

Application No. 18-04-____
Exhibit PAC/1000
Witness: Brett S. Allsup

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

PACIFICORP

Direct Testimony of Brett S. Allsup
Implementation of a Risk-Based Investment Decision Making Framework

April 2018

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Exhibit PAC/1001 – Six Impact Groups and the Seven Impact Level Scores

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1 **Q. Please state your name, business address, and present position with PacifiCorp**
2 **d/b/a Pacific Power (PacifiCorp).**

3 A. My name is Brett S. Allsup. My business address is 825 N.E. Multnomah, Suite
4 1600, Portland, Oregon 97232. My present position is Director–Engineering Strategy
5 and Cost Control, a department within the Transmission Services and Asset
6 Management business unit.

7 **I. QUALIFICATIONS**

8 **Q. Please briefly describe your education and business experience.**

9 A. I am a professional engineer, licensed in the states of California and Oregon. I
10 received a Bachelor of Science in Electrical Engineering from California State
11 University Sacramento in 1986 and a Master of Science in Electrical Engineering
12 from San Diego State University in 1991. I have been employed by PacifiCorp since
13 1991, during which time I have held numerous positions including Lead Engineer–
14 Substation Engineering, Engineering Services Manager, Manager–Field Engineering,
15 Acting Director–Distribution System Engineering, Director–Asset Policy, Managing
16 Director–T&D Operations and Maintenance, Managing Director–T&D Engineering,
17 and Vice President–T&D Engineering and Asset Management. Before working for
18 PacifiCorp, I held positions in District Engineering, Substation Engineering, and
19 Generation Engineering with San Diego Gas and Electric Company.

20 **Q. Please describe your present duties.**

21 A. My primary responsibilities include assessing risk and developing strategies for
22 transmission and distribution assets, developing and maintaining inspection and
23 maintenance policies, assisting the prioritization of capital and maintenance

1 investments, and conducting special studies and analyses in response to changing
2 internal and external requirements and conditions.

3 **II. PURPOSE OF TESTIMONY**

4 **Q. What is the purpose of your testimony?**

5 A. The purpose of my testimony is to describe the risk management process PacifiCorp
6 developed to implement a risk-based investment decision making framework in its
7 general rate case (GRC) application filing as required by the Commission in its
8 December 4, 2014 issuance of Decision (D.) 14-12-025.¹ I will further discuss how
9 this approach evolves to incorporate new risks that are identified, including, for
10 example, wild fire risk which was the subject of D.17-12-024.

11 **III. PACIFICORP'S RISK ASSESSMENT OVERVIEW AND DEVELOPMENT**
12 **OF NEW FRAMEWORK**

13 **Q. Before D.14-12-025, did PacifiCorp have a process for assessing risk for its**
14 **transmission and distribution asset base and, if so, please describe this process?**

15 A. Yes. In addition to conducting core asset management processes, such as inspection
16 and maintenance programs, PacifiCorp historically performed annual risk
17 assessments of its key transmission and distribution asset base (which includes pole
18 inventory, substation transformers, and substation breakers). These assessments were
19 performed using the company's asset serviceability review (ASR) procedures. Using
20 the ASR process, PacifiCorp identified the issues, investment drivers, and risks
21 affecting its existing assets and was able to target a number of short-term and long-
22 term areas of potential risk to the business for strategic analysis of available options.

¹ See D.14-12-025 at page 18–19.

1 This process informed the company's capital, maintenance, and operational spending
2 decisions.

3 In 2014, PacifiCorp began using the Berkshire Hathaway Energy Company
4 (BHE) Asset Health Index (AHI) methodology combined with certain key
5 components of the ASR methodology, including asset utilization analyses, system
6 reliability assessments, and asset condition inspections.

7 Using these combined methodologies, the company was able to assess the
8 comparative health of assets such as substation transformers, circuit breakers, relays,
9 and transmission and distribution poles. The BHE AHI is a relative index used to
10 compare the assets against each other and to establish a baseline to determine the
11 relative changes in health of individual units as well as the total population over time.
12 The BHE AHI score assigned to an asset does not indicate or predict end of asset life
13 or imminent failure; however, units identified with poor BHE AHI scores are
14 generally targeted for further risk evaluation. Such evaluations result in a
15 recommendation that takes into account options for contingency plans, including
16 developing remedial actions, ensuring availability of spares and/or advancing
17 equipment replacements. The first edition of the BHE AHI developed in 2014 served
18 as a baseline against which the condition of the assets has since been evaluated.

19 **Q. Please provide a brief overview of PacifiCorp's new risk-based investment**
20 **decision-making framework developed in compliance with D.14-12-025.**

21 A. As discussed in more detail below, PacifiCorp's new risk-based investment decision-
22 making framework consists of a six-step investment planning process that integrates

1 an algorithm known as a risk evaluation tool (RET). Specifically, PacifiCorp's
2 investment planning process includes the following six steps:

- 3 • Risk identification (Step 1);
- 4 • Risk analysis (Step 2);
- 5 • Risk evaluation and prioritization (Step 3);
- 6 • Mitigation plan development (Step 4);
- 7 • Risk-informed investment decisions and risk mitigation implementation (Step
8 5); and
- 9 • Risk monitoring (Step 6).

10 The RET, applied in Step 3, uses frequency and impact scores for each
11 specific risk event or scenario, *e.g.*, a substation transformer failure, *etc.* (Risk Event)
12 to calculate an overall risk score for the Risk Event (Risk Score). As discussed in
13 detail below, the primary variables that impact the Risk Score for a specific Risk
14 Event are the frequency and impact scores established for the specific Risk Event in
15 Step 2. PacifiCorp then focuses on its Risk Events with the highest Risk Scores in
16 Steps 4 through 6.

17 **Q. Please summarize the process PacifiCorp implemented in its efforts to develop a**
18 **risk-based investment decision-making process in compliance with the**
19 **requirements of D. 14-12-025.**

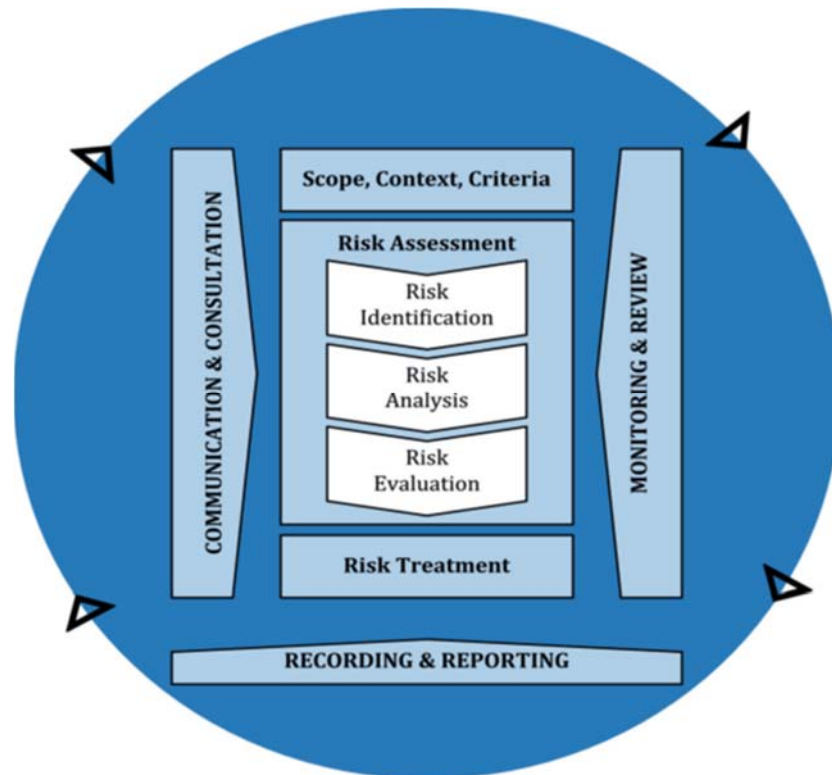
20 A. PacifiCorp reviewed the documents filed by Pacific Gas & Electric Company
21 (PG&E), San Diego Gas and Electric Company, and Southern California Edison
22 (large California utilities) in their risk-based decision making proceedings.
23 PacifiCorp also reviewed the filing by Bear Valley Electric Service (BVES).

1 PacifiCorp took note of the comments the Safety and Enforcement Division (SED)
2 provided in those proceedings. PacifiCorp leveraged this information, along with
3 input from its business units, to develop its own risk-based investment decision-
4 making process.

5 Like the large California utilities, PacifiCorp included some of the basic
6 principles of the International Standardization Organization’s “Risk Management—
7 Principles and Guidelines” (ISO 31000)² into its six-step risk management
8 methodology, including the ISO 31000 principles. Specifically, Clause 6 of ISO
9 31000 explores the systematic application of policies, procedures and practices for
10 establishing the context and assessing, treating, monitoring, reviewing, recording, and
11 reporting risk, as shown in Figure 1 below.

² ISO 31000 is an internationally recognized standard for risk management, and adopting the principles and guidelines of ISO 31000 positions an organization to be able to achieve objectives, improve the identification of risks, and more effectively allocate resources for risk reduction.

Figure 1: ISO 31000 Risk Management Process



1 PacifiCorp’s six step process includes all of the elements of Clause 6 of ISO
2 31000 as depicted above.

3 Similarly, like other utilities’ risk-based decision frameworks and consistent
4 with the Commission’s guidance, PacifiCorp tracks the principles and processes
5 developed by Cycla Corporation (Cycla) in the company’s six-step risk management
6 program. The Cycla approach has been introduced in earlier proceedings and has
7 been endorsed by the Commission.³

8 **Q. What is Cycla’s Risk-Informed Resource Allocation Process?**

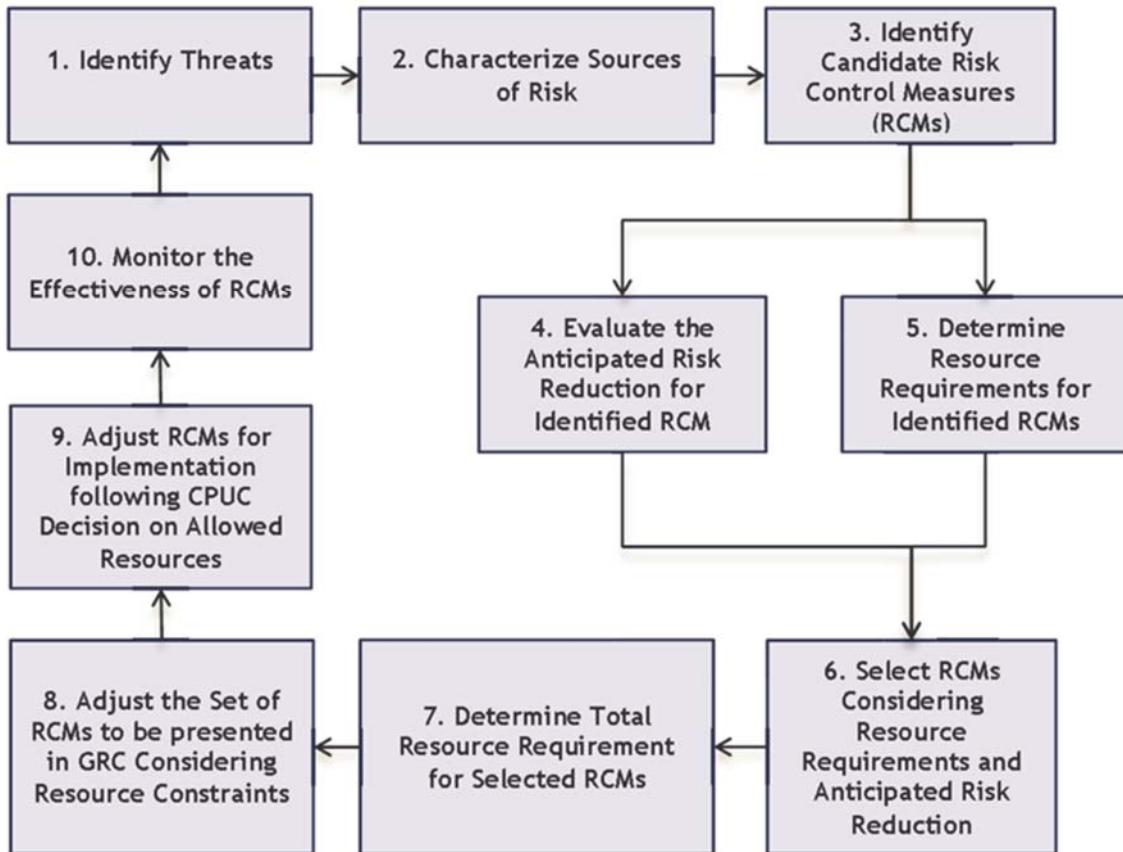
9 A. There are 10 distinct elements of Cycla’s risk-informed process. As illustrated in

³ In D.16-08-018, the Commission approved the 10-step Cycla model as a “common yardstick of the maturity” of risk assessment and mitigation models. p. 18.

1 Figure 2 below, the Cycla process includes the following steps:

- 2 1. Identify the threats having the potential to lead to safety risk;
- 3 2. Characterize the source of risk;
- 4 3. Characterize the candidate measures for controlling risk;
- 5 4. Characterize the effectiveness of the candidate risk control measures
- 6 (RCMs);
- 7 5. Prepare initial estimates of the resources required to implement and
- 8 maintain candidate RCMs;
- 9 6. Select RCMs the operator wishes to implement (based on anticipated
- 10 effectiveness and costs associated with candidate RCMs);
- 11 7. Determine the total resource requirements for selected RCMs;
- 12 8. Adjust the set of selected RCMs based on real-world constraints such as
- 13 availability of qualified people to perform the necessary work;
- 14 9. Document and submit the General Rate Case filing, on which the CPUC
- 15 decides the expenditures it will allow, and, based on the CPUC decision,
- 16 adjust the operator's implementation plan; and
- 17 10. Monitor the effectiveness of the implemented RCMs and, based on lessons
- 18 learned, begin the process again.

Figure 2: Cycla's 10-Step Process Overview



- 1 Q. How does PacifiCorp's risk-informed process compare to Cycla's process?
- 2 A. PacifiCorp's new risk-based investment decision making-process is substantially
- 3 similar to the Cycla process; however, PacifiCorp collapses several of the Cycla steps
- 4 into single processes reducing the total number of steps from 10 to six. Table 1
- 5 below maps the steps in the PacifiCorp model to the applicable steps in Cycla's
- 6 model.

Table 1: Mapping PacifiCorp Process to Cycla Process

PacifiCorp	Cycla
1. Risk Identification	Step 1
2. Risk Analysis	Step 2
3. Risk Evaluation and Prioritization	Step 2
4. Mitigation Plan Development & Documentation	Steps 3, 4, and 5
5. Risk-informed Investment Decisions and Risk Mitigation Implementation	Steps 6, 7, 8 and 9
6. Risk Monitoring	Step 10

1 **IV. THE SIX STEPS OF PACIFICORP'S RISK-BASED INVESTMENT**
2 **DECISION MAKING FRAMEWORK**

3 **Q. Please describe Step 1 (risk identification) of PacifiCorp's six-step process.**

4 A. In order to identify risks, PacifiCorp compiled (1) a list of all of the company's
5 transmission and distribution asset groups and (2) a list of all of the unique assets
6 within each asset group, as shown in Table 2.

Table 2: Unique Assets Within Each Asset Group

Asset Group	Unique Assets
Transmission Substations	1. transformers, 2. circuit breakers, and 3. relays and other apparatus.
Distribution Substations	1. transformers, 2. circuit breakers, and 3. relays and other apparatus.
Overhead Transmission and Distribution Lines	1. poles, 2. wires, and 3. pole mounted equipment.
Underground Distribution Lines	1. cable, 2. subsurface equipment, and 3. pad mount equipment.

1 For each unique asset in each asset group, PacifiCorp identified multiple Risk
2 Events that could occur, along with the possible consequences of the occurrence of
3 each Risk Event, including safety, environmental, compliance, reliability, trust, or
4 financial impacts. Examples of Risk Events associated with various unique assets
5 include transformer failure, circuit breaker failure, bushing failure, radiator failure,
6 relay failure, relay mis-operation, major oil spill, SF6 gas leak, pole fire, pole
7 mounted equipment failure, age/deterioration, broken cross-arm, downed wire, etc.
8 Consequences of the occurrence include, for example, downed wire, sustained
9 outages, wildfires, pole failures, and transformer oil spills.

10 **Q. Please describe Step 2 (risk analysis) of PacifiCorp's six-step process.**

11 A. In Step 2, PacifiCorp analyzed the frequency and impact of each Risk Event.
12 Specifically, the company gave each Risk Event both (i) a frequency factor grade,
13 which corresponds to frequency score, and (ii) an impact score for each of six distinct
14 impact areas. The frequency factor and impact scores for each Risk Event are used as
15 inputs in calculating the Risk Score in Step 3. The frequency score is used to depict
16 risk relative to PacifiCorp's top 10 Risk Events as shown in the 7x7 heat map shown
17 in Figure 6 below.

18 **Q. Please describe how frequency factors and frequency scores are determined in**
19 **Step 2.**

20 A. Using applicable historical data and operational knowledge, PacifiCorp assigned a
21 frequency factor to each Risk Event based on the number of times per year a Risk
22 Event is likely to occur, where a frequency factor of 1 equates to 1 occurrence per
23 year. PacifiCorp then determined the frequency score for the Risk Event, on a scale

1 of one (remote) through seven (common), using the frequency factor ranges set forth
 2 in Table 3 below. For example, PacifiCorp assigned a frequency factor of 1, resulting
 3 in a frequency score of 5 (where frequency is in the range of once every 1-2.99
 4 years), to PacifiCorp’s substation transformer failure Risk Event, the company’s Risk
 5 Event with the highest Risk Score.

Table 3: Frequency Score

Frequency Level	Description	Frequency Factor Range	Frequency Score
Remote (1)	Once every 100+ years	$F \leq 0.01$	1
Rare (2)	Once every 30-99.99 years	$F = 0.01001 - 0.03333$	2
Infrequent (3)	Once every 10-29.99 years	$F = 0.0333445 - 0.1$	3
Occasional (4)	Once every 3-9.99 years	$F = 0.1001001 - 0.3333$	4
Frequent (5)	Once every 1-2.99 years	$F = 0.33444816 - 1$	5
Regular (6)	>1-9.99 times per year	$F = 1.001 - 9.99$	6
Common (7)	≥ 10 times per year	$F \Rightarrow 10$	7

6 As shown in Table 3 above, any Risk Event with a frequency factor estimated in the
 7 range of 0.334 to 1 events per year (*i.e.*, once every 1 to 2.99 years), for example, will
 8 be assigned a frequency score of 5 for purposes of depicting frequency in the 7x7 heat
 9 map shown in Figure 6 below. However, because the specific estimated frequency
 10 factor is used as the input in the RET algorithm, and not the frequency score, as
 11 discussed in Step 3 below, the impact of frequency on the Risk Score is variable
 12 among Risk Events with the same frequency score. For example, a frequency factor
 13 that is on the higher end of the range for the given frequency score will have a higher
 14 impact on the Risk Score than a frequency factor that is on the lower end of the range
 15 for the given frequency score.

16 **Q. Please describe the impact scoring system used in Step 2.**

17 A. To assign metrics to the consequences of the occurrence of each Risk Event,

1 PacifiCorp developed an impact scoring system. Using this system, PacifiCorp
2 assigns an impact score (on a scale of one through seven) for each of the six impact
3 groups (Impact Groups) for each Risk Event. The Impact Groups for which each
4 Risk Event is scored include 1) safety, 2) environmental, 3) compliance, 4) reliability,
5 5) trust, and 6) finance.⁴

6 PacifiCorp adopted descriptions that correspond to scores that range from 1
7 (Negligible) to 7 (Catastrophic) for each Impact Group, as shown in Exhibit
8 PAC/1001. Thus, within the Impact Groups the impact scores are calibrated to match
9 the severity of the impact. Impact scores are also aligned across the six Impact
10 Groups. For example, an impact score of 5 is equivalent in severity across the six
11 Impact Groups. To illustrate this scoring system, the descriptions for the seven
12 impact scores for the Safety Impact Group is shown in Table 4 below. *See* Exhibit
13 PAC/1001 which sets forth descriptions for the seven impact level scores PacifiCorp
14 established for each of the six of the Impact Groups.

⁴ PacifiCorp's six Impact Groups and corresponding score descriptions mirror those used by PG&E.

Table 4: Safety Impact Group Scoring Scale

SAFETY IMPACT DESCRIPTION	
Impact Level	Description
Catastrophic (7)	Fatalities: Many fatalities and life threatening injuries to the public or employees.
Severe (6)	Fatalities: Few fatalities and life threatening injuries to the public or employees.
Extensive (5)	Permanent/Serious Injuries or Illnesses: Many serious injuries or illnesses to the public or employees.
Major (4)	Permanent/Serious Injuries or Illnesses: Few serious injuries or illnesses to the public or employees.
Moderate (3)	Minor Injuries or illnesses: Minor injuries or illnesses to many public members or employees.
Minor (2)	Minor Injuries or illnesses: Minor injuries or illnesses to few public members or employees.
Negligible (1)	No injury or illness or up to an un-reported negligible injury.

1 PacifiCorp applied these descriptions to assign impact scores (*i.e.*, 1 through 7) to
2 each Impact Group for each Risk Event.

3 **Q. Please provide an example of how impact scores are assigned?**

4 A. Based on the descriptions corresponding to the scoring system for the safety Impact
5 Group, shown in Table 4 above, PacifiCorp assigned the following impact scores for
6 the substation transformer failure Risk Event shown in Figure 3 as follows:

- 7 • Safety Impact Group: The impact score of 4 (Major) was assigned for
8 potential permanent or serious injury to occur if the substation transformer
9 fails with company personnel or members of the public in the general vicinity
10 at the time of failure.
- 11 • Environmental Impact Group: The impact score of 4 (Major) was assigned
12 due to a significant volume of oil that could potentially escape the company's
13 oil containment system.

- 1 • Compliance Impact Group: The impact score of 4 (Major) was assigned due
2 to the assumption that the Risk Event could potentially result in new
3 regulations as a result of the event.
- 4 • Reliability Impact Group: The impact score of 5 (Extensive) was assigned
5 due to the potential for a substation transformer failure to result in an
6 extensive outage impacting a large percentage of PacifiCorp's customer base
7 in California.
- 8 • Trust Impact Group: The impact score of 5 (Extensive) was assigned due to
9 the potential for an outage caused by this Risk Event to lead to customer
10 satisfaction survey deterioration.
- 11 • Financial Impact Group: The impact score of 4 (Major) was assigned due to
12 the potential for this Risk Event to cause a financial impact of \$5 million or
13 higher in recovery costs.

14 After the frequency and impact scores were initially assigned to each Risk
15 Event, the company reviewed the scores to ensure consistency across the Risk Events
16 and Impact Groups. Figure 3 below shows the substation transformer failure Risk
17 Event scoring populated with the frequency score and impact scores that are used to
18 develop the 7x7 heat map shown in Figure 6 below (and as inputs in the RET
19 calculation performed as part of Step 3).

Figure 3: Top Risk Event Scoring Sheet with Frequency Score and Impact Score

Risk Event:	Substation Transformer Failure	Risk Plot Key:	A
Reasonable Worst Case:	Substation transformer fails, releasing all oil in the transformer, resulting in a prolonged outage to all customers that requires the transformer to be replaced.		
Controls:			
Risk Scoring			
Frequency Score	Impact Scores		
5	Safety	4	
	Environmental	4	
	Compliance	4	
Frequency Factor	Reliability	5	
1	Trust	5	
	Financial	4	
Total Risk Score:			
Additional Mitigations Considered:			

1 **Q. Please describe Step 3 (risk evaluation and prioritization) of PacifiCorp’s six-**
2 **step process.**

3 **A.** In Step 3, the company uses the inputs developed in Step 2 to calculate Risk Scores to
4 rank and prioritize Risk Events. The Risk Score is expressed in the following RET
5 equation:

$$RS_{(Event)} = K \frac{[0.5 \text{ Log } (F_{(Event)}) + I_{(Event)}]}{}$$

7 **Where:**

8 **RS_(Event)** is the Risk Score for the Risk Event

9 **F_(Event)** is the number of occurrences expected to happen in a year (frequency factor)
10 for the Risk Event

1 **K** is the scalar/index value fixed at 3.16 (the square root of 10)
 2 **0.5** is the standard factor used to calculate the variance of the aggregate impact of
 3 uncorrelated events
 4 **I_(Event)** is the weighted impact score for the Risk Event calculated as follows:

$$I_{(Event)} = \text{Log} \left(\sum_{j=1}^6 W_j * 10^{I_j} \right)$$

5
6 **Where:**

7 **I_j** = the impact score for the applicable Impact Group (1-6) for the Risk Event
 8 **W_j** = the weight applied to the impact score for the applicable Impact Group
 9 (1-6) as determined by reference to the table shown in Table 5 below.
 10 **j** = the applicable Impact Group Category Number (1-6)

Table 5: Impact Group Weighting⁵

Impact Groups	Weight	Category Number
Safety	30%	1
Environmental	5%	2
Compliance	5%	3
Reliability	25%	4
Trust	5%	5
Financial	30%	6
Total	100%	

11 The RET Risk Score calculation provides a net score that factors in the
 12 weighted impact of events over a range of potential outcomes that occur at differing
 13 frequencies. This facilitates the ranking and prioritization of Risk Events. The “k”
 14 scalar is used to calibrate risk scores over a range of 1 to 10,000 to create adequate

⁵ The Impact Group weightings are subjective in nature and are subject to change in future general rate case risk assessments as PacifiCorp continues to evolve and improve its processes.

1 separation between risk events to facilitate management discussion and decision
2 making.

3 **Q. Please provide an example of how PacifiCorp calculates Risk Score for a Risk**
4 **Event.**

5 A. Using the RET equations shown above, PacifiCorp calculates the Risk Score for the
6 substation transformer failure Risk Event as follows:

7 1. The first step is to calculate the weighted Impact Score (I_{Event}) for the event
8 using the steps shown in Table 6 below. Table 5 Impact Group Weighting
9 percentages are used and identified as W_j for each of the six Impact Groups. The
10 calculations were performed in Excel using the equations shown in tabular form in
11 Table 6 as follows:

Table 6: Weighted Impact Score Calculation for Substation Transformer Failure

$I_{Event} = \text{Log}(\text{Sum}(W_j * 10^{I_j}))$						
Impact Groups	Weight (W_j)	Impact Scores (I_j)	Impact Factor (10^{I_j})	Weighted Impact ($W_j * 10^{I_j}$)	Sum Weighted Impacts ($\text{Sum}(W_j * 10^{I_j})$)	Weighted Impact Score (I_{Event})
Safety	0.30	4	10000	3000	37000	4.6
Environmental	0.05	4	10000	500		
Compliance	0.05	4	10000	500		
Reliability	0.25	5	100000	25000		
Trust	0.05	5	100000	5000		
Financial	0.30	4	10000	3000		

12 Another way to show the weighted impact score calculation is as follows:

13
$$I_{Event} = \text{Log}[(0.30 * 10^4) + (0.05 * 10^4) + (0.05 * 10^4) + (0.25 * 10^5) + (0.05 * 10^5) + (0.30 * 10^4)] =$$

14 4.6

15 PacifiCorp's substation transformer failure impact score is: $I_{Event} = 4.6$

1 2. The Risk Score (RS_{Event}) for the event can now be calculated using the
2 weighted Impact Score (I_{Event}) calculated above and the number of occurrences
3 expected to happen in a year (frequency factor) for this Risk Event. The estimated
4 frequency factor (F_{Event}) for substations transformers system wide is one failure per
5 year. So for this case, $F_{Event} = 1$.

6 The Risk Score (RS) is calculated using the equation $RS_{Event} =$
7 $k^{[0.5*\log(F_{Event})+I_{Event}]}$, where $k = \sqrt{10}$, $I_{Event} = 4.6$, and $F_{Event} = 1$. The Risk Score
8 calculation for the substation transformer failure event is as follows:

9 $RS_{Event} = \sqrt{10}^{[0.5*\log(1)+4.6]} = 192.35$

10 Completing the equation with the applicable impact score and frequency
11 factor as shown above resulted in PacifiCorp's substation transformer failure event
12 having a Risk Score of 192.35.

13 Figure 4 below shows the Risk Event Scoring sheet for the substation
14 transformer failure Risk Event populated with the applicable Risk Score.

Figure 4: Top Risk Event Scoring Sheet Populated with Risk Score

Risk Event:	Substation Transformer Failure	Risk Plot Key:	A
Reasonable Worst Case:	Substation transformer fails, releasing all oil in the transformer, resulting in a prolonged outage to all customers that requires the transformer to be replaced.		
Controls:			
Risk Scoring			
Frequency Score	Impact Scores		
5	Safety	4	
	Environmental	4	
	Compliance	4	
Frequency Factor	Reliability	5	
1	Trust	5	
	Financial	4	
Total Risk Score:	192.35		
Additional Mitigations Considered:			

- 1 **Q. Please describe Step 4 (mitigation plan development & documentation) of**
2 **PacifiCorp’s six-step process.**
- 3 **A.** PacifiCorp documented its top 10 Risk Events using the Risk Event scoring sheets
4 shown in Figures 3, 4, and 5 and Exhibit PAC/1002. The Risk Event scoring sheets
5 include the following information:
- 6 • Risk Event
 - 7 • Risk Plot Key
 - 8 • Reasonable Worst Case
 - 9 • Controls
 - 10 • Risk Scoring

- 1 • Frequency Score
- 2 • Impact Scores
- 3 • Total Risk Score
- 4 • Additional Mitigations Considered

5 PacifiCorp developed mitigation plans for Risk Events with the highest Risk
6 Scores. These plans were developed by identifying existing controls in place and
7 considering what additional mitigation measures could be taken to reduce or
8 eliminate inherent risk (*i.e.*, the level of risk that exists without risk controls or
9 mitigations) and residual risk (*i.e.*, the risk remaining after current controls) so that
10 only planned risk (*i.e.*, the risk expected to remain after planned mitigations are
11 implemented) remains.

12 For the substation transformer failure Risk Event, PacifiCorp's Risk Event
13 with the highest Risk Score, controls and mitigation plans are documented in the
14 scoring sheet as shown in Figure 5 below:

Figure 5: Top Risk Event Scoring Sheet Populated with Controls and Mitigations

Risk Event:	Substation Transformer Failure	Risk Plot Key:	A
Reasonable Worst Case:	Substation transformer fails, releasing all oil in the transformer, resulting in a prolonged outage to all customers that requires the transformer to be replaced.		
Controls:	<ul style="list-style-type: none"> • Preventive maintenance monitoring of the condition of transformers. • Install and maintain spill prevention devices. • Purchase spare transformers. 		
Risk Scoring			
Frequency Score	Impact Scores		
5	Safety	4	
	Environmental	4	
	Compliance	4	
Frequency Factor	Reliability	5	
1	Trust	5	
	Financial	4	
Total Risk Score:	192.35		
Additional Mitigations Considered:	<ul style="list-style-type: none"> • Develop emergency generator deployment contract with service suppliers. • Increase number of mobile substations to minimize outage times. • Add redundant transformers at stations. 		

1 **Q. Please describe Step 5 (risk-informed investment decisions and risk mitigation**
2 **implementation) of PacifiCorp’s six-step process.**

3 A. If the results of Steps 1 through 4 indicate that investments in any mitigation
4 measures may be warranted, PacifiCorp will evaluate the cost of implementing a
5 mitigation measure against the expected risk reduction. The results of that analysis
6 would be weighed based on PacifiCorp’s top Risk Events as determined in Steps 1
7 through 4.

8 **Q. Please describe Step 6 (risk monitoring) of PacifiCorp’s six-step process.**

9 A. PacifiCorp monitors its risk mitigation measures using a number of tools within the
10 business for planning and executing specific risk controls included in its annual

1 transmission and distribution capital and maintenance plans. In addition, PacifiCorp
2 conducts periodic reviews to monitor the effectiveness of those measures. A number
3 of different business units within PacifiCorp are responsible for monitoring risk
4 controls for their respective transmission and distribution operations. These include,
5 but are not limited to asset risk and strategy, asset maintenance planning, reliability
6 performance, operational performance management, work planning, investment
7 delivery, field inspections, operational performance management, safety, and
8 environmental business units.

9 **Q. Please discuss how PacifiCorp's Risk Assessment Process will evolve as new**
10 **information becomes available.**

11 A. The risk assessment process is an iterative process. As new information becomes
12 available, it is evaluated in the context of risk and PacifiCorp incorporates this
13 information into the six step process. For example, wildfire risk, which recently
14 resulted in the state-wide fire threat map and fire safety regulations adopted in
15 Rulemaking (R.) 15-05-006, will be integrated into PacifiCorp's six-step process and
16 inform the future risk assessment processes.

17 **V. PACIFICORP'S TOP RISK EVENTS AND INVESTMENT DECISIONS FOR**
18 **THE GENERAL RATE CASE**

19 **Q. What are PacifiCorp's top 10 Risk Events identified using the RET?**

20 A. The 10 top Risk Events that PacifiCorp identified using RET, *i.e.*, those with the
21 highest Risk Scores, including the following events:

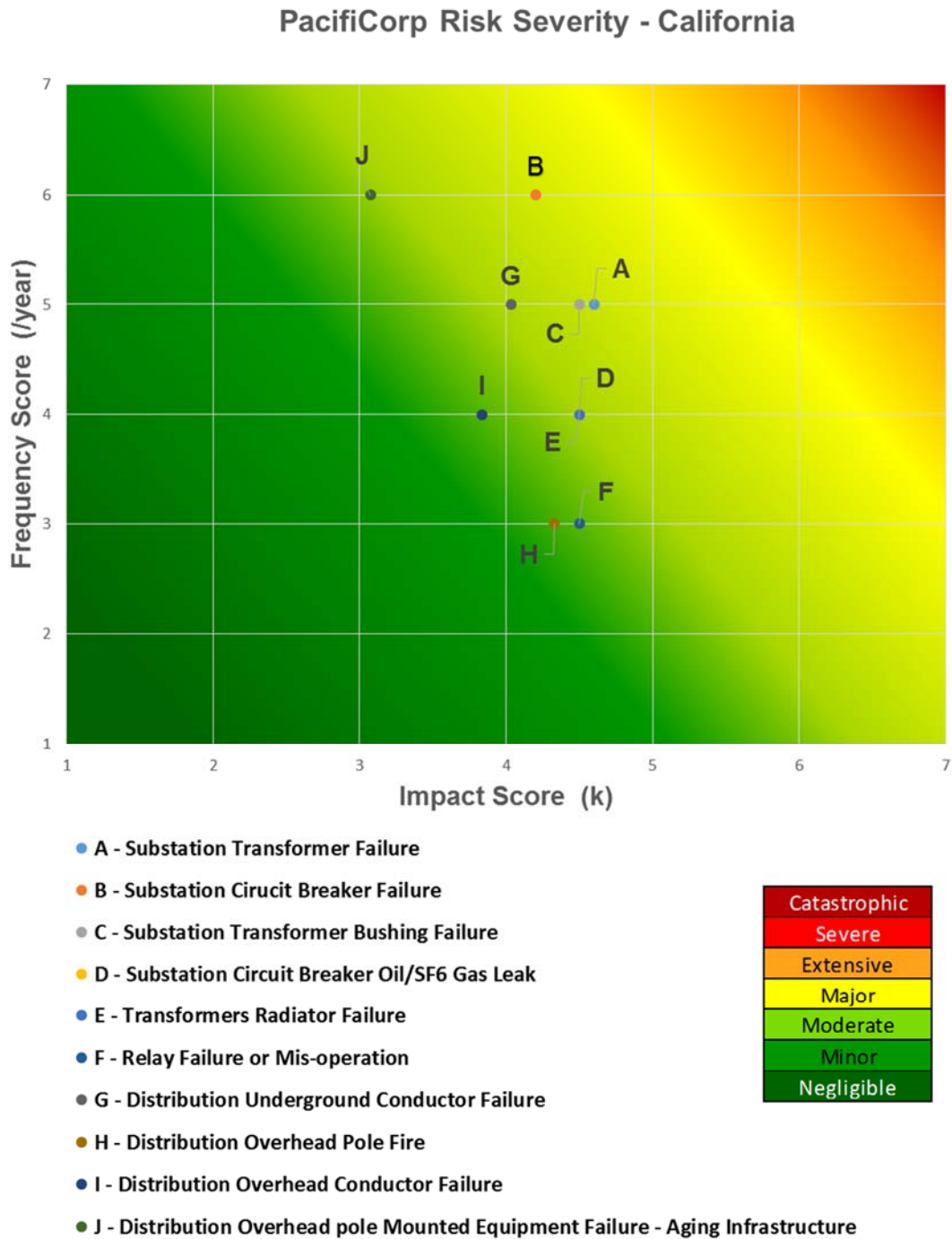
- 22 1. Substation Transformer Failure
- 23 2. Substation Circuit Breaker Failure
- 24 3. Substation Transformer Bushing Failure

- 1 4. Substation Circuit Breaker Oil/SF6 Gas Leak
- 2 5. Transformer Radiator Failure
- 3 6. Relay Failure or Mis-operation
- 4 7. Distribution Underground Conductor Failure
- 5 8. Distribution Overhead Pole Failure
- 6 9. Distribution Overhead Conductor Failure
- 7 10. Distribution Overhead Pole Mounted Equipment Failure – Aging
- 8 Infrastructure

9 The Risk Event scoring sheets for these Risk Events are attached as Exhibit
10 PAC/1002.

11 In addition to the scoring sheets in Exhibit PAC/1002, PacifiCorp developed a
12 7x7 heat map to portray the frequency and impact scores of the 10 top Risk Events, as
13 shown in Figure 6 below. Each Risk Event is identified by the risk plot key (Risk
14 Plot Key) “letter” that represents the intersecting point on the heat map. The top Risk
15 Event is identified as Risk Plot Key “A” and proceeds in descending order to the
16 tenth top risk that is identified as Risk Plot Key “J”. The y-axis on the heat map
17 represents the frequency score, while the x-axis represents the weighted impact score.
18 The upper right hand corner of the heat map represents the highest risks and the lower
19 left hand corner represents the lowest risks.

Figure 6: Heat Map for PacifiCorp's Top 10 Risk Events



1 **Q. What controls does PacifiCorp currently have in place to mitigate the impacts of**
2 **its top scoring Risk Event?**

3 A. The primary controls in place to mitigate the impact of a substation transformer
4 failure that could result in all its oil being released are the inspection and maintenance
5 programs that include preventative maintenance monitoring of transformer
6 conditions, the Spill Prevention, Control and Countermeasure (SPCC) program that
7 assess adequacy of SPCC plans and installs and maintains preventative systems and
8 devices, and purchase of pre-capitalized spare transformers.

9 **Q. Are additional mitigation measures going to be implemented to further mitigate**
10 **the risk of substation transformer failures and their associated impacts?**

11 A. No, the controls in place are considered to be sufficient at this time.

12 **Q. What additional mitigation measures were considered should the current control**
13 **measures prove to be insufficient?**

14 A. The additional mitigation measures that were considered are as follows:

- 15 • Develop emergency generator deployment contract with service suppliers;
- 16 • Increase the number of mobile substations to minimize outage times; and
- 17 • Add redundant transformers at substations.

18 **Q. What are some of the areas PacifiCorp identified through its risk-based**
19 **investment decision making process requiring further improvement?**

20 A. By implementing the new risk-based investment decision making process required by
21 D. 14-12-025, PacifiCorp has identified the need to make improvements related to
22 this process that will enable it to more effectively and efficiently identify top risks,
23 monitor RCMs, detect changing conditions that would trigger re-evaluation of risks,

1 and measure the cost effectiveness of its RCMs to control or reduce the impact of top
2 risks.

3 **Q. Is PacifiCorp proposing additional revenue requirements in its GRC based on**
4 **the outcome of its risk-based investment decision making process?**

5 A. No. Based on the outcome of its risk-based investment decision making process,
6 completed in 2017, PacifiCorp is not proposing additional revenue requirements in its
7 GRC. Current controls in place include, but are not limited to, program funding to
8 perform transmission and distribution inspections and maintenance, pole test and
9 treat, vegetation management, asset replacements, planned capital construction, and
10 targeted reliability improvements. The top risks will be monitored and additional
11 mitigation measures will be implemented should conditions change.

12 VI. ADDITIONAL RISK MITIGATION ACTIVITIES

13 **Q. Other than as an outcome of the risk-based investment decision making process**
14 **described in this testimony, is PacifiCorp undertaking any programs designed to**
15 **increase safety and minimize risks within its system?**

16 A. Yes. First, PacifiCorp continues its legacy programs that increase safety and
17 minimize risks within its system. For example, PacifiCorp has well-established
18 inspection, maintenance, and vegetation management programs, which in addition to
19 particular operational practices, serve to maximize safety. Many of these programs
20 are required by general orders or are otherwise dictated by accepted good practice.

21 Second, in addition to these legacy programs, PacifiCorp has implemented
22 new operational practices as part of its California Drought Mitigation Plan, in effect
23 since 2014. The details of this program are discussed below.

1 Third, PacifiCorp intends to implement new mitigation plans, the costs of
2 which are included in this application, for its California Fire Prevention Program
3 addressing implementation of regulation changes and Reliability-Based Vegetation
4 Management/Reduced Risk Programs.

5 **Q. Please describe PacifiCorp's California Drought Mitigation Plan.**

6 A. PacifiCorp's California Drought Mitigation Plan was implemented in response to
7 direction received from the California Public Utilities Commission's (Commission)
8 then-Acting Director of the Safety Enforcement Division (SED), in a letter dated
9 February 18, 2014, to take all practicable measures necessary to reduce the risk of
10 fires. The Commission was responding to Governor Edmund G. Brown Jr.'s
11 proclaimed State of Emergency on January 17, 2014, directing state officials to take
12 all necessary actions to prepare for conditions that could result from the drought.
13 PacifiCorp developed and implemented a drought mitigation plan in accordance with
14 SED's instructions, and provided quarterly reports on progress. On April 7, 2017,
15 after record-setting precipitation levels, Governor Brown ended the drought
16 declaration on the portion of California in which PacifiCorp operates. As a result,
17 PacifiCorp provided a final quarterly update on its drought-related fire hazard
18 mitigation measures on May 1, 2017.

19 PacifiCorp's drought-related fire hazard mitigation actions included
20 incremental safety patrols on transmission lines not scheduled in the annual
21 inspection plan, re-inspected existing targeted conditions based upon Geographic
22 Information System (GIS) overlay of drought-ridden areas and existing Facility Point
23 Inspection (FPI) conditions and accelerated repairs if necessary, performed additional

1 (off cycle) inspections of distribution facilities in high hazard areas, accelerated
2 vegetation management for distribution and transmission circuits in potentially
3 elevated areas of concern, evaluated the possibility of temporary or permanent relay
4 upgrades for fault detection purposes, and outfitted field resources in areas of
5 elevated fire threat with additional means for fire protection.

6 **Q. Please describe PacifiCorp's new California Fire Prevention Program**
7 **addressing implementation of regulation changes.**

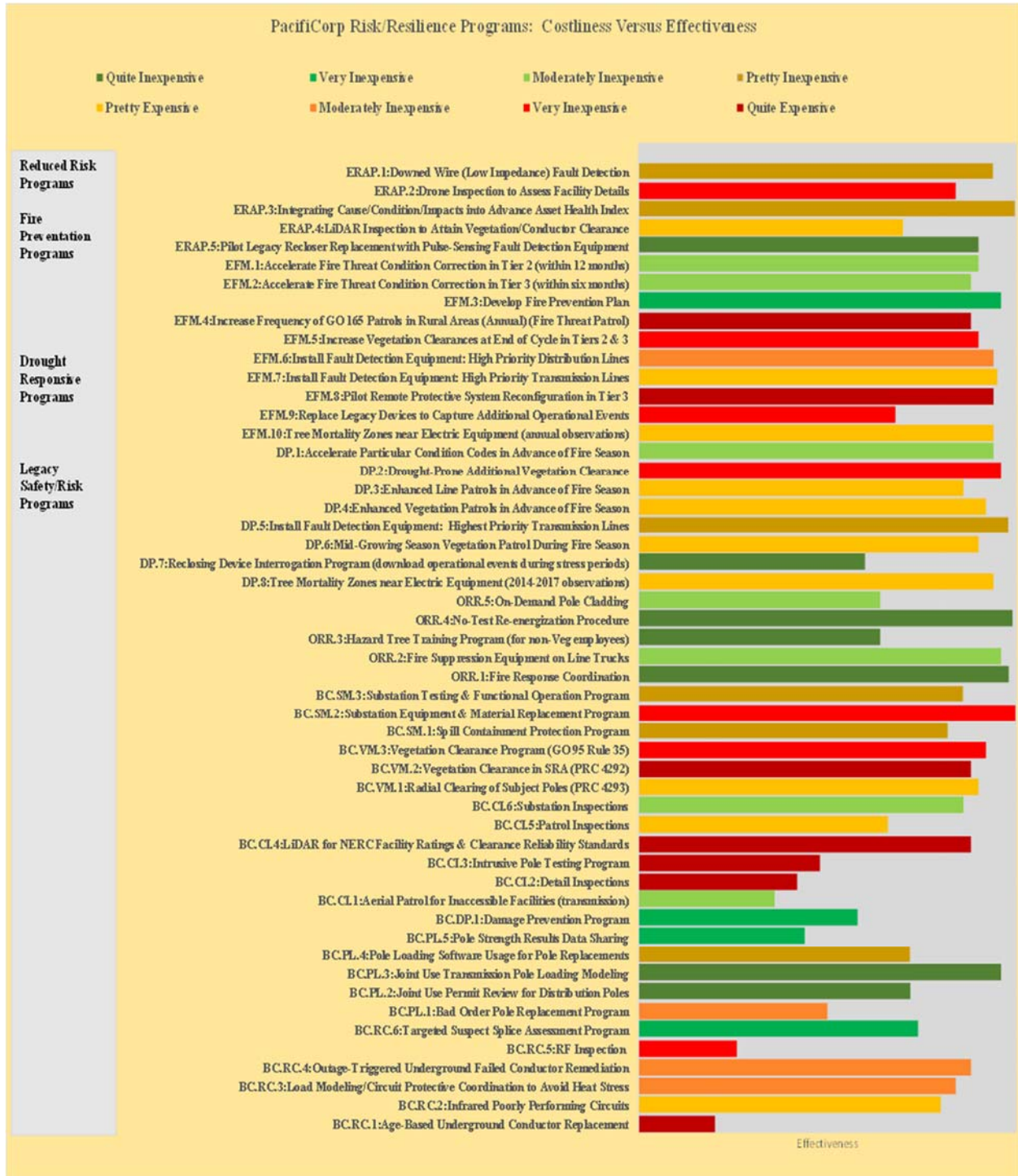
8 A. PacifiCorp's new California Fire Prevention Program is being implemented to
9 comply with the modified rules adopted by the Commission in response to
10 D.17-12-024, focused on enhancing fire safety of overhead equipment. Among other
11 things, the Fire Prevention Program includes PacifiCorp's strategies and programs to
12 reduce the risk of fire from its electrical lines and equipment. It specifically
13 addresses steps required to gain compliance with newly adopted rules which are
14 intended to mitigate the risk of wildland fires. Some of these rule changes include
15 increasing vegetation clearance requirements at the end of vegetation cycles within
16 Fire Threat Districts, more frequent patrol of overhead equipment in rural California,
17 more rapid correction of inspection conditions that may be considered to be fire
18 threats and the development of a fire safety plan.

19 **Q. Can you provide a graphic summary depicting the costs versus benefits of the**
20 **legacy and new safety/risk mitigation programs?**

21 A. Yes. The four categories of risk mitigation programs described above are depicted in
22 Figure 7 below. The effectiveness of the program in enhancing safety and
23 minimizing risk is measured by the length of the bar, while the costliness of the

1 program is identified by the color of the bar. Programs which are high cost and offer
2 limited safety/risk benefit require additional review, while those which are low cost
3 and high safety/risk benefit advance rapidly.

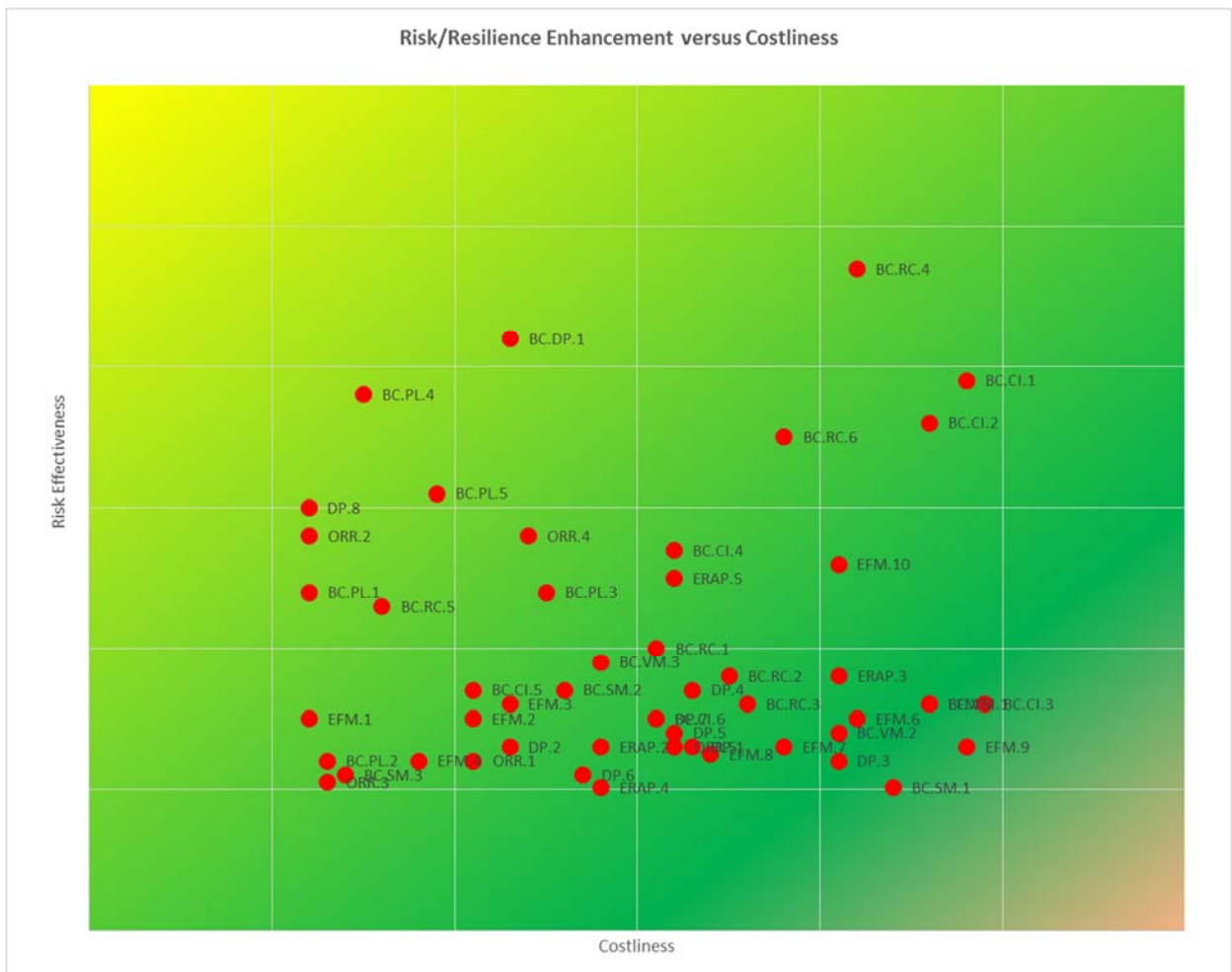
Figure 7: Four Categories of Risk Mitigation Programs



1 **Q. Are there other ways to show the risk mitigation value versus the costs of these**
2 **programs?**

3 A. Yes. Shown below in Figure 8 is a scatter chart wherein the graphic provides another
4 perspective enabling identification of programs and the order of costs versus
5 safety/risk effectiveness provided. Each program is shown as a dot, and based on the
6 placement illustrate effectiveness versus cost. Those dots which fall toward the right
7 side of the chart that are also toward the x axis yield little benefit for their cost, while
8 those which are distant from the x axis offer substantial benefit and warrant the
9 program cost.

Figure 8: Scatter Chart Depicting Risk Mitigation Value Versus Cost of Programs



1 **Q. Does this conclude your direct testimony?**

2 **A. Yes.**