



## ENROLL YOUR SMART THERMOSTAT *optimal time rewards*

### Tips for Enrolling Your Smart Thermostat in Optimal Time Rewards.

Pacific Power offers our Optimal Time Rewards program in partnership with four smart thermostat manufacturers: Google Nest, Honeywell, ecobee and Sensi. The thermostat manufacturers handle program enrollment through their app or website. For this reason, **check with your manufacturer first** if you are having trouble enrolling your device.

The following information might also help you troubleshoot your enrollment.

#### How to find your Pacific Power account number

Your Pacific Power account number is in the upper right corner of your monthly electric bill, or the upper right corner of your screen if you are using the Pacific Power website or mobile app.

When entering your Pacific Power account number in your smart thermostat provider's app, be sure NOT to include the last digit shown on your bill. See example below.

**Use these 11 digits, with no hyphen**      **Do not include this last digit.**

#### Make sure your home is eligible

Your thermostat must control an electric furnace, heat pump or central air-conditioner to be eligible for the program through Pacific Power. If your thermostat does not control any of these, your thermostat provider may not allow you to enroll in the program.

#### Make sure your device is qualified

Most smart thermostat models from our partners Google Nest, ecobee, Honeywell and Sensi are demand response capable, and can be enrolled in Pacific Power Optimal Time Rewards. However, there are a few older models that are not. Please make sure your device is on the list of eligible models. If you aren't sure, reach out to your device manufacturer.

Optimal Time Rewards Qualified Product List can be found at:

[www.PacificPower.net/OptimalTimeRewards](http://www.PacificPower.net/OptimalTimeRewards)