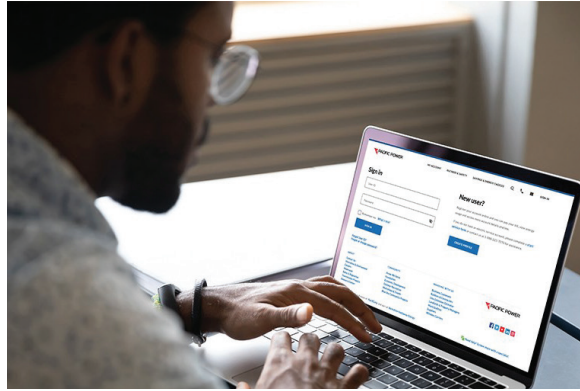


At Pacific Power, we're dedicated to ensuring your safety, especially during wildfire season. Our teams are in the field year-round, maintaining our system, managing vegetation and working to prevent wildfires before they start.

Our in-house meteorology team monitors weather conditions 24/7 across our system. We expand our situational awareness by using data from our extensive network of weather stations for daily forecasting and combining it with historic fire risk modeling.

This integrated approach enables us to identify risks promptly and take focused action when required, including shutting off power in targeted areas.



### Stay alert. Stay informed. Stay safe.

- Update your contact information and sign up for alerts at [PacificPower.net/Alerts](https://www.pacificpower.net/alerts) or call **1-888-221-7070**.
- Get outage and restoration updates at [PacificPower.net/Outages](https://www.pacificpower.net/outages).
- Prepare for outages with tips at [PacificPower.net/Prepare](https://www.pacificpower.net/prepare).
- Consider backup power options if you have medical needs. Learn more at [PacificPower.net/BackupPower](https://www.pacificpower.net/backuppower).
- Learn how de-energization can help prevent wildfires at [PacificPower.net/Deenergize](https://www.pacificpower.net/deenergize).



# Wildfire Safety and Prevention



## Enhanced Safety Settings

When fire risk is elevated, our enhanced safety settings de-energize power lines in fractions of a second when debris, wildlife or strong winds contact our lines. This prevents wildfires by reducing the chance of ignition.

In these situations, our crews carefully inspect and make any necessary repairs so that power can be safely restored. Our outage map includes updated restoration times and progress.



## Emergency De-Energization

We closely monitor any wildfires burning near our equipment and power lines. If a fire gets close to our equipment, we will carry out a targeted, emergency de-energization to prevent damage to our facilities and the surrounding environment and to protect first responders.



## Public Safety Power Shutoff

Under certain conditions – such as high temperatures, strong winds and the presence of dry or dead vegetation – wildfires are more likely to start. Public Safety Power Shutoffs are a critical part of our strategy to protect customers and communities. Relying on real-time data, we determine when we may have to shut off power in specific areas for a limited time to help ensure the safety of our customers and communities.

In these situations, we will attempt to give advance warning via multiple communication channels and provide updates throughout the event. Once conditions improve, our field crews inspect and clear lines during daylight hours before safely restoring power.

### A GROWING NETWORK OF SENSORS

We have installed sensors on our lines to detect outages and pinpoint potential problems, using built-in cellular modems to deliver real-time updates. We've placed these devices on some circuits within our highest fire risk services areas. We continue to evaluate using these devices in new areas as risks change.

### REAL-TIME MONITORING

- Temperature
- Humidity
- Wind speed and direction
- Fuel sources on the ground

