Pacific Power Community Benefits & Impacts Advisory Group for Oregon Tribal Nations Public Notes

Friday, October 31, 2025, 9:00 – 11:00 a.m., Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power's meeting facilitation partner.

Executive Summary

October's Community Benefits and Impacts Advisory Group for Oregon Tribal Nations meeting was conducted via Zoom. The meeting was held on October 31, 2025, from 9:00 – 11:00am PT. Two Tribal Nations members attended, representing two organizations. The meeting provided a chance to review the processes around power interruptions and communications and begin planning 2026 engagement.

The following is a summary of the content and feedback received during the 2-hour public meeting.

TIMING	TOPIC
	Objectives and Presenters
	Check In and Closing the Loop
	Tribal Liaison Update
	Power Interruptions & Communications
	Engagement Planning Preview
	Final Thoughts & Closing

Attendees	Organization
Brian Boswell	Umpqua Indian Utility Cooperative (Cow Creek Tribe)
Bruce Zimmerman	Confederated Tribes of the Umatilla Indian Reservation

Presenters	
Cassandra Hales	Community Affairs Coordinator
Tracy Moreland	Government Affairs, Tribal Liaison Representative
Holly Powers	Program Manager, Emergency Management
Jeffrey Daigle	E Source, Facilitation Team
Zanya Morgan	E Source, Facilitation Team
Morgan Westberry	E Source, Facilitation Team

Public Attendees	
Jim Deason	
Charles Lockwood	Oregon Public Utilities Commission

PacifiCorp Affiliated Attendees	
Zachary Hymes	Senior Customer Regulatory Specialist
Cara Glennon-Olsen	CBI Advisor
Tag Galvin-Darnieder	E Source, Facilitation Team

Meeting Notes

Opening

Pacific Power's Tracy Moreland, Tribal Liaison, welcomed participants to the October Community Benefits and Impacts Advisory Group for Oregon Tribal Nations meeting. Pacific Power is seeking to offer a space for meaningful dialogue and an opportunity to help offer lens on the work that is happening at the utility, as well as anywhere consultation can help to influence that work. Morgan Westberry, from the E Source facilitation team, then opened the meeting by reviewing the agenda, introducing presenters, and sharing meeting experience items. The information presented in the meeting will be posted online as a resource.

Check In

Morgan Westberry "checked-in" with meeting attendees asking: *What is the best costume you have worn (or seen)?*

- Violet Beauregarde from Charlie and the Chocolate Factory

Closing the Loop

Ms. Moreland recapped the September meeting, highlighting the following focal points:

- Review cost drivers of recent rate increases
- Detail long term resource planning methodology
- Regional Business Managers – local support

Tribal Liaison Updates

Tracy Moreland, Tribal Liaison, shared recent events and activities including a review of wildfire season and personalized Tribal outreach to improve emergency communications and strengthen the relationship between PacifiCorp and Tribes. Ms. Moreland has also connected with the company's archaeologists and Regional Business Managers to better understand the process of Tribal consultation before, during, and after new projects. Efforts are ongoing to create internal and external posts, stories, and resources about the original stewards of the land we live on and its diverse history.

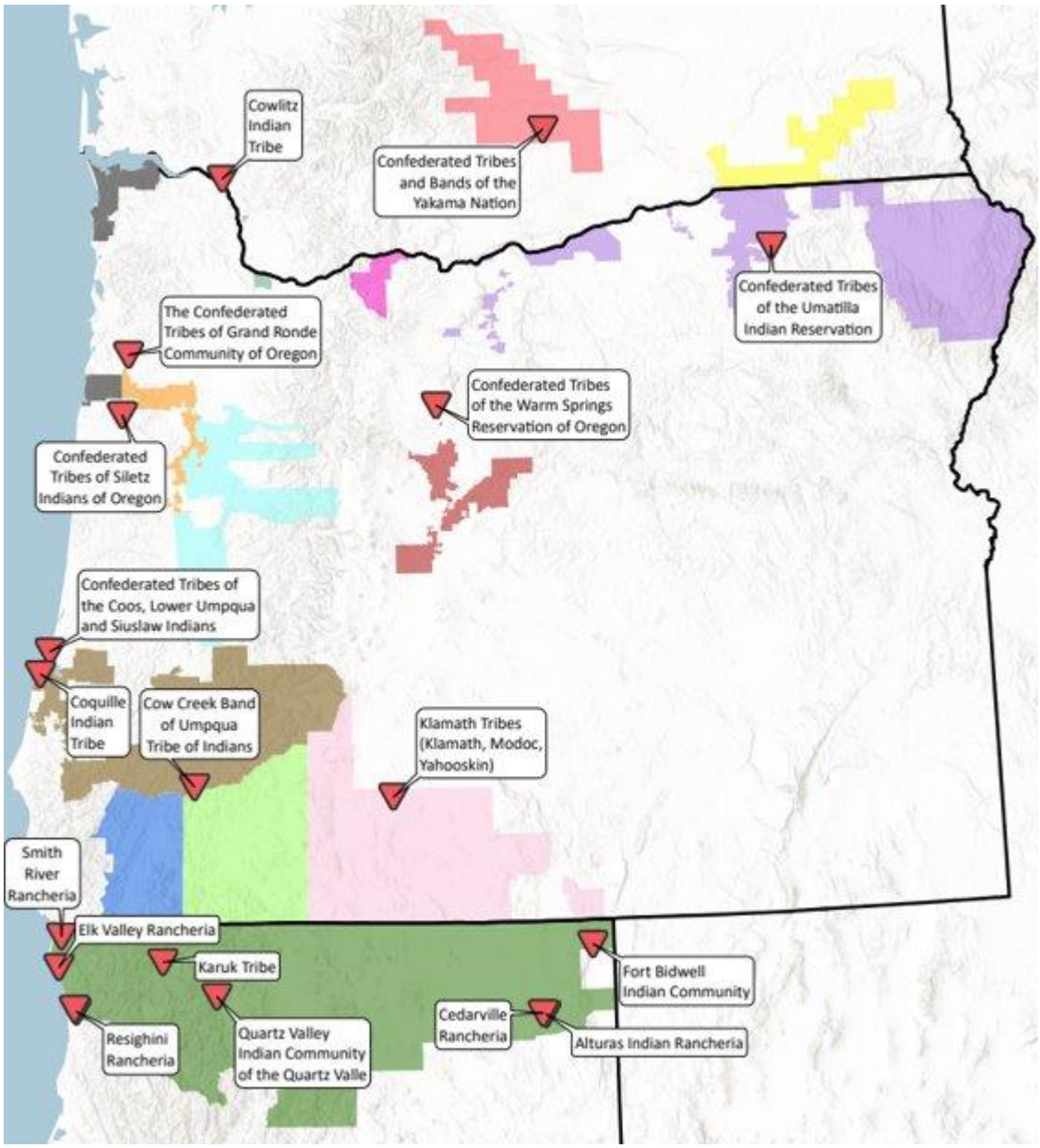
Meeting Discussion

- Umpqua Indian Utility Cooperative asked if Ms. Moreland is working with the Cow Creek emergency management group to provide notification of shutdowns.
    - Ms. Moreland clarified that she is working with PacifiCorp's Emergency Management and Communications teams to share information with Tribes.
        - Holly Powers, Emergency Management Program Manager and Southern Oregon representative, explained the relationship between her team and Cow Creek. Ms. Power's team has organized regular outreach to the Tribe and will call Cow Creek directly when there is going to be a Public Safety Power Shutoff (PSPS) or planned outage that will impact them. PacifiCorp's Regional Business Manager, Sam Carter, also has a relationship with Cow Creek and connects with the Tribe to relay pertinent information.
- Confederated Tribes of the Umatilla Indian Reservation asked for more specific information on the emergency response aspects of range or forest fires. The Tribe has their own fire dispatch for the reservation given the distance county firefighters must travel, however, there is not an agreement in place with PacifiCorp detailing how to respond to or notify the company of de-energization due to range or forest fires. There are agreements with the Williams Company, Marathan Oil, and Bonneville Power Administration.
    - Ms. Powers will relay this feedback to the larger team to better understand how to best communicate and coordinate with the Tribe on range and forest fires.
        - Confederated Tribes of the Umatilla Indian Reservation requested an email confirmation with the main contact at PacifiCorp to share with the Tribe's Public Safety and Fire Chief. On average, the Tribe is seeing a 60 – 90-minute response time from Union Pacific and the Williams Company due to equipment being housed in Pasco and Spokane, Washington.
            - Ms. Powers clarified that PacifiCorp does not offer fire suppression services, but there are linemen and troublemen local to the Pendleton, Oregon area that can shut off and monitor lines. An immediate action item is exchanging dispatch center contact numbers. Ms. Powers will then follow up with the Regional

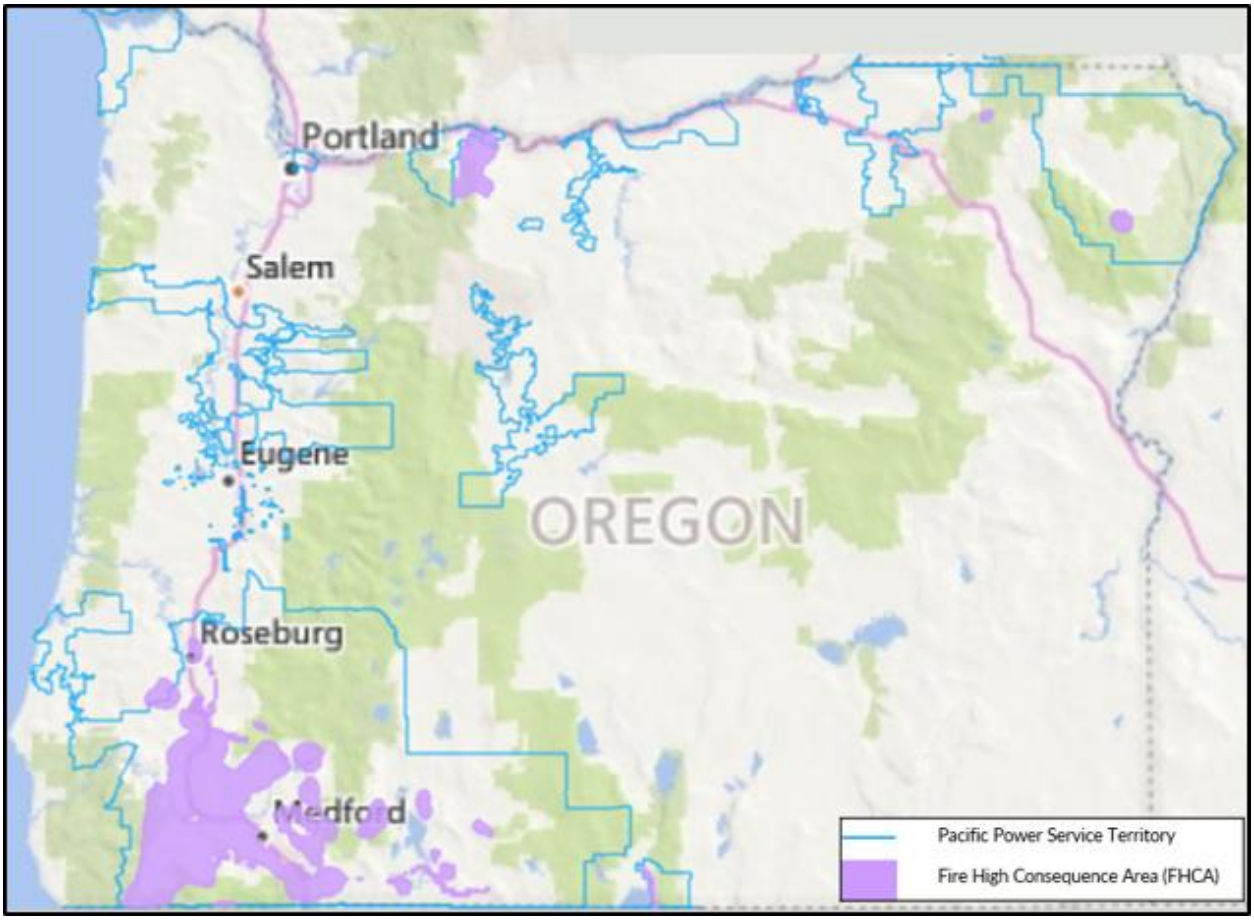
Business Managers and Fire and Emergency Response Manager on the next steps.

Power Interruptions & Communications

Holly Powers, Emergency Management Program Manager, detailed power interruption and communications efforts related to winter storms and wildfire outages. The map below highlights the PacifiCorp Oregon service area which serves 623,000 Oregon customers with 293 substations, 19,000 miles of distribution lines – shown in color, and over 3,000 miles of transmission lines across 21,000 square miles. The red triangles indicate Tribal land.



PacifiCorp has also mapped areas of heightened fire consequence, indicated by the purple areas on the map below. Within Oregon, the company has 3,096 miles of overhead transmission and 17,071 miles of overhead distribution. Of the overhead transmission line miles, 642 are in fire high consequence areas and of the overhead distribution line miles, 3,011 are in fire high consequence areas, totaling about 14% of PacifiCorp's Oregon service territory. PacifiCorp is targeting the FHCA for replacement infrastructure to mitigate the risk of wildfires.



Ongoing wildfire efforts are managed by the emergency management team comprised of approximately 40 individuals including a new wildfire intelligence center, fire and emergency response group, and meteorologists.

Emergency Management Team (11)

- Community outreach and monitoring
- Developing an overall strategy for coordination with local, state, federal and tribal emergency management organizations
- Manage and facilitate the Emergency Coordination Center

Meteorology (7)

- Daily forecast at a circuit level
- 30 years of data for risk modeling

Fire & Emergency Response Group *NEW* (8)

- Monitors and responds to wildfires across service area
- Coordinates emergency responses between IMTs and utility

Wildfire Intelligence Center *NEW* (14)

- 24/7 monitoring of hazards and gathering of situational intelligence
- Support decision-making for emergency de-energization

Meeting Discussion

- Ms. Powers offered the group a tour of the Wildfire Intelligence Center in Medford, Oregon. With the expansion of technology, the company was able to avoid 15 – 20 de-energizations during the 2024 wildfire season.

PacifiCorp offers several programs to promote accessibility and support the community with health and medical assistance, language and communications, bill payment and financial assistance, and backup power rebate and resources.

Health and medical assistance

- If you or someone in your household have a medical condition that could be aggravated by an outage, you may qualify for our **Medical Certificate Program**

PSPS communications support

- In the event of a Public Safety Power Shutoff, we will keep you informed through **additional notifications**, when possible

Language and communications support

- Speak to **a real person, 24/7** when you call customer service and get support in **over 300 languages**

Bill payment and financial assistance

- We have programs to help eligible customers with utility bills and other financial relief

Backup power rebate and resources

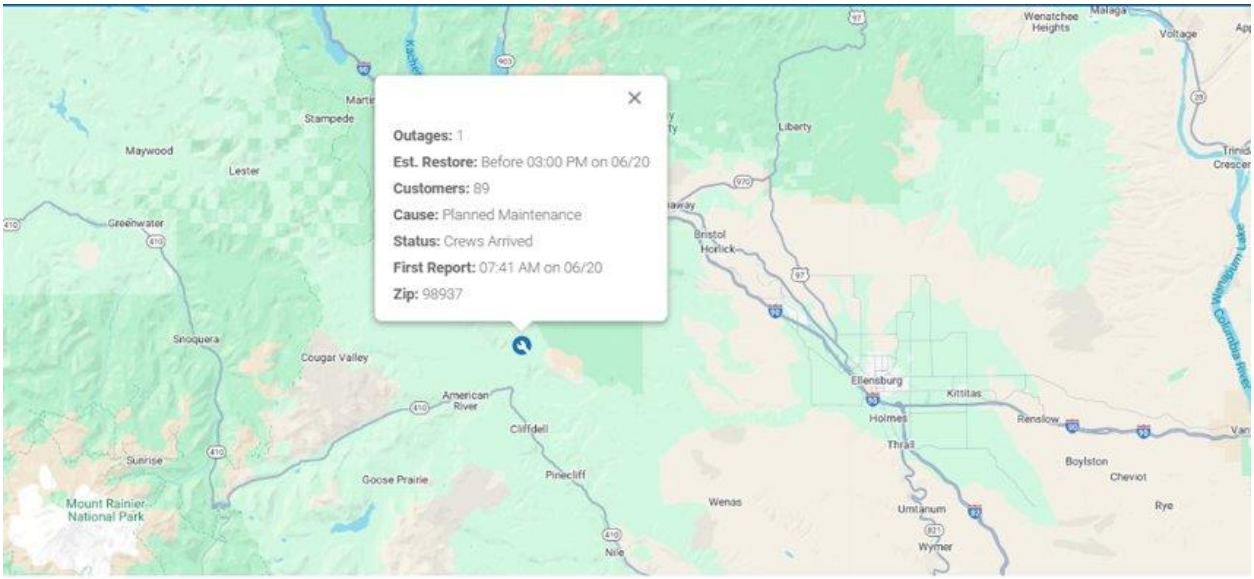
- **$4,000 rebate** for one qualifying backup power supply for Oregon Medical Certificate customers

More information on these programs is available at Supporting Accessibility Needs. PacifiCorp is always open to suggestions on how to best share this information to ensure it reaches the appropriate parties who are eligible for these programs.

Meeting Discussion

- Tracy Moreland explained that there are elders in the Tribal community who live alone and do not have medical certificates but would appreciate alerts. For specific vulnerable populations, alternative measures may be needed.

Ms. Powers shared the newly updated outage map which highlights outage clusters, planned outages, safety settings, safety shutoffs, and emergency de-energizations. The outage map can be viewed at https://www.pacificpower.net/outages-safety.html.



There are several situations that could cause outages including storms and accidents, planned maintenance, enhanced safety settings, emergency de-energization, and a public safety power shutoff.

Storms and accidents

- Event-driven

- Limited/no advance notification to customers
- Coordination with Local EM when possible

Planned maintenance

- Event-driven
- Limited/no advance notification to customers
- Coordination with Local EM when possible

Enhanced safety settings

- Event-driven
- Limited/no advance notification to customers
- Coordination with Local EM when possible
- Reduces chance of ignition during wildfires

Emergency de-energization

- Event-driven
- Limited/no advance notification to customers
- Coordination with Local EM when possible
- Active wildfire
- Protects first responders and equipment

Public safety power shutoff

- Event-driven
- Limited/no advance notification to customers
- Coordination with Local EM when possible
- Proactive measure
- Prevents wildfire from starting

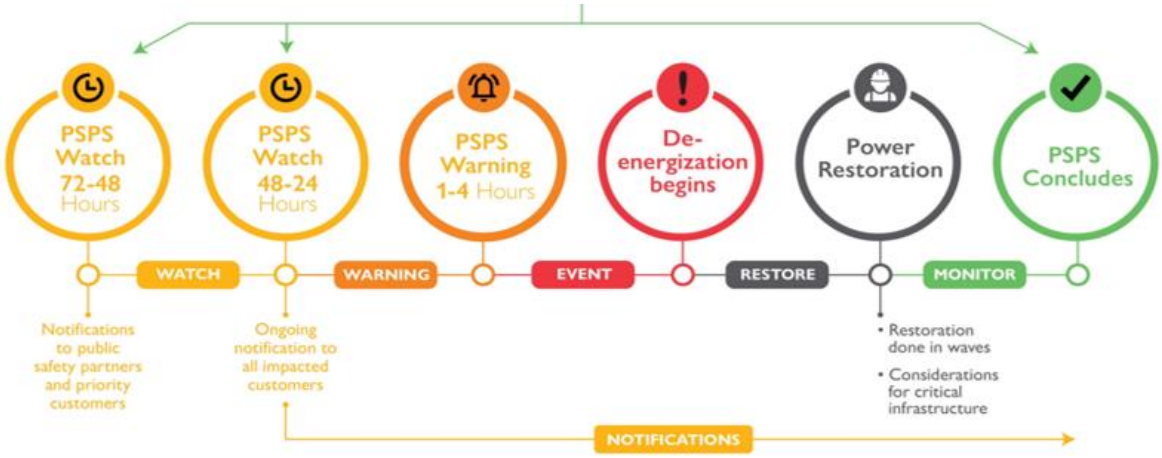
Meeting Discussion

- Morgan Westberry asked if there is an additional step customers must take to sign up for notifications or if PacifiCorp uses the number on file and if multiple people in one household can receive notifications.
    - Ms. Powers explained that the number on file when a customer first signs up is the contact number for emergency notifications. From there, customers are allowed to indicate preferences in receiving communications via text, email, or a phone call. If the account lists more than one person as the contact, for example a husband and wife, both parties will receive emergency notifications.
- Umpqua Indian Utility Cooperative explained that because Cow Creek is a technically Bonneville customer, when customers call the PacifiCorp service center, they do not have

an account number to reference which makes communicating with PacifiCorp difficult. Is there a different route the Tribe can take?
    - Ms. Powers noted that the Regional Business Manager (RBM), Sam Carter, should be the primary contact for Cow Creek. Mr. Carter has been looking into this issue and is working on improving communication. Ms. Powers is happy to reconnect with Mr. Carter to follow up.
- Confederated Tribes of the Umatilla Indian Reservation noted while the reservation does have higher voltage lines, they are all distribution size, there is no transmission. It would be helpful to have information and protocols on how to shut off those circuits. The reservation is struggling with the outages and receiving historical data on the well systems. Another recurring issue is people hitting power poles, shutting down the power and water flows for up to 40 minutes. The Tribe has asked for historical data; however, without a franchise agreement with PacifiCorp, the company will not provide additional data. How can the Tribe get the necessary data for the circuits that feed critical infrastructure?
    - While Ms. Powers does not have access to the data today, she will follow up with the Emergency Management team and corresponding business units to help connect the dots.
        - Ms. Moreland requested the Tribe forward all relevant email correspondence.
            - Confederated Tribes of the Umatilla Indian Reservation reiterated the importance of having a constant, reliable water supply to fight range and forest fires. From a safety standpoint, it is clear why systems need to be down periodically.

When wildfire related outages occur, customers are notified based on the appropriate action: enhanced safety settings, emergency de-energization, or public safety power shutoff. If enhanced safety settings are turned on, customers are notified via email or letter, based on the customer's communication preferences. During a pending emergency de-energization, PacifiCorp may be able to provide advanced notification. However, if an immediate emergency de-energization is required, advanced notification may not be provided. If a public safety power shutoff is required, customers will receive advance notice across multiple formats. Throughout the event, there is a set notification cadence that will be followed. Please note that a public safety power shutoff is a last resort mitigation practice that reduces or removes the potential of power infrastructure causing a fire during extreme environmental and weather conditions and is considered during **outage risk** which is the likelihood that wind will cause outages (vegetation contact, flying debris, damage, etc.). or **wildfire risk** which is the likelihood that an ignition will grow to become a large or rapidly growing wildfire due to dry vegetation and weather conditions.

Public safety power shutoffs follow the notification cadence shown below:



An important community component of public safety power shutoffs is Community Resource Centers (CRCs) which help serve affected communities based on needs identified by emergency management.

The following services are available at CRCs:

- Shelter from environment
- Air conditioning
- Potable water
- Seating and tables
- Restroom facilities
- Refrigeration for medicine and/or baby needs
- Interior and area lighting
- On-site security
- Communications capability such as Wi-fi access, Sat Phone, Radio, Cellular phone etc.
- Televisions
- On-site medical support
- (EMT-A at a minimum,
- Paramedic preferred)
- Charging stations
- Air Purifiers
- Air Quality Monitors
- Non-perishable snacks
- Small crates for pets
- Portable ADA ramp

The Public Safety Portal (PSP) is another tool to help communicate and understand public safety power shutoffs. The PSP is a tool for public safety partners to get detailed information on Public Safety Power Shutoff events. It is designed as a tool for all hazards critical infrastructure information and is customized notification method preference (email, text, call).

Public Safety Partners include:

- Emergency responders from local, state,
- federal, and tribal governments
- Telecommunications providers
- Water and wastewater agencies
- Publicly owned utilities
- Emergency hospitals
- Transportation agencies
- Other disciplines as determined

More information is available at *https://psp.PacificPower.net*. To sign up for PacifiCorp outage alerts, please visit Alerts. For local alerts, check with local emergency management for other alerts that are available at https://oralert.gov/. To best plan and prepare, ensure your emergency kit contains backup power supply, food and water safety, and generator safety information. More information and resources can be found on the Safety and Preparedness Resources webpage. If there are additional questions or feedback, feel free to contact Holly Powers at holly.powers@pacificorp.com, Nora Yotsov at eleonore.yotsov@pacificorp.com, or Tracy Moreland at tracy.moreland@pacificorp.com. For emergencies, please call the 24/7 duty officer at 503-331-4498.

Meeting Discussion

- Ms. Moreland noted that with wildfire risk decreasing, PacifiCorp is transitioning out of enhanced safety settings. Tribes can expect to receive further communication soon.

Engagement Planning Updates

Morgan Westberry recapped 2025 agenda items through September based on member feedback and regulatory requirements.

- January
  - Rate Case Updates
  - Conservation Potential Assessment Report
  - Filing updates: Biennial Report and Clean Energy Plan
  - Demand Response
- March
  - Oregon Public Utilities Commission
  - Transportation Electrification
  - Community Based Renewable Energy
- April
  - Low-Income Discount Survey Results
  - Low-Income Discount Program Updates
  - Clean Energy Plan (CEP) Updates
- June
  - Wildfire Mitigation
  - Customer Protections
  - Community Benefit Indicator (CBI) Discussion
- July
  - Community Benefits and Impacts Discussion
  - 2025 Clean Energy Plan
  - Transportation Electrification
- September
  - Energy Planning: Policy Rate Impacts
  - Regional Business Managers: Roles & Responsibilities

The 2026 agenda is being planned out with the following considerations in mind: filing and regulatory requirements, programmatic updates and input opportunities, and ad-hoc and adaptive topics. Potential filings and regulatory requirements include the Distribution Systems Planning filing, Integrated Resource Plan updates, and the Clean Energy Biennial Report. Upcoming programmatic updates and input opportunities include Demand Response updates and program changes, Community Benefit Indicators, Low Income Discount Program, and the Environmental Justice framework. A potential ad-hoc and adaptive item would be Tribal Liaison 2026 Goals. The December meeting will include an opportunity to provide input on potential 2026 agenda items. The draft topics and 2026 schedule will be shared during the January meeting.

Next Steps

Morgan Westberry closed the meeting by providing context on the next steps, thanking members for feedback and the team for support and putting together a great meeting.

The group will not meet in November and will reconvene on December 19, 2025 at 9:00am to continue 2026 planning.

The Clean Energy Planning Engagement Series meeting originally scheduled for November 19, 2025, has been postponed. More details will follow.

Meeting Discussion

- Bruce Zimmerman expressed concern about the CEP meeting being postponed due to the recently released OPUC docket detailing environmental justice activities and funding which requests comments by November 7. Could a special session be organized to review this docket and better understand PacifiCorp's stance?
    - Mrs. Glennon-Olsen will relay this information to the appropriate parties and follow up.
        - Charles Lockwood, OPUC noted that UM2211 has entered a formal phase, but the informal phase has been ongoing for some time.