

PacifiCorp's Planned Changes to Home Energy Savings Program in Washington Proposed Effective Date of January 1, 2020

PacifiCorp (Company) is planning to make changes to the Washington Home Energy Savings program (Program), administered under the Company's Wattsmart Home Energy Savings program which offers incentives and services for residential energy efficiency equipment and projects. The changes update unit energy savings (UES) values and equipment eligibility to align with Regional Technical Forum (RTF) information, incorporate program delivery experience from the current biennial period and updates selected incentives based on market intelligence.

Consistent with the approved change process for the Program, after receiving and addressing feedback from the Company's Washington Demand-side Management Advisory Group the proposed changes will be posted on the Program website 45 days prior to becoming effective and implemented. The changes will be effective January 1, 2020.

Background

The Program, which is offered through Schedule 118, was approved by the Washington Utilities and Transportation Commission (Commission) and began operating in September 2006. The Program became effective on September 14, 2006 (UE-061297). The change process for the Program is described in advice letter 06-004, through which the program was introduced. Language describing the program change process is found on page 3 of Advice No. 06-004, which is copied below.

“...the Company would present information on proposed changes to its Advisory Group and seek comments prior to making changes. Changes in equipment specifications or incentive levels would be clearly posted on the Web site and emailed to the appropriate Commission staff person with at least 45 days advance notice.”

The Program change process is also described in provision of service no. 5 in the program tariff (Schedule 118). Provision of service no. 5 states:

“All changes will occur with a minimum of 45 days-notice, be prominently displayed as a change, include a minimum 45 day grace period for processing prior offers (except for manufacturer buy-down incentive delivery) and be communicated at least once to retailers who have participated within the last year.”

Program website: <https://wattsmartsavings.net/washington-residential/>

Annual reports and Program evaluation reports are available online at:
<https://www.pacificorp.com/environment/demand-side-management.html>

Description of Planned Home Energy Savings Changes

Planned changes are part of the adaptive management strategy for aligning the Home Energy Savings program during the 2020-2021 biennium with updated Regional Technical Forum (RTF) planning assumptions, market conditions and pilot expectations. Namely:

- Update unit energy savings, measure life and non-energy impacts for equipment.
- Retire Deep Retrofit measure
- Revise the incentive offering for Electronic Line Voltage Thermostat to align with new incremental cost.
- Create a new measure offering for Advanced Power Strips, available through direct-install only. Program staff and approved contractors will install the equipment during direct customer touch points such as home inspections and promotional campaigns.
- Clarify that new homes must have electric water heating equipment to qualify for new homes performance path incentives.
- Adds incentives for space and water heat pumps installed with CTA-2045 demand response capability.
- Adds new smaller stores meeting RSPA requirements, potential opportunities at Grocery and Dollar channels. Assesses participating lighting retailers' shelf space by efficient and baseline on a quarterly basis in Washington. Staff will record the following information:
 - Lumens
 - Wattage
 - Price
 - Units per Pack
 - Technology (Incandescent, Halogen, CFL, LED)
 - Style (General Purpose, Decorative, Globe, Reflector, Three-Way)
 - ENERGY STAR certification
 - Location (main aisle, wing stack, end cap, checkout, alternate location)
- Creation of a territory specific market baseline for lighting using shelf survey data. Measure savings will be developed using the RTF calculation methodology based on the territory specific baseline. Once a measure has been determined to be no longer cost-effective it will be removed from program offerings.
- Adjustments to lighting memorandums of understanding (MOUs) when a product category in a particular chain reaches 85% LED saturation and the market is considered transformed for that particular product type at that style of retailer. Once the quarterly assessment has been done, any lamps that no longer meet the cost-effectiveness threshold will be discontinued the beginning of the next quarter.

The Program continues to pursue increased program participation and savings acquisitions through implementing integrated pilot initiatives that leverage existing resources to address current barriers. Planned pilot initiatives for the 2020-2021 biennium include:

- On-bill financing for eligible customers to reduce upfront cost. Financing will be administered by a third party non-profit funder and loan administrator with repayment directly through Pacific Power utility bills. Expanding this offer for owned manufactured homes on rented space.

- Increase participation in new and retrofit manufactured home measures by establishing a specialized network of trade allies.
- Continue the geo-targeted effort of begun in 2017 by targeting specific geographical areas with enhanced tactics including direct mail/email, trade ally engagement and personal selling.
- Added additional incentives for CTA-2045 compliant heat pump water heating and heat pump space heating equipment to encourage market uptake ahead of the 2021 regulatory start date.
- Continue coordinating with regional residential energy efficiency initiatives offered through NEEA, BPA, and other organizations.

These changes were discussed at a high-level with the Washington DSM Advisory Group during the September 20, 2019 meeting and provided for review and comment on October 31, 2019.

Regional Technical Forum (RTF) review

Recent RTF updates to UES measures, approved as of September 1, 2019, were reviewed and included in this set of Program changes. Workbook references are provided where applicable. In some cases the RTF does not develop or maintain information on a measure that is included in the Program. In those cases, alternate data sources are used and noted. Information on this review is included in the measure-specific tables in this document.

Cost-Effectiveness

Including the program modifications described in this document, the Home Energy Savings program is expected to be cost-effective over the 2020-2021 period, with a Total Resource Cost benefit-cost ratio, including the 10% conservation adder and non-energy impacts (NEIs) of 2.00. Program-level cost-effectiveness results are provided in the table below (which is also found in Table 14 of Exhibit 2). Additional information on inputs and results is provided in Exhibit 2.

Home Energy Savings Cost-Effectiveness Results, Including NEIs Cost-Effectiveness Results – 2020-2021

Cost-Effectiveness Test	Levelized \$/kWh	Costs	Benefits	Net Benefits	Benefit/Cost Ratio
Total Resource Cost Test (PTRC) + Conservation Adder	\$0.0844	\$9,638,130	\$19,248,845	\$9,610,715	2.00
Total Resource Cost Test (TRC) No Adder	\$0.0844	\$9,638,130	\$17,994,343	\$8,356,213	1.87
Utility Cost Test (UCT)	\$0.0670	\$7,660,149	\$12,545,025	\$4,884,876	1.64
Participant Cost Test (PCT)		\$6,427,089	\$20,939,778	\$14,512,688	3.26
Rate Impact Test (RIM)		\$18,701,500	\$12,545,025	(\$6,156,475)	0.67
Lifecycle Revenue Impacts (\$/kWh)					\$0.0003586
Discounted Participant Payback (years)					3.05

The contribution of non-energy impacts is material and increases the Cost-Effectiveness Test results from 1.43 (see Table 5 in Exhibit 2) to 2.00.

Proposed Program changes are summarized in the modification tables below.

Exhibits Provided

Exhibit 1 - Washington HES Incentive Tables – Red-lined

Exhibit 2 – Cost-Effectiveness

Table 1 – Appliance Incentive Table Modifications

Program Modifications – Appliance Incentive			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Clothes Washer	Aligned with the most recent RTF workbook (ResClothesWashers_v6_1.xlsm)	<u>Qualification:</u> <ul style="list-style-type: none"> IMEF \geq 2.76 <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> \$50 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Downstream Mid/upstream 	N/A

Table 2 – Lighting Incentive Table Modifications

Program Modifications – Appliance Incentive			
Measure Name	Description of Changes	Current Offering	Revised Offerings
LED Bulbs (General Purpose)	Aligned with the most recent RTF workbook (ResLighting_v7_1.xlsm) Removed low incremental cost and/or low savings lamps from the product offering.	<u>Qualification:</u> <ul style="list-style-type: none"> ENERGY STAR qualified <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> Up to \$3.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Direct Install Mail-By-Request Mid/upstream 	<u>Qualification:</u> <ul style="list-style-type: none"> Qualified Products List (QPL) <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> Up to \$3.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Direct Install Mail-By-Request Mid/upstream
LED Bulbs (Specialty)	Aligned with the most recent RTF workbook (RTF-ResLighting_v7_1.xlsm)	<u>Qualification:</u> <ul style="list-style-type: none"> ENERGY STAR qualified <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> Up to \$3.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Direct Install Mail-By-Request Mid/upstream 	<u>Qualification:</u> <ul style="list-style-type: none"> Qualified Products List (QPL) <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> Up to \$3.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Direct Install Mail-By-Request Mid/upstream

LED Fixtures	Aligned with the most recent RTF workbook (RTF-ResLighting_v7_1.xlsm)	<u>Qualification:</u> <ul style="list-style-type: none"> • ENERGY STAR qualified • Torchiere and portable products are not qualified <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> • Up to \$23.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> • Direct Install • Mail-By-Request • Mid/upstream 	<u>Qualification:</u> <ul style="list-style-type: none"> • Qualified Products List (QPL) <u>Market Partner Incentive:</u> <ul style="list-style-type: none"> • Up to \$23.00 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> • Direct Install • Mail-By-Request • Mid/upstream
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Table 3 – Single Family HVAC Incentive Table Modifications

Program Modifications – Single Family HVAC Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Evaporative Cooler	Updated savings with results from the 2015-2016 Washington Home Energy Savings Program Evaluation	<u>Qualification:</u> <ul style="list-style-type: none"> • 2,000-3,499 CFM • Minimum 3,500 CFM <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> • \$50 • \$250 <u>Applicable Delivery Methods:</u> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<u>N/A</u>
Central Air Conditioner with Best Practice Installation and Sizing	Updated savings with results from the 2015-2016 Washington Home Energy Savings Program Evaluation	<u>Qualification:</u> <ul style="list-style-type: none"> • ≥15 SEER • Central air conditioner must be installed and sized per program’s equipment. <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> • \$125 <u>Applicable Delivery Methods:</u> <ul style="list-style-type: none"> • Downstream • Mid/Upstream_ 	<u>N/A</u>

<p>Duct Sealing and Insulation</p>	<p>Aligned with the most recent RTF workbook (ResSFDuctSealing_v5_1.xlsm)</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Home’s primary heat source must be either a heat pump or electric forced air furnace. • Insulation removed for purposes of sealing must be reinstalled or replaced after sealing is completed. • Existing ducts must be unsealed. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>
<p>Duct Sealing</p>	<p>Aligned with the most recent RTF workbook (ResSFDuctSealing_v5_1.xlsm)</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • $R_{initial} \leq 2$ and replace all existing insulation with at least R-8 • Home’s primary heat source must be either a heat pump or electric forced air furnace • Existing ducts must be unsealed. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$800 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>

<p>Ductless Heat Pump</p>	<p>Aligned with the most recent RTF workbook (ResDHPonFAF_v2_1.xlsm)</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • ≥ 9.0 HSPF, single-head or multi-head unit • Home's primary heat source must be either a heat pump or electric forced air furnace <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$1,300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>
<p>Heat Pump (CTA-2045)</p>	<p>New measure offering to encourage market uptake of CTA-2045 compliant demand response modular port ahead of the 2021 regulatory start date.</p>	<p>N/A</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • For heat pump equipment with demand response capability compliant with CTA-2045 standard. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$100 per heat pump <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream
<p>Electronic Line Voltage Thermostat</p>	<p>Aligned with the most recent RTF workbook (ResElectronicLineVoltageTStats_v4_1.xlsm). Revise the current incentive offering to reflect updated information on costs and available savings.</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$60 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$45 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream

Table 4 – Single Family Weatherization Incentive Table Modifications

Program Modifications – Single Family Weatherization Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Deep Retrofit	Retiring measure. Measure had low participation and created participant confusion. Other current program measures are less complex and achieve similar results by allowing a customer and trade ally to participate in multiple measures without incurring additional program administration costs associated with modeling individual home usage.	<u>Qualification:</u> <ul style="list-style-type: none"> Improvement to any or all of the following systems; HVAC, building shell, water heating must result in a minimum 40% decrease in energy usage Home’s primary heat source must be electric <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> \$5,000 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Upstream Downstream Mid/Upstream 	<ul style="list-style-type: none"> N/A

Table 6 – Single Family Water Heating Incentive Table Modifications

Program Modifications – Single Family Water Heating Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Heat Pump Water Heater	Aligned with the most recent RTF workbook (ResHPWH_v4_2.xlsm)	<u>Qualification:</u> <ul style="list-style-type: none"> Northern Climate Specification Tier 3 and above replacing an existing electric tank type water heater <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> Tier 3: \$600 <u>Available Delivery Methods:</u> <ul style="list-style-type: none"> Direct Install Downstream Mid/Upstream 	<ul style="list-style-type: none"> N/A

<p>Heat Pump (CTA-2045)</p>	<p>New measure offering to encourage market uptake of CTA-2045 compliant demand response modular port ahead of the 2021 regulatory start date.</p>	<p>N/A</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • For heat pump equipment with demand response capability compliant with CTA-2045 standard. <p><u>Customer/Market Partner</u></p> <p><u>Incentive:</u></p> <ul style="list-style-type: none"> • \$50 per heat pump <p><u>Applicable Delivery</u></p> <p><u>Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream
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Table 7 – Single Family Power Strip Table Modifications

Program Modifications – Single Family Power Strip Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Advanced Power Strip	<p>New measure.</p> <p>Load or occupancy sensing power strip with RTF savings and measure life aligned to the most recent RTF workbook. (ResAdvancedPowerStrips_v 3-1)</p> <p>Measure cost is aligned with market cost based on the program QPL.</p>	<u>N/A</u>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Load or occupancy sensing. • Shuts off power to selected peripheral devices during sleep mode or when no motion is detected for a set period of time. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • Up to \$40 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Direct Install

Table 8 – Manufactured Homes Incentive Table Modifications

Program Modifications – Manufactured Homes Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Advanced Power Strip	<p>New measure</p> <p>Load or occupancy sensing power strip with RTF savings and measure life aligned to the most recent RTF workbook. (ResAdvancedPowerStrips_v 3-1)</p> <p>Measure cost is aligned with market cost based on the program QPL.</p>	<u>N/A</u>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Load or occupancy sensing. • Shuts off power to selected peripheral devices during sleep mode or when no motion is detected for a set period of time. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • Up to \$40 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Direct Install

<p>Evaporative Cooler</p>	<p>Updated savings with results from the 2015-2016 Washington Home Energy Savings Program Evaluation</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • 2,000-3,499 CFM • Minimum 3,500 CFM <p><u>Customer/Market Partner</u></p> <p><u>Incentive:</u></p> <ul style="list-style-type: none"> • \$100 • \$300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>
<p>Central Air Conditioner with Best Practice Installation and Sizing</p>	<p>Updated savings with results from the 2015-2016 Washington Home Energy Savings Program Evaluation</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • ≥15 SEER • Central air conditioner must be installed and sized per program's equipment. <p><u>Customer/Market Partner</u></p> <p><u>Incentive:</u></p> <ul style="list-style-type: none"> • \$300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>
<p>Ductless Heat Pump</p>	<p>Aligned with the most recent RTF workbook (ResDHPonFAF_v2_1.xlsm)</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • ≥ 9.0 HSPF, single-head or multi-head unit • Home's primary heat source must be either a heat pump or electric forced air furnace <p><u>Customer/Market Partner</u></p> <p><u>Incentive:</u></p> <ul style="list-style-type: none"> • \$1,300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>

Heat Pump (CTA-2045)	New measure offering to encourage market uptake of CTA-2045 compliant demand response modular port ahead of the 2021 regulatory start date.	N/A	<u>Qualification:</u> <ul style="list-style-type: none"> For heat pump equipment with demand response capability compliant with CTA-2045 standard. <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> \$100 per heat pump <u>Applicable Delivery Methods:</u> <ul style="list-style-type: none"> Downstream Mid/Upstream
Electronic Line Voltage Thermostat	Aligned with the most recent RTF workbook (ResElectronicLineVoltageTStats_v4_1.xlsm). Revise the current incentive offering.	<u>Qualification:</u> <ul style="list-style-type: none"> Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> \$60 <u>Applicable Delivery Methods:</u> <ul style="list-style-type: none"> Downstream Mid/Upstream 	<u>Qualification:</u> <ul style="list-style-type: none"> Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <u>Customer/Market Partner Incentive:</u> <ul style="list-style-type: none"> \$45 <u>Applicable Delivery Methods:</u> <ul style="list-style-type: none"> Downstream Mid/Upstream

Table 9 – Multifamily Homes Incentive Table Modifications

Program Modifications – Multifamily Homes Incentives			
Measure Name	Description of Changes	Current Offering	Revised Offerings
Advanced Power Strip	<p>New measure</p> <p>Load or occupancy sensing power strip with RTF savings and measure life aligned to the most recent RTF workbook. (ResAdvancedPowerStrips_v3-1)</p> <p>Measure cost is aligned with market cost based on the program QPL.</p>	<u>N/A</u>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Load or occupancy sensing. • Shuts off power to selected peripheral devices during sleep mode or when no motion is detected for a set period of time. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • Up to \$40 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Direct Install
Evaporative Cooler	<p>Updated savings with results from the 2015-2016 Washington Home Energy Savings Program Evaluation</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • 2,000-3,499 CFM • Minimum 3,500 CFM <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$100 • \$300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<u>N/A</u>

<p>Ductless Heat Pump</p>	<p>Aligned with the most recent RTF workbook (ResDHPonFAF_v2_1.xlsm)</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • ≥ 9.0 HSPF, single-head or multi-head unit • Home's primary heat source must be either a heat pump or electric forced air furnace <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$1,300 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>N/A</u></p>
<p>Heat Pump (CTA-2045)</p>	<p>New measure offering to encourage market uptake of CTA-2045 compliant demand response modular port ahead of the 2021 regulatory start date.</p>	<p>N/A</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • For heat pump equipment with demand response capability compliant with CTA-2045 standard. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$100 per heat pump <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream
<p>Electronic Line Voltage Thermostat</p>	<p>Aligned with the most recent RTF workbook (ResElectronicLineVoltageTStats_v4_1.xlsm). Revise the current incentive offering.</p>	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$60 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream 	<p><u>Qualification:</u></p> <ul style="list-style-type: none"> • Must meet Bonneville Power Administration (BPA) specifications. Home's primary heating source must be an electric zonal heating system. <p><u>Customer/Market Partner Incentive:</u></p> <ul style="list-style-type: none"> • \$45 <p><u>Applicable Delivery Methods:</u></p> <ul style="list-style-type: none"> • Downstream • Mid/Upstream