

RULE NO. 8

NOTICES

A. NOTICES TO CUSTOMERS

When notices from the Company to a Customer are required, they will normally be given in writing, either mailed to the Customer's mailing address or delivered to the service location. In emergencies where delay may result in impaired service or in hazards to the Customer, the public, or the Company's facilities, the Company may resort to oral notices.

1. Residential Customer

- a. **15 Day Notice:** At least 15 calendar days prior to the proposed date of the termination of service for nonpayment the Company shall provide a past due notice.
- b. **5 Day Notice:** At least 5 calendar days prior to the proposed date of the termination of service for non payment the Company shall provide a final notice. If the past-due balance remains unpaid the Company will make a reasonable attempt to contact the Customer immediately before termination of service.

2. Master Metered Service

Where electric service is provided to residential users through a master meter, and this fact is known by the Company, the Company will make a reasonable attempt to inform the actual user when the service will be terminated 15 days in advance. The notice shall further inform the residents that they have the right to become Customers, to whom service will then be billed, without being required to pay any amount which may be due on the delinquent account.

3. Nonresidential Service Customer

- a. **5 Day Notice:** At least 5 calendar days prior to the proposed date of the termination of service for nonpayment the Company shall provide a final notice. If the past-due balance remains unpaid the Company will make a reasonable attempt to contact the Customer immediately before termination of service.

4. Third Party Notification

Any Customer may designate a third party to receive notification of all billings and/or collection notices on the Customer's behalf. In no event will the designated third party be liable for the Customer's account.

Customers will be informed annually of the availability of third party notification.

Issued by

Advice Letter No.	<u>337-E</u>	<u>Andrea L. Kelly</u>	Date Filed	<u>December 21, 2006</u>
		Name		
Decision No.	<u>(D)06-12-011</u> <u>(D)06-12-036</u>	<u>VP, Regulation</u>	Effective	<u>January 1, 2007</u>

Title