

Staying safe during wildfire season

As wildfires become more frequent and intense throughout the West, our highest priority is doing our part to reduce this threat while providing you with safe, reliable power.

Here's what we're doing, and what you can do to be prepared.

What we're doing

Reducing wildfire risks

We continue to invest in our electric grid through tree pruning, covered wires and advanced technology to deliver reliable power and operate safely in all seasons. We are also working closely with state government, local officials and forestry management groups to tackle this public safety threat together.

Other steps we're taking include:

- Clearing even more plants and trees away from our power lines and poles.
- Making sure our field crews have training in wildfire prevention best practices.
- Installing more weather stations for more precise, hyper-local monitoring of conditions that could cause a wildfire.



Keeping communities safe

Our wildfire safety plan is comprehensive and does a lot to reduce wildfire risks, but it is not possible to eliminate all risks.

Some communities we serve are at higher risk of severe, fast-spreading wildfires. A Public Safety Power Shutoff is a new way to help prevent those fires. We use all tools at our disposal to ensure safety and resilience for our customers and communities. When conditions creating high levels of fire risk arise, we may power down specific circuits until service can be safely restored.

Preparing for medical needs

If you have medical devices that rely on electricity, please call Pacific Power's customer care center at 1-888-221-7070.

Let a service agent know you have medical devices that need power. The agent can add that information to your account for special outreach before a Public Safety Power Shutoff. You should also have a plan with your medical provider that includes back-up power for your devices.



Safety begins at home. You can take steps now to prepare for emergencies, reduce the impact of wildfire and safeguard your home and family.

Here's what you can do

STEP ONE: Update your contact information with Pacific Power

To make sure the phone number and email are correct on your account, please call **1-888-221-7070**. If you have an online account or would like to set one up, please visit PacificPower.net/WildfireSafety.



STEP TWO: Create a defensible space

Just as we're clearing plants and trees away from power lines, it's important for you to create a defensible space around your property.

ZONE 1: The 30-foot area closest to your home should contain only low-growing plants such as annual flowers, succulents and well-tended lawns, reducing fuel for a potential fire.

ZONE 2: Between 30 and 100 feet from your home, stick to well-spaced trees and shrubs and islands of plants surrounded by rocks or landscaping bricks.

ZONE 3: Beyond 100 feet, reduce fire fuel by thinning and pruning trees and other vegetation.



STEP THREE: Update your emergency plan and supplies

It's important to be prepared and have an emergency plan—any time of the year.

Here are a few of the essentials:

- Make sure you have a two- to three-week supply of shelf-stable food and water for all people and pets in your home.
- Gather a backup supply of essential medicine.
- Create an emergency kit with flashlights, fresh batteries, solar phone chargers, first aid, essential phone numbers and cash.
- Designate an emergency meeting location.



Si necesita hablar con un representante que habla español, llame al 1-888-225-2611.