

Application No. 18-04-002
Exhibit PAC/2103
Witness: Melissa S. Nottingham

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

PACIFICORP

Exhibit Accompanying Direct Testimony of

Melissa S. Nottingham

Proposed Rule 11

November 2018

Pacific Power & Light Company
Portland, Oregon

Canceling Revised Cal.P.U.C.Sheet No. 4325-E
Original Cal.P.U.C.Sheet No. 4271-E

RULE NO. 11 (Continued)

DISCONTINUANCE AND RESTORATION OF SERVICE

D. DISCONTINUANCE OF SERVICE FOR OTHER CAUSES (Continued)

7. No Customer of Record

Anyone taking electric service, for which an application has not been accepted and who is therefore not a Customer, may have service discontinued without notice, as specified in Rule 17.1, and shall be liable for charges, under the applicable schedule, for any service taken.

E. RESTORATION OF SERVICE

Whenever service has been discontinued by the Company because of any default by the Customer, as provided in these rules, the Company shall have no obligation to reconnect such service until the causes for disconnection have been remedied.

When a customer's service has been terminated because access to overhead electric facilities for vegetation management purposes has been obstructed, the customer's service will not be restored until appropriate vegetation management has been achieved or vegetation hazard has been mitigated, and payment for all applicable restoration of service charges as provided in Schedule 300 has been received.

F. CHARGES FOR COLLECTION ACTIVITY

1. Reconnection Charge

A reconnection charge as specified in Schedule No. 300 may be assessed by the Company before restoring service that has been disconnected for nonpayment of bills, fraud or failure to comply with tariff rules of the Company. The Schedule 300 reconnection charge will be based (N) on whether the meter is a meter with the ability to remotely reconnect | (N) or a meter without the ability to remotely reconnect.

2. Field Visit Charge

The Company may assess the Customer the Field Visit Charge shown on Schedule 300 when payment is collected at the service address or when the employee, without receiving payment, does not disconnect at the Customer's request. The employee accepting payment for a delinquent account at the service address will not dispense change for payment tendered in excess of the amount due or owing. Any excess payment shall be credited to the Customer's account.

3. Tampering/Unauthorized Reconnection Charge

Where damage to the Company's facilities has occurred due to tampering or where reconnection of service has been made by other than Company personnel, a Tampering/Unauthorized Reconnection Charge may be collected as specified in Schedule No. 300. This charge is not a waiver by the Company of the rights to recover losses due to tampering. In addition to the above mentioned charge, the person(s) receiving service shall be liable for any damage to Company property.

(Continued)

Issued by

Advice Letter No. _____ Etta Lockey Date Filed November 30, 2018

Name

Decision No. _____ VP, Regulation Effective _____

Title