Pacific Power Community Benefits & Impacts Advisory Group for Oregon Tribal Nations Public Notes

Friday, June 27, 2025, 9:00 – 11:00 a.m., Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power's meeting facilitation partner.

Executive Summary

June's Community Benefits and Impacts Advisory Group for Oregon Tribal Nations meeting was conducted via Zoom. The meeting was held on June 27, 2025, from 9:00 – 11:00am PT. Three Tribal Nations members attended, representing three organizations. The meeting provided a chance to review wildfire mitigation practices, permanent and temporary customer protections, and communicate Clean Energy Planning and Community Benefit Indicator updates.

The following is a summary of the content and feedback received during the 2-hour public meeting.

TIME	TOPIC
9:00am	Objectives and Presenters
9:05am	Check In and Closing the Loop
9:15am	Tribal Liaison Updates
9:25am	Wildfire Mitigation
9:45am	Customer Protections
10:00am	Break
10:10am	Clean Energy Planning Updates
10:25am	CBI Discussion
10:45am	Public Comment & Closing

Attendees	Organization

Ellsworth Lang	Klamath Tribes (Klamath Modoc-Yahooskin)
Mike Lofting	Warm Springs Power and Water Enterprise
Monica Paradise	Confederated Tribes of the Umatilla Indian Reservation

Presenters	
Kimberly Alejandro	Regulatory Manager, Clean Energy Planning
Lisa Corbly	Emergency Management, Access and Functional Needs Program Manager
Cara Glennon-Olsen	Community Benefit Indicator Advisor
Jason Hoffman	Regulatory Affairs Project Manager
Christina Medina	Stakeholder Policy & Engagement Manager
Melissa Swenson	Director, Wildfire Mitigation Program Delivery
Jeffrey Daigle	E Source, Facilitation Team
Zanya Morgan	E Source, Facilitation Team
Morgan Westberry	E Source, Facilitation Team

Public Attendees	
Kate Ayres	Oregon Public Utilities Commission

PacifiCorp Affiliated Attendees	
Omar Granados	Senior Communications Specialist
Zac Hymes	Senior Customer Regulatory Specialist
Chad Garret	E Source, Facilitation Team

Meeting Notes

Welcome & Introductions

Pacific Power's Christina Medina, Stakeholder Policy & Engagement Manager, welcomed participants to the June Community Benefits and Impacts Advisory Group for Oregon Tribal Nations meeting. Pacific Power is seeking to offer a space for meaningful dialogue and an opportunity to help offer lens on the work that is happening at the utility, as well as anywhere consultation can help to influence that work.

Jeffrey Daigle, from the E Source facilitation team, then opened the meeting by reviewing the agenda, introducing presenters, and sharing meeting experience items. The information presented in the meeting will be posted online as a resource.

Christina Medina shared a reflection of the April meeting:

April's Focus:

- Review Low-Income Discount survey results and hear about LID Program Updates
- Communicate Integrated Resource Plan and Clean Energy Plan filing updates

Tribal Liaison Updates

Tracy Moreland, Tribal Liaison, communicated recent activities and updates happening in the Oregon Tribal community including a visit to the Tribal Employee Rights Office (TERO), the Warm Springs Energy Fair, Transportation Electrification updates, and a public safety power shutoff event in SE Utah effecting the Paiute Indian Tribe and Ute Tribe. TERO is responsible for coming up with agreements for agencies and work boards and finding living wage jobs in community. Ms. Moreland is exploring individual needs of Tribes and workforce goals to better understand how Pacific Power can support opportunities for workforce development and apprenticeship programs. The Warm Springs Energy Fair provided an opportunity to connect in person with the local community and inform locals about energy programs available. Ms. Moreland is working with staff in Southern Oregon to discuss the idea of a new substation without disrupting Tribal lands. The Transportation Electrification (TE) team has arranged a meeting with Ms. Moreland to further discuss Tribal needs for TE and plans for future charging stations. There was a recent public safety power shutoff event in SE Utah that effected the Paiute Indian Tribe and Ute Tribe. With fire season upon us, if Tribes would like to have a tailored presentation about wildfire prevention and mitigation, or even to just share general information, please contact Tracy Moreland for support at Tracy.Moreland@PacifiCorp.com.

Check In

Jeffrey Daigle "checked-in" with meeting attendees by asking: *How do you mentally reset?*

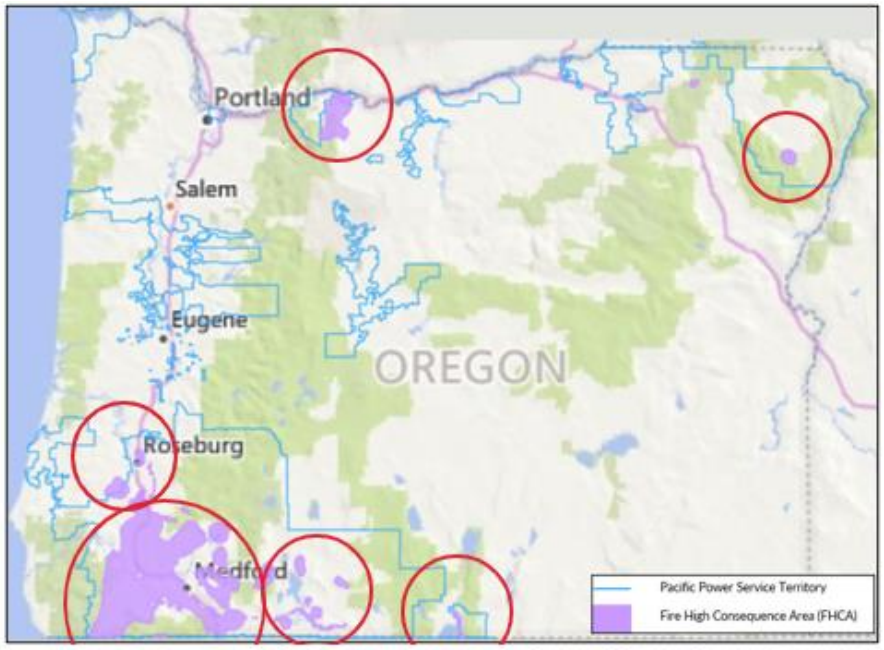
- Having loved ones over for dinner
- Time in nature without technology
- Spending time with babies
- Morning yoga
- Visiting ancestral land
- Outdoor cooking and smoking meats
- Watching videos of puppies

Wildfire Mitigation

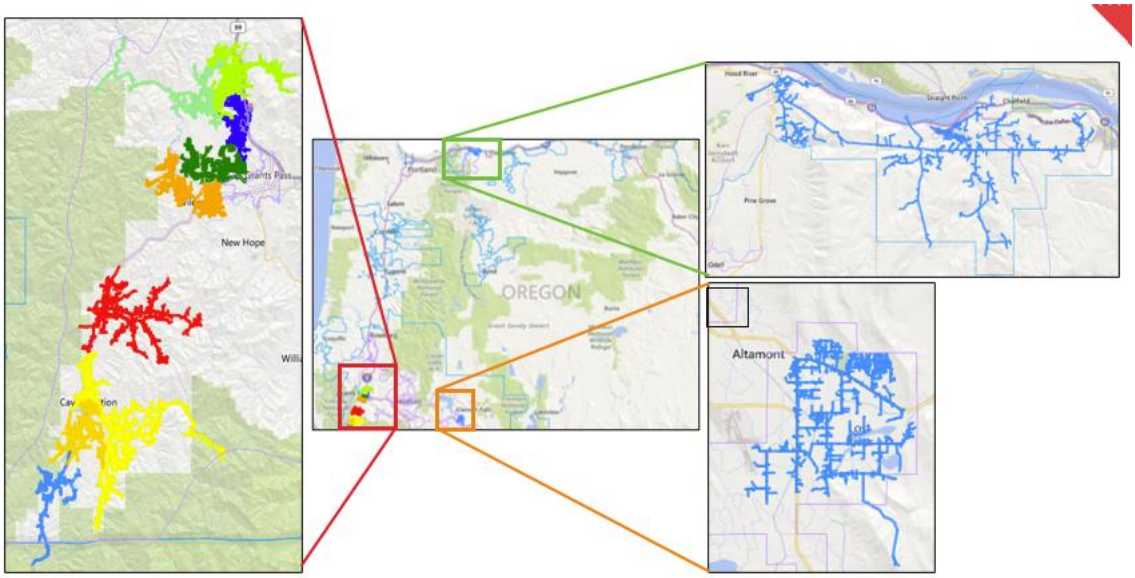
Melissa Swenson, Director of Wildfire Mitigation Program Delivery, shared recent wildfire updates and explained the 5 pillars of wildfire mitigation approach: 1) baseline risk 2) situational awareness 3) operational practices 4) system strengthening and resilience 5) engagement. Baseline risk focuses on risk modeling to inform strategic programs and investments. Situational awareness determines short-term forecasting to inform operational protocols. Operational practices implement operational strategies during fire risk periods and deploy more sensitive protective coordination equipment. System strengthening and resilience enhances inspections and vegetation management, line rebuilds, fault indicators, and sectionalizing. Engagement

focuses on outreach to customers, communities, public safety partners, Tribal Nations, regulators, and industry.

The map below highlights PacifiCorp Oregon service area, shown in blue, and areas of heightened fire consequence, circled in red. Within Oregon, Pacific Power has 3,073 miles of overhead transmission and 14,070 miles of overhead distribution. Of the overhead transmission line miles, 642 are in fire high consequence areas. Of the overhead distribution line miles, 3,011 are in fire high consequence areas, in total about 14% of Pacific Power's Oregon service territory.

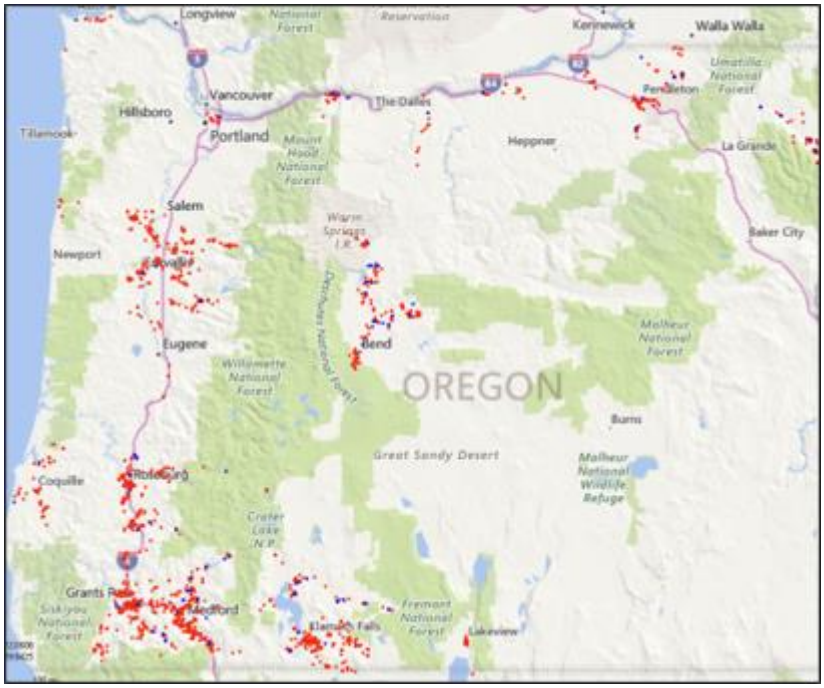


In Fire High Consequence Areas (FHCAs), the company is strengthening the system to be more resilient by replacing bare wire with cover conductors, which act as a layer of insulation to protect the wire and reduce the risk of spark. The map below highlights the FHCAs that are currently undergoing system strengthening.



Although fire season takes priority, operating the system safely daily is just as important, because fire season is a condition, not just a date. Pacific Power is monitoring conditions 24/7 with actions increasing as risk increases to prevent wildfires from starting and to reduce the impacts of wildfires on customers and communities. Risk factors are categorized as either very low fire risk, low fire risk, elevated fire risk, significant fire risk, or extreme fire risk. Very low to low fire risk actions consist of the standard 24/7 monitoring when the hot-dry-windy index is above the 60th percentile, energy release components above the 60th percentile, windy weather is relative to normal, vegetation is slightly dry, and grasslands are curing. Elevated to significant fire risk calls for enhanced safety settings on enabled circuits when the hotdry-windy index is about the 80th percentile; wind gusts are blowing at 30-35 miles per hour, and vegetation is dry or very dry. Extreme fire risk has the potential to trigger a public safety power shutoff if the hot-dry-windy index is above the 95th percentile, wind gusts are above 40 miles per hour, and vegetation is extremely dry. Currently, there has not been a public safety power shutoff in Washington, however, in the event one must take place, there are communications ready to go out to customers. The map below shows outages in 2024 on circuits with enhanced safety settings enabled, illustrated with red dots, and emergency de-energization related outages, illustrated with blue dots. Emergency de-energization outages are triggered when fires are happening near utility equipment.

Operating the system does not come without consequences to customers, for example the risk of an outage increases when the safety settings on circuits are enhanced. Therefore, there will be instances where the company must de-energize the systems in the event of an emergency such as a rapidly spreading fire near equipment. The map below highlights the impact of enhanced safety settings, in red, and emergency de-energizations, in blue, last year in Oregon. These events are apparent across all of Oregon, not just FHCAs.



If there is an emergency de-energization pending, Pacific Power may be able to provide advanced notification. However, if de-energization is triggered as an immediate emergency response, the company may not be able to provide advanced notification. When enhanced safety settings are turned on, customers will be notified via email or letter and when an outage occurs, customers will be notified according to their preferred outage communication method. Customers have also expressed the desire for more communication around outages and reasoning. Based on this feedback, the outage map has been revamped to include a legend highlighting the cause of an outage. The latest outage information is available at PacificPower.net/Outages.

Meeting Discussion:

- Jeffrey Daigle asked how do customers know what areas are going to be impacted by a public safety power shutoff (PSPS) event or where community resource centers are?
    - Ms. Swenson explained that customers within an area that is going to be impacted by a PSPS event will be notified directly and the outage map will be updated. For public safety partners, there is a public safety partner portal which provides access to information around what critical facilities will potentially be impacted and where the community resource centers are.
- Ellsworth Lang of Klamath Tribes noted that their home was impacted by a PSPS event recently and although they did receive an email, the news spread quickly across social media first. The narrative on social media was largely negative with locals creating theories about why the power went out, relating the incident to the recent dams. This seems to be typical when outage events occur. Pacific Power has done a good job

addressing health concerns that could be further triggered by outages and mitigating the cost of backup generators. However, it may be better to take a more proactive approach and have a public safety representative directly sending out communications which detail reasons for outages and explain the different types of outages to the public.
    - Ms. Swenson understands the frustration associated with losing power, however, it is tough to control the rumor mill once narratives are out there. The team will take this feedback into consideration.
- Jeffrey Daigle asked if there are any additional artifacts Tribal leaders can have on hand to inform the community about PSPS events and outages?
    - Omar Granados, Senior Communications Specialist, cited the website as the best resource for information around PSPS events, including general information and videos. If a pamphlet is preferred, the communications team would have to be consulted.
        - Mr. Lang questioned if the website also includes information about enhanced safety settings.
            - Haille Freeze, Wildfire Manager, referenced a high-level infographic local hotels and apartments use which explains the instances in which power would have to be shut off. There are also small postcard sized flyers available. The wildfire team is happy to forward these meetings over to Mr. Lang to keep at the Tribe's hotel. Additionally, there is also a toolkit available that includes information about programs available to customers. The toolkit directs customers back to Pacific Power via several channels, including social media, for the most accurate information.
                - Ms. Moreland is in touch with the newsletter editor for Klamath Tribes to provide the Pacific Power partner toolkit.
                - Mr. Lang believes social media communication is more effective for Tribal nations, especially because Tribal communities are often spread out and news travels the fastest via social media.

For public safety power shut offs, there is a plan in place to communicate community resource centers for onsite medical support, air conditioning, ice, water, snacks, refrigeration for medicine and baby needs, phone and internet access, charging stations for medical and electronic devices, crates for pets, ADA-compliant access, and general information about the event. Customer communications include all available methods such as phone, text, or email. Personal calls will be made to customers who have medical certificates, unmet needs will be escalated, and a welfare check will be issued if there is no response. The public safety power shutoff timeline begins with a watch 24-72 hours before a potential event, a warning 1-4 hours before, then de-energization begins, finally power is restored, and the event concludes. The Emergency Management team partners with the Community and Public Safety Outreach team to organize events across Oregon to make sure the community is prepared for events. So far this year, there have been nine forums across the Oregon service area with Spanish and American Sign Language

translations available. Videos of the forums are available at 2025 Oregon Wildfire Forums – YouTube.

There are resources available for health and medical assistance, PSPS communications support, language and communications support, and bill payment and financial assistance. Information on the programs below is available at PacificPower.net/Accessibility.

Health and medical assistance:

- If you or someone in your household have a medical condition that could be aggravated by an outage, you may qualify for Pacific Power's Medical Certificate Program

PSPS Communications Support:

- In the event of a Public Safety Power Shutoff, Pacific Power will keep you informed through additional notifications, when possible

Language and Communications Support:

- Speak to a real person, 24/7, when you call customer service and get support in over 300 languages

Bill Payment and Financial Assistance

- Pacific Power has programs to help eligible customers with utility bills and other financial relief

Customer Protections

Jason Hoffman, Regulatory Affairs Project Manager, detailed permanent and seasonal customer protections in place for vulnerable customers. Pacific Power customers in Oregon have specific protections against disconnection of service for non-payment and can request assistance to help pay their electric bill. These protections include the following:

- Low-Income Discount (LID): For customers on LID or who self-attest to being low income
  - No late fees
  - No deposits
  - Existing deposits returned
  - Waiver of first two reconnection fees in a calendar year
  - Waiver of fire field visit fee in a calendar year
- Disconnection Times
  - Pacific Power will only perform disconnection for non-payment between 8am and 2pm
- Climate Moratorium – Pacific Power will not disconnect service for non-payment when:
  - The temperature is forecasted to be 32 degrees F or below or a winter storm warning is issued, between November and March
  - A local Heat Advisory is issued
  - The Air Quality Index (AQI) is at or above 100

    - Level 2 or 3 evacuation notice issued due to wildfires or the day following an evacuation order being lifted
- Reconnection
    - If your service was disconnected 72 hours prior to a wildfire evacuation, poor AQI, heat advisory, or forecast low temperature of 32 degrees F, you may request reconnection of service.
- Time Payment Plans
    - Customer accounts with payment plans may be renegotiated if financial conditions change and the customer is behind on payments. Renegotiation can occur at least once under the same terms
- Medical Conditions
    - Pacific Power will cancel disconnection if a customer notifies us of a medical condition in the home that would be endangered if service was disconnected. Customers may also enter new payment plan arrangements with a submitted medical certificate.
- Outreach
    - Pacific Power will attempt to reach customers via mailed notice and outbound phone calls. Customers may also notify the company if they want to receive outreach via text or email.

Meeting Discussion:

- Jeffrey Daigle provided the link to the Oregon Low-Income Discount Program which details income limits and the enrollment process, Oregon Low-Income Discount Program.
- Warm Springs Power and Water Enterprise (WSPE) asked if a portion of customer rates are designated to low-income energy assistance. So, if low-income customers qualify for energy assistance and are likely to receive assistance with food and rent, why are additional protections put in place to negotiate late payments?
    - Mr. Hoffman could not speak to assistance with food and rent; however, energy assistance is provided to partner agencies that go to customers who reach out and qualify. Even when this funding is used, customers may still have remaining balances. Not all low-income customers take advantage of the available assistance and low-income discounts. The company is allowing additional protections to continue building community trust and to exhaust all possible options prior to disconnection.
        - WSPE believes that these assistance programs create a mechanism which allows customers to grow comfortable not paying their own bills.
            - Mr. Hoffman highlighted that low-income disconnects account for less than 20% of total disconnections. Low-income is not synonymous with customers who do not pay their bills.

- Klamath Tribes recognizes the privilege that comes with being able to wholly afford your monthly bills. Those who are underprivileged are not automatically irresponsible.

Collaboration between Pacific Power, other utilities, Oregon Commission Staff, customer advocacy groups, and community representatives led to temporary rules in Oregon meant to help customers during the hot summer months. Below are the protections that were put in place until ***November 28, 2025***.

- **Weather/AQI**
  - Moratorium on disconnections for certain customers when a heat check, heat warning, or heat advisory is issued.
  - Disconnection moratorium extends 24 or 48 hours after qualifying events.
- **Reconnection of Service**
  - Medical certificate and low-income discount (LID) participants disconnected within 7 days of a severe weather or AQI event can request reconnection.
  - No reconnection fee required if a medical certificate or low-income discount participant requests reconnection as noted above within 7 days.
  - Reconnection fees waived for medical certificate accounts and LID customers earning between 0-10% State Median Income (SMI).
- **Communication/Outreach**
  - Provide information on customer protections during key touch points, on the Company's website, and to Community Action Agencies
  - Train customer service representatives on protections.

Pacific Power is always accepting feedback on the current permanent and temporary protections in place to ensure the safety of vulnerable customers every day and during extenuating circumstances. It is the company's hope that as many customers as possible are aware of their protections and enrolled in the appropriate programs. To learn more about customer protections, please visit Oregon Customer Protections. To enroll in the Low-Income Discount program, visit Oregon Low-Income Discount Program. To document a medical need, visit Medical Certificate.

Clean Energy Planning

Kimberly Alejandro, PacifiCorp Regulatory Manager of Clean Energy Planning, updated the group on key dates and activities related to the Clean Energy Plan including Modernization Docket (UM2348), PacifiCorp Continual Progress (UM 2345), and the 2023 IRP/CEP (LC 82).

The Modernization Docket, UM 2348, is currently ongoing. The purpose of UM 2348 is to update the guidelines and, as necessary, adopt new rules for both the Integrated Resource Plan (IRP) and Request for Proposal (RFP) processes. This effort is motivated by the increased pace of change in

policy and technology, increase in complexity of the IRP analysis, desire for a nimbler process to support actions that promote reliability and policy goals, and the high workload to effectively engage in IRPs and RFP across PUC staff, stakeholders, and utilities.

Updates:

- OPUC Staff presented their report and recommendations at the UM 2348 Investigation into IRP/RFP Modernization Part 2 Special Public Meeting on March 20, 2025.
- "Motion was made by Chair Decker to adopt Staff's Recommendation with Modifications: Staff recommends that the Public Utility Commission of Oregon (Commission) open a rulemaking docket to consider updates for integrated resource plans (IRP) and the competitive bidding rules consistent with Staff's Final Proposal."

UM 2345, PacifiCorp Continual Progress is currently ongoing. Recent updates include:

- On March 12, 2025, the Commission issued Order 25-098 concluding that the Commission has the authority to direct PacifiCorp to issue a Request for Proposals (RFP) and review bids resulting from such an RFP, but the Commission does not exercise that authority at this time
- If PacifiCorp does not "issue an RFP by June 1, 2025" the company must show cause through an opening round of testimony and exhibits by June 16, 2025.
- On April 16, 2025, PacifiCorp filed several waiver requests, including a partial waiver of certain competitive bidding requirements and approval of the Draft 2025 Oregon Situs RFP, to facilitate the company's ability to issue an RFP to market by June 1, 2025.
- Several parties filed a motion for reconsideration of order 25-098 on May 7, 2025.
- PacifiCorp filed a response brief on May 22, 2025

LC 82 (PacifiCorp's 2023 IRP/CEP) is currently in appeal and under legal hold. Recent updates include:

- PacifiCorp filed a small-scale renewable (SSR) acquisition strategy consistent with Commission order no. 24-297
- Includes the most recent estimate of a 2030 SSR need (10% of future aggregate capacity allocated to Oregon customers)
- Included multiple strategies to reach the SSR target by 2030 and an overview of the 2025 SSR request for proposal (RFP) process

Recent events related to Pacific Power's 2025 Clean Energy Plan include the IRP development, OPUC filing extension, and the CEP refinement. On March 31, 2025, the company filed the 2025 Integrated Resource Plan (IRP) which includes Appendix P – Oregon Clean Energy Plan Updates (see Vol. II pp. 489 – 518). The OPUC granted a 90-day extension for PacifiCorp's 2025 Clean Energy Plan which builds off the 2025 IRP but includes some modeling updates and a refinement to the compliance strategy. The 2025 CEP will be filed on June 30, 2025. Follow along Oregon Commission docket **LC 85** which will track the 2025 IRP and CEP process: https://apps.puc.state.or.us/edockets/DocketNoLayout.asp?DocketID=24492

The table below outlines the 2025 Clean Energy Plan Engagement Series meeting schedule.

Date / Time / Meeting Format	Proposed Agenda Topics*
January 2025	No meeting
Date: February 19, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clean Energy Plan Engagement Series Meeting #1 • Integrated Resource Plan Updates Oregon Sensitivities • Proposed (New!) Customer Benefit Indicator: SO2 and NOx • Transportation Electrification Presentation • Small-Scale Renewables (SSRs) • Community-Based Renewable Energy (CBREs)
March 2025	No meeting
April 2025	No meeting
Date: May 28, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clean Energy Plan Engagement Series Meeting #2 • Integrated Resource Plan Updates Clean Energy Plan Updates • Community Benefits and Impacts Community Benefit Indicators Community Benefits and Impacts Advisory Group • Procurement Updates
June 2025	No meeting
July 2025	No meeting
Date: August 20, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online	Clean Energy Plan Engagement Series Meeting #3 • Community-Based Renewable Energy (CBREs) • Integrated Resource Plan Updates • "Listening Session"
September 2025	No meeting
October 2025	No meeting
Date: November 19, 2025 (Wednesday) **Time:** 9 a.m. - 12 p.m. (PST) **Format:** Zoom | Online)	Clean Energy Plan Engagement Series Meeting #4 • Overview of PacifiCorp's filed Clean Energy Plan (tentative) • Integrated Resource Plan Engagement Roadmap
December 2025	No meeting

An Environmental Justice Community Framework

Cara Glennon-Olsen, CBI Advisor, introduced the Environmental Justice Framework built to geographically identify vulnerable communities within the PacifiCorp service territory to ensure that the benefits of the transition to clean energy are equally distributed. The intent is to address

potential inequities, promote fair access to the benefits of the transition to clean energy, strengthen community trust and engagement, deliver customer support programs that are more targeted, efficient, and impactful, meet regulatory requirements, and support long term community resilience.

Section One of HB 2021 defines Environmental Justice Communities as: "communities of color, communities experiencing lower incomes, tribal communities, rural communities, coastal communities, communities with limited infrastructure and other communities traditionally underrepresented in public processes and adversely harmed by environmental and health hazards, including seniors, youth and persons with disabilities." However, Pacific Power would like to refine the definition to outline clear objectives to easier understand what success looks like and to truly understand what will help to maximize community investments through improved collaboration with stakeholders.

Dimensions of an EJ framework include:

- Community resilience
- Incentive program participation
- Exposure to environmental hazards
- Residential disconnections and arrearages
- LID program participation
- Socio-economic status
- Health
- Housing and infrastructure
- Demographics
- Weather and climate

The next step in dissecting the environmental justice framework is an interactive session at next month's CBIAG meeting to review the feedback already received, identify compounding vulnerabilities that are not visible in the data, and develop community specific approaches to inform delivery of programs like the Low-Income Discount program and increase utilization.

Meeting Discussion:

- WSPE questioned the origin of the CBI settlement conditions.
    - Mr. Daigle informed the group that these conditions were born out of HB 2021 which was passed by Oregon state.
        - WSPE noted that HB2021 goes against the new federal procurements of grants.
            - Ms. Medina explained that the team is moving forward with business as usual with state-level requirements. Federal policy is separate and at this time is not affecting the work being done in Oregon based on HB2021.

Next Steps

Jeffrey Daigle closed the meeting by providing context on the next steps, thanking members for feedback and the team for support and putting together a great meeting. The group will reconvene on July 25, 2025, 9:00am – 11:00am PST. **There will not be a Tribal Nations meeting in August due to the Clean Energy Plan Engagement meeting.**

Other Pacific Power engagement opportunities are:
Clean Energy Planning Engagement Series Meeting
August 20, 2025, 9:00am -12:00pm(PST)

Pacific Power will continue to evolve and is looking forward to continued work with Tribal Nations members and welcomes members to invite colleagues from their organizations to join the calls.

For more information, please visit: Tribal Relations

Email comments to:
TribalRelations@PacifiCorp.com