

We're here *for you*



We're here to help as we all face these unprecedented times together. Many organizations have additional assistance available to support those impacted by COVID-19, so we're sharing information and resources for your area.

1. For help with energy bills, use the information included here to contact your local community agency.
2. We are offering flexible payment arrangements and working with customers. Contact us anytime at **1-888-221-7070** to discuss your account.
3. Income-qualifying residential customers can receive a 20% discount on Pacific Power bills through the California Alternate Rates for Energy (CARE) program. Simply complete the enrollment form at pacificpower.net/care, and we'll let you know if you're eligible.

ENERGY ASSISTANCE IN DEL NORTE COUNTY

Del Norte Senior Center's Energy Assistance program has received additional funding to help households in Del Norte County. These funds are in addition to normal assistance funding. This program is open to all income-eligible households regardless of the age of household members. Call or apply today to see if your household can receive help.

DEL NORTE SENIOR CENTER, INC.

Phone: **707-464-3069**

Website: <http://www.delnorteseniorcenter.org/>

Address: **1765 Northcrest Drive, Crescent City, CA 95531**

HOW TO APPLY

No appointment required. Application may be obtained online or at the Senior Center.

Application form may be obtained: 1) online at <http://www.delnorteseniorcenter.org/energy-assistance.html>, 2) by mail by calling **707-464-3069 ext. 204**, or 3) in person at the Senior Center.

Masks and physical distancing are required to enter the Senior Center.

REQUIREMENTS

- Completed and signed application package. Please call the Senior Center for assistance with completing forms, if needed.
- Current electric bill (with your address and account number).
- Copies of the most recent bill(s) for all other energy sources (propane, kerosene, etc.).
- Proof of income for the last 30 days for all household members over 18 years old.

- Social Security cards for all household members.
- Valid ID (Driver's License, Passport, Military ID, Permanent Resident Card, etc.) for all household members over 18 years old.

Additional documentation may be required. Contact Senior Center for more information.

INCOME GUIDELINES

Del Norte County

Household Size*	Maximum Monthly Gross Income
1	\$2,296.93
2	\$3,003.67
3	\$3,710.42
4	\$4,417.17
5	\$5,123.91
6	\$5,830.66

**Contact agency for household size greater than 6*

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NEED TO OBTAIN A COPY OF YOUR SOCIAL SECURITY CARD?

A copy of your Social Security card can be ordered online by setting up an online account at <https://ssa.gov> and requesting the card. (Note: You must be 18, not requesting a name change and have a driver's license or state-issued ID.)

Or, complete the form at <https://www.ssa.gov/forms/ss-5.pdf> and submit it with copies of necessary documents via mail or in person at a Social Security Office. For assistance, contact the Social Security Administration at **1-800-772-1213**.

You can also visit the California Department of Community Services & Development at www.csd.ca.gov for additional information.