

Staying safe during wildfire season

As wildfires become more frequent and intense throughout the West, our highest priority is doing our part to reduce this threat while providing you with safe, reliable power.

Here's what we're doing, and what you can do to be prepared.

What we're doing

Reducing wildfire risks

We're taking added steps to reduce wildfire risks by investing in new fire prevention technologies such as spark-resistant, covered power lines. Last year, our crews completed over 20,000 additional equipment checks in high-fire-risk areas. We are also working closely with state government, local officials and forestry management groups to tackle this public safety threat together.

Other steps we're taking include:

- Clearing even more plants and trees away from our power lines and poles.
- Making sure our field crews have training in wildfire prevention best practices.
- Installing local weather stations to keep a closer eye out for conditions that could cause a wildfire.



Keeping communities safe

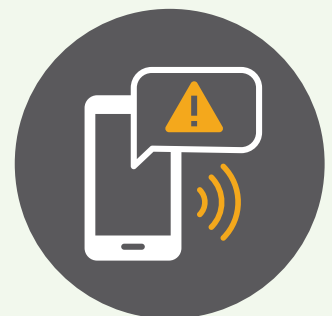
Our wildfire safety plan is comprehensive and does a lot to reduce wildfire risks, but it is not possible to eliminate all risks.

Some communities we serve are at higher risk of severe, fast-spreading wildfires. A Public Safety Power Shutoff is a new way to help prevent those fires. A shutoff is used to help keep communities safe by turning off power during dangerous weather that could result in catastrophic wildfires. Turning off power will only be used as a last resort for public safety.

Preparing for medical needs

If you have medical devices that need power to work, please call Pacific Power's customer care center at 1-888-221-7070.

Let a service agent know you have medical devices that need power. The agent can add that to your account for special outreach before a Public Safety Power Shutoff. You should also have a plan with your medical provider that includes back-up power for your devices.



Safety begins at home. You can take steps now to prepare for emergencies, reduce the impact of wildfire and safeguard your home and family.

Here's what you can do

STEP ONE: Create a defensible space

Just as we're clearing plants and trees away from power lines, it's important for you to create a defensible space around your property.

ZONE 1: The 30-foot area closest to your home should contain only low-growing plants such as annual flowers, succulents and well-tended lawns, reducing fuel for a potential fire.

ZONE 2: Between 30 and 100 feet from your home, stick to well-spaced trees and shrubs and islands of plants surrounded by rocks or landscaping bricks.

ZONE 3: Beyond 100 feet, reduce fire fuel by thinning and pruning trees and other vegetation.



STEP TWO: Update your emergency plan and supplies

It's important to be prepared and have an emergency plan—any time of the year.

Here are a few of the essentials:

- Make sure you have a two- to three-week supply of shelf-stable food and water for all people and pets in your home.
- Gather a backup supply of essential medicine.
- Create an emergency kit with flashlights, fresh batteries, solar phone chargers, first aid, essential phone numbers and cash.
- Designate an emergency meeting location.



STEP THREE: Update your contact information with Pacific Power

To make sure the phone number and email are correct on your account, please call **1-888-221-7070**. If you have an online account or would like to set one up, please visit [pacificpower.net/wildfiresafety](https://www.pacificpower.net/wildfiresafety).



Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.