

DEMAND RESPONSE PROGRAMS

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AVAILABLE:

In all territory served by Company in the State of Oregon.

APPLICABLE:

All Customers served by the Company in the State of Oregon taking service under the Company's Delivery Service Schedules listed on Schedule 291 – System Benefits Charge are eligible to participate in demand response programs subject to criteria listed on the program section of the Company website.

PURPOSE:

To manage electric loads through one or more Company-dispatched demand response control system(s).

PROGRAM DESCRIPTIONS:

One or more detailed program descriptions can be found on the demand response section of the Company's website (<https://www.pacificpower.net/savings-energy-choices.html>). Each program will have separate area on the website.

CUSTOMER PARTICIPATION:

Customer participation in each program is voluntary and is initiated by following the participation procedures listed on the program website.

PROGRAM ADMINISTRATOR:

Qualified person or entity hired by the Company to administer one or more demand response Program(s).

PROVISIONS OF SERVICE:

1. Incentive amounts, participation requirements and procedures will be listed on the demand response website.
2. Incentive delivery may vary by program and may include cash payments and/or bill credits.
3. Incentives may be offered year-round or for selected time periods.
4. Incentive amounts, participation requirements, and procedures may be changed to enhance program cost effectiveness, improve participation, reflect quality assurance findings or market information.
5. All changes will occur with a minimum of 45-day notice and be prominently displayed as a change on the demand response section of the Company's website.
6. Company and/or Program Administrator will employ a variety of quality assurance techniques during the delivery of the program. They may differ by program and may include, but are not limited to, site inspections, phone surveys, and confirmation of Customer eligibility.
7. The Company may verify or evaluate the demand response impacts at Customer sites. Verification or evaluation may include, but are not limited to, telephone survey, site visit, billing analysis, pre- and post-installation of monitoring equipment as necessary to quantify demand response impacts.

ELECTRIC SERVICE REGULATIONS:

Service under this Schedule will be in accordance with the terms of the Electric Service Agreement between the Customer and the Company. The Electric Service Regulations of the Company on file with and approved by the Commission, including future applicable amendments, will be considered as forming a part of and incorporated in said Agreement.