

Staying safe during wildfire season

As wildfires become more frequent and intense throughout the West, our highest priority is the safety of our customers and communities.

Here's what we're doing to help prevent wildfires, and what you can do to be prepared.



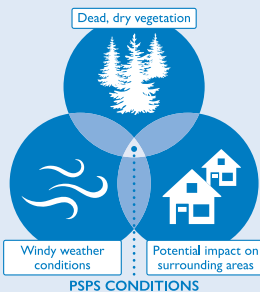
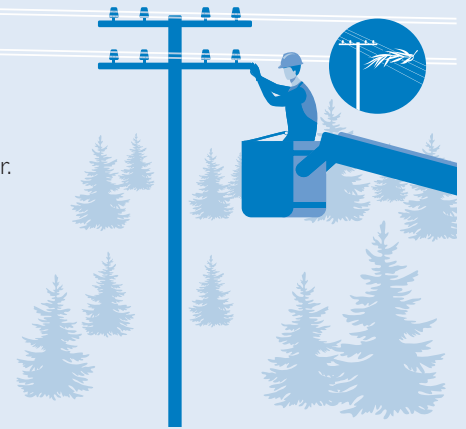
What we're doing

Working to prevent wildfires

We continue to strengthen our system through tree pruning, covered wires and advanced technology to safely deliver reliable power in all seasons. We work closely with public safety partners, local leaders and forestry management groups to tackle this public safety threat together.

Other steps we're taking include:

- Clearing even more plants and trees away from our power lines and equipment.
- Ensuring our field crews have training in wildfire prevention best practices.
- Installing more weather stations for precise, hyper-local monitoring of weather conditions that could cause a wildfire.
- Turning off power when needed to prevent wildfires.



Keeping communities safe

Our wildfire mitigation plans are comprehensive and designed to prevent wildfires, but because wildfire events can result from a number of possible causes, it's important for communities to be prepared.

Some communities we serve are at a higher risk of severe, fast-spreading wildfires. We may use several measures to help prevent wildfires, including enhanced safety settings on power lines and equipment, emergency de-energizations during active wildfires, or Public Safety Power Shutoffs in targeted areas. These measures will result in power outages, but may be necessary to protect the safety of our communities. [Learn more at PacificPower.net/Wildfire.](https://www.pacificpower.net/Wildfire)

Preparing for medical needs

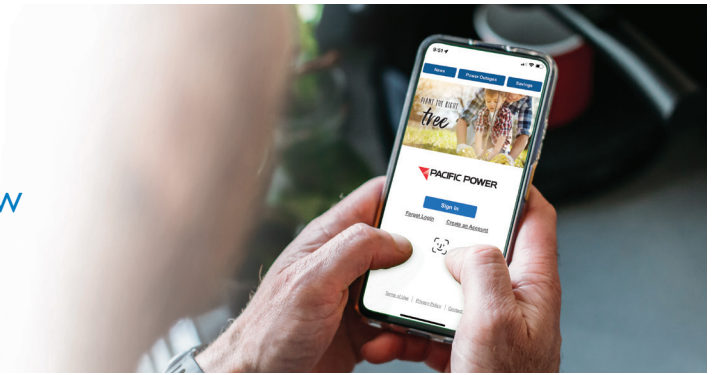
If you or someone in your home has a disability or uses a device for health, safety or independence that requires electricity, please let us know by calling 1-888-221-7070.

You can receive additional notifications during Public Safety Power Shutoffs. You should also make sure you have a plan with your medical provider that includes backup power for your needs.

[Learn more at PacificPower.net/Medical.](https://www.pacificpower.net/Medical)



Safety begins at home. You can take steps now to prepare for emergencies, prevent wildfires and safeguard your home and family.



Here's what you can do

STEP ONE: Update your contact information with Pacific Power

- Call **1-888-221-7070** or visit **PacificPower.net/Account** to update your information.



STEP TWO: Create a defensible space

Just as we're clearing plants and trees away from power lines, it's important for you to create a defensible space around your property:

- In all areas around your home, keep the landscape clear, with trees and bushes trimmed and all dead vegetation cleared.
- In the areas nearest your home, use low-growing plants such as annual flowers and keep lawns short.
- Use and space out fire resistant plants further away from your home to prevent fires from spreading.
- Make sure trees are trimmed with at least 10 feet of clearance from buildings and other trees.
- Keep firewood and propane tanks more than 30 feet from your home.
- Cover exterior vents with metal mesh wire and keep gutters and decks cleared.
- Use materials and designs that are more fire-resistant for home improvement projects.



STEP THREE: Update your emergency plan and supplies

It's important to be prepared and have an emergency plan at any time of the year.

Here are a few of the essentials:

- Make sure you have a two- to three-week supply of shelf-stable food and water for all people and pets in your home.
- Gather a backup supply of essential medicine.
- Create an emergency kit with flashlights, fresh batteries, solar phone chargers, first aid supplies, essential documents and phone numbers, and cash.
- Designate an emergency meeting location.



Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.