

# Understanding Public Safety Power Shutoffs

To help prevent the start of a wildfire, we're taking added steps to keep you safe. One part of our wildfire safety plan includes a Public Safety Power Shutoff, where we would turn off power during hazardous weather conditions in areas at risk of catastrophic wildfires.

## Why would a Public Safety Power Shutoff happen?

A Public Safety Power Shutoff is an effort to prevent electrical equipment from starting a severe, fast-spreading wildfire in high-risk areas.

We are actively installing new fire prevention technology and upgrading our equipment in high-fire-risk areas. We also work hard to clear plants and trees away from our power lines. Even with these comprehensive efforts, debris, tree limbs and other material can be blown onto power lines by high winds. A spark could lead to the rapid spread of wildfire when there are hazardous weather conditions. In these cases, we may need to turn off power for public safety to prevent a hard-to-contain wildfire from happening.

We take the decision to shut off power in high-fire-risk areas seriously. Past weather records show us that Public Safety Power Shutoffs would rarely happen in the communities we serve. Just like preparing for winter storms, it is important for us and communities in high-fire-risk areas to prepare for wildfire dangers.

## What wildfire risks do we watch for?

We consider a number of factors before activating a Public Safety Power Shutoff, including several important wildfire monitoring weather indexes that are different than Red Flag warnings. No single factor would lead to a shutoff. Rather, a combination of the factors below need to be present for a shutoff to happen.



**PUBLIC SAFETY RISK**



**DRY VEGETATION**  
and other potential wildfire fuel



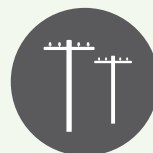
**HIGH SUSTAINED WINDS**



**EXTREME DROUGHT  
CONDITIONS**



**REAL-TIME OBSERVATION**  
by experts who are on the ground



**FIRE THREAT**  
to electric infrastructure

## What should you expect?

To help you stay safe and informed, we will notify you as quickly as possible with information about a potential Public Safety Power Shutoff. Here is what you can expect:

### ADVANCE WARNING

Our goal is to alert you before a shutoff, so we will give advance notice when possible.

### UPDATES

As conditions change on the ground, we will keep you informed before, during and after a shutoff. Updates will be delivered by text, phone, social media and more.

### SAFETY CHECKS

Once the extreme weather passes, our crews will inspect power lines and equipment, clear debris and make repairs.

### TURNING POWER BACK ON

We will turn the power back on as quickly as possible, once it is safe to do so.

## How can you prepare?

**It's important to be prepared and have an emergency plan—any time of the year.**

- Stock an emergency kit with flashlights, spare batteries and phone chargers.
- Have a two- to three-week supply of shelf-stable food and water for all people and pets in your home.
- Plan for any medical needs.
- Write down important phone numbers.
- Double check that your contact information is up-to-date with us so we can send you alerts.



### DON'T MISS OUT ON CRITICAL INFORMATION

Find out if you're in a Public Safety Power Shutoff area at [pacificpower.net/psps](http://pacificpower.net/psps).

Or, call our customer care line at 1-888-221-7070.

Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.

