



Pacific Power Equity Advisory Group (EAG)

April Meeting Notes

April 09, 2026, 1:00 – 4:00 pm, Pacific Time

These notes were synthesized and summarized by E Source, Pacific Power’s meeting facilitation partner.

Executive Summary

There were 23 participants in attendance at the Washington Equity Advisory Group (EAG) meeting. To establish a cleaner and more equitable electricity system for Washington, Pacific Power formed its EAG. The EAG is intended to elevate issues of energy equity in the planning process by providing a seat at the table to affected communities. Members of the EAG are community leaders supporting underserved populations, and they provide insights into the lived experiences of Washington communities.

The meeting was hosted in a virtual setting with attendees joining via the ZOOM platform. The following is a summary of the content and feedback received during the public meeting.

2026 EAG	Organization
Erendira Cruz	Sustainable Living Center of Walla Walla
Robyn Raya	Yakama Nation
Sylvia Schaeffer	Blue Mountain Action Council
Paul Tabayoyon	Asian Pacific Islander Coalition
Norman Thiel	SonBridge
Paris Valdez	Yakama Nation Fisheries
Presenters	
Lisa Corbly	Program Manager, Access and Functional Needs
Cassandra Hales	Coordinator, Community Affairs
Zachary Hymes	Senior Specialist, Customer Solutions
Christina Kruger	Manager, Stakeholder Policy & Engagement
Holly Powers	Program Manager, Emergency Management
Zanya Morgan	Facilitator, E Source
Morgan Westberry	Facilitator, E Source

Pacific Power Affiliated Attendees

Hallie Frazee	Program Manager, Wildfire Mitigation Communication
Rohini Ghosh	Senior Director, Resource Planning
Christian Marble	Senior Specialist, Communications
Drew Marine	Specialist, Communications
Annette Price	Vice President, Government Affairs
Tag Galvin-Darnieder	E Source, Facilitation Team

Public Attendees

Angelena Bohman	Washington Utilities and Transportation Commission
Paul Koenig	Washington Utilities and Transportation Commission
Samantha Thompson	Portland General Electric

Opening

Pacific Power's Christina Kruger, Stakeholder Policy and Engagement Manager, opened the meeting by greeting all attendees and thanking members for their continued participation.

E Source facilitator, Morgan Westberry, reviewed the agenda and shared meeting experience items, and introduced presenters. Today's objectives are to 1) Provide updates on the System Benefits Charge Filing and discuss impacts to customers 2) Share information on wildfire preparedness, as well as accessibility tools available to Partner Organizations 3) Prepare for May visits.

Check-In

E Source's Morgan Westberry "checked-in" with meeting attendees by posing the question: *What is something about your community that most people do not know?*

- Girl Scouts of America, buying cookies to young women in character development
- Filipino Food Hall, supporting families and youth activities
- All things related to sports and athletics
- Local post office
- Alcoholics Anonymous & Narcotics Anonymous, restoring families and relationships
- Builders Resupply materials store, strengthening connections and teaching staff core skills
- Any program supporting the elderly
- Mercato in Portland, space for Latinx businesses

Community Calendar

Zanya Morgan presented the community calendar, including the following events:

April Events –

- [April 8 – SoupPort Luncheon @ St. Patricks Blanchet Hall | 11:00am – 1:00pm](#)

- [April 9 – PacifiCorp Washington EAG Meeting](#)
- [April 11 – Plant Propagation Workshop @ Water and Environmental Center | 10:00am - 12:00pm](#)
- [April 12 – Optimizing Brain and Body Wellness Seminar @ SonBridge | | 1:00 – 3:30pm](#)
- [April 14 – Getting Started with Gardening @ Water and Environmental Center | 6:30 - 8:00pm](#)
- [April 16 – Resource Fair @ Yakima Salvation Army | 4:00 – 6:00pm](#)
- [April 28 – Sustainable Food Service Workshop @ Water and Environmental Center | 6:30 - 8:00pm](#)

May Events –

- [May 5 – Setting Up Your Home Compost @ Water and Environmental Center | 6:00 – 7:30pm](#)
- [May 11 – Yakima Wildfire Open House @ State Fair Park and Event Center - State Fair Room | 5:30 - 7:30pm](#)
- [May 14 – Walla Walla Wildfire Open House @ Port of Walla Walla-Terminal Conference Room | 5:30 - 7:30pm](#)

Closing the Feedback Loop

Zanya Morgan gave a synopsis of some topics the group heard and saw in the March session. Themes, feedback, and impacts arising from the meeting included:

March Objectives:

- Reinforce the purpose of the Equity Advisory Group and its role in elevating community perspectives
- Provide updates on clean energy implementation planning activities
- Close the loop on earlier feedback and highlight what actions are being taken in response
- Engage members to help shape the evolving Equity Framework and future engagement priorities

March Feedback Highlights:

- Members feel 'somewhat knowledgeable' about parts of the 2025 CEIP but need more detail to feel confident
- Plan to share more CEIP topics at future EAG meetings such as Distributional Equity Analysis, Net Metering, and available programs for participants in low income, rural areas

Impacts:

- Overview of clean energy industry in May
- Revisiting PacifiCorp's Public Participation Plan in July

Rohini Ghosh, Senior Director of Resource Planning, shared an update informing the group that the Washington Utilities and Transportation Commission has approved Pacific Power's 2025 Clean Energy Implementation Plan on March 27, 2026. On October 1, 2025, Pacific Power filed its second Clean Energy Implementation Plan with the Washington Utilities and Transportation Commission (WUTC). The plan includes activities the company will take during the next compliance period (years 2026 – 2029) to make progress towards defined targets. Final [Order 01](#) in docket UE-250617 approved Pacific Power's 2025 CEIP, subject to 18 conditions. PacifiCorp will make a supplemental filing to its 2025 CEIP by the end of June of this year.

Zanya Morgan, E Source Facilitator, reviewed the results of the March poll given to the Equity Advisory Group members to better understand and improve CEIP engagement. Members were asked 5 questions:

1. How knowledgeable do you feel about Pacific Power's 2025 Clean Energy Implementation Plan?
2. Do you feel you have been given ample opportunities to provide feedback on clean energy implementation planning topics and planning (including the public participation plan)?
3. What clean energy implementation planning topics would you like to see shared at future Equity Advisory Group meetings?
4. How can Pacific Power make information and data more available in broadly understood terms through meaningful participant education?
5. What barriers, if any, prevent you from participating in the clean energy implementation planning process and where can Pacific Power feasibly support you?

Question 1 offered 5 answer choices from very knowledgeable, to somewhat knowledgeable, slightly knowledgeable, not knowledgeable, or neutral. 60% of respondents felt somewhat knowledgeable, understanding parts of the plan but more detail is needed to feel confident. 40% of respondents felt slightly knowledgeable, having basic awareness of the plan but limited understanding of the content.

Question 2 offered a similar scale ranging from yes, mostly, somewhat, or no. 80% of respondents felt there were ample opportunities to provide feedback, and 20% felt opportunities to provide feedback were not consistent.

Advisors responded to questions 3, 4, and 5 in a short answer format. CEIP topics members would like to see at future EAG meetings are Distributional Equity Analysis, opportunities for low-income, rural communities to participate, and return on investment on solar and storage through net metering programs for community members or businesses. On ways to make information more available in broadly understood terms through meaningful participant education, advisors suggested sharing flyers with the community and graphical presentations with historical context and context from other state's CEIPs. Additionally, advisors suggested sharing access to data used or reference to data used during meetings and how they influence the decision-making process. Members noted the following items as barriers to participating in the CEIP planning process: not having a full-time employee for meeting availability after hours and a short timeline to scheduled meetings being announced. Pacific Power could improve on broadcasting long-term meetings and subjects.

The survey showed that there is general understanding of the Clean Energy Implementation Plan, but advisors would like increased opportunities for engagement with more CEIP topics added to the EAG agenda.

If there are specific elements of the plan of particular interest, please reach out to the CEIP team at CEIP@PacifiCorp.com.

System Benefit Charge (SBC) Filing Update

Zachary Hymes, Senior Specialist of Customer Solutions, refreshed the advisory group on what a System Benefits Charge is and why it is important. The goal is to create a shared understanding around the SBC process and how the EAG can provide feedback to continue engagement with the Demand-side Management Advisory Group.

The System Benefits Charge is a per-kWh surcharge in customer bills that funds demand side management programs offered to customers, including energy efficiency and demand response programs. Demand side management programs directly benefit participating customers through incentives and lowered energy usage and bills. Additionally, they provide an overall reduction in energy usage/demand, which is a net benefit to the total utility system/grid. Every year PacifiCorp reviews the annual amounts forecasted to be collected by this charge as well as the forecasted expenditures of demand side management programs. This review allows PacifiCorp to ensure that these programs are not over-collecting from ratepaying customers and that they are adequately funded to achieve their system benefit targets.

The table below highlights the SBC account with negative numbers indicating incoming revenue and numbers in parenthesis representing surcharge collections.

2025 Actuals
(SBC revenue is negative values, rate last changed 8/1/2025, account in relative balance as of 12/2025)

	Monthly Costs Energy Efficiency	Monthly Costs Demand Response	SBC Recovery	Cash Basis Accumulative Balance	Accrued Costs	Accrual Basis Accumulative Balance
January	1,648,586	27,675	(2,328,983)	(33,764)	(388,999)	872,793
February	1,550,003	82,389	(2,304,045)	(705,417)	560,365	761,505
March	1,687,247	32,611	(1,928,038)	(913,597)	43,099	596,425
April	1,069,947	46,992	(1,614,921)	(1,411,578)	(143,482)	(45,039)
May	1,725,546	28,631	(1,472,216)	(1,129,617)	(52,429)	184,493
June	2,429,078	77,391	(1,737,715)	(360,863)	(95,261)	857,986
July	1,440,983	166,993	(2,034,007)	(786,895)	(86,006)	345,949
August	2,242,733	(38,681)	(2,300,266)	(883,109)	(78,639)	171,096
September	2,085,910	73,092	(2,508,261)	(1,232,367)	130,952	(47,210)
October	1,753,415	9,481	(2,098,645)	(1,568,117)	(15,232)	(398,191)
November	2,533,940	84,117	(2,142,996)	(1,093,056)	(32,340)	44,529
December	2,756,511	68,964	(2,566,869)	(834,450)	816,375	1,119,510
2025 Totals	22,923,899	659,656	(25,036,962)		658,404	

Meeting Discussion

- Erendira Cruz, Sustainable Living Center of Walla Walla, asked if the SBC only applies to residential customers.
 - Mr. Hymes explained that the SBC is across several different customers classes, with each having a different surcharge. Residential, commercial, industrial, and agricultural customers all pay into the SBC and can benefit from energy efficiency programs.
- Sylvia Schaeffer, Blue Mountain Action Council, asked how the charge appears on the bill.
 - Mr. Hymes noted that the charge should be listed on the bill as a line item.

The table below estimates the revenue collected from customers in 2026 and 2027 if PacifiCorp does make any changes to the current System Benefits Charge rate. The blue arrow indicates an over collection by August 2027 if there is no change.

	Monthly Costs Energy Efficiency	Monthly Costs Demand Response	SBC Recovery	Cash Basis Accumulative Balance	Accrued Costs	Accrual Basis Accumulative Balance
2026						
January	1,573,905	(2,368)	(2,764,694)	(2,027,608)	210,361	136,713
February	1,590,492	200,159	(2,723,962)	(2,960,919)		(796,599)
March	1,881,551	200,159	(2,279,427)	(3,158,636)		(994,316)
April	1,911,633	200,159	(1,909,244)	(2,956,088)		(791,767)
May	1,819,290	200,159	(1,740,530)	(2,677,169)		(512,848)
June	2,298,920	200,159	(2,054,417)	(2,232,507)		(68,187)
July	1,921,133	200,159	(2,404,709)	(2,515,924)		(351,603)
August	2,093,350	200,159	(2,719,495)	(2,941,909)		(777,589)
September	1,937,533	200,159	(2,965,397)	(3,769,614)		(1,605,294)
October	1,902,528	200,159	(2,481,127)	(4,148,054)		(1,983,733)
November	2,667,121	200,159	(2,533,562)	(3,814,336)		(1,650,015)
December	3,852,252	200,159	(3,034,686)	(2,796,611)		(632,291)
2026 Totals	25,449,707	2,199,382	(29,611,250)		210,361	
2027						
January	1,250,208	233,981	(2,753,444)	(4,065,866)		(2,111,907)
February	1,588,559	233,981	(2,723,962)	(4,967,289)		(3,013,329)
March	1,879,264	233,981	(2,279,427)	(5,133,471)		(3,179,512)
April	1,909,309	233,981	(1,909,244)	(4,899,425)		(2,945,465)
May	1,817,079	233,981	(1,740,530)	(4,588,896)		(2,634,936)
June	2,296,125	233,981	(2,054,417)	(4,113,207)		(2,159,247)
July	1,918,798	233,981	(2,404,709)	(4,365,137)		(2,411,177)
August	2,090,805	233,981	(2,719,495)	(4,759,845)		(2,805,885)
September	1,935,177	233,981	(2,965,397)	(5,556,083)		(3,602,124)
October	1,900,216	233,981	(2,481,127)	(5,903,014)		(3,949,054)
November	2,663,879	233,981	(2,533,562)	(5,538,716)		(3,584,756)
December	3,847,569	233,981	(3,034,686)	(4,491,852)		(2,327,532)
2027 Totals	25,096,988	2,807,771	(29,600,000)		-	

Currently, the System Benefits Charge is projected to collect about \$29.6 million per year to fund energy efficiency and demand response expenditures. For 2026, \$25.1 million is forecasted for energy efficiency expenditures and \$2.3 million for demand response expenditures. Based on these numbers, PacifiCorp is proposing a decrease to the System Benefits Charge to collect \$27 million annually instead of \$29.6. If approved, a residential customer using an average of 1,200 kWh would see a bill decrease of approximately \$0.80 per month.

The table below illustrates what the view of the overall account would look like if the proposed change is approved. In 2027, the numbers start to balance out to ensure the company is not over collecting from customers. Month to month fluctuations are to be expected since the surcharge is based upon customer usage.

	Monthly Costs Energy Efficiency	Monthly Costs Demand Response	SBC Recovery	Cash Basis Accumulative Balance	Accrued Costs	Accrual Basis Accumulative Balance
2026						
January	1,573,905	(2,368)	(2,764,694)	(2,027,608)	210,361	136,713
February	1,590,492	200,159	(2,723,962)	(2,960,919)		(796,599)
March	1,881,551	200,159	(2,279,427)	(3,158,636)		(994,316)
April	1,911,633	200,159	(1,909,244)	(2,956,088)		(791,767)
May	1,819,290	200,159	(1,740,530)	(2,677,169)		(512,848)
June	2,298,920	200,159	(2,054,417)	(2,232,507)		(68,187)
July	1,921,133	200,159	(2,404,709)	(2,515,924)		(351,603)
August	2,093,350	200,159	(2,719,495)	(2,703,035)		(538,714)
September	1,937,533	200,159	(2,704,923)	(3,270,266)		(1,305,945)
October	1,902,528	200,159	(2,263,190)	(3,430,768)		(1,266,448)
November	2,667,121	200,159	(2,311,019)	(2,874,508)		(710,187)
December	3,852,252	200,159	(2,768,126)	(1,590,223)		574,098
2026 Totals	25,449,707	2,199,382	(28,404,862)		210,361	
2027						
January	1,250,208	233,981	(2,511,588)	(2,617,621)		(663,662)
February	1,588,559	233,981	(2,484,695)	(3,279,777)		(1,325,818)
March	1,879,264	233,981	(2,079,207)	(3,245,740)		(1,291,780)
April	1,909,309	233,981	(1,741,540)	(2,843,989)		(860,030)
May	1,817,079	233,981	(1,587,646)	(2,380,579)		(426,616)
June	2,296,125	233,981	(1,873,962)	(1,734,431)		229,528
July	1,918,798	233,981	(2,130,484)	(1,765,137)		188,823
August	2,090,805	233,981	(2,480,630)	(1,920,971)		32,989
September	1,935,177	233,981	(2,704,923)	(2,456,735)		(502,775)
October	1,900,216	233,981	(2,263,190)	(2,585,728)		(631,769)
November	2,663,879	233,981	(2,311,019)	(1,998,888)		(44,508)
December	3,847,569	233,981	(2,768,126)	(685,464)		1,478,857
2027 Totals	25,096,988	2,807,771	(27,000,000)		-	

Next Adjustment Opportunity

Next steps include sharing the draft filing to advisory groups by May 1, 2026, with comments requested by May 15. The final document will be filed by June 1, 2026, with an effective date of August 1, 2026, for rate changes, if approved. The System Benefits Charge will be re-analyzed no later than March 2027.

Meeting Discussion

Members were polled on the timeline of proposed changes of the System Benefits Charge answering the following questions:

1. What is your level of understanding around the System Benefits Charge?
 2. Do you feel the timeline for providing feedback on the proposed changes is sufficient?
 3. What impact do you anticipate from the proposed decrease from \$29.6 million to \$27 million?
- The consensus is that the group feels slightly knowledgeable with a basic awareness of the plan but limited understanding. What advisors know about the SBC comes from the information shared during this presentation. Advisors noted that the proposed timeline feels reasonable and had no suggestions there. Lastly, advisors explained that while the proposed impact will be minor on customers' monthly bills, it is fair to not over collect.

Break

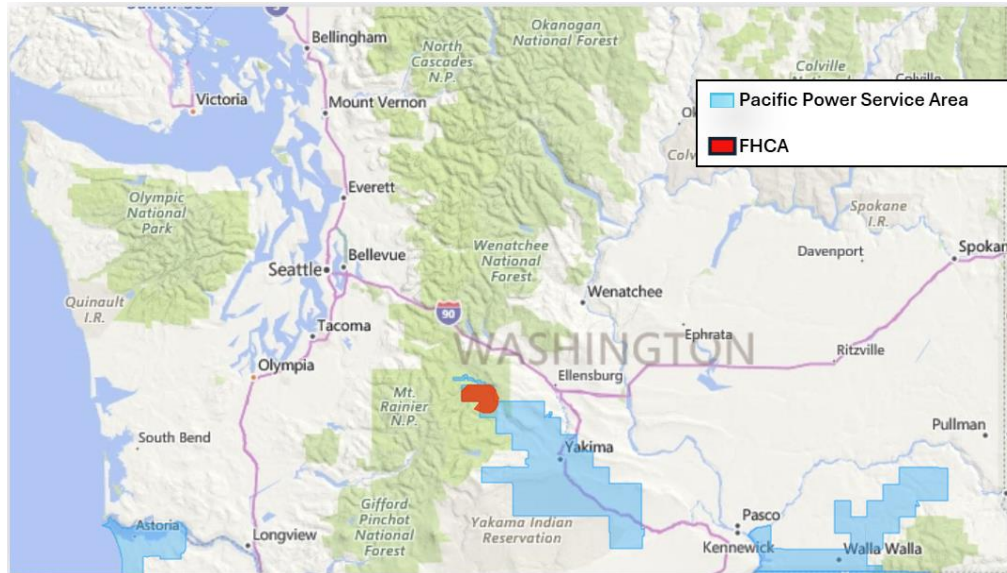
Wildfire Information & Preparedness

Emergency Management & Access and Functional Needs

Holly Powers, Emergency Management Program Manager, and Lisa Corbly, Access and Functional Needs Program Manager, worked together to connect the different pieces of Emergency Management and how they interconnect. Ms. Powers shared company preparedness and coordination actions and what customers and advisors can do to be resilient during wildfire season. Ms. Corbly equipped advisors with wildfire preparedness information and resources.

Within the Washington service area, Pacific Power serves 138,000 customers across 2,700 square miles with 56 substations. In this area, Pacific Power has 673 miles of overhead transmission and 3,400 miles of overhead distribution. Of the overhead transmission line miles, none are in fire high consequence areas. Of the overhead distribution line miles, 23 are in fire high consequence areas, totaling about 3% of Pacific Power's Washington service territory.

The map below illustrates the information above.



In 2025, Pacific Power made numerous upgrades to improve wildfire safety across several categories such as situational awareness, engagement, and system resiliency and strengthening.

Situational Awareness:

- Installed 33 weather stations
- Launched Wildfire Intelligence Center

Engagement:

- Participated in 22 community, AFN and public safety partner meetings and events
- Fire Emergency Response Managers (FERMs)
- Outreach materials translated to Spanish & ASL interpreter at one wildfire forum

System Resiliency & Strengthening:

- 214 distribution poles cleared of vegetation in FHCA
- Inspected over 134,000 transmission and distribution facilities (110,000 visual, 16,000 detailed, and 7,000 drone/helicopter)
- Upgraded or replaced 11 relays and reclosers
- Installed 45 communication fault current indicators

More information is available online at www.PacificPower.com/WildfireSafety

There are currently 2 wildfire events planned for May in Walla Walla and Yakima. On May 11 in Yakima, Pacific Power is hosting a wildfire open house from 5:30 – 7:30pm at the State Fair Park and Event Center. All are welcome; no registration is required. In Walla Walla, on May 14th, the Port of Walla Walla from 5:30 – 7:30pm is the wildfire forum. Pre-registration is required, to reserve a spot please visit: [Pacific Power Walla Walla Wildfire Forum Tickets, Thursday, May 14 • 5:30 PM - 7:30 PM | Eventbrite](https://www.eventbrite.com/e/pacific-power-walla-walla-wildfire-forum-tickets-75848488448). To review the recording of the March wildfire webinar event, please visit: [Washington Wildfire Webinar | March 2026](https://www.youtube.com/watch?v=...).

Meeting Discussion

- Robyn Raya, Yakama Nation, offered to connect Yakama Nation Fire to the Emergency Management team, if Pacific Power is interested.
 - Ms. Powers is looking for Pacific Power partners to participate in the open-house events and will connect further with Yakama Nation offline.
 - Morgan Westberry asked if Pacific Power would be open to attending advisors' community events.
 - Ms. Powers explained that Pacific Power is open to participating as requested. If the advisors were having a preparedness fair, for example, or safety fair, Pacific Power representatives would be happy to set up a booth or do a presentation. Amber Leahy is the Emergency Management specialist covering the Washington area and in charge of coordinating events. To ensure full participation, it is best to give Ms. Leahy and team as much lead time as possible.
 - Yakama Nation has several community events coming up and would like to further connect with Ms. Leahy to coordinate Pacific Power presence.
- Erendira Cruz, Sustainable Living Center of Walla Walla, asked if the [video](#) shown is a good substitute for the in-person presentations to spread the word easier and extend the reach.
 - Ms. Powers explained that the video is a good substitute for the in-person presentations and, the wildfire mitigation webinar, which includes information on mitigation efforts, is shareable via YouTube. Members are also encouraged to record their wildfire events.

Pacific Power's Wildfire Response department consists of 4 different teams; emergency management, meteorology, fire and emergency response, and the wildfire intelligence center. The emergency management team works to develop an overall strategy for coordination with state, federal, and local emergency management teams, leads response and coordination during wildfires, maintains agency relationships, and leads community outreach and monitoring. The meteorology team monitors daily forecasts 24/7 from 541+ weather stations and creates risks models. The fire and emergency response group monitors and responds to wildfires across the service area, supports public safety partners, and provides training and incident information. Lastly, the wildfire intelligence center provides 24/7 monitoring and operational support and analyzes threats using a complexity-based decision matrix.

Public safety partners can engage through ongoing coordination, training and exercises, and situational awareness efforts. Ongoing coordination is facilitated by emergency managers assigned to specific regions, meetings with county and city emergency managers, and annual community safety forms. Public safety partners can request to attend training and exercises when available or request internal training opportunities. To provide situational awareness, Pacific Power created a Public Safety Partner Portal and Wildfire Intelligence Center. Additionally, concerned parties can always reach out to the fire and emergency response managers.

Communications and outreach have been tailored to better resonate with Tribal Nations, non-residential customers, and access and functional needs customers.

Tribal Nations:

- Shared wildfire safety information with Tribal Nation's media and publications
- Tribal Liaison to lead consultation and outreach efforts with the Tribes

Non-residential Customers:

- Regional Business Managers shared wildfire information with their large customers
- Discussions at local service organization meetings
- Access and Functional Needs (AFN) Program Manager coordinates across programs and outreach efforts

Access and Functional Needs Customers:

- Pacific Power utilizes a program manager to increase visibility into programs for Access and Functional Needs groups and to reduce program barriers for eligible customers.

The system cannot always operate both safely and reliably in today's extreme weather environment, so when safety and reliability are in conflict, Pacific Power will prioritize safety. While the company understands the hardships caused by power outages, the physical safety of customers and their properties take precedence over the reliability of electric service. The goal is to provide a more robust and resilient system that helps improve power delivery while preventing wildfires in this increasingly extreme weather environment. The company is making improvements to the system and processes as fast as possible, but changes will take time.

There are several situations that could cause outages:

- Storms & Accidents → Event Driven
 - Limited/no advance notification to customers
 - Coordination with local EM when possible
- Planned Maintenance → Proactive
 - Advanced customer notifications
 - Coordination with local EM when possible
- Enhanced Safety Settings → Event Driven
 - Customer notifications when settings are on for the season & standard outage notifications
 - Coordination with local EM prior to season
- Emergency De-energization → Event Driven & Sometimes Proactive
 - Advanced customer notifications when possible
 - Coordination with local EM throughout incident
- Public Safety Power Shutoff → Event Driven & Proactive
 - Advanced customer notifications, set cadence
 - Coordination with local EM throughout incident

To sign up for planned maintenance, verify your contact info and sign up for alerts at [PacificPower.net/Accounts](https://www.pacificpower.net/Accounts) and [PacificPower.net/Alerts](https://www.pacificpower.net/Alerts) or call 1-888-221-7070. To view the outage map of your area, please visit <https://www.pacificpower.net/outages-safety>.

Enhanced Safety Settings (ESS) are enabled in advance of weather conditions that have historically been related to catastrophic fires. There is data supporting ESS from other utilities in California, which have

experienced a 68% reduction in ignitions from fast trip settings. During the 2025 fire season, 59% of all overhead circuits were placed in ESS (438 circuits). When enhanced safety settings are turned on for the season, customers are notified via email or physical mail. When an outage occurs, notifications go out based on customer communications preferences.

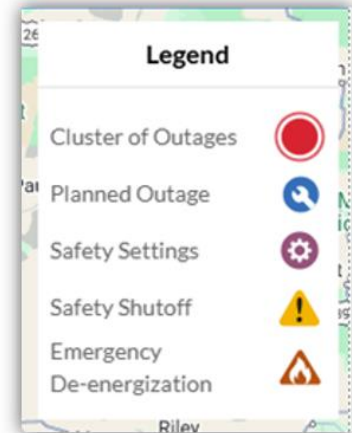
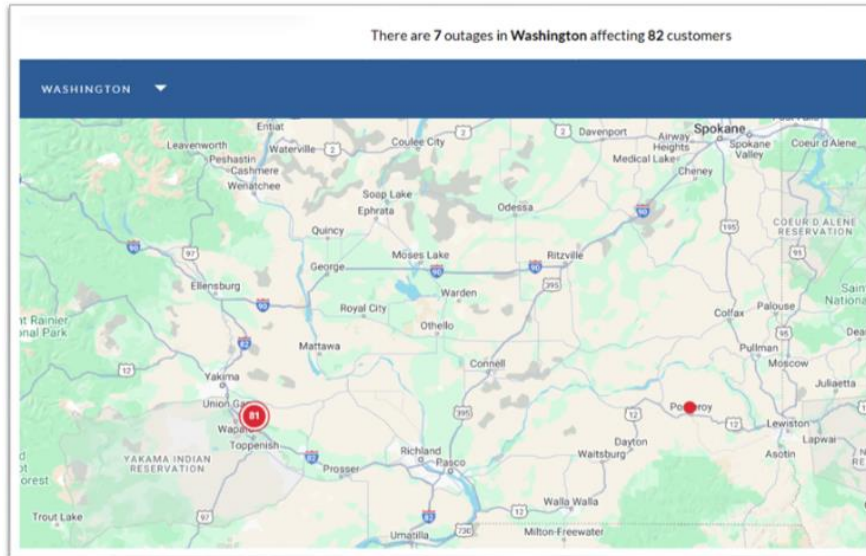
PacificCorp monitors wildfires 24/7 and will take focused action when required, including shutting off power in targeted areas. If a fire gets too close to equipment or power lines, the power will get turned off which helps prevent additional fires starting, protects fire responders, and keeps customers and communities safe. Once the fire risk has passed, the Company will inspect equipment for damage, make repairs as needed, and turn the power back on once it is safe to do so. In instances of a pending or possible emergency de-energization, customers may receive advanced notification. However, when emergency de-energization is already imminent or has already occurred, PacificCorp is unable to provide advanced notification.

A Public Safety Power Shutoff is a last resort mitigation practice that reduces or removes the potential of power infrastructure causing a fire during extreme environmental and weather conditions and is considered when there is an outage risk or wildfire risk. Outage risk is the likelihood that wind will cause outages (vegetation contact, flying debris, damage, etc.). Wildfire risk is the likelihood that an ignition will grow to become a large or rapidly growing wildfire due to dry vegetation and weather conditions. When a PSPS event is possible or pending, public safety partners and priority customers will receive customer notifications. When an event is likely to occur and/or throughout an event, ongoing notifications will go out to all impacted customers with additional notifications to access and functional need customers who have medical certificates or self-certification on file. Medical certificates forms completed by medical professionals for customers who depend on electricity for medical equipment. The self-certification form is for customers with a disability or those using a device for health, safety, or independence that requires electricity and does not have a medical certificate on file. Community resource centers may be established to serve communities affected by PSPS offering services including accessible shelter from the environment, refrigeration for medicine and baby needs, on site medical support, charging stations including for medical devices, air purifiers, and a portable ADA ramp.

In Washington in 2025, there were 390 Enhanced Safety Settings related outages, 2 emergency de-energizations, and no Public Safety Power Shutoffs.

For enhanced protection during wildfire season, customers can create defensible space at home by trimming trees/bushes and clearing dead vegetation, use low growing and fire resistant plants, keep firewood and propane tanks more than 30 feet from your home, cover exterior vents with metal mesh wire and keep gutters and deck cleared, and use materials and designs that are more fire resistant for home improvement projects. Additionally, customers must ensure emergency kits are well stocked with 2-3 weeks of food and water, backup power supply, an emergency kit with flashlights, batteries, first aid, medication, cash, phone numbers, and important documents. Each household should designate an emergency meeting location.

Customers can stay informed on outages and related causes by visiting [PacificPower.net/Outages](https://www.pacificpower.net/Outages). An example of the outage map and key is shown below:



Accessibility programs outreach resources include the accessibility programs webpage, a simplified accessibility programs flyer, the tenant preparedness flyer, and the accessibility programs toolkit for partners.

- Accessibility programs webpage
 - AFN self-certification
 - Medical certificate
 - Backup power safety
 - Financial assistance
 - Communication support (350 languages)
 - PSPS
 - Update contact info
 - Get alerts
 - Contact us
 - AFN flyers and Toolkit
- Simplified accessibility programs flyer
 - Customer programs
 - How to get more information:
 - Accessibility programs website
 - QR code
 - How to talk with a real person 24/7
- Tenant preparedness flyer
 - What is a PSPS
 - Make an emergency plan
 - Preparedness website
 - Outage map
 - Local resources
 - Medical certificate
 - AFN self-certification

- Backup power safety
- How to get more information:
 - Website links
 - QR code
 - How to talk with a real person 24/7
- Accessibility programs toolkit for partners
 - Website copy
 - Social media posts
 - Customer program flyers
 - Wildfire materials
 - Videos

Member Discussion

- Erendira Cruz, Sustainable Living Center of Walla Walla, asked if PacifiCorp supports or coordinates with providers of cooling and warming centers.
 - Ms. Corbly directed coordination of cooling and warming centers to the respective emergency managers. Pacific Power’s emergency managers will work with the local city or county emergency managers to set up such.
 - Ms. Powers added that when a cooling or warming center has been set up, customer service will be informed in case someone calls in and to better understand the possible impacts of the system if the power goes out. In the event of a PSPS event or an emergency de-energization, the cooling center would come to coordination at the county emergency management level in their emergency operation center.
- Angelena Bohman, Washington UTC, asked about the difference between emergency de-energization and a PSPS event?
 - Ms. Powers distinguished PSPS events as a prevention tool, while emergency de-energization is a reactive response after a wildfire is already active.

Member Engagement Opportunity

Cassandra Hales, Community Affairs Coordinator, reviewed the May 1:1 conversation framework to gather member feedback to evaluate the relevance and identify opportunities to refine the framework so discussions remain member-centered and aligned with community need.

In community 1:1s are scheduled for May 11 – 15 with the following topics on the agenda introductions, background, community challenges, and EAG feedback. The draft conversation framework is as follows:

Meeting Agenda	
Introductions	<ul style="list-style-type: none"> ● Name, associated organization/group ● PacifiCorp introductions ● A little bit about yourself ● Reason for joining the EAG/reason for continued engagement

Background	<ul style="list-style-type: none"> • How did you get started at [Organization/Group Name]? • Can you describe the key roles [Organization/Group Name] plays in the community? • Has participation in the EAG helped support your mission, either personal or organizational?
Community Challenges	<ul style="list-style-type: none"> • What are some of the biggest challenges you/your community is facing? • Are there any energy related challenges you have noticed in your community? • If you could solve one energy problem in Yakima/Walla Walla, what would it be? • Which of the programs that we have shared with the EAG so far do you think will be most beneficial to your community/organization and why?
EAG Feedback	<ul style="list-style-type: none"> • How would you characterize your experience with the EAG so far? What is going well and what are you looking forward to working on together? • Is there anything you are hoping to get out of the EAG meetings that you have not gotten so far? What might that look like? • How could we make meetings more effective? Engaging? • Are there any other topics we have not covered that you would like to cover?

Meeting Discussion

Members were asked the following discussion questions about the 1:1 conversation framework:

1. Is there anything you would add or remove from the agenda to make the conversation more meaningful?
 2. Do the questions allow you to openly describe the challenges your community faces?
 3. Are any important topics missing from the agenda?
 4. How effective is this agenda in supporting open dialogue and relationship building?
 5. What changes would make future 1:1 meetings more productive or engaging?
- Norman Thiel, SonBridge, would like to include additional staff in conversations around community challenges to broaden the reach and add new perspectives. Additionally, the team should plan for a conversation on change of ownership and potential changes in the process.
 - Erendira Cruz, Sustainable Living Center of Walla Walla, agreed with the team approach and added that some prompts for the EAG feedback could be helpful. Additionally, having a little insight into plans for the community that advisors may not have visibility into.
 - Robyn Raya, Yakama Nation, is looking forward to meeting 1:1 and appreciates the review on what to expect.

Public Comment

There was no public comment.

Next Steps

There will be no May meeting due to in community 1:1s

June 11, 2026, | 1:00 – 4:00pm PT

Online via Zoom: <https://esource.zoom.us/j/89041611254?pwd=i3kaM7IXSAixmnaWRIFHvVutc4Hd4L.1>

For more information:

[Washington Clean Energy Implementation Plan](#)

Washington Energy Resource Center:

[Energy Resource Center \(pacificpower.net\)](#)