energy Plan (cep). The 20-year plan's purpose is to indicate in broad terms, or sometimes in more specific terms like the small-scale renewable study, the types and amounts of resources that PacifiCorp might need or be required to plug into. However, at the level of individual community action and projects, it is a level of detail PacifiCorp does not know yet in the IRP. A request for proposal is needed by going out to the market and asking who has projects available to meet the needs. After, developers bid on that process and the renewable projects and generation are examined more minutely. At that point, PacifiCorp has greater understanding of what communities are close to and the detailed benefits that are associated. There is more to this because of the equity considerations and how to investigate and assess what the potential can be. There are downstream processes that occur after producing a portfolio of resources for the CEP, and details that manifest as the process evolves.
OR	CBIAG - Community Benefit & Impacts Advisory Group	March 2023	Community Benefit Indicators (CBIs)	Multnomah County described the importance of small-scale projects having a substantial impact from a community scale and affirmed the complexities of fitting within the big machine, especially for even smaller scale than discussed here.	PacifiCorp shared one ray of hope is Oregon's state-funded programs to make these smaller projects more economic, and agreed leveraging small-scale projects is a real and valuable issue. It is also important to reassess later if these projects provided the expected value.
OR	Tribal Engagement	March 2023	Engagement	Warm Springs Power and Water Enterprises spoke on how energy is being served currently, one substation is served by PacifiCorp but there exists room for renewable and battery type projects. There was expressed interest in offsetting tribal members usage with community based renewable energy projects to lessen costs on the tribal members. The tribal administrator does not have a position capable of coordinating this but wants to work to overcome it. There is land that is close to the substation that could house that type of project.	PacifiCorp responded that it has heard that energy sovereignty is a large goal for Tribes. Our objective is to build relationships to support inclusive and equitable adaptation. Grant opportunities exist, specifically for this type of project, and some do not require that investment be made on the reservation land. PacifiCorp hopes to become a trusted partner in navigating these processes.
OR	Tribal Engagement	March 2023	Transportation Electrification (TE)	Indigenous Resilience commented that grants to help tribal nations to build the capacity around these types of projects to better realize the benefits (managing and monitoring to keep progress) is important. Indigenous Resilience has learned that some tribal nations have installed the infrastructure but need support in sustaining it.	PacifiCorp acknowledged the feedback provided and will note it for internal reflection.

OR	CEP - Clean Energy Plan Engagement Series	April 2023	Resiliency & Reliability	Participant suggested looking into a level further down from census tract. For example, Northeast Portland is a diverse area of homes and incomes which might not be captured correctly with the census tract.	PacifiCorp responded that it would take this feedback back to the team for consideration.
OR	CEP - Clean Energy Plan Engagement Series	April 2023	Resiliency & Reliability	Participant appreciates the explanations and is interested in more information on the specifics of how PacifiCorp plans to move the needle on resiliency and reliability.	PacifiCorp noted the comment in its meeting public notes and will work on incorporation content that addresses this item.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Based Renewable Energy (CBRE)	Community Energy Project noted that in working with the Oregon Community Solar Program to connect low income to projects, the biggest hurdle is often around interconnection—it is expensive with long delays that can affect financing even on smaller, urban projects.	PacifiCorp noted the comment.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Based Renewable Energy (CBRE)	Community Energy Project asked if there are any plans to make the Community Based Renewable Energy participation processes easier, or pathways to solutions, especially for community-based projects?	PacifiCorp responded there should be ways to streamline the process and affirmed Community Energy Project’s frustration with the process as something experienced more broadly too. There are a variety of causes for the slowdowns and pain points. PacifiCorp is committed to providing more opportunities for conversations on this topic with communities. One way to help would be having a structure for those less experienced with solar to prevent confusion in the process.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Based Renewable Energy (CBRE)	Multnomah County added there should be subsequent conversations on total resource acquisition the utility sees and what the potential opportunity is. That discussion should address whether the resources are valued or valued more than the least-cost acquisition.	PacifiCorp agrees and looks forward to seeing the data and discussions that emerge.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Based Renewable Energy (CBRE)	Participant added that at the neighborhood level, community centers should be resiliency hubs.	PacifiCorp noted the feedback.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Warm Springs Power first reaffirmed that the biggest thing for the State to realize is that rural areas do not mean lower cost of living. There are many factors. One major factor is public transportation. Rural communities have long distances to travel, often requiring a car, fuel costs, and insurance.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	AllCare Health noted that in Southern Oregon people are aging out of construction, electrical, plumbing, and roofing professions. High schoolers in the community are not accessing these good paying professions and trade schools are not readily available in the area. As a result of COVID-19, there was a push to increase lower paying professions and for mental health agencies. However, economically this does not align with the cost of living, housing, and childcare costs that are affecting residents, especially in rural communities.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Rural Development Initiatives expanded on the growth of childcare in rural areas, RDI looked at data before building a childcare businesses and found that the entire state of Oregon could be considered a childcare desert. Taking this issue more broadly (because RDI is connected to many communities) “entrepreneurial ecosystems” are needed—the physical infrastructure (broadband, storefronts, sidewalks, etc.), community support, accessible capital, business planning, growth expertise, and peer support groups.

OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	AllCare Health commented that climate change has impacted Southern Oregon, leading to wildfires. A huge tourist attraction, the Rogue River, has been affected by the wildfires; people are not floating down it. The river was also closed at the lower road this year because it was too low. The major increase in wildfires has been throughout Oregon, Washington, and the whole West Coast, and impacts their economic situations as well.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	The United Community Action Network mentioned the impact of climate change and challenges with the trade professions and childcare. Extreme weather has taken a toll on Southern Oregon, resulting cooling centers in Grants Pass for over 40 days to assist the homeless in the community. Rural areas face challenges that are different than urban areas.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Coalición Fortaleza, stated that more economic development, more investment in Community Land Trust, and resident and community models are top of mind. Housing is a big issue right now, and those who do not have stable housing have a ripple effect on people's livelihood.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Multnomah County acknowledged that economic impact is a big issue, and stated that challenges may be different in rural areas, but the same challenges exist in urban Multnomah County – including housing.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Community Energy Project shared that it seems people in Portland have less access to and support from families for childcare. As a result, people can be paying over \$1,000 a month for childcare and others have left jobs because they were being outpaced by childcare costs.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	What areas of economic improvement would you like to see in your community?	Multnomah County stated either the costs are kept low for parents, employees are paid well, or a profit is made. It is only possible to pick one, maybe two. It is really, really challenging without public policy support.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Community Benefit Indicators (CBIs)	Oregon Public Utility Commission (OPUC) Staff asked if it is possible to include a metric across the entire workforce development, including at higher level positions with more decision-making authority, that capture diversity, equity and inclusion data.	PacifiCorp confirmed this is exactly the type of feedback and direction PacifiCorp wants to gather. PacifiCorp will want to investigate what is possible and agrees that it would be a good metric to capture.
OR	CEP - Clean Energy Plan Engagement Series	April 2023	Community Benefit Indicators (CBIs)	Participant suggested resources and encouraged PacifiCorp to be more creative in thinking about Community Benefit Indicators (CBIs), particularly environmental impact.	PacifiCorp responded that PacifiCorp will take this feedback into consideration.
OR	CEP - Clean Energy Plan Engagement Series	April 2023	Emissions	Oregon Public Utility Commission (OPUC) Staff asked about market sales treatment, specifically the factor based on PacifiCorp's generation, and how that factor would be applied. That is, removing market sales from Oregon's emission.	PacifiCorp responded that market sales are not removed, but for the purpose of the analysis and per the DEQ (Department of Environmental Quality) guidance, the default emission factor is 0.0428 for market purchases.
OR	CEP - Clean Energy Plan Engagement Series	April 2023	Emissions	Participant asked if an alternative could be building additional resources and allocating them to Oregon.	PacifiCorp explained that because Oregon prescribed an emissions standard, building additional clean sources would not result in reduced emissions. The only way to meet the target would be to turn something off.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Energy Efficiency	Community Energy Project commented that the "working together" grant application process is very easy.	PacifiCorp noted the comment.
OR	CBIAG - Community Benefit & Impacts Advisory Group	April 2023	Energy Efficiency	Warm Springs Power commented that the Energy Trust of Oregon (ETO) provides solar incentives but has caused overpricing by contractors for installation of systems. To get the incentive, an approved solar contractor must be used to install systems. This is not helping vulnerable communities.	PacifiCorp thanked Warm Springs Power for sharing the insight and feedback and suggested it connect with the Energy Trust of Oregon directly to discuss how trade allies may be able to assist and capture feedback. PacifiCorp would be happy to facilitate a connection.
OR	Tribal Engagement	May 2023	Energy Assistance Programs	It may be helpful to provide a call out on the outside of the bill to grab attention to the program and achieve greater participation.	PacifiCorp noted the suggestion, stating that it is a great idea as a lot of customers don't open their paper bills.



OR	Tribal Engagement	May 2023	Energy Assistance Programs	We are interested in learning about the types of projects tribes here are looking to develop so that we can be targeted in the funding we seek to source.	PacifiCorp continued with additional information differentiating the Tribal Low Income Home Energy Assistance Program (LIHEAP) funds and non-tribal LIHEAP funds. The Tribal LIHEAP funds are dedicated to those who live on tribal trust land; however, tribal members that do not qualify can apply for the LIHEAP program through community action agencies to deliver the assistance. That is, they would not be disqualified if the customer qualifies because of income restrictions.
OR	Tribal Engagement	May 2023	Energy Assistance Programs	Social media can be a great platform to reach customers. Furthering that groups can share links and posts easily on these platforms.	PacifiCorp responded that social media is currently used, but there may be methods to expand this and reach customers through storytelling on social media.
OR	Tribal Engagement	May 2023	Energy Assistance Programs	A request was made to share slides with individuals who were not able to join the call.	PacifiCorp responded that the materials will be sent with the follow up items after the meeting.
OR	Tribal Engagement	May 2023	Energy Assistance Programs	It would be great if your slides and marketing materials were depicting the folks you're seeking to provide information/services to (i.e., Native American communities, Tribal, etc.). This would include pictorial items within your presentations here so that when we pass this information on it is representative of our people.	Ahead of its Tribal Nations engagement meeting, PacifiCorp staff worked on included graphics that were relevant to its audience for the session. The company recognizes that there is more work that can be done to advance comprehensive pictorial representation in marketing and informational materials provide by PacifiCorp.
OR	CBIAG - Community Benefit & Impacts Advisory Group	May 2023	Engagement	Having a live document for notes may be helpful to the group to capture the different perspectives within the group and ensure that nothing is missed to have transparency.	PacifiCorp responded that a lot of work is currently being done to ensure feedback is captured and implemented to better interface with these concepts. The feedback has been noted and is appreciated.
OR	Tribal Engagement	May 2023	General	A tribal representative shared of an event where a contractor declined completing an energy project because it was located on a Reservation.	PacifiCorp responded that a similar barrier was overcome in Washington, where PacifiCorp was able to act as a passthrough entity to ensure the project was completed. PacifiCorp is eager to help. One pathway could be tackling workforce development and working to secure a tribal specific solar installing agency. Additionally, PacifiCorp would like to follow up on this directly.
OR	Tribal Engagement	May 2023	General	A current effort is to develop contractors statewide, which has been a challenge, but would be eager to discuss further and work to continue funding and developing these opportunities to the tribes.	PacifiCorp responded that through conversations with the Conservation Advisory Council Energy Trust, additional funds may be available to develop a more robust system.
OR	CBIAG - Community Benefit & Impacts Advisory Group	May 2023	Survey	A suggestion was made to share generic goals of the survey to allow for co-creation. It was also mentioned that it will be important to benchmark the demographics, as there is vulnerability if it isn't considered. PacifiCorp and Portland General Electric (PGE) should show a shift to start thinking about low income needs assessments to inform these spaces to give that more granular data from kind of an objective outreach perspective.	PacifiCorp responded that in terms of sampling, as well as the bias and questions, high precision results for Oregon is the goal. PacifiCorp is asking about, and wants, to put these considerations in front of this group and get their feedback on them. Demographics like income, age, and other statistics that can be compared back to the US Census tracts to track all customers are reached.
OR	CBIAG - Community Benefit & Impacts Advisory Group	May 2023	Survey	It was suggested to conduct some in person outreach efforts to fill gaps in particular demographics.	PacifiCorp responded that a targeted approach is a great idea and may be able to be done next year.
OR	CBIAG - Community Benefit & Impacts Advisory Group	May 2023	Survey	A comment was made on the importance of wording, proving an example of the difference between reactions to the verbiage of "climate change" verses "clean energy".	PacifiCorp noted comment and responded that the feedback will be considered in development.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	July 2024	Rural Mobile Training Units	Multnomah County Office of Sustainability suggests exploring partnerships with the Energy Trust of Oregon to support the number of pre-apprenticeship programs, resources, and opportunities for those who complete the program.	Energy Trust of Oregon and PacifiCorp are in conversation regarding programs and resources. This is on-going.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	July 2024	Rural Mobile Training Units	Multnomah County Office of Sustainability encouraged PacifiCorp to go back and review some of the feedback related to Community Benefit Indicators received in the last meeting to review what is actionable and hone metrics to be more granular.	Community Benefit Indicator (CBI) feedback is being tracked and reviewed on an ongoing basis to assess what is actionable and feasible for PacifiCorp to track. The current subject matter expert managing Community Benefit Indicators continues to compile all feedback received to to assess opportunities.

OR	Community Benefits & Impacts Advisory Group (CBIAG)	July 2024	Customer Experience	The Community Energy Project urges PacifiCorp to update the supplies offered in its emergency preparedness kit. In heat advisory emergency communications, the company should provide information on cooling centers. United Community Action Network echoed this point, also adding the need for warming center information during winter months.	PacifiCorp doesn't manage heating or cooling centers. Those are managed at the city/county level and the locations vary season to season. The best resource for updated information on heating and cooling centers is 2-1-1. PacifiCorp does share 2-1-1 information on our social media and direct people to visit the websites/resources provided by local jurisdictions. This feedback will be used to help further develop the communication strategy.
OR	Tribal Nations	July 2024	General Feedback	Tribal CBIAG members shared that the most important thing is not attributing feedback but elevating it, especially high priority feedback and creating the space to follow up and share information about projects in the pipeline. Creating this sense of safety deepens the relationship between utilities and Tribes.	PacifiCorp responded by sharing that feedback is being elevated by having subject matter experts, that are working on projects or in the spaces that we receive feedback on, join in the conversation. An example is the Warm Springs in-person session focused on Distribution System Planning, Community Based Renewable Energy, and project case studies. PacifiCorp is adapting its focus to ensure the feedback lands where it needs to for more significant impact. Feedback has also been shared with Tracy Moreland PacifiCorp's Tribal Liaison for additional consideration and visibility.
OR	Tribal Nations	July 2024	General Feedback	A Tribal CBIAG member discussed the topic of intentionality and asked that PacifiCorp ensure that its Tribal Nations Engagement space is not limited in topics. It was also shared that the Klamath Tribe is establishing a strategic energy manager that can start handling information from a more wholistic perspective.	This feedback was shared internally with PacifiCorp staff who have had an onsite visit at Klamath, hosted by Ellsworth, after receiving this feedback. PacifiCorp is also working on growing the intentionality of the space to better serve all participants. Finally, an onsite meeting was held at Warm Springs after this feedback was provided to ensure expanded sharing of information and dialogue.
OR	Tribal Nations	July 2024	Customer Generation Programs/Net Metering	The Northwest Native Chamber asked if customer generation programs and net metering work also looks into getting tribal communities connected to larger grid networks? It was recommended that PacifiCorp explore what the impact may look like.	PacifiCorp provided presentation materials on customer generation programs and net metering during its July 2024 Oregon Tribal Nations Engagement meeting. It was shared that it is not known at this time of any projects that evaluate getting tribal communities connected to larger grid networks. Should information become available, it will be shared with the group. PacifiCorp also acknowledged and thanked the representative for the recommendation provided.
OR	Tribal Nations	August 2024	Rural Mobile Training Units	The Cow Creek Tribe shared that they have seven journeymen electricians and they want to spur interest from their members about the pre-apprenticeship program offered by PacifiCorp.	PacifiCorp acknowledged the feedback provided and will connect it back to the internal staff that organize and manage apprenticeship programs. PacifiCorp recognizes this to be a topic of ongoing conversation and consideration.
OR	Clean Energy Plan (CEP) Engagement Series	September 2024	Clean Energy Plan Survey	Oregon Public Utility Commission (OPUC) Staff questioned the framing of the survey. Would it be open ended? Multnomah County Office of Sustainability echoed the importance of a survey that is more open for people to write their thoughts.	PacifiCorp shared that the feedback would be incorporated into the final version of the Oregon Clean Energy Plan Engagement Survey. PacifiCorp staff were in agreement that allowing additional open ended opportunities to hear from participants is critical to collecting meaningful feedback.
OR	Clean Energy Plan (CEP) Engagement Series	September 2024	Clean Energy Plan Survey	Commission Staff suggested a collaborative working session to gather thoughts and yield more data.	Pacific Power took suggestion and hosted the Oregon Clean Energy Plan Special Working Session, which focused on the topic of engagement, on November 20, 2024. Notes are available on the Pacific Power CEP Website.
OR	Clean Energy Plan (CEP) Engagement Series	September 2024	Community Benefit Indicators (CBIs)	Multnomah Co. questioned how CBIs will be incorporated into the 2025 Integrated Resource Plan?	The intention are that the CBIs will continue to evolve as research and knowledge expands and plans shift. Currently, CBIs are at various stages of data development, some of which are very preliminary, and it will take time to realize the impact of CBIs on various planning documents.
	Clean Energy Plan (CEP) Engagement Series	September 2024	Community Benefit Indicators (CBIs)	The group would really like to see an additional environmental CBI as related to air quality.	Feedback shared with internal teams and lead to a proposed portfolio CBI for consideration. The proposed CBI was brought to interested parties at the February 2025 Clean Energy Plan Engagement Series.
	Clean Energy Plan (CEP) Engagement Series	September 2024	Community Benefit Indicators (CBIs)	There might still be work happening to allow Community Benefit Indicators (CBIs) to evolve.	Pacific Power acknowledged feedback and reaffirmed commitment to ongoing CBI development.

OR	Tribal Nations	September 2024	Community Barriers	Klamath Tribes raised access to capital as a barrier in getting projects funded.	Pacific Power noted as a barrier to participation and shared notes with ETO, who was a guest presenter in the space. Feedback was cited in recent Oregon filings, as well.
OR	Tribal Nations	September 2024	Energy Trust of Oregon	Warm Springs advises against using a list of certified contractors as it creates a monopoly in the industry and allows approved contractors to have inflated rates.	Pacific Power shared concerns with ETO, who was a guest presenter in the space.
OR	Tribal Nations	September 2024	Energy Trust of Oregon	In participating with energy programs, Klamath Tribe prefers paying upfront and being refunded. Direct work with program administration can strengthen the relationship with Tribes.	Pacific Power shared concerns with ETO, who was a guest presenter in the space.
OR	Tribal Nations	September 2024	Energy Trust of Oregon	PAC & ETO has not considered the impacts and vulnerabilities of losing energy sources on Tribal families that move from wood as a main heat source to electric heating - NW Native Chamber recommends a study on the impacts of that change and likelihood of outages occurring	Pacific Power shared concerns with ETO, who was a guest presenter in the space.
OR	Tribal Nations	September 2024	Energy Trust of Oregon	Warm Springs has applied for many grants, but does not have an admin to compile all of the resources together. Tribes know what is available but lack the capacity to follow through to receive grants and coordinate grant matching. ETO should evaluate providing administrative resources for grants on Tribal Nations	Pacific Power shared concerns with ETO, who was a guest presenter in the space.
OR	Tribal Nations	September 2024	Energy Trust of Oregon	Klamath Tribes believes the problem is that Tribes do not understand the process and lack the management. Klamath wants PacifiCorp to give Tribes something they need, get it done, and hit their metrics. Some Tribes are not hitting the mark and audit for incentives because they are not seeing the money, Tribal members need to know who Energy Trust of Oregon is and what PacifiCorp available incentives are.	Pacific Power shared concerns with ETO, who was a guest presenter in the space.
OR	Tribal Nations	September 2024	DSP	Umpqua Indian Utility Cooperation shared that Tribes have received grants in the past but had to forfeit the grant because they could not generate the match. Tribes do not have subject matter experts that specifically focus on finding grants available.	Information on known funding (through the OTO/CREP grant) was shared and noted that there are opportunities for Pacific Power to support community grant applications.
OR	Tribal Nations	September 2024	DSP	Warm Springs Power and Water Enterprise shared that Warm Springs is prone to outages and communications from the utilities to the customers need to improve and track outages and outline the causes.	Feedback shared with internal teams and discussion around preferred and effective communications incorporated to the 2025 Tribal Nations CBIAG .
OR	Tribal Nations	September 2024	DSP	Umpqua Indian Utility Cooperative believes it is too difficult to develop master plans that would allow participation in renewable scale projects, PAC should reevaluate the process to improve program participation.	The distribution system planning team noted that the queue for developing plans is large but moves quickly thanks to teams working across six states and offered to connect one-on-one with TNCBIAG participants to discuss planning activities.
OR	Tribal Nations	September 2024	Transportation Electrification (TE)	WSPE would like PAC to evaluate all environmental impacts of electric vehicles.	Feedback noted for internal consideration.
OR	Tribal Nations	September 2024	Transportation Electrification (TE)	In developing city, state, and county resilience plans, Tribes need to be involved in the conversations early on to remove participation barriers. Being connected with these upcoming plans by PacifiCorp would be helpful.	Input used by the Engagement Team to increase internal check points with various teams to identify upcoming draft plans being considered and updated templates to broaden resources shared for increased awareness and information.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Alma Pinto of Northwest Energy Coalition appreciates that PAC shares meeting materials via the website. It is very helpful in providing pre and post meeting materials, such as updates and very detailed public notes which provide additional context and clarity.	Pacific Power thanked NWECC for the feedback and reaffirmed that these resources will continue.

OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Pat Detaquil of Metro Climate Action Team believes the biggest strengths are Pacific Power's public service responsibility and organizational expertise. Using these strengths to find the most cost-effective solutions for the community and not just money-making solutions for the company is important. The company should dissect what is the best thing to do from a societal perspective versus what is the best thing to do from a utility ownership perspective.	Feedback shared with the Integrated Resource Planning Team to consider further.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Shelley Beaulieu of Dragonfly Consulting suggests offering more language support to improve engagement. It is noted that this meeting did not have interpretation services nor did the emails that lead to the call which reduces engagement. If the company is trying to engage more audiences and stakeholders, different methods of socialization should be implemented.	Language, including readability of language used, translation/interpretation, and how things are socialized, considered for 2025 engagement planning and captured in the PacifiCorp 2024 Clean Energy Planning Engagement Report. One example of how this feedback was used is in planning for a hybrid CEP Engagement in 2025 to have different socialization methods. This also spurred additional discussion in the CBIAG engagement space around language considerations and accessibility.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Sherrie Villmark of Community Energy Project has received surveys that are often overly technical. There may be benefits in working with the CBIAG to analyze the language and length of the surveys. The team may have higher response rates with shorter, less technical surveys.	Feedback used to create 'meter' to communicate to the various audiences how technical the content will be. Opportunities to align CBIAG review of outgoing surveys will be considered for future efforts.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Pat Delaquil would like to see resilience and reliability as a topic more as communities shift towards electrification of transportation and buildings. It would be helpful to explore the connections between spaces like the IRP and Distribution Planning teams	Feedback on topics noted for internal 2025 engagement planning. The CEP series will incorporate this topic as it relates to the company's developing clean energy plan, and there is potential for a more robust discussion could be considered in the advisory group space.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Members want to diversify the CBIAG and bring in outside voices to present, other than Pacific Power employees, to the space to be better informed of the positions of the community.	The Engagement Team used feedback to inform 2025 planning and is seeking guest presenters to come to the CBIAG. Guest presenters will be aligned, where possible, to the broader agenda strategy and will strive to provide a more holistic view of the topics that are brought to the advisory group spaces.
OR	Clean Energy Plan (CEP)	November 2024	Community Engagement	Nikita Daryanani agreed with exploring the connections between various groups across multiple engagement spaces and suggested sharing feedback across the spaces.	Feedback noted for internal brainstorming on how to best to communicate updates and upcoming opportunities across different engagement spaces.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	December 2024	Accessibility & Outreach	Regarding translation services, MultCo suggested the funds be invested in the space in other ways if the services are not being used. KLCAS encouraged consulting with specific communities to find out which additional measures would encourage participation.	Feedback noted for 2025 CBIAG planning and was re-affirmed at the January 2025 CBIAG.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	December 2024	Accessibility & Outreach	Pacific Power could benefit from in person presentations to create a more personable experience, doing so offers the opportunity for dialogue and opens the door for more feedback from a larger group.	Feedback noted for 2025 CBIAG planning. There will be at least one hybrid CEP Engagement Series meeting in 2025 and there are opportunities for hybrid advisory group meetings.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	December 2024	Community Priorities	AllCare Health would like to revisit wildfires, grid resilience, and legislative changes. Verde requested to revisit community based renewable energy, small scale renewables, rate cases, and docket updates. KLCAS would like more information about customer generation.	Suggestions for topical areas to bring back to the CBIAG used to build 2025 CBIAG agendas.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	December 2024	Meeting Tools	Multnomah County Office of Sustainability & KLCAS suggested more detailed and longer pre-reads as it can help encourage participation during meetings.	Feedback used to update pre-read template, the new format will expand upon background information and share additional resources on the agenda topics.
OR	Community Benefits & Impacts Advisory Group (CBIAG)	December 2024	Meeting Tools	Regarding post meeting tools, AllCare Health, RDI, and Multnomah County Office of Sustainability stated that the current tools in place are useful and are frequently referred to.	Pacific Power thanked the group for their input.

OR	Tribal Nations	December 2024	Community Priorities	Umpqua Indian Utility Cooperative suggested doing a deeper dive into customer generation, specifically bringing in SMEs to explain how customer generation works and share case studies of varying sizes – from residential to commercial and industrial, to increase transparency and understanding.	Suggestions for topical areas to bring back to the CBIAG used to build 2025 CBIAG agendas.
OR	Tribal Nations	December 2024	Community Priorities	Warm Springs Power and Water Enterprise wants to prioritize getting projects completed in 2025, while case studies and meetings are important, action is the goal.	Pacific Power acknowledged the feedback.
OR	Tribal Nations	December 2024	Community Priorities	Warm Springs Power and Water Enterprise noted that the CRITFC energy plan may be of interest to the larger group. A major issue that can be further explored is reserve capacity, which prevents several projects from coming to fruition.	Pacific Power thanked the group for their input and will seek to engage CRITFC further. A survey was also conducted to re-evaluate that the meeting structure and time encouraged the widest Tribal Nation advisor participation to bring more recurring participants, including CRITFC, to the space.