

GENERAL RULES AND REGULATIONS TYPES OF SERVICE

### Types of Service

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## A. Cost-Based Service

This Service Election provides Electricity Services in the traditional manner. The Company provides all Electricity Services to the Consumer and the Consumer purchases all Electricity Services from the Company under applicable appropriate tariff schedules. Consumers who have not affirmatively chosen a Service Election remain on Cost-Based Service. Consumers receiving Direct Access or Standard Offer service that wish to switch to Cost-Based Service must meet the returning service requirements described in Schedule 201.

#### B. Direct Access Service

This service election allows Nonresidential Consumers to purchase Electricity and Ancillary Services from ESSs. Consumers electing Direct Access Service will purchase Delivery Service from the Company under a Delivery Service schedule, and may also purchase Ancillary Services and Billing Services from the Company under applicable schedules.

### C. Demand Pulse Access Service

Company will provide access to Company's metering pulses proportional to Consumer's kilowatt-hour usage by means of Demand Pulse Relay equipment to be owned, installed and maintained by Company. The installation of Company owned Demand Pulse Relay equipment shall be conditioned on the following:

- 1. Consumer enters into an agreement with Company for not less than one year and pays Company an amount as specified in Schedule 300 for installation, operation and maintenance of Demand Pulse Relay equipment.
- 2. Except for metering equipment normally furnished for Consumer's load characteristics, any metering equipment or associated work that must be provided to make the Demand Pulse Relay operable, shall be by Company at Consumer's expense.
- 3. The Company's billing meter installation shall, in all instances, govern in establishing Consumer's energy and demand record for billing purpose.
- 4. The Company's meter used in determining the Consumer's billing shall measure demand by rolling consecutive subintervals and shall not provide end of interval pulses to the Consumer.
- 5. Company reserves the right to interrupt the supply of pulse information to perform meter tests or maintenance procedures and assumes no responsibility for the effect on the Consumer's operation or equipment.

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6. If at any time, in Company's sole judgment, the supply of demand pulse information through the Demand Pulse Relay equipment becomes detrimental to reliable metering or to the Company's metering practices, the Company shall have the right to disconnect the Demand Pulse Relay equipment from its metering facilities without liability to Consumer.

# D. Duplicate Service Facilities

Company will furnish Duplicate Service Facilities provided that Applicant agrees to:

- 1. Advance to Company the estimated installed cost of such new facilities over the cost of the facilities which the Company, in its sole discretion, would otherwise provide; plus,
- 2. Pay a monthly Facilities Charge on those new facilities; plus,
- 3. Pay a monthly Facilities Charge on the dedicated capacity of any existing distribution facilities that are required to provide Duplicate Service; plus,
- 4. Pay charges in accordance with the applicable schedule for deliveries of power and energy.

Duplication of portions of service facilities can improve reliability of supply to only a limited degree and cannot be considered a substitute for an on-site energy source for critical load.

## E. Electric Vehicle Service

Service furnished for plug-in electric vehicle charging installations. Electric Vehicle Service may be supplied within an existing service or as a separate service subject to the applicable tariff schedules. Under Order No. 12-013, a consumer may resell Electric Vehicle Service as a motor fuel consistent with ORS 757.005(1)(b)(G).

# F. Emergency Default Service

This service election becomes effective when Direct Access Consumers purchase Electricity from the Company upon notice of less than five (5) business days. Direct Access Consumers are assigned to this service election if their ESS fails to deliver Electricity to serve their load or under other circumstances as described in the Emergency Default Service schedule and rules. Consumers taking Emergency Default Service will purchase Electricity from the Company under the Emergency Default Service schedule. They will also purchase all other Electricity Services from the Company under the applicable tariff schedules. The Company may require a Consumer that is switched to Emergency Default Service to post a deposit or increase the size of an existing deposit in conformance with Rule 9.

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### G. Emergency Distribution Service

Emergency Distribution Service, requiring Company to furnish, install, own and maintain additional or specific facilities or capacity for such service, will be furnished, provided that Consumer enters into an agreement for a period of not less than five (5) years, and for year to year of service thereafter, to pay Contract Minimum Billings.

### H. Facilities Charges

Monthly charges made by the Company as reimbursement for ownership, operation and maintenance costs applicable to facilities installed to furnish service under rules of this tariff will be those listed in Schedule 300 for Rule 13. Facilities Charges for substations are based on their low side voltage.

#### I. Highly Fluctuating Load Service

All service or a portion of service which is of such short duration or of such nature that regular demand meters will not register the true or representative amount of demand required by the load. Where Consumers have connected to Company's system, arc furnaces, elevator motors, welders, X-ray equipment, log chippers, high frequency devices or other equipment of a nature which create high momentary or short period demands, such service will be furnished by Company, provided Consumer enters into an agreement to pay a specified monthly demand charge in accordance with the applicable schedule for deliveries of electric power and energy. For purposes of determining the monthly billing demand, the Company reserves the right to:

- 1. Install such metering as Company may require for measuring or computing the demand over a shorter interval than specified in the applicable schedule, or
- 2. To use the kVA rating of the transformer capacity as determined by Company required to serve Consumer's connected load.

## J. Intermittent Service

Intermittent service to furnaces, pelletizers, elevator or hoist motors, welders, X-ray equipment and other such equipment having high demands of short duration requiring that Company provide additional or excess investment in transformers, services or other facilities will be furnished by Company, provided that the Consumer enters into an agreement for a period of not less than five (5) years, and for year to year of service thereafter, to pay Contract Minimum Billings.

The Company reserves the right, should the effect of the load fluctuations of such intermittent loads become, in Company's sole judgment, a detriment to service to other Consumers, to provide corrective facility additions and increase the monthly Facilities Charge accordingly.

## K. Irrigation

Service furnished for agricultural pumping installations, including both irrigation and soil drainage pumping. Irrigation service does not include other agricultural usage.

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P.U.C. OR No. 36



William R. Griffith, Vice President, Regulation

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Types of Service (continued)

TYPES OF SERVICE

#### **Nonresidential Service** L.

Service to any Consumer who does not qualify for residential service specified below in this rule shall be designated Nonresidential.

#### Μ. Paralleling

Connection to Company electric system, directly or indirectly, of any source of electric power is prohibited without an express written operating agreement with Company concerning such connection.

#### N. **Partial Requirements Service**

Partial requirements service with or without a paralleling connection with an on-site power supply will be provided only in accordance with applicable filed schedules of this tariff and an express written operating agreement with Company concerning paralleling connections.

Emergency generators which are employed solely for emergency supply during utility outage or curtailment and are so equipped and operated as to prevent connection with Company's electric system will not require application of schedules for partial requirements service.

#### Ο. **Portfolio Service**

This service election allows residential and small non-residential consumers to select among a variety of pricing options, including options that provide a significant component of renewable energy. Service is provided according to applicable tariff schedules. To elect Portfolio Service, customers must submit a company-specified ballot or register on-line using a Company-authorized internet site. The fee for processing a portfolio ballot is specified in Schedule 300.

#### Ρ. **Resale of Service**

Except as otherwise expressly provided in Company tariffs, resale of service shall be limited to Consumer's tenants using such service. Service resold to tenants shall be metered and billed to each tenant at Company's regular tariff rate schedule. Consumer shall indemnify Company for any and all liabilities, actions or claims for an injury, loss or damage to persons or property arising from the results of service by Consumer.

#### Q. **Residential Service**

Service furnished to Consumers for domestic purposes in single-family dwellings, including rooming houses where not more than four rooms are used as sleeping or living quarters by persons not members of Consumer's family, apartments and flats where each dwelling unit is separately metered and billed, but excluding dwellings where tenancy is typically less than 30 days in length such as hotels, motels, camps, lodges and clubs. Only one rate application will be employed for each metered residential service.

For so long as service capacity is not increased, rewiring to multiple residential meters will not be required for multi-family structures which, as of March 22, 1976, received residential service through a single meter.

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TYPES OF SERVICE

### Types of Service (continued)

### R. Residential Service (continued)

Any residential space-heating or water-heating appliance having a total capacity greater than 11.5 kilowatts shall be so designed and controlled that not more than 11.5 kilowatts will be switched on or off at any one time.

Residential heat pumps supplemented by electric resistance heating elements shall be designed, installed and operated such that the resistance heat is not switched on at the same time the heat pump motor starts. The Consumer shall contact Company before the installation of the residential space heating units.

Where the major portion of the electric service or capacity provided for dwelling is used regularly for the conduct of business, or for any nonresidential purpose, the electricity consumed in the portion so used will be separately metered and billed under the appropriate schedule. If separate circuits are not provided by the Consumer, the entire premises may be classified as nonresidential and billed accordingly.

#### S. Standard Offer Service

This service election allows Nonresidential Consumers to purchase Electricity from the Company upon at least five (5) business days notice. The Company may also offer Standard Offer Service rate option with longer notice provisions. Consumers taking Standard Offer Service will purchase all Electricity Services from the Company under applicable tariff schedules. Standard Offer service will be provided in accordance with the terms of OAR 860-021-0335. The Company may provide Standard Offer Service rate options which vary in terms of the time period the Consumer commits to remain on the service.