

What you can do

- Update your contact information and sign up for alerts at [PacificPower.net/Alerts](https://www.pacificpower.net/alerts) or call **1-888-221-7070**.
- Get outage and restoration updates at [PacificPower.net/Outages](https://www.pacificpower.net/outages).
- Prepare for outages with tips at [PacificPower.net/Prepare](https://www.pacificpower.net/prepare).
- Consider backup power options if you have medical needs. Learn more at [PacificPower.net/BackupPower](https://www.pacificpower.net/backuppower).



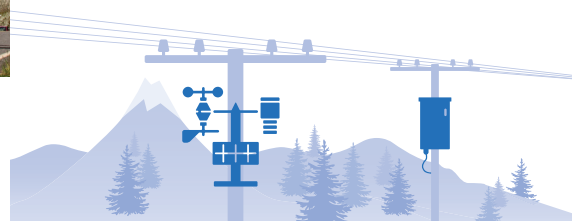
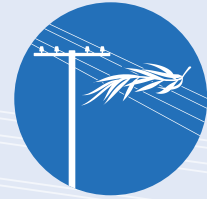
Wildfire Safety and Prevention



Enhanced Safety Settings

At Pacific Power, safety is our top priority.

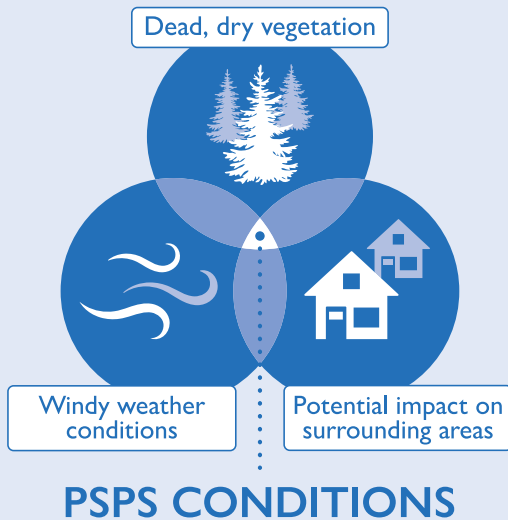
- When wildfire risk is high, we may use enhanced safety settings on power lines to help prevent wildfires.
- If debris, wildlife or strong winds contact a line, it will de-energize within fractions of a second.
- Our teams will inspect the equipment for damage and make necessary repairs before restoring power.
- Customers may experience more frequent and longer-duration outages because of these settings.



Public Safety Power Shutoff

We expand our situational awareness by using data from our extensive network of weather stations for daily forecasting and combine it with historic fire risk modeling.

- We monitor for elevated fire risk conditions like high temperatures, windy weather and dry or dead vegetation.
- In extreme wildfire conditions, Pacific Power may use a proactive de-energization, known as a Public Safety Power Shutoff, to help prevent electrical equipment from starting a wildfire.
- In these situations, we will attempt to provide advance warning via various communication channels and updates throughout the event.
- Once weather conditions improve, we can inspect equipment and safely restore power.



Emergency De-Energization

We identify risks promptly and take focused action when required, including shutting off power in targeted areas.

- We closely monitor wildfires near our equipment and power lines.
- If a fire gets too close, we will turn off the power.
- This helps prevent additional fires starting, protects first responders and keeps our customers and communities safe.
- Customers may experience more frequent outages.
- Once the fire risk has passed, we will inspect equipment for damage, make repairs and turn the power back on when it is safe to do so.

