



Pacific Power Equity Advisory Group Meeting

January Meeting Notes

January 8, 2026, 1:00 – 4:00 pm, Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power’s meeting facilitation partner.

Executive Summary

There were 30 participants in attendance at the Washington Equity Advisory Group meeting, including four EAG members. The EAG is intended to elevate issues of energy equity in the planning process by providing a seat at the table to affected communities. Members of the Washington advisory groups are community leaders supporting underserved populations, and they provide insights into the lived experiences of Washington communities.

The meeting was hosted in a virtual setting with attendees joining via the ZOOM platform. The following is a summary of the content and feedback received during the public meeting.

2025 EAG	Organization
Erendira Cruz	Sustainable Living Center of Walla Walla
Paul Tabayoyon	Asian Pacific Islander Coalition
Norman Thiel	SonBridge
Paris Valdez	Yakama Nation Fisheries
Presenters	
Stephanie Dobberfuhl	Program Manager, Customer Solutions
Cara Glennon-Olsen	CBI Advisor, Clean Energy Planning
Cassandra Hales	Coordinator, Community Affairs
Ian Hoogendam	Director, Reliability Standards & System Modeling
Christina Kruger	Manager, Stakeholder Policy & Engagement
Hannah McLeod	Specialist, Finance & Accounting
Charity Spires	Program Manager, Customer Solutions
Emily Thom-Hollister	Manager, Investment Delivery
Jeffrey Daigle	Facilitator, E Source

Morgan Westberry	Facilitator, E Source
Zanya Morgan	Facilitator, E Source

Pacific Power Affiliated Attendees

Kimberly Alejandro	Regulatory Manager, Clean Energy Planning
Omar Granados	Senior Representative, Communications
Rohini Ghosh	Director, Regulatory
Jason Hoffman	Director, Customer Solutions
Zachary Hymes	Senior Specialist, Customer Regulatory
Marcus Kohler	Director, Investment Delivery
Christian Marble	Senior Representative, Communications
Drew Marine	Specialist, Communications
Tag Galvin-Darnieder	E Source, Facilitation Team

Public Attendees

Paul Barrager	Washington Utilities and Transportation Commission
Paul Koenig	Washington Utilities and Transportation Commission
Ana Matthews	Avista
Crystal Oliver	Washington Utilities and Transportation Commission
Sylvana Sorrells	Washington Utilities and Transportation Commission

Opening

Pacific Power’s Christina Kruger, Stakeholder Policy & Engagement Manager, opened the meeting by greeting all attendees and thanking members for their continued participation. E Source facilitator, Morgan Westberry, reviewed the agenda and shared meeting experience items.

The meeting objectives are to:

1. Set the stage for 2026 engagements
2. Continue dialogue around the Draft Equity Framework and Distributional Equity Analysis
3. Hear updates around the LIBA and Low-Income Weatherization Pilot program

Check-In

E Source’s Morgan Westberry “checked-in” with meeting attendees by posing the question: *What skills do you want to strengthen this year?*

- Learning to juggle
- Mindfulness
- Being present
- Dissecting technical information better
- Relationship building
- Time management

- Sharing knowledge and expertise
- Managing stress
- Understanding cat better
- Having awkward conversations

Community Calendar

Zanya Morgan presented the community calendar, including the following events:

January –

- January 6 – [Food Preservation Basics: Fermentation Workshop @ SLC Water & Environmental Center | 6:30pm – 8:00pm](#)
- **January 8 - PacifiCorp Washington Equity Advisory Group Meeting | 1:00pm – 4:00pm**
- January 13 - [Food Preservation Basics: Pickling Workshop @ SLC Water & Environmental Center | 6:30pm – 8:00pm](#)
- January 20 - [Food Preservation Basics: Preserves Workshop @ SLC Water & Environmental Center | 6:30pm – 8:00pm](#)
- January 27 - [Food Preservation Basics: Freezing & Drying Foods Workshop @ SLC Water & Environmental Center | 6:30pm – 8:00pm](#)

Closing the Feedback Loop

Zanya Morgan gave a synopsis of some topics the group heard and saw in the December 2025 joint EAG + DSM session. Themes, feedback, and impacts arising from the December meeting included:

December Themes:

- Review draft Equity Framework considerations and incorporate insights from poll analysis
- Share updates on 2026 DSM programs and outline upcoming filings
- Preview 2026 EAG engagements

December Feedback Highlights:

- Washington UTC suggested comparing communications budgets over the years to add some perspective
- Washington UTC noted that thinking about equity in the context of demand response is hard. The work done thus far has been great

Impacts:

- Wattsmart Business DR Program Changes – Finalization & Evaluation RFP to be distributed January 2026
- Poll results on the tenets of energy justice to be shared during the January EAG meeting, along with continuing the discussion on potential outcomes and next steps

Ms. Morgan facilitated a 2026 planning activity to suggest and sort potential agenda items into 3 columns, Don't Do: Topics already covered at length and well understood, Could Do: Topics that are valuable but not time sensitive, Must Do: Topics essential to advancing 2026 goals. Member suggestions are highlighted below:

Don't Do

- *Members did not populate this column*

Could Do

- Low-Income Bill Assistance
- Wildfire mitigation readiness
- Energy efficiency efforts and updates, impacts to priority communities

Must Do

- Artificial Intelligence impact workshop
- Continue sharing about outreach efforts and results to the priority communities
- Supply side/demand side efforts
- How to engage with communities

As a new tool to better understand advisor participation, Ms. Morgan reintroduced the PacifiCorp Public Participation Spectrum as adapted from the IAP2 Spectrum of Public Participation. Based on member feedback, the team developed this tool to provide more clarity about when and how EAG members can participate. Each agenda item will be anchored in an intention as indicated in the table below.

Levels of Public Participation *				
Inform	Consult	Involve	Collaborate	Empower
Our role is to keep you informed, listen carefully, and be transparent about how your perspectives shape the work.	Your role is to challenge our thinking, not to carry the burden of the decision.	We will work with you to ensure that your concerns and aspirations influence decisions.	We will report back on how your input influenced the outcome.	Your insight helps refine the direction, even when the decision is not final today.
We want to share where things stand and how your input will be used.	What considerations should we be factoring in that we might be missing?	We will look to you for advice and innovation. How does this approach land with you?	This is where the work currently sits, and here's what's still open for influence.	These elements reflect themes we heard from the advisory group.

Language Access Plan

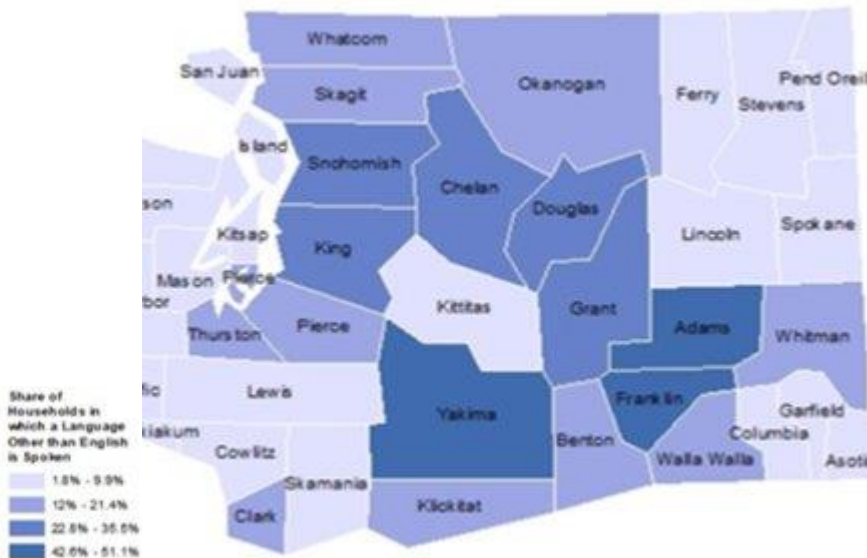
Christina Kruger, Stakeholder Policy and Engagement Manager, recapped the Language Access Plan which was a Settlement Stipulation of Docket UE-230172 stating the Company will develop a Language Access Plan as detailed below:

Develop a draft language access plan within six months of the Commission’s final order in this proceeding and share the draft Language Access Plan with the Low-Income Advisory Group (LIAG), Demand Side Management (DSM) Advisory Group, and Equity Advisory Group (EAG).

- a. PacifiCorp will work with the LIAG, DSM Advisory Group, and the EAG to further develop the Language Access Plan and seek consensus on a final Language Access Plan.
- b. PacifiCorp will make best efforts to implement the Language Access Plan prior to the filing of PacifiCorp’s next general rate case and will provide this timeline to the LIAG, DSM Advisory Group, and EAG after the Language Access Plan is finalized.
- c. In each LIBA annual report, PacifiCorp will report on the accomplishment of any objectives in the Language Access Plan and assess the need to update the Language Access Plan.

The goal of the Language Access Plan is to ensure clear, effective communication at every point of customer interaction between Pacific Power and the diverse communities served. Language access supports equitable service, customer understanding, and trust. This matters because customers with limited English proficiency face higher risks of missed benefits, billing confusion, and service disruptions. Overall, community partnerships help ensure solutions are culturally and linguistically appropriate.

Pacific Power serves approximately 137,000 customers in the Yakima and Walla Walla regions of Washington with 43% identifying as Hispanic or Latino/a/e and 31% speaking Spanish at home. Several counties show high concentrations of households where a language other than English is spoken, as shown on the map below.



The Language Access Plan provides Spanish-language billing, notices, and customer support, offers

interpretation services across key customer touchpoints, translates critical materials related to billing assistance, energy efficiency, and clean energy programs, and partners with trusted community organizations to improve outreach and usability.

Currently, the Language Access Plan is working to expand translated content beyond Spanish where community need is, improving visibility and consistency of language access options, and track language access requests to better align services with customer needs. Progress will be measured by usage rates of translated materials and interpretation services, customer feedback and satisfaction by language preference, and reduced billing inquires and services issues linked to language barriers.

The Language Access Plan was introduced to the group in 2024, where members offered feedback and suggestions for approval. Members were asked:

1. Was the Language Access Plan easy to understand?
 - For more clarity, outbound languages should indicate two languages instead of 1 – to account for the primary language, English, and the translated language, Spanish
2. What stood out for you?
 - The lack of translator services while out in the field, vendors have experienced difficulties communicating with trade allies due to language barriers
3. Are there any missing elements that you feel should be included?
 - A call-in center specifically for contractors, allowing live translation while in community
4. Disconnection notices must be available in multiple languages
 - Other than English, outbound messaging needs to be in Spanish to meet the primary customer need
5. How would you like to provide feedback on future iterations?
 - Based on experience, the Latinx community primarily receives information via word of mouth. Therefore, it is important that Pacific Power physically show up in these spaces rather than sending out digital communications.

The 2025 Language Access Plan, published in January 2026, builds on the principles and philosophy established in the 2024 Draft Plan. This release represents Pacific Power's first fully published Language Access Plan for Washington, serving as a clear roadmap for the commitment to accessible communication. The updated plan features clarified language and improved organization throughout the plan, updated data tables reflecting new census information and internal metrics, and minor refinements to improve readability and consistency. There are no changes to the underlying framework or guiding principles. The commitment to equitable, accessible communication, focus on serving customers with limited English proficiency, and partnership-driven, community-informed approach remains the same. This first published plan marks the start of an ongoing, iterative process. The Language Access Plan will continue to evolve as community needs, data, and best practices change. PacifiCorp looks forward to continued collaboration to strengthen future versions of the Plan. The updated draft of the plan is reviewed and will be completed the week of January 12 – 22. The Language Access Plan is filed in the LIBA report on January 28.

Meeting Discussion

- Paul Tabayoyon, Asian Pacific Islander Coalition, added that connecting with PacifiCorp representatives in person should also apply to contractors that serve multicultural communities.

- Ms. Morgan noted that opportunities to connect with PacifiCorp representatives in person will be added to the community calendar when available.

Income Qualified Program Updates

Charity Spires, Customer Solutions Program Manager, reviewed Docket UE-230172 Settlement Stipulation which states Pacific Power will work with its Low-Income Advisory Groups (LIAG) and Equity Advisory Group (EAG) to discuss and seek consensus regarding the following:

- Develop enhancements to Low Income Bill Assistance (LIBA) program
 - Number of discount tiers
 - Use of self-declaration of income with eligibility verification for a randomly selected group
- Community-Based Organization Outreach Program
- Create an Arrearage Management Plan (AMP)
- Change to Billing Logic
 - Applying Federal assistance before bill discount

Low Income Program Updates include the following:

- LIBA Program Self Attestation - Launched October 1, 2025.
 - Customers may apply online, call care centers, or through local community action agencies.
- Post Enrollment Verification Process - Launch January 1, 2026
 - Conducted through community action agencies
- Hardship Grant – Launch October 1, 2025.
 - Apply through community action agencies.
 - To date, four hardship grants requested and applied to customer accounts
- Community-Based Organization Outreach Program -
 - 50k total funding allocation distributed between the three community action agencies for program outreach
 - Blue Mountain Action Council (Columbia, Garfield, Walla Walla Counties)
 - Northwest Community Action Center (Yakima County, south of Union Gap)
 - Opportunities Industrialization Center (OIC) of Washington (Yakima County, including Union Gap and communities north of Union Gap)
- Plans to launch Q1 2026

The LIBA enrollment updates are highlighted within the table below by income tier. The orange column highlights numbers prior to LIBA program updates with positive trends onward.

Income	Sept 2025 (Pre Update)	Oct 2025	Nov 2025	Change (Oct/Nov)	Change %
0 – 25%	434	458	653	195	42.5%
26 – 50%	536	572	636	64	11.2%
51 – 75%	1465	1524	1673	149	9.7%

76 – 100%	2957	3031	3195	164	5.4%
101 – 150%	1196	1315	1755	440	33.5%
151 – 200%	530	648	823	175	27.0%
Total*	7118	7548	8,735	1,187	15.7%

The discount tier structure is as follows:

- Tier A: 0 -25% FPL | 85% Discount
- Tier B: 26 – 50% FPL | 63% Discount
- Tier C: 51 – 75% FPL | 40% Discount
- Tier D: 76 – 100% FPL | 28% Discount
- Tier E: 101 – 150% FPL | 21% Discount
- Tier F: 151% – 200% FPL or 80% AMI | 14% Discount

The enrollment timeframes offer one year enrollment and two-year enrollment for those on a fixed income. Beginning in January 2026, customers will be notified at least 60 days prior to recertification to ensure a new, self-attested application is submitted.

The Arrearage Management Plan Hardship Grants Tier Structure is detailed in the table below:

Income Tier	Grant \$
Tier A: 0-25% FPL	\$425
Tier B: 26-50% FPL	\$425
Tier C: 51-75% FPL	\$319
Tier D: 76-100% FPL	\$263
Tier E: 101-150% FPL	\$175
Tier F: 151-200% FPL or 80% AMI	\$175

The process for a Low-Income Hardship Grant begins when the customer contacts a Community Based Organization to seek assistance when immediate financial support is crucial. The agency will then assess the need for the hardship grant, and if applicable, will move forward with requesting the grant from the company who will then apply the grant to the customer account.

Meeting Discussion

- Asian Pacific Islander Coalition asked if OIC is the provider for the local LIBA program, who is the provider for Yakima County? This has been a point of confusion in the past with the county divided into North and South territories and not having a map of providers available.
 - Ms. Spires cited Yakima Valley Farm Workers Clinic and Northwest Community Action Center as the Yakima County providers.
 - Ms. Morgan provided the link to the Washington LIBA Program webpage for more information: [Washington LIBA Program](#) and will work on providing a map, if possible.

Low Income Weatherization Pilot

Stephanie Dobberfuhr, Customer Solutions Program Manager, reviewed the current income qualified weatherization program and introduced the proposed pilot for 2026. The program is designed to increase income-qualified customers' ability to pay their monthly bills through energy efficiency measures. The Low-Income Weatherization Program is administered through local community action agencies and offered at no cost to eligible customers, funded by Pacific Power through the System Benefits Charge (Schedule 191). To qualify, a customer's gross household income does not exceed the higher of eighty percent of Area Median Income (AMI) or two hundred percent of the Federal Poverty Level (FPL), adjusted for household size. Some measures include insulation, window replacement, caulking, weatherstripping, fuel conversions, and water heater replacement. There is no cap on Pacific Power funds. Agencies are reimbursed 50% of the installed cost when leveraging state funds, and 100% once those funds are exhausted. In 2024, 69 customers were served.

Docket UE-230172 Settlement Stipulation 10 states PacifiCorp will work with its **DSM Advisory Group** to develop the following enhancements to its low-income weatherization programs: develop a Pilot Program to overcome inability to weatherize homes because of deferred maintenance or large repairs and develop a process for Progress Payments to weatherization agencies.

The overall goal of the pilot program is to increase participation. Thus far, Pacific Power has consulted with Community Action Agencies to pinpoint the top deferral causes narrowed down to the top 5: electrical repairs, roofing, plumbing, HVAC installation, and asbestos mitigation. Next, agencies provided cost estimates for these issues, which informed Pacific Power's proposed fixed dollar amount per home for readiness repairs. Pacific Power also explored progress payment practices with other utilities (Avista and PSE), learning that upfront payments are uncommon and challenging for accounting purposes. The next step is to meet with the DSM Advisory Group to discuss the draft proposal to work together to identify any updates, changes or concerns surrounding the pilot program draft.

Pacific Power is proposing a 1-year Readiness Pilot Program to reduce weatherization deferrals by funding critical home repairs before weatherization work can proceed.

- Design: Addressing common barriers (electrical, roofing, plumbing, HVAC, asbestos) that prevent homes from qualifying for weatherization.
- Funding: Costs recovered through the System Benefits Charge (Schedule 191), similar to existing weatherization programs.
- Budget Caps:
 - Up to \$15,000 per customer for readiness repairs.
 - Up to \$100,000 per agency during the pilot year.
- Billing Process: Agencies can bill Pacific Power after readiness repairs are completed, without waiting for weatherization.
- Customer Requirement: Those receiving readiness repairs must also participate in weatherization services.

- Duration: 1-year pilot with evaluation at the end to decide continuation.

Upcoming, the team will meet with the DSM Advisory Group to discuss the draft proposal and work together to identify any updates, changes, or concerns surrounding the pilot program draft.

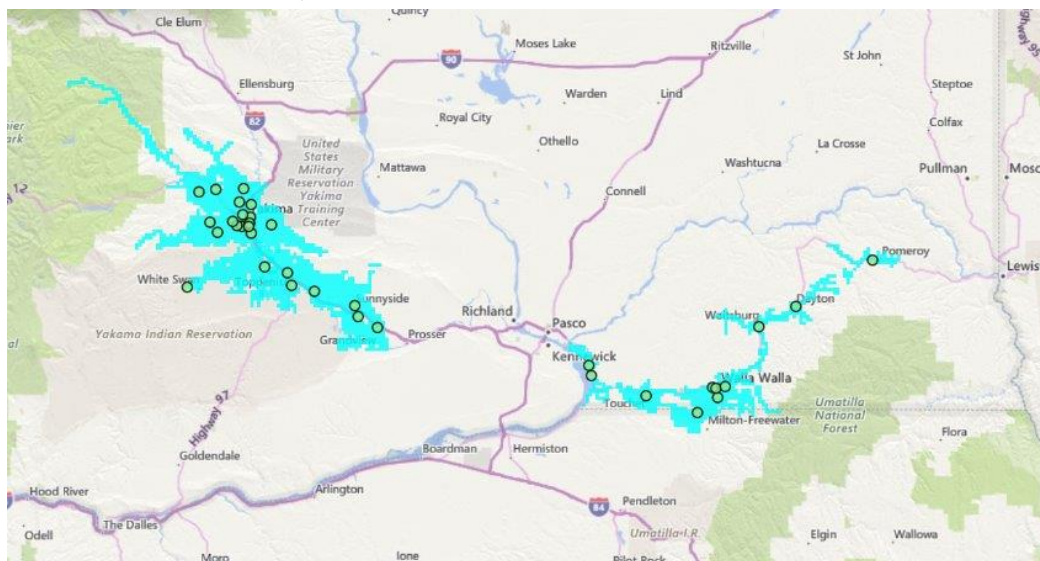
Break

Washington Distributional Equity Analysis

Emily Thom-Hollister and Hannah McLeod, of the Investment Delivery team, introduced the Distributional Equity Analysis born out of Washington General Rate Case UE-230172 Settlement Condition 18. PacifiCorp agreed to develop a distributional equity analysis (DEA) to be used in the capital planning process for projects that are situs-assigned to Washington. PacifiCorp will submit a compliance filing by April 2, 2026, demonstrating that this DEA has been incorporated into the capital planning process.

The group will evaluate how reliability within electricity is distributed across different customers in Washington. The Distributional Equity impacts of Washington Situs capital investments are **reliability**: the frequency and duration of outages, **capital**: an investment in the system and situs, and **Situs (Washington)**: capital costs allocated to customers in Washington. Capital is an asset that gives benefits for many years and is depreciated. Examples of capital are transformers, poles, cable reclosers, regulatory, buildings, vehicles, and tools. Investment subcategories are regulatory state or local mandated, rebuild/replace, modernize and upgrade, new connects, and system reinforcement. For the Distributional Equity Analysis (DEA), the modernize and upgrade investment subcategory is the core focus.

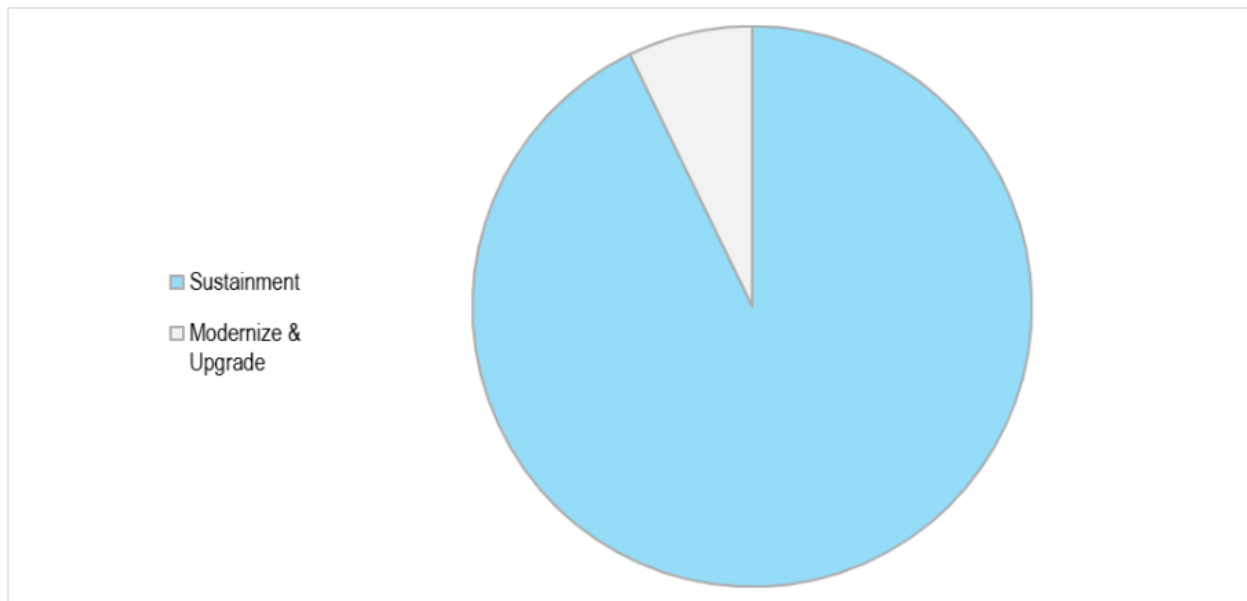
The map below highlights current Washington Situs Capital including distribution poles, circuits, distribution transformers, and substations.



Meeting Discussion:

- Morgan Westberry, Facilitator, added additional context on Situs Capital in relation to the Integrated Resource Plan which accounts for larger transmission across the entire service territory of the company, whereas the DEA and Washington Situs is specific to the state.

The DEA focuses on Modernizing and Upgrading the existing system. This category includes adding new functionality or enhancing the efficiency of existing systems. Modernization and Upgrade work is distinct from sustainment (which is not included in the DEA) — it allows for improvements that increase system reliability, it doesn't mean that the work is optional it indicates that we have more jurisdiction over when and where these projects take place.



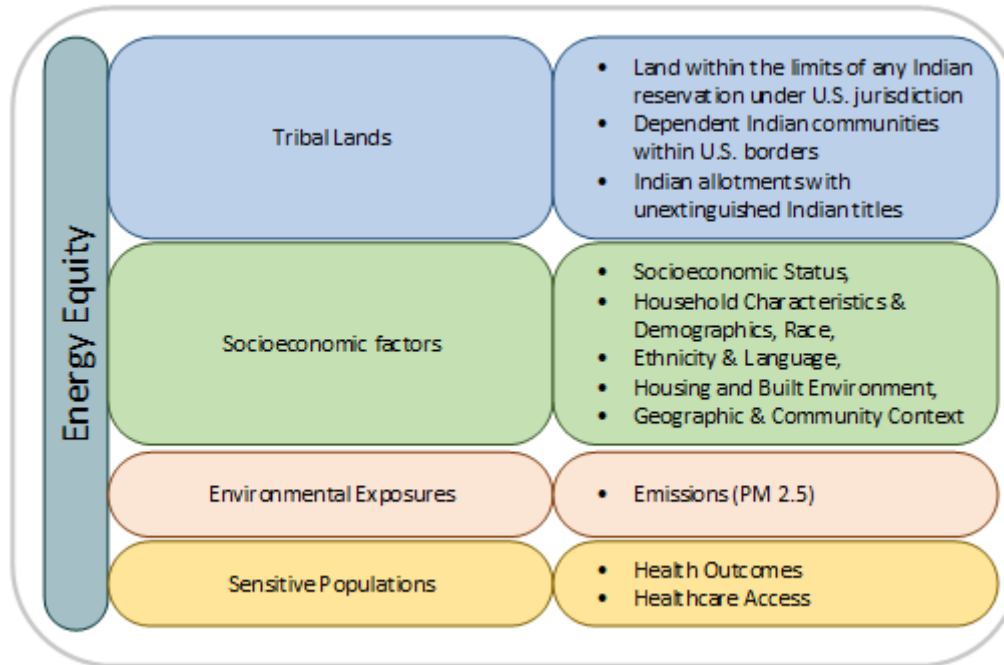
Exclusion of Categories (Sustainment):

- Regulated State or Local Mandated: This is required work. This includes projects to meet regulatory requirements, filings, codes, and standards from state or local agencies.
- Rebuild/Replace: This is required work. These are projects to replace assets that are damaged, deteriorated, or obsolete. This is equipment that has failed or is about to fail – whether from age, storm damage, or third-party impacts.
- New Connects: This is required work. This is customer-driven work like residential, commercial, or industrial customers requesting new or additional load.
- System Reinforcement: This is required work. These are improvements needed due to general load growth.

The process to review and approve projects within the “Modernize and Upgrade” investment category is where the company will incorporate DEA information for Washington Situs Capital projects. The methodology is as follows: Initial project proposal → Engineer Submission → DEA Process (WA Situs) → Internal Subject Matter – Experts Review → Project Approval.

Cara Glennon-Olsen, CBI Advisor, explained how Named Communities show up in the DEA as a population of focus consistent with CBI Condition 14 (UE-210829) and the Washington State definition for named communities (WAC 480-100-605). Named Communities are also mapped to the company's current vulnerable populations methodology, which was developed in close collaboration with the EAG.

The diagram below details Named Communities and contributing factors:



The company's current vulnerable populations methodology provides a structured, transparent process for identifying named communities, aligns with Washington State DOH guidelines for identifying named communities, supports consistency in project decision making, and aligns the DEA with CBI outcomes.

Ian Hoogendam, Director of Reliability Standards, and System Modeling, further explained reliability metrics such as SAIDI, SAIFI, CAIDI, and CEMI-4.

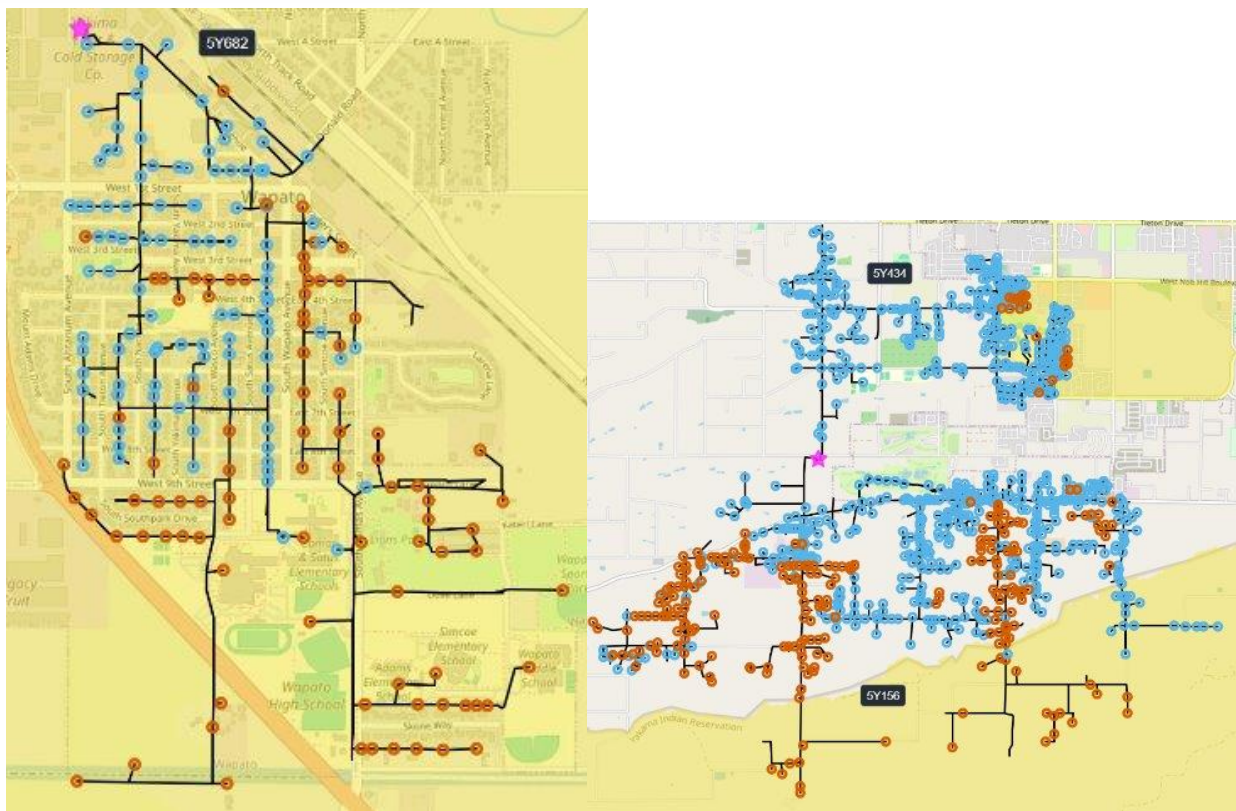
- SAIDI - System Average Interruption Duration Index
 - The average total duration of power outages experienced by each customer served over a given period.
 - Customer Interruption Durations/ Total Number of Customers Served
- SAIFI - System Average Interruption Frequency Index
 - The average number of interruptions a customer experiences in an area served over a given period.
 - Total Customer Interruptions/ Total Number of Customers Served
- CAIDI - Customer Average Interruption Duration Index
 - The average outage duration that any customer experiences per interruption.
 - Customer Interruption Durations /Total Customer Interruptions
- CEMI-4 - Customers Experiencing Multiple Interruptions

- Percentage of customers that have experienced four or more interruptions in a year.
- Total number of customers that experienced ≥ 4 outages in a year/ Total Number of Customers Served

The team completed an example distributional equity analysis on three recent projects in Washington, two at Wiley Substation and one at Wapato Substation, and is proposing using that framework going forward. The three projects focused on improving the way the network is sectionalized, so in the event a fault occurs, few customers are affected as possible. The framework also quickly identifies the fault location to reduce the frequency and duration of interruptions.

Below is an example of the development of SAIDI being evaluated. Each dot represents a customer service transformer or a point of delivery. Each point of delivery is analyzed and compared for performance against the statewide average.

- Named Community
- Better Performance Than State Average
- Worse Performance Than State Average



The Distributional Equity Analysis will focus on the reliability metrics of assets in the Washington service territory. The team will look at one of the five Situs Washington capital investments for the DEA. The equity lens is more meaningful within the Modernize and Upgrade investment category. For the analysis, SMEs expect to compare the 7-year reliability score average for the entire Washington service

territory to the proposed work, in and outside of named communities. This will be used to create a baseline dataset.

Meeting Discussion

- Asian Pacific Islander Coalition noted that historically Wapato is one of the poorest cities in Washington. Are there programs available that assist with infrastructure-related failures to help businesses in vulnerable communities recuperate a loss of profits?
 - Mr. Hoogendam shared that there are various programs used to address reliability issues for vulnerable communities. The DEA is about improving the way the network is sectionalized to affect as few customers as possible when an outage occurs. Potential solutions to businesses losing power would be rerouting power and having backup generation. However, these projects are not considered for the DEA, but in feeder upgrades instead.
 - Asian Pacific Islander Coalition asked if this is a regional infrastructural change, costs will be passed onto customers in the poorest communities. Is the net metering program now going to be exported to the rest of the PacifiCorp service territory, to distribute access equitably?
 - Mr. Hoogendam noted that net metering and billing throughout Washington is consistent across the state and does not differ by neighborhood. Project costs are spread amongst all ratepayers.
- Sustainable Living Center of Walla Walla is interested in finding out if the causes of outages increase the duration. For example, if a car knocks down a pole, would that repair take longer than a transformer blowout? On the maps, it seems like performance follows the larger roads.
 - Mr. Hoogendam explained that the pattern shown in the map is typical for reliability. The further customers are from the substation, the worse the reliability will be.

Draft Equity Framework: Continuing Equity-Centric Discussions

Christina Kruger, Manager of Stakeholder Engagement, continued the discussion on potential outcomes of the Equity Framework that began in September 2025. The equity framework is part of the company’s obligation under a Washington general rate case settlement as detailed in the table below. More information can be found at: <https://www.utc.wa.gov/casedocket/2023/230172/docsets>.

Purpose: Address WA General Rate Case UE-230172 Settlement Condition 18		
Topic	Status	Description
Equity Framework	Underway	PacifiCorp must collaborate with parties on a methodology to develop an equity framework to evaluate in the next GRC, based on the tenets of equity developed by Lawrence Berkeley National Laboratory

Distributional Equity Analysis (DEA)	Underway	The company will develop a DEA to be used alongside the traditional cost-benefit analysis in capital planning for situs-assigned projects
	Planned 2026	– The company will submit a compliance filing demonstrating that this DEA has been incorporated at the end of the MYRP
	Planned	The company will participate in DEA workshops
	Ongoing	The company will develop benefits and costs related to equity for use in its planning framework for situs-assigned distribution capital projects. The company must, at a minimum, collaborate with the EAG, IRP Advisory Group, and customers (particularly in named communities)

PacifiCorp defines an equity framework as a proposed set of guidelines for equity considerations. Considerations for an equity framework may include fair access, inclusive engagement, and energy justice adaptations based on the four tenets that work for everyone, especially those who have historically faced barriers.

1. Procedural Equity:

- Goal: Inclusive, transparent participation in energy planning
- Focus: Who decides
- Key Actions:
 - Engage CBOs and community in early planning
 - Tribal Nations early in planning
 - Offer accessible meetings (evenings, virtual, multilingual)
 - Transparent and accessible information
- Signals of Progress:
 - Community-informed policy changes adopted
 - Increased engagement from historically excluded groups

2. Distributional:

- Goal: Equitable distribution of benefits and burdens
- Focus: Who benefits
- Key Actions:
 - Target incentives toward high-energy burden households
 - Expand non-price metrics in program evaluation
- Signals of progress:
 - Reduced average energy burden across customer segments
 - Increased participation from priority communities
 - More equitable program reach and impact

3. Recognition

- Goal: Address historical and on-going inequities
- Focus: Acknowledgment
- Key Actions:
 - Use demographic and historical data to prioritize investments
 - Integrated lived experience into planning processes

- Signals of Progress:
 - Investments aligned with highest need communities
 - Improved trust and participation over time
- 4. Restorative
 - Goal: Sustainable, long term equity outcomes
 - Focus: System change
 - Key Actions:
 - Invest in capacity building and community led programs
 - Design policies that embed equity into future planning
 - Signals of Progress
 - Durable programs with community leadership and partnership
 - Equity outcome sustained across planning cycles

Ms. Westberry analyzed poll results from the October Equity Advisory Group meeting where members were asked “Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?” Members responded with 1-4: 1: Not aligned, 2: Somewhat aligned, 3: Aligned, 4: Very aligned, or N/A: Need more information. 81% felt distributional equity potential outcomes aligned with the established goals and objectives, 78% aligned for procedural equity, and 69% aligned for recognition equity. The sample size was not large enough for an analysis of restorative equity.

To expand the sample size, during the joint EAG + DSM engagement in December, the poll was revisited and expanded to ask 1.a “Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?” and 1.b What steps have you seen taken in similar settings that helped meet this goal and objective? The results are highlighted below:

- **Distributional Equity**
 - Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?
 - 65.91% aligned
 - 11 respondents
 - 5 EAG members
 - 4 DSM members
 - 2 Public Attendees
 - What steps have you seen taken in similar settings that helped meet this goal and objective?
 - Operational considerations, such as restoring power and load shedding, and how system upgrades are prioritized
 - Community connection and participation, such as public workshops with childcare provided
 - Using multipronged approach with outreach (multi layered)
 - Consistent feedback/listening efforts that shape the group's perceptions that steer activities happening

- Involve communities in up-front program design so the resulting programs fit the target population
- **Procedural Equity**
 - Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?
 - 77.27% aligned
 - 11 respondents
 - 5 EAG members
 - 4 DSM members
 - 2 Public Attendees
 - What steps have you seen taken in similar settings that helped meet this goal and objective?
 - Transparent decision-making
 - Input from clients, partners and program staff should be considered and implemented, where appropriate
 - Translation services and language access programs
 - Offering childcare and food if it is during a mealtime
 - Accountability and greater participation from clients
- **Recognition Equity**
 - Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?
 - 70.00% aligned
 - 10 respondents
 - 5 EAG members
 - 3 DSM members
 - 2 Public Attendees
 - What steps have you seen taken in similar settings that helped meet this goal and objective?
 - Research exercises
 - Public recognition of the history of inequity
 - Opportunities for named communities to have ownership of energy assets should be considered, especially for Tribal Communities where energy independence is particularly important
 - Taking time to acknowledge the people/place that we are engaging (like before, during meetings) centering on the objective that brings us together
 - Honest dialogue with recognition of multiple voices and perspectives
- **Restorative Equity**
 - Do the potential outcomes for the example tenet of equity align with the established goals and objectives shared with the group?
 - 65.63% aligned
 - 8 respondents
 - 4 EAG members
 - 2 DSM members
 - 2 Public Attendees

- 2 Respondents answered “Need More Information”
- What steps have you seen taken in similar settings that helped meet this goal and objective?
 - Seek and incorporate community and partner input to elevate marginalized voices and engagement opportunities
 - Better communicating with the Advisory Group and communities served
 - Identifying the goals of the Advisory Group and illustrating the steps that are being taken to reach the goals
 - Consider investing in training and/or curriculum in the communities that you serve and for employment at the utility
 - Supporting transition-impacted communities with financial and economic tools and making infrastructure improvements in historically underserved areas

Meeting Discussion

- Asian Pacific Islander Coalition noted the organization now has a coloring zone for children at their events as a childcare option to include more families.
 - Ms. Westberry highlighted the importance of alternative, free, or low-cost options.
- SonBridge understands that even if change is not immediate, the group will be able to reflect on the progress in due time to assess whether things are moving in the right direction.
- Sustainable Living Center of Walla Walla suggested revisiting the topic for more value and deeper understanding, as it can be difficult to digest the information all at once.

The Equity Framework is a structured set of guiding principles used to consistently integrate equity considerations into energy-related decision-making. It defines four energy equity tenets and describes guiding principles, informs how equity is considered in planning, design, and implementation, guides community engagement and prioritization of resources for historically underserved communities, helps ensure benefits such as clean energy, efficiency, and bill savings are distributed equitably, and supports the development of policies, programs, and partnerships that advance affordable, sustainable, and equitable energy services. The equity framework is not a one-size-fits-all solution, a universal scorecard, quota, or target, a replacement for authentic, inclusive community engagement, nor a static or final outcome.

The first published plan makes the start of an ongoing, iterative process, and the framework will continue to evolve as community needs, data, and best practices change. PacifiCorp looks forward to continued collaboration to strengthen future versions of the plan.

Public Comment

There were no public comments nor closing thoughts.

Next Steps

February EAG Meeting

February 12, 2026, 1:00 – 4:00pm PT

Online: <https://esource.zoom.us/j/89041611254?pwd=i3kaM7IXSAixmnaWRIFHvVutc4Hd4L.1>

For more information:

[Washington Clean Energy Implementation Plan](#)

Washington Feedback Tracker:

[Washington CEIP Feedback Tracker](#)

Washington Energy Resource Center:

[Energy Resource Center \(pacificpower.net\)](#)