RULE NO. 12

RATES AND OPTIONAL RATES

Unless otherwise specifically provided in the rate schedule or contract, the Company's rates are based upon the furnishing of electric service to Customer's premises at a single point of delivery and at a single voltage and phase classification

A. EFFECTIVE RATES

The rates charged by the Company for electric service are those on file with the Public Utilities Commission and legally in effect. Complete and current copies of the tariffs in effect are available on the Company's website and will be provided to Customers upon their request.

Where service is provided under special contract and negotiable rate options are available to the Customer, the Company shall not be obligated to provide the Customer with any recommendation or comparison of options.

B. OPTIONAL RATES

If there are two or more rate schedules applicable to any class of service, each will be called to an applicant's attention, and the applicant must designate which rate schedule they desire.

C. NEW RATES

Should new rates be established, the Company will, within a reasonable time, use such means as may be practicable to bring them to the attention of those Customers who may be affected thereby.

D. CHANGE OF SCHEDULE BY CUSTOMER

Customers may request one rate schedule change in any 12 month period. The Company may not be required to make more than one change in rate schedules within a 12 month period unless a new rate schedule is approved or the Customer's operating conditions have changed sufficiently to warrant a change in rate schedule. Schedules containing an annual minimum may have a rate schedule change only once in 12 months.

E. INTERCONNECTION

Unless otherwise stated in the rate schedule, the rate schedules of the Company are applicable only for service supplied entirely by the Company without interconnection with any other source of supply.

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Resolution No.