

PUBLIC SAFETY POWER SHUTOFF

As part of our wildfire safety plan, we've been making upgrades to strengthen our system, investing in new technology, clearing plants and trees away from power lines and installing new weather stations. We've also added a new step in our plan: a Public Safety Power Shutoff.

A Public Safety Power Shutoff is designed to help keep people and communities in high-fire-risk areas safe by proactively turning off power during extreme and dangerous weather conditions that could result in catastrophic wildfires. This measure is only taken as a last resort to help ensure public safety.

A number of combined factors could lead to a Public Safety Power Shutoff including:



PUBLIC SAFETY RISK



DRY VEGETATION
and other potential wildfire fuel



HIGH SUSTAINED WINDS



EXTREME DROUGHT CONDITIONS



REAL TIME OBSERVATION
by on-the-ground field experts



FIRE THREAT
to electric infrastructure



Staying safe, together

To update your contact information, learn more about what we're doing to reduce wildfire risks and get tips on being prepared, visit pacificpower.net/wildfiresafety.

Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.

Staying Safe During Wildfire Season

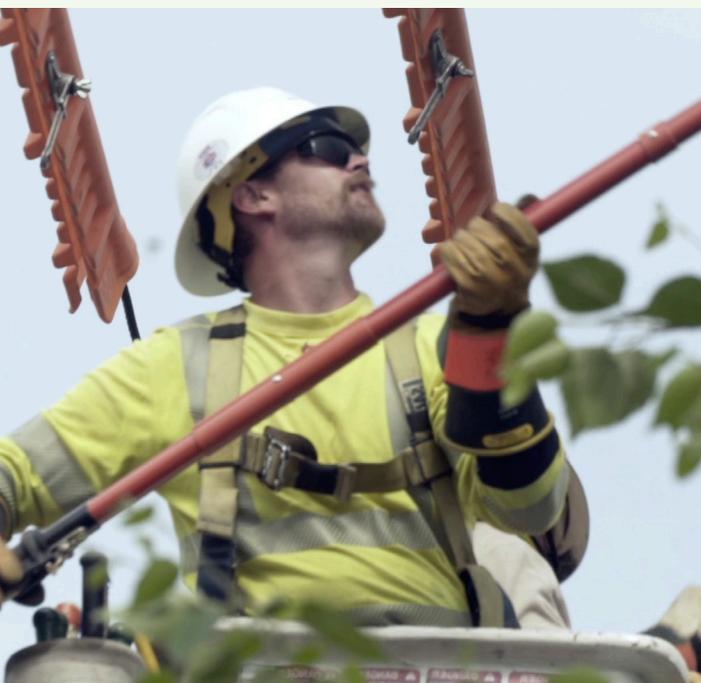
With wildfires becoming more frequent and intense throughout our region, our focus is on keeping you and your community safe. Reducing wildfire threats while providing you with safe, reliable power is our highest priority.



Why would a Public Safety Power Shutoff happen?

We work hard to clear plants and trees away from our power lines, but debris, tree limbs and other material can be blown onto lines by high winds. A spark could lead to the rapid spread of wildfire when strong winds are combined with high temperatures, low humidity and other dangerous conditions.

Turning power off in areas experiencing hazardous weather conditions may be necessary to ensure the safety of your community. We take the decision to turn off power in high-fire-risk areas seriously, and we expect that Public Safety Power Shutoffs will be rare.



What should you expect?

We're committed to providing you with information in the timeliest manner possible. Hazardous conditions can be unpredictable and change rapidly, but typically, here's what you can expect:

ADVANCE WARNING

Whenever possible, we will provide advance notice of a Public Safety Power Shutoff. Although worsening conditions may require swift action, our goal is to alert you before a shutoff.

CONTINUED UPDATES

As conditions change on the ground, we will keep you informed before, during and after a Public Safety Power Shutoff. Updates will be provided through our website, text messages, phone calls and social media.

SAFETY INSPECTIONS

Once the extreme weather conditions have passed, Pacific Power crews will inspect the lines and equipment to clear debris and make repairs if needed before restoring power.

What are some tools to help you plan?

• Visit [pacificpower.net/psps](https://www.pacificpower.net/psps) to find out if you are in a potential Public Safety Power Shutoff area and to learn more about how we're working to keep communities safe.



• Check the Public Safety Power Shutoff monitoring table on the webpage above. This is updated each day to let you know if a Public Safety Power Shutoff might happen.

- If you or someone in your home has medical needs that are electricity-dependent, please let us know so you can receive additional notification prior to a Public Safety Power Shutoff. You should also have an emergency plan with your care provider that includes backup power.
- To make sure the phone number and email are correct on your account, please call 1-888-221-7070. If you have an online account or would like to set one up, please visit [pacificpower.net/wildfiresafety](https://www.pacificpower.net/wildfiresafety).



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